

David R. Moeller Senior Attorney 218-723-3963 dmoeller@allete.com

December 4, 2015

VIA ELECTRONIC FILING

Daniel P. Wolf Executive Secretary Minnesota Public Utilities Commission 121 7th Place East, Suite 350 St. Paul, MN 55101-2147

Re: In the Matter of a Petition to Ensure Competitive Electric Rates for

Energy-Intensive Trade-Exposed Customers

Docket No. E015/M-15-984

Dear Mr. Wolf:

As noted in Minnesota Power's initial Petition dated November 13, 2015 in the above-referenced Docket, Minnesota Power has deposited \$10,000 into the account of the Arrowhead Economic Opportunity Agency, Inc. ("AEOA") as required under Minn. Stat. § 216B.1696, subd. 3. This subdivision of the section states: "upon the filing of a utility for approval of an EITE rate schedule under this section, the filing utility must deposit \$10,000 into an account devoted to funding a program approved by the commission under Minnesota Statutes, section 216B.16, subdivision 15. The funds shall be used to expand the outreach of the Commission approved affordability program." The cover letter accompanying the check describes Minnesota Power's approach to additional outreach by AEOA of Minnesota Power's Customer Affordability of Residential Electricity ("CARE") Program.

Yours truly,

David R. Moeller

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DRM:sr Attach.

Cc: Official Service List

Date: December 3, 2015

To: Arrowhead Economic Opportunity Agency, Inc. Attn: Scott Zahorik, Housing Department Director

From: Micheline Bayiha, Rates Julicheline Cayil

RE: Low-income funding from filing the Energy-Intensive Trade-Exposed (EITE) petition

Background:

Under Minn. Stat. §216B.1696, subd. 3, "Upon the filing of a utility for approval for an EITE rate schedule, the filing utility must deposit \$10,000 into an account devoted to funding a program approved by the commission under Minnesota Statutes, section 216B.16, subdivision 15. The funds shall be used to expand the outreach of the commission-approved affordability program."

Minnesota Power filed for approval of an EITE rate schedule in a petition to the Minnesota Public Utilities Commission ("MPUC" or "Commission") on November 13, 2015 in MPUC Docket No. E015/M-15-984. In compliance with this filing requirement, enclosed is a check from Minnesota Power ("Company" or "MP") for \$10,000 to be deposited into the account of the Arrowhead Economic Opportunity Agency, Inc. ("AEOA"). AEOA administers the Company's commission-approved Customer Affordability of Residential Electricity ("CARE") Program. The purpose of the funds is to "expand the outreach" of the CARE Program.

CARE Program Outreach Expansion

Since the approval of the CARE Program on November 1, 2011, Minnesota Power has consistently had an average number of 10,500 Low-Income Home Energy Assistance Program ("LIHEAP") customers every year. In contrast, the CARE Program has had an approximate annual average of 5,000 participants. This means that there are at least 5,000 participants who do not receive the Minnesota Power discounted CARE rate that is available to all LIHEAP-qualified customers.

Furthermore, a research firm MP hired prior to its 2009 rate case estimated, based on its analysis, that as many as 36,000 of Minnesota Power's residential customers are potentially income-eligible for energy assistance. MP would like to use the EITE low-income outreach funds to expand its LIHEAP pool of customers, which in turn would help to engage more potential participants to the CARE Program.

Following is the proposed outreach effort with the goal of expanding the LIHEAP pool and achieving the enrollment of current identified LIHEAP-qualified customers in the CARE program by end of CARE program year 2017 (September 30, 2017).

Purpose and Activities

- 1. AEOA shall receive a \$10,000 check from Minnesota Power referred to as the "EITE Funds".
- 2. AEOA shall identify opportunities for increased enrollment in each county of MP's service territory, develop and implement a registration campaign effort for LIHEAP-qualified customers not currently enrolled in the CARE program.
- 3. In coordination with Community Action Agencies in MP's service territory, and not limited to the following, examples of outreach for the CARE program could include:
 - a. Conduct a direct contact reach—out to LIHEAP-qualified customers not enrolled in the CARE program to enroll them or determine why they choose not to participate.
 - b. Distribute CARE program information to churches, church bulletins, senior dining sites, grocery stores, Citizens Coalition newsletter, food shelves, etc.
 - c. Market the CARE program in targeted areas, events and programs susceptible to host low-income eligible customers such as Head Start, Section 8 program, Women Infants Children Program, etc.
- 4. Engage in other activities designed to increase the current MP LIHEAP pool of customers and participation in the CARE program.

