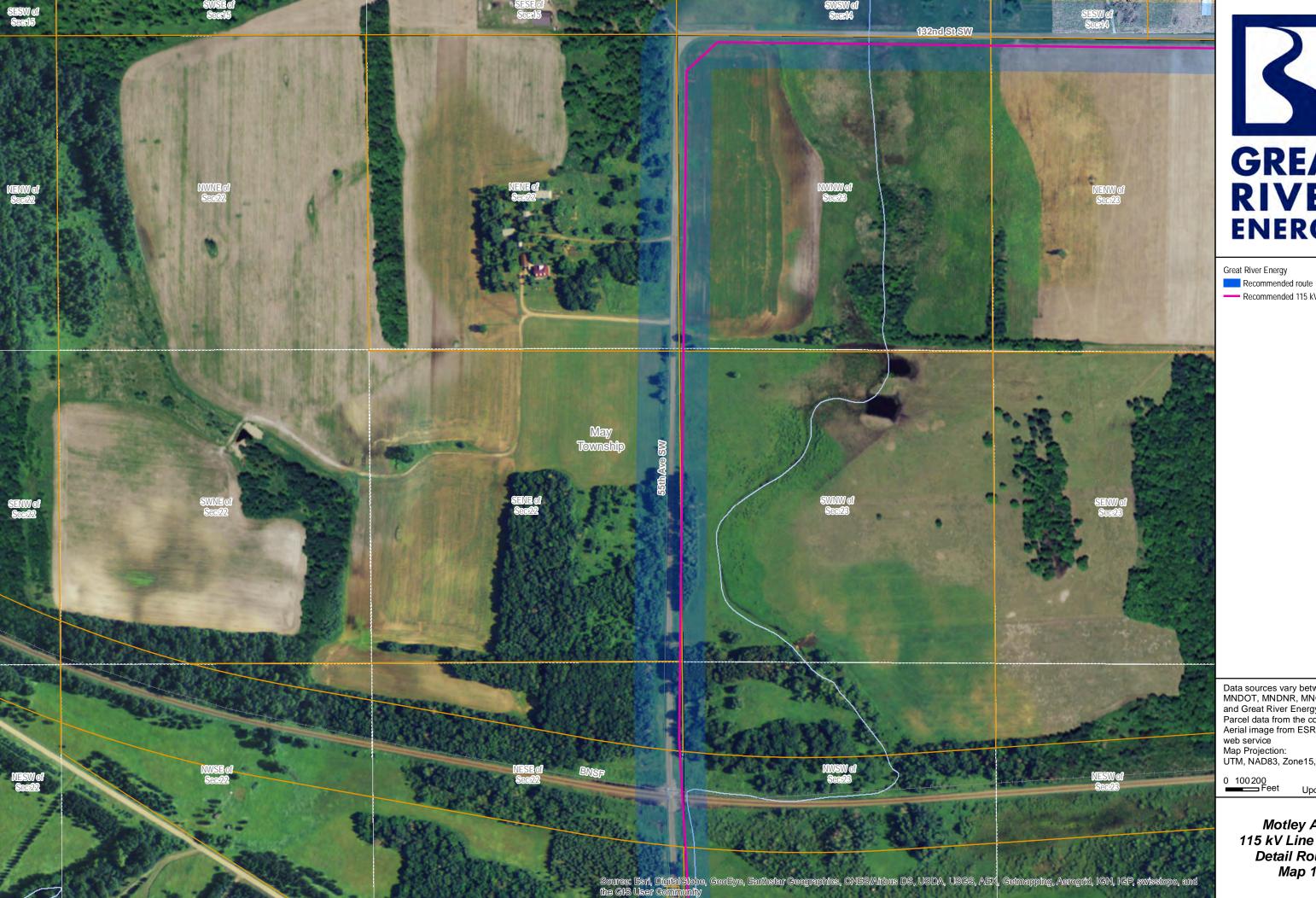


Recommended 115 kV line alignment

Existing 34.5 kV distribution line

Data sources vary between MNDOT, MNDNR, MNGEO and Great River Energy. Parcel data from the county. Aerial image from ESRI web service
Map Projection:
UTM, NAD83, Zone15, Meters

