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March 3, 2015

Daniel P. Wolf Executive Secretary Minnesota Public Utilities Commission 121 7<sup>th</sup> Place East, Suite 350 St. Paul, MN 55101-2147

RE: Commerce-TAM FY 2014 Proposed Budget and Surcharge Recommendation

Docket No. P999/M-13-138

Dear Mr. Wolf:

The Minnesota Department of Commerce (Commerce) Telecommunications Access Minnesota program (TAM) would like to provide additional information for our filing on February 25, 2015, for Docket No. P999/M-13-138. The below information provides the Minnesota Public Utilities Commission (Commission) detail on the scope of each level for the proposed TAM audit budget so that the PUC can make a budget determination regarding whether to proceed with a High, Medium, or Low-Level Audit.

## **High-Level Audit**

Approximate cost of proposal with the highest point score for a high-level audit: \$100,000.

The high-level audit would include an audit of TAM funded program activities, collections, contributions to the TAM Fund, and expenditures. The audit will include the collection, remittance and use of funds for Minnesota Relay (including the call center), Telephone Equipment Distribution Program, Rural Real-time Captioning Program, and Accessible News for the Blind Program.

## **Medium-Level Audit**

Approximate cost of proposal with the highest point score for a medium-level audit: \$80,000.

The medium-level audit would include the process listed under high-level audit, except that:

- No operational review of the call center would be performed.
- No assessment of policies and procedures of outside vendors would be performed.

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**Low-Level Audit:** Approximate cost of proposal with the highest point score for a low-level audit: \$ 60,000.

Includes the process listed under high-level audit, except that:

- No operational review of the call center would be performed.
- No assessment of policies and procedures of outside vendors would be performed.
- Procedures for Rural Real-time Captioning and Accessible News for the Blind would be based on analytical review procedures, with unusual variances (if any) reviewed.

Once the PUC makes their determination, Commerce will start negotiations with the selected vendor (if applicable).

Sincerely,

Rochelle Garrow

TAM Program Administrator

651-539-1878

rochelle.garrow@state.mn.us.

Rochelle Renée Marrow

Attachments

c: All parties of record

## CERTIFICATE OF SERVICE

I, Sharon Ferguson, hereby certify that I have this day, served copies of the following document on the attached list of persons by electronic filing, certified mail, e-mail, or by depositing a true and correct copy thereof properly enveloped with postage paid in the United States Mail at St. Paul, Minnesota.

Minnesota Department of Commerce Letter

Docket No. P999/M-13-138

Dated this 4<sup>th</sup> day of March 2015

/s/Sharon Ferguson

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