Documentation and Reporting

- 1. Maintain a separate account of EITE Funds and provide monthly reporting to Minnesota Power that includes:
 - a. Itemized monthly accounting expenses including direct and administrative charges
 - b. A list of activities performed, including results
- 2. This outreach effort will begin upon the receipt of the \$10,000 check by AEOA and shall end by September 30, 2017 unless specifically requested otherwise by either party, 30 days prior to the end of the outreach effort.
- 3. Provide an overall report at the end of the outreach effort.

STATE OF MINNESOTA)	AFFIDAVIT OF SERVICE VIA
) ss	ELECTRONIC FILING
COUNTY OF ST. LOUIS)	

Susan Romans of the City of Duluth, County of St. Louis, State of Minnesota, says that on the **4**th **day** of **December**, **2015**, she served Minnesota Power's Supplemental Filing in Docket No. E015/M-15-984 on the Minnesota Public Utilities Commission and the Energy Resources Division of the Minnesota Department of Commerce via electronic filing. The persons on the attached service list were served as requested.

Susan Romans

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First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Christopher	Anderson	canderson@allete.com	Minnesota Power	30 W Superior St Duluth, MN 558022191	Electronic Service	Yes	OFF_SL_15-984_Official Service List
Julia	Anderson	Julia.Anderson@ag.state.m n.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota St St. Paul, MN 551012134	Electronic Service	No	OFF_SL_15-984_Official Service List
Gary	Anderson	N/A	Stora Enso	Duluth Paper Mill 100 N. Central Avenu Duluth, MN 55807	Paper Service	No	OFF_SL_15-984_Official Service List
Thomas	Bailey	tbailey@briggs.com	Briggs And Morgan	2200 IDS Center 80 S 8th St Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
Richard	Baxendale		Boise Cascade Corporation	926 Harvard Avenue East Seattle, WA 98102	Paper Service	No	OFF_SL_15-984_Official Service List
Peter	Beithon	pbeithon@otpco.com	Otter Tail Power Company	P.O. Box 496 215 South Cascade S Fergus Falls, MN 565380496	Electronic Service treet	No	OFF_SL_15-984_Official Service List
Sara	Bergan	sebergan @stoel.com	Stoel Rives LLP	33 South Sixth Street Suite 4200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
William A.	Blazar	bblazar@mnchamber.com	Minnesota Chamber Of Commerce	Suite 1500 400 Robert Street Nor St. Paul, MN 55101	Electronic Service th	No	OFF_SL_15-984_Official Service List
David F.	Boehm		Boehm, Kurtz & Lowry	Suite 1510 36 East Seventh Stree Cincinnati, OH 45202	Paper Service t	No	OFF_SL_15-984_Official Service List
William	Bond	william.bond@arcelormittal.com	ArcelorMittal USA - Minorca Mine Inc.	PO Box 1 5950 Old Highway 53 Virginia, MN 55792	Electronic Service	No	OFF_SL_15-984_Official Service List
Elizabeth	Brama	ebrama@briggs.com	Briggs and Morgan	2200 IDS Center 80 South 8th Street Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Jon	Brekke	jbrekke@grenergy.com	Great River Energy	12300 Elm Creek Boulevard Maple Grove, MN 553694718	Electronic Service	No	OFF_SL_15-984_Official Service List
Christina	Brusven	cbrusven@fredlaw.com	Fredrikson Byron	200 S 6th St Ste 4000 Minneapolis, MN 554021425	Electronic Service	No	OFF_SL_15-984_Official Service List
Michael J.	Bull	mbull@mncee.org	Center for Energy and Environment	212 Third Ave N Ste 560 Minneapolis, MN 55401	Electronic Service	No	OFF_SL_15-984_Official Service List