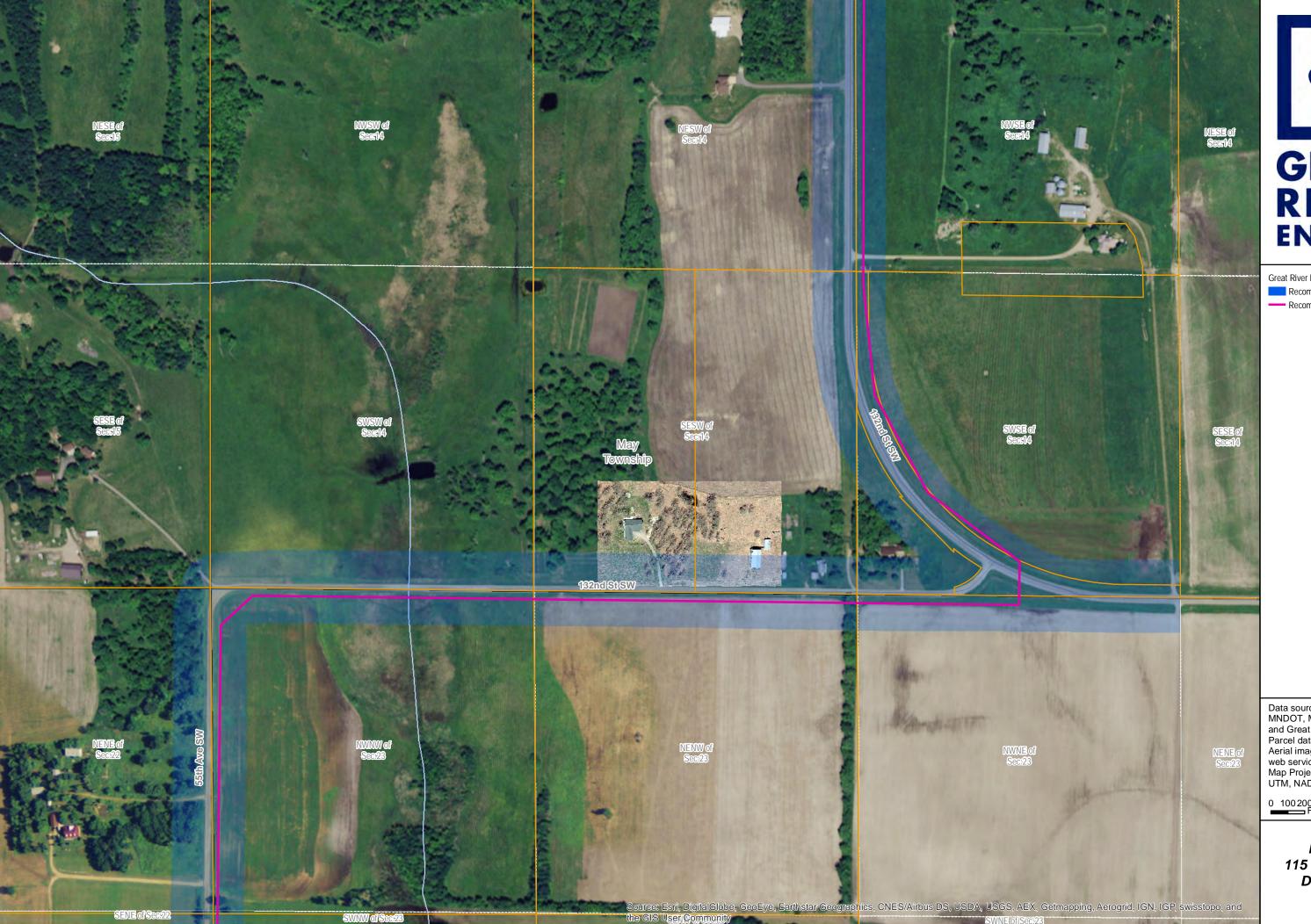
Updated: 2/5/2016



Recommended 115 kV line alignment

Data sources vary between MNDOT, MNDNR, MNGEO and Great River Energy. Parcel data from the county. Aerial image from ESRI web service
Map Projection:
UTM, NAD83, Zone15, Meters