Nancy	Cashman		The Salvation Army	P.O. Box 16052 Duluth, MN 55816	Paper Service	No	OFF_SL_15-984_Official Service List
Greg	Chandler	greg.chandler@upm- kymmene.com	UPM Blandin Paper	115 SW First St Grand Rapids, MN 55744	Electronic Service	No	OFF_SL_15-984_Official Service List
Steve W.	Chriss	Stephen.chriss@wal- mart.com	Wal-Mart	2001 SE 10th St. Bentonville, AR 72716-5530	Electronic Service	No	OFF_SL_15-984_Official Service List
Jack	Croswell	N/A	Hibbing Taconite	P O Box 589 Hibbing, MN 55746	Paper Service	No	OFF_SL_15-984_Official Service List
Leigh	Currie	Icurrie@mncenter.org	Minnesota Center for Environmental Advocacy	26 E. Exchange St., Suite 206 St. Paul, Minnesota 55101	Electronic Service	No	OFF_SL_15-984_Official Service List
Derick O.	Dahlen	derick.dahlen@avantenerg y.com	Avant Energy Services	220 S. Sixth St Ste 1300 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
Lisa	Daniels	lisadaniels@windustry.org	Windustry	201 Ridgewood Ave Minneapolis, MN 55403	Electronic Service	No	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Michael	Darland	N/A	Sappi Fine Paper North America	255 State St Fl 4 Boston, MA 02109-2617	Paper Service	No	OFF_SL_15-984_Official Service List
lan	Dobson	ian.dobson@ag.state.mn.u s	Office of the Attorney General-RUD	Antitrust and Utilities Division 445 Minnesota Street, BRM Tower St. Paul, MN 55101	Electronic Service	No	OFF_SL_15-984_Official Service List
Emma	Fazio	emma.fazio@stoel.com	Stoel Rives LLP	33 South Sixth Street Suite 4200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
Sharon	Ferguson	sharon.ferguson@state.mn .us	Department of Commerce	85 7th Place E Ste 500 Saint Paul, MN 551012198	Electronic Service	No	OFF_SL_15-984_Official Service List
Darla	Frink	N/A	City of Cohasset	305 Northwest 1st Avenue Cohasset, MN 55721	Paper Service	No	OFF_SL_15-984_Official Service List
Edward	Garvey	garveyed@aol.com	Residence	32 Lawton St Saint Paul, MN 55102	Electronic Service	No	OFF_SL_15-984_Official Service List
John R.	Gasele	jgasele@fryberger.com	Fryberger Buchanan Smith & Frederick PA	700 Lonsdale Building 302 West Superior Str Duluth, MN 55802	Electronic Service eet	No	OFF_SL_15-984_Official Service List
Benjamin	Gerber	bgerber@mnchamber.com	Minnesota Chamber of Commerce	400 Robert Street North Suite 1500 St. Paul, Minnesota 55101	Electronic Service	No	OFF_SL_15-984_Official Service List
Bruce	Gerhardson	bgerhardson@otpco.com	Otter Tail Power Company	PO Box 496 215 S Cascade St Fergus Falls, MN 565380496	Electronic Service	No	OFF_SL_15-984_Official Service List
Barbara	Gervais	toftemn@boreal.org	Town of Tofte	P O Box 2293 7240 Tofte Park Road Tofte, MN 55615	Electronic Service	No	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Janice	Hall	N/A	Cook County Board of Commissioners	411 W 2nd St Court House Grand Marais, MN 55604-2307	Paper Service	No	OFF_SL_15-984_Official Service List
J Drake	Hamilton	hamilton@fresh-energy.org	Fresh Energy	408 St Peter St Saint Paul, MN 55101	Electronic Service	No	OFF_SL_15-984_Official Service List
Annete	Henkel	mui@mnutilityinvestors.org	Minnesota Utility Investors	413 Wacouta Street #230 St.Paul, MN 55101	Electronic Service	No	OFF_SL_15-984_Official Service List
Shane	Henriksen	shane.henriksen@enbridge .com	Enbridge Energy Company, Inc.	1409 Hammond Ave FL 2 Superior, WI 54880	Electronic Service	No	OFF_SL_15-984_Official Service List
Margaret	Hodnik	mhodnik@mnpower.com	Minnesota Power	30 West Superior Street Duluth, MN 55802	Electronic Service	No	OFF_SL_15-984_Official Service List
Lori	Hoyum	lhoyum@mnpower.com	Minnesota Power	30 West Superior Street Duluth, MN 55802	Electronic Service	Yes	OFF_SL_15-984_Official Service List
James	Jarvi	N/A	Minnesota Ore Operations - U S Steel	P O Box 417 Mountain Iron, MN 55768	Paper Service	No	OFF_SL_15-984_Official Service List
Alan	Jenkins	aj@jenkinsatlaw.com	Jenkins at Law	2265 Roswell Road Suite 100 Marietta, GA 30062	Electronic Service	No	OFF_SL_15-984_Official Service List
Linda	Jensen	linda.s.jensen@ag.state.m n.us	Office of the Attorney General-DOC	1800 BRM Tower 445 Minnesota Street St. Paul, MN 551012134	Electronic Service	Yes	OFF_SL_15-984_Official Service List
Eric	Jensen	ejensen@iwla.org	Izaak Walton League of America	213 East 4th Street Suite 412 St. Paul, MN 55101	Electronic Service	No	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Richard	Johnson	Rick.Johnson@lawmoss.co m	Moss & Barnett	150 S. 5th Street Suite 1200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
Trish	Klein	trish.klein@co.itasca.mn.us	Itasca County	123 NE Fourth Street Grand Rapids, MN 557442600	Electronic Service	No	OFF_SL_15-984_Official Service List
Travis	Kolari	N/A	Keetac	PO Box 217 Keewatin, MN 55753	Paper Service	No	OFF_SL_15-984_Official Service List
Michael	Krikava	mkrikava@briggs.com	Briggs And Morgan, P.A.	2200 IDS Center 80 S 8th St Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
James D.	Larson	james.larson@avantenergy .com	Avant Energy Services	220 S 6th St Ste 1300 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	No	OFF_SL_15-984_Official Service List
Patrick	Loupin	PatrickLoupin@Packaging Corp.com	Packaging Corporation of America	PO Box 990050 Boise, ID 83799-0050	Electronic Service	No	OFF_SL_15-984_Official Service List
Susan	Ludwig	sludwig@mnpower.com	Minnesota Power	30 West Superior Street Duluth, MN 55802	Electronic Service	No	OFF_SL_15-984_Official Service List
David	Lund		Legal Aid of Minnesota	302 Ordean Building 424 W. Superior Stree Duluth, MN 55802	Paper Service t	No	OFF_SL_15-984_Official Service List
Casey	MacCallum	casey@appliedenergyinnov ations.org	Applied Energy Innovations	4000 Minnehaha Ave S Minneapolis, MN 55406	Electronic Service	No	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Paula	Maccabee	Pmaccabee@justchangela w.com	Just Change Law Offices	1961 Selby Ave Saint Paul, MN 55104	Electronic Service	No	OFF_SL_15-984_Official Service List
Kavita	Maini	kmaini@wi.rr.com	KM Energy Consulting LLC	961 N Lost Woods Rd Oconomowoc, WI 53066	Electronic Service	No	OFF_SL_15-984_Official Service List
Sarah	Manchester	N/A	Sappi Fine Paper North America	255 State St FI 4 Boston, MA 02109-2617	Paper Service	No	OFF_SL_15-984_Official Service List
Tony	Mancuso	mancusot@stlouiscountym n.gov	Saint Louis County Property Mgmt Dept	Duluth Courthouse 100 N 5th Ave W Rm Duluth, MN 55802-1209	Electronic Service 515	No	OFF_SL_15-984_Official Service List
Pam	Marshall	pam@energycents.org	Energy CENTS Coalition	823 7th St E St. Paul, MN 55106	Electronic Service	No	OFF_SL_15-984_Official Service List
Keith	Matzdorf	keith.matzdorf@sappi.com	Sappi Fine Paper North America	PO Box 511 2201 Avenue B Cloquet, MN 55720	Electronic Service	No	OFF_SL_15-984_Official Service List
Daryl	Maxwell	dmaxwell@hydro.mb.ca	Manitoba Hydro	360 Portage Ave FL 16 PO Box 815, Station I Winnipeg, Manitoba R3C 2P4	Electronic Service fain	No	OFF_SL_15-984_Official Service List
Natalie	McIntire	natalie.mcintire@gmail.com	Wind on the Wires	570 Asbury St Ste 201 Saint Paul, MN 55104-1850	Electronic Service	No	OFF_SL_15-984_Official Service List