Updated: 2/5/2016



Great River Energy

Recommended route

Recommended 115 kV line alignment

Data sources vary between MNDOT, MNDNR, MNGEO and Great River Energy. Parcel data from the county. Aerial image from ESRI web service Map Projection: UTM, NAD83, Zone15, Meters

0 100200 Feet

Updated: 2/5/2016

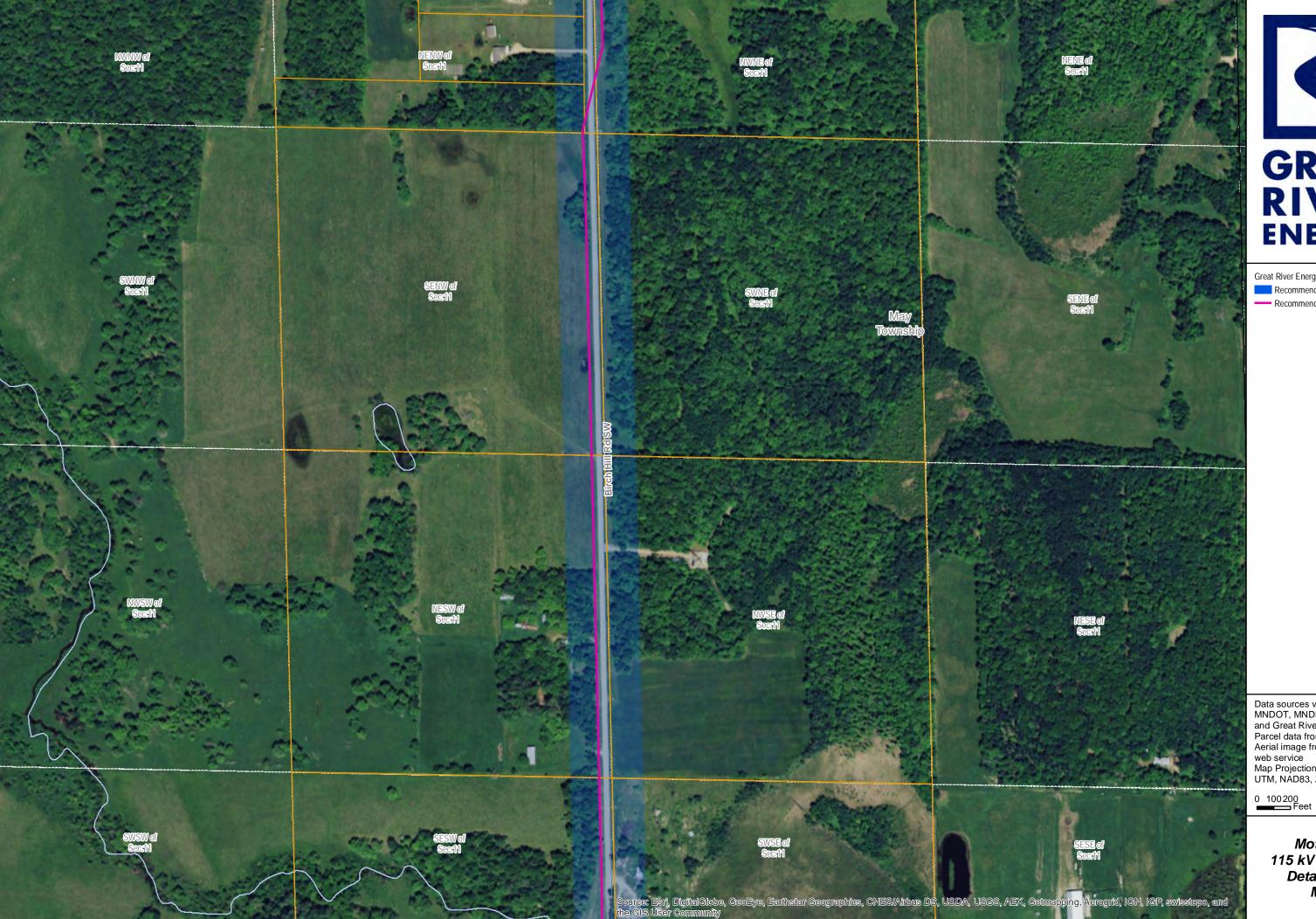


Recommended route

Recommended 115 kV line alignment

Data sources vary between MNDOT, MNDNR, MNGEO and Great River Energy. Parcel data from the county. Aerial image from ESRI web service Map Projection: UTM, NAD83, Zone15, Meters