David	McMillan	dmcmillan@allete.com	Minnesota Power	30 W Superior St Duluth, MN 55802	Electronic Service	Yes	OFF_SL_15-984_Official Service List
Angie	Miller	N/A	Community Action Duluth	2424 W. 5th St Suite 102 Duluth, MN 55806	Paper Service	No	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Herbert	Minke	hminke@allete.com	Minnesota Power	30 W Superior St Duluth, MN 55802	Electronic Service	Yes	OFF_SL_15-984_Official Service List
David	Moeller	dmoeller@allete.com	Minnesota Power	30 W Superior St Duluth, MN 558022093	Electronic Service	Yes	OFF_SL_15-984_Official Service List
Andrew	Moratzka	apmoratzka@stoel.com	Stoel Rives LLP	33 South Sixth Street Suite 4200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
Richard L.	Morgan		Sappi Fine Paper North America	P.O. Box 511 2201 Avenue B Cloquet, MN 55720	Paper Service	No	OFF_SL_15-984_Official Service List
Don	Ness	dness@duluthmn.gov	City of Duluth	411 W 1st St Rm 403 Duluth, MN 55802	Electronic Service	No	OFF_SL_15-984_Official Service List
David W.	Niles	david.niles@avantenergy.c om	Minnesota Municipal Power Agency	Suite 300 200 South Sixth Stree Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
Michael	Noble	noble@fresh-energy.org	Fresh Energy	Hamm Bldg., Suite 220 408 St. Peter Street St. Paul, MN 55102	Electronic Service	No	OFF_SL_15-984_Official Service List
Rolf	Nordstrom	rnordstrom@gpisd.net	Great Plains Institute	2801 21ST AVE S STE 220 Minneapolis, MN 55407-1229	Electronic Service	No	OFF_SL_15-984_Official Service List
Kate	O'Connell	kate.oconnell@state.mn.us	Department of Commerce	Suite 50085 Seventh Place East St. Paul, MN 551012198	Electronic Service	No	OFF_SL_15-984_Official Service List
Catherine	Peterson	N/A	Duluth Community Action Program, Inc.	2424 W 5th St #102 Duluth, MN 55806	Paper Service	No	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Jennifer	Peterson	jjpeterson@mnpower.com	Minnesota Power	30 West Superior Street Duluth, MN 55802	Electronic Service	No	OFF_SL_15-984_Official Service List
Tolaver	Rapp	Tolaver.Rapp@cliffsnr.com	Cliffs Natural Resources	200 Public Square Suite 3400 Cleveland, OH 441142318	Electronic Service	No	OFF_SL_15-984_Official Service List
Ralph	Riberich	rriberich@uss.com	United States Steel Corp	600 Grant St Ste 2028 Pittsburgh, PA 15219	Electronic Service	No	OFF_SL_15-984_Official Service List
Buddy	Robinson	buddy@citizensfed.org	Minnesota Citizens Federation NE	2110 W. 1st Street Duluth, MN 55806	Electronic Service	No	OFF_SL_15-984_Official Service List
Santi	Romani	N/A	United Taconite	P O Box 180 Eveleth, MN 55734	Paper Service	No	OFF_SL_15-984_Official Service List
Susan	Romans	sromans@allete.com	Minnesota Power	30 West Superior Street Legal Dept Duulth, MN 55802	Electronic Service	No	OFF_SL_15-984_Official Service List
Michelle	Rosier	michelle.rosier@sierraclub. org	Sierra Club	2327 E. Franklin Avenue Minneapolis, MN 554061024	Electronic Service	No	OFF_SL_15-984_Official Service List
Richard	Savelkoul	rsavelkoul@martinsquires.com	Martin & Squires, P.A.	332 Minnesota Street Ste W2750 St. Paul, MN 55101	Electronic Service	No	OFF_SL_15-984_Official Service List
Thomas	Scharff	thomas.scharff@newpagec orp.com	New Page Corporation	P.O. Box 8050 610 High Street Wisconsin Rapids, WI 544958050	Electronic Service	No	OFF_SL_15-984_Official Service List
Larry L.	Schedin	Larry@LLSResources.com	LLS Resources, LLC	12 S 6th St Ste 1137 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
William	Schmidt		USG Interiors, Inc.	35 Arch Street Cloquet, MN 55720	Paper Service	No	OFF_SL_15-984_Official Service List
Matthew J.	Schuerger P.E.	mjsreg@earthlink.net	Energy Systems Consulting Services, LLC	PO Box 16129 St. Paul, MN 55116	Electronic Service	No	OFF_SL_15-984_Official Service List
Robert H.	Schulte	rhs@schulteassociates.co m	Schulte Associates LLC	1742 Patriot Rd Northfield, MN 55057	Electronic Service	No	OFF_SL_15-984_Official Service List
Joe	Scipioni		PolyMet Mining, Inc.	P.O. Box 475 County Highway 666 Hoyt Lakes, MN 55750	Paper Service	No	OFF_SL_15-984_Official Service List
Britt	See Benes	britt@ci.aurora.mn.us	City of Aurora	16 W 2nd Ave N PO Box 160 Aurura, MN 55705	Electronic Service	No	OFF_SL_15-984_Official Service List
Janet	Shaddix Elling	jshaddix@janetshaddix.co m	Shaddix And Associates	Ste 122 9100 W Bloomington Bloomington, MN 55431	Electronic Service Frwy	No	OFF_SL_15-984_Official Service List
Doug	Shoemaker	dougs@mnRenewables.or g	MRES	2928 5th Ave S Minneapolis, MN 55408	Electronic Service	No	OFF_SL_15-984_Official Service List
Corbin	Smyth	N/A	UMD Student Life	1208 Kirby Dr Duluth, MN 55812	Paper Service	No	OFF_SL_15-984_Official Service List
Ron	Spangler, Jr.	rlspangler@otpco.com	Otter Tail Power Company	215 So. Cascade St. PO Box 496 Fergus Falls, MN 565380496	Electronic Service	No	OFF_SL_15-984_Official Service List
Richard	Staffon	rcstaffon@msn.com	W. J. McCabe Chapter, Izaak Walton League of America	1405 Lawrence Road Cloquet, Minnesota 55720	Electronic Service	No	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
James M.	Strommen	jstrommen@kennedy- graven.com	Kennedy & Graven, Chartered	470 U.S. Bank Plaza 200 South Sixth Stree Minneapolis, MN 55402	Electronic Service	No	OFF_SL_15-984_Official Service List
Eric	Swanson	eswanson@winthrop.com	Winthrop Weinstine	225 S 6th St Ste 3500 Capella Tower Minneapolis, MN 554024629	Electronic Service	No	OFF_SL_15-984_Official Service List
SaGonna	Thompson	Regulatory.records@xcele nergy.com	Xcel Energy	414 Nicollet Mall FL 7 Minneapolis, MN 554011993	Electronic Service	No	OFF_SL_15-984_Official Service List
David	Thornton	J.David.Thornton@state.m n.us	MN Pollution Control Agency	520 Lafayette Road St. Paul, MN 55101	Electronic Service	No	OFF_SL_15-984_Official Service List
Timothy	Tomsich	timothy.tomsich@cliffsNR.c om	Hibbing Taconite Company	4950 Highway 5 North Hibbing, MN 55746	Paper Service	No	OFF_SL_15-984_Official Service List
Jessica	Tritsch	jessica.tritsch@sierraclub.o rg	Sierra Club	2327 E Franklin Ave Minneapolis, MN 55406	Electronic Service	No	OFF_SL_15-984_Official Service List
Karen	Turnboom	karen.turnboom@newpage corp.com	NewPage Corporation	100 Central Avenue Duluth, MN 55807	Electronic Service	No	OFF_SL_15-984_Official Service List
Kevin	Walli	kwalli@fryberger.com	Fryberger, Buchanan, Smith & Frederick	380 St. Peter St Ste 710 St. Paul, MN 55102	Electronic Service	No	OFF_SL_15-984_Official Service List
Dan	Williams		Lutheran Social Services	600 Ordean Building 424 W. Superior Stree Duluth, MN 55802	Paper Service tt	No	OFF_SL_15-984_Official Service List
Daniel P	Wolf	dan.wolf@state.mn.us	Public Utilities Commission	121 7th Place East Suite 350 St. Paul, MN 551012147	Electronic Service	Yes	OFF_SL_15-984_Official Service List

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Scott	Zahorik	1 0	Arrowhead Economic Opportunity Agency	702 S. 3rd Avenue Virginia, MN 55792	Electronic Service	l .	OFF_SL_15-984_Official Service List