Updated: 2/5/2016





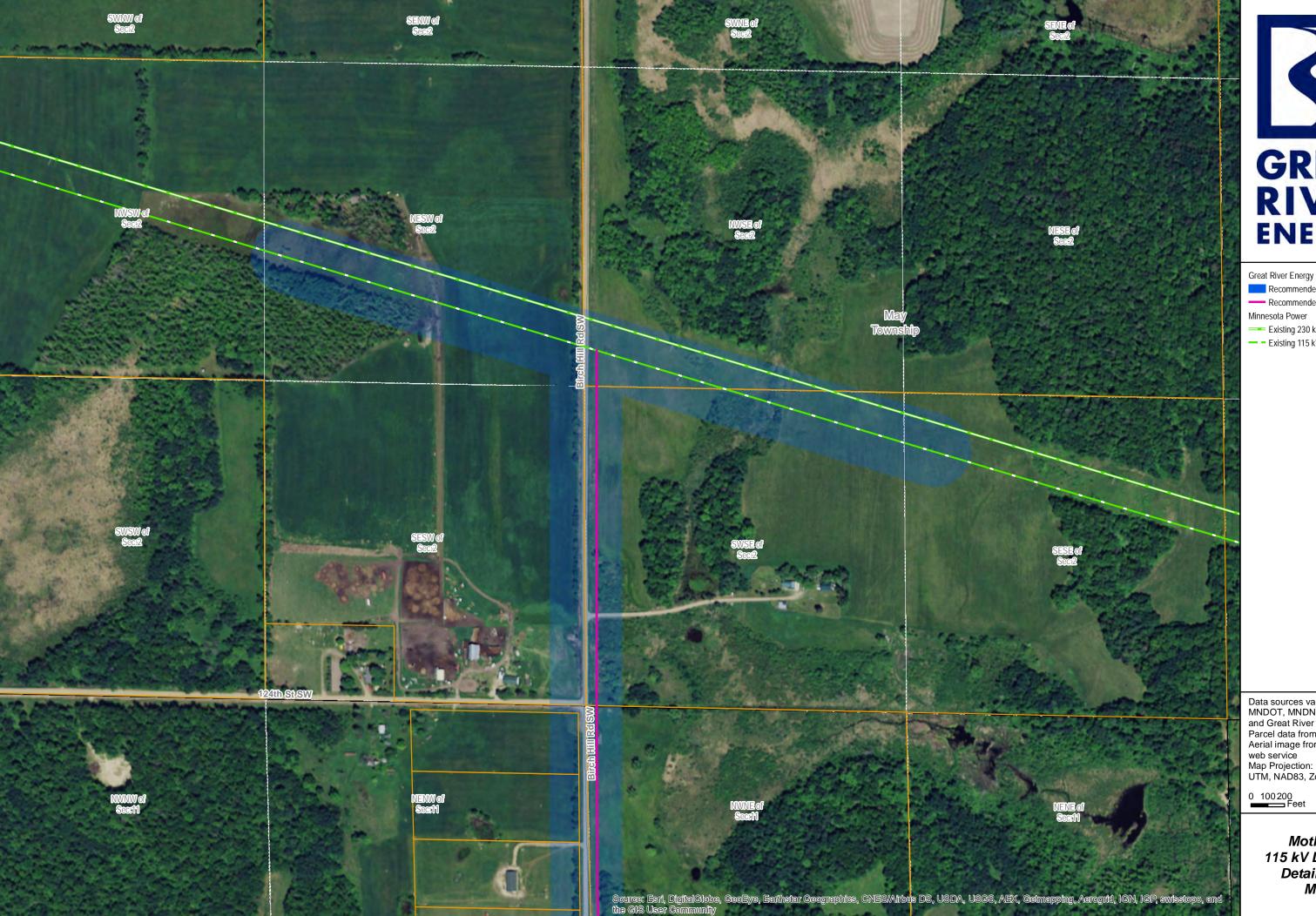
Great River Energy

Recommended route

Recommended 115 kV line alignment

Data sources vary between MNDOT, MNDNR, MNGEO and Great River Energy. Parcel data from the county. Aerial image from ESRI web service
Map Projection:
UTM, NAD83, Zone15, Meters

Updated: 2/5/2016



GREAT RIVER ENERGY...

Recommended route

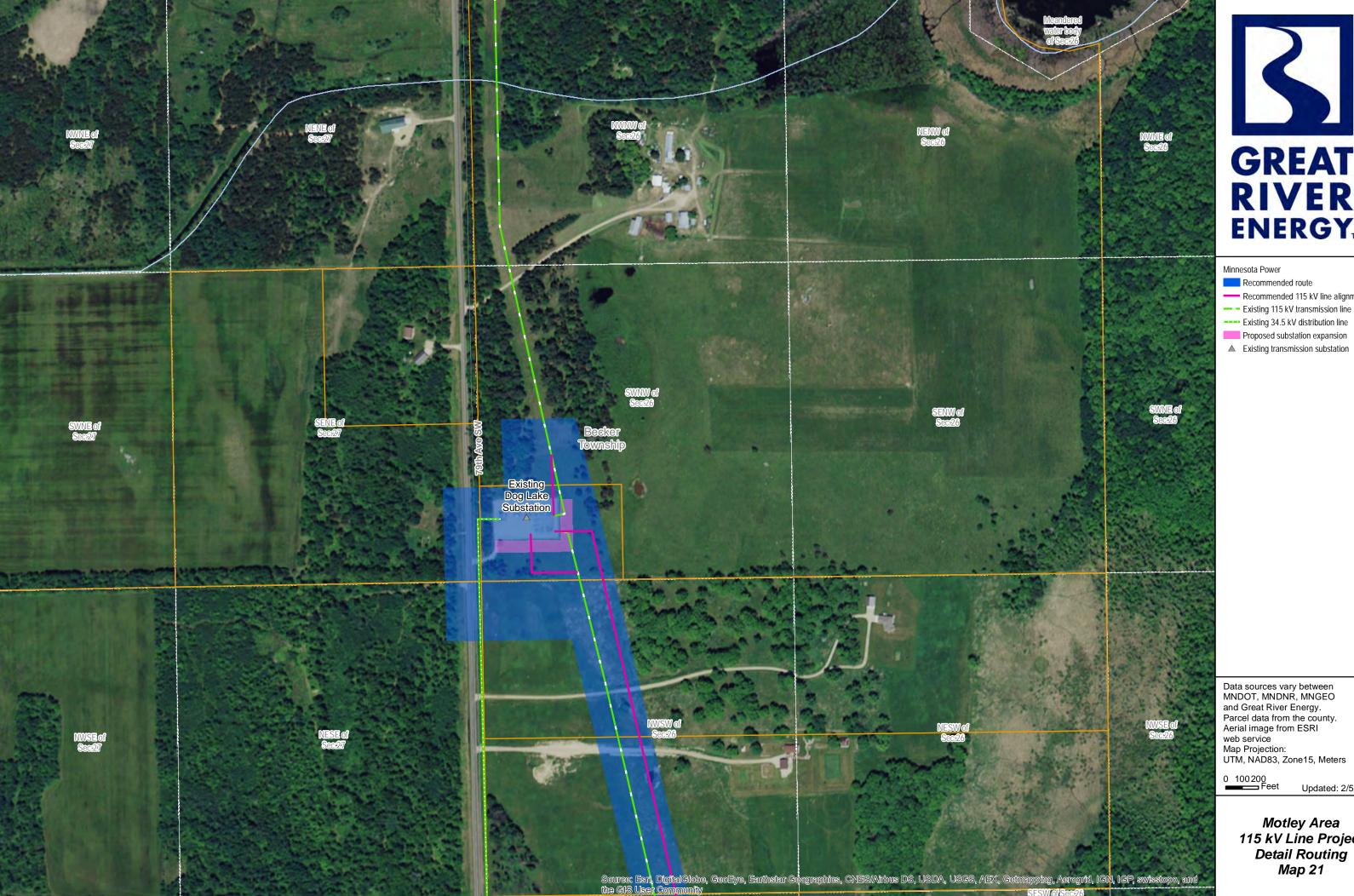
Recommended 115 kV line alignment

Existing 230 kV transmission line

Existing 115 kV transmission line

Data sources vary between MNDOT, MNDNR, MNGEO and Great River Energy. Parcel data from the county. Aerial image from ESRI Map Projection: UTM, NAD83, Zone15, Meters

Updated: 2/5/2016



Recommended route

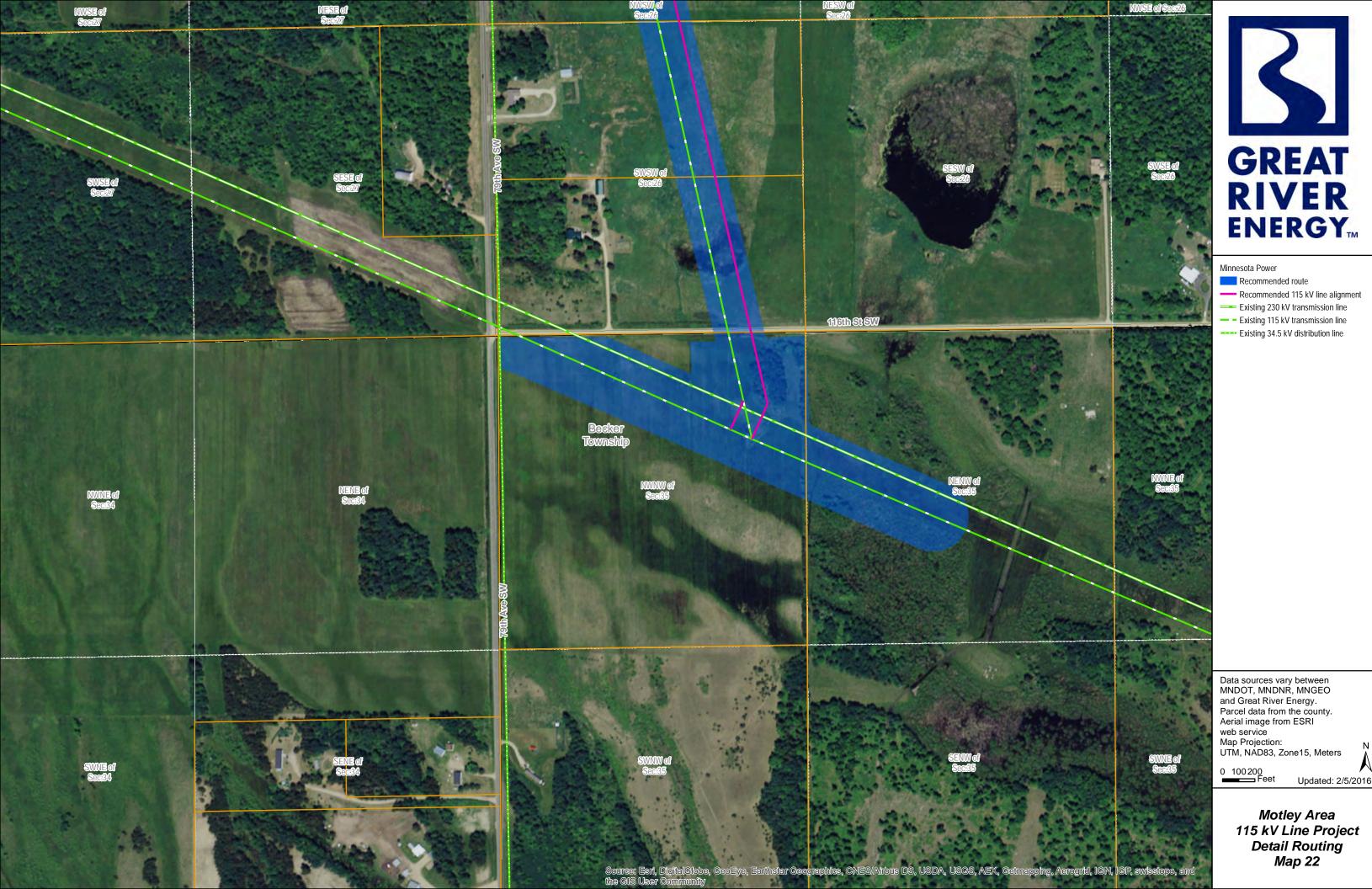
Recommended 115 kV line alignment

Proposed substation expansion

Existing transmission substation

Data sources vary between MNDOT, MNDNR, MNGEO and Great River Energy. Parcel data from the county. Aerial image from ESRI Map Projection: UTM, NAD83, Zone15, Meters

Updated: 2/5/2016



MINNESOTA PUBLIC UTILITIES COMMISSION COMPLAINT HANDLING PROCEDURES FOR PERMITTED ENERGY FACILITIES

A. Purpose

To establish a uniform and timely method of reporting complaints received by the permittee concerning permit conditions for site preparation, construction, cleanup and restoration, operation, and resolution of such complaints.

B. Scope

This document describes complaint reporting procedures and frequency.

C. Applicability

The procedures shall be used for all complaints received by the permittee and all complaints received by the Minnesota Public Utilities Commission (Commission) under Minn. R. 7829.1500 or Minn. R. 7829.1700 relevant to this permit.

D. Definitions

Complaint: A verbal or written statement presented to the permittees by a person expressing dissatisfaction or concern regarding site preparation, cleanup or restoration or other route and associated facilities permit conditions. Complaints do not include requests, inquiries, questions or general comments.

Substantial Complaint: A written complaint alleging a violation of a specific permit condition that, if substantiated, could result in permit modification or suspension pursuant to the applicable regulations.

Unresolved Complaint: A complaint which, despite the good faith efforts of the permittee and a person, remains to both or one of the parties unresolved or unsatisfactorily resolved.

Person: An individual, partnership, joint venture, private or public corporation, association, firm, public service company, cooperative, political subdivision, municipal corporation, government agency, public utility district, or any other entity, public or private, however organized.

E. Complaint Documentation and Processing

- The permittee shall designate an individual to summarize complaints for the Commission.
 This person's name, phone number and email address shall accompany all complaint submittals.
- 2. A person presenting the complaint should to the extent possible, include the following information in their communications:
 - a. name, address, phone number, and email address;
 - b. date of complaint;
 - c. tract or parcel number; and
 - d. whether the complaint relates to a permit matter or a compliance issue.
- 3. The permittee shall document all complaints by maintaining a record of all applicable information concerning the complaint, including the following:
 - a. docket number and project name;
 - b. name of complainant, address, phone number and email address;
 - c. precise description of property or parcel number;
 - d. name of permittee representative receiving complaint and date of receipt;
 - e. nature of complaint and the applicable permit condition(s);
 - f. activities undertaken to resolve the complaint; and
 - g. final disposition of the complaint.

F. Reporting Requirements

The permittee shall commence complaint reporting at the beginning of project construction and continue through the term of the permit. The permittee shall report all complaints to the Commission according to the following schedule:

Immediate Reports: All substantial complaints shall be reported to the Commission the same day received, or on the following working day for complaints received after working hours. Such reports are to be directed to the Commission's Consumer Affairs Office at 1-800-657-3782 (voice messages are acceptable) or consumer.puc@state.mn.us. For e-mail reporting, the email subject line should read "PUC EFP Complaint" and include the appropriate project docket number.

Monthly Reports: During project construction and restoration, a summary of all complaints, including substantial complaints received or resolved during the preceding month, shall be filed by the 15th of each month to Daniel P. Wolf, Executive Secretary, Public Utilities Commission, using the eDockets system. The eDockets system is located at: https://www.edockets.state.mn.us/EFiling/home.jsp

If no complaints were received during the preceding month, the permittee shall file a summary indicating that no complaints were received.

G. Complaints Received by the Commission

Complaints received directly by the Commission from aggrieved persons regarding site preparation, construction, cleanup, restoration, operation and maintenance shall be promptly sent to the permittee.

H. Commission Process for Unresolved Complaints

Commission staff shall perform an initial evaluation of unresolved complaints submitted to the Commission. Complaints raising substantial permit issues shall be processed and resolved by the Commission. Staff shall notify the permittee and appropriate persons if it determines that the complaint is a substantial complaint. With respect to such complaints, each party shall submit a written summary of its position to the Commission no later than ten days after receipt of the staff notification. The complaint will be presented to the Commission for a decision as soon as practicable.

I. Permittee Contacts for Complaints and Complaint Reporting

Complaints may filed by mail or email to:

Carol Schmidt, Supervisor, Transmission Planning Great River Energy 12300 Elm Creek Blvd Maple Grove, MN 55369 763-445-5214 cschmidt@grenergy.com

This information shall be maintained current by informing the Commission of any changes as they become effective.

PERMIT COMPLIANCE FILINGS¹

PERMITTEE: Great River Energy and Minnesota Power

PERMIT TYPE: HVTL Route Permit

PROJECT LOCATION: Morrison, Todd, and Cass Counties PUC DOCKET NUMBER: ET2, E015/CN-14-853, TL-15-204

Filing Number	Permit Section	Description of Compliance Filing	Due Date
1	9.1	Plan and profile of right-of-way (ROW)	30 days before ROW preparation for construction
2	5.2	Contact information for field representative	14 days prior to construction
3	5.2.11	Restoration complete	60 days after completion of all restoration activities
4	9.2	Periodic status reports	Monthly
5	8.0	Complaint procedures	Prior to start of construction
6	Complaint Handling Procedures	Complaint reports	By the 15th of each month
7	5.1	Notification to landowners	First contact with landowners after permit issuance
8	9.3	Notice of completion and date of placement in service	Three days prior to energizing
9	9.4	Provide as-built plans and specifications	Within 90 days after completion of construction

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¹ This compilation of permit compliance filings is provided for the convenience of the permittee and the Commission. It is not a substitute for the permit; the language of the permit controls.

Filing Number	Permit Section	Description of Compliance Filing	Due Date
10	9.5	Provide GPS data	Within 90 days after completion of construction
11	5.2.13	Notification of previously unrecorded archaeological sites	Upon discovery
12	6.2	Avian Mitigation Plan and Eagle Nest Survey Protocol	14 days prior to submission of plan and profile
13	6.3	Vegetation Management Plan	14 days prior to submission of plan and profile
14	6.4	Bat Studies	Upon completion, if conducted
15	6.2	Eagle Nest Survey Report	With submission of the plan and profile