



150 Second Street SW  
Perham, MN 56573

218.346.5500

arvig.com

January 20, 2017

Dan Wolf, Executive Secretary  
Minnesota Public Utilities Commission  
121 7<sup>th</sup> Place East, Suite 350  
St. Paul, MN 55101-2147

RE: Melrose Telephone Company – dba Arvig - Tariff Filing

Dear Mr. Wolf,

Please see the attached tariff filing for Melrose Telephone Company – dba Arvig.

The local service rate and some bundle pricing in some areas are increasing effective with the customers' March, 2017 statements. The customers are receiving a bill message notifying them of the changes with their February, 2017 statement. Attached are the updated tariff pages and the applicable bill messages.

Feel free to contact me directly at 218-346-8868 with any questions or concerns.

Sincerely,

/s/ Mark Birkholz

Mark Birkholz  
Director of Southern Markets  
Arvig  
mark.birkholz@arvig.com

Enclosures as listed above

Linda Chavez  
MN Department of Commerce  
85 7<sup>th</sup> Place East  
Suite 500  
St. Paul, MN 55101-2198

MN Office of Attorney General  
Residential and Small Business Division  
900 NCL Tower  
445 Minnesota Street  
St. Paul, MN 55101-2190

LOCAL EXCHANGE SERVICE

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Rates

Exchange – Grey Eagle and St. Martin

Class of Service	<u>Monthly Rates</u>		
BUSINESS:			
One Party	\$	20.00	(I)
PBX Trunk		20.00	(I)
Key System Line		20.00	(I)
Basic Coin Telephone Service		20.00	(I)
RESIDENCE:			
One Party	\$	20.00	(I)
SCHOOL CLASSROOM SERVICE: *			
One Party	\$	20.00	(I)

Seasonal service is available for customers requiring less than 12 months of service per year. The rate for seasonal service is determined in accordance with section 5, page 43, of the tariff book.

Vacation rate service is available for customers requiring less than 12 months of service per year. The rate for vacation service is determined in accordance with section 5 page, 49 of this tariff book.

- \* School classroom service is one party flat rate local exchange access line service offered to public schools that conduct classes within the range of kindergarten through 12th grade pursuant to Minnesota Statute Section 237.065. This additional service is available to ensure access to telephone service from each classroom and other areas within the school, as determined by the school board. Existing service provided to all areas of the school prior to the effective date of this tariff will be billed at the current rates. Upon approval by the school board, this service must be installed in all remaining classrooms within the school and other areas within the school, as determined by the school board, within the time period specified by the company. This service is not available in areas within the school where telephone service is used for business administrative purposes of the schools.

LOCAL EXCHANGE SERVICE

Rates

Exchange - Kimball

Class of Service

	Monthly Rates		
	Basic	EAS Additive	Total
BUSINESS:			
One Party	\$ 20.00	\$ 2.16	\$ 22.16 (l)
PBX Trunk	20.00	3.25	23.25 (l)
Key System Line	20.00	3.25	23.25 (l)
Basic Coin Telephone Service	20.00	2.16	22.16 (l)
RESIDENCE:			
One Party	\$ 20.00	\$ 2.16	\$ 22.16 (l)
SCHOOL CLASSROOM SERVICE: *			
One Party	\$ 20.00	\$ 2.16	\$ 22.16 (l)

Seasonal service is available for customers requiring less than 12 months of service per year. The rate for seasonal service is determined in accordance with section 5, page 43, of the tariff book.

Vacation rate service is available for customers requiring less than 12 months of service per year. The rate for vacation service is determined in accordance with section 5 page, 49 of this tariff book.

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LOCAL EXCHANGE SERVICE

Rates

Exchange – Melrose & Greenwald

Class of Service	Monthly Rates		
	Basic	EAS Additive	Total
<b>BUSINESS:</b>			
One Party	\$ 20.00	\$ .60	\$ 22.60 (I)
PBX Trunk	20.00	.90	22.90 (I)
Key System Line	20.00	.90	22.90 (I)
Basic Coin Telephone Service	20.00	.60	22.60 (I)
<b>RESIDENCE:</b>			
One Party	\$ 20.00	\$ .60	\$ 22.60 (I)
<b>SCHOOL CLASSROOM SERVICE: *</b>			
One Party	\$ 20.00	\$ .60	\$ 22.60 (I)

Seasonal service is available for customers requiring less than 12 months of service per year. The rate for seasonal service is determined in accordance with section 5, page 43, of the tariff book.

Vacation rate service is available for customers requiring less than 12 months of service per year. The rate for vacation service is determined in accordance with section 5 page, 49 of this tariff book.

- \* School classroom service is one party flat rate local exchange access line service offered to public schools that conduct classes within the range of kindergarten through 12th grade pursuant to Minnesota Statute Section 237.065. This additional service is available to ensure access to telephone service from each classroom and other areas within the school, as determined by the school board. Existing service provided to all areas of the school prior to the effective date of this tariff will be billed at the current rates. Upon approval by the school board, this service must be installed in all remaining classrooms within the school and other areas within the school, as determined by the school board, within the time period specified by the company. This service is not available in areas within the school where telephone service is used for business administrative purposes of the schools.

**GENERAL EXCHANGE PRICE LIST**

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BUNDLED SERVICE OFFERINGS (Continued)

B. Bundles (Continued):

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
1. Home package <i>(no longer offered 11/19/11)</i>	##	\$53.95 * (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• 30 minutes of Long Distance *</li><li>• High Speed Internet (256K/128K)</li><li>• Caller ID</li></ul>		
2. Home Pro package <i>(no longer offered 11/19/11)</i>	##	\$61.95* (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• 60 minutes of Long Distance *</li><li>• High Speed Internet (512K/256k)</li><li>• Caller ID</li></ul>		
3. Pro Plus package <i>(no longer offered 11/19/11)</i>	##	\$71.95 * (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• 90 minutes of Long Distance *</li><li>• High Speed Internet (1.5M/512K)</li><li>• Caller ID</li></ul>		
4. Elite package <i>(no longer offered 11/19/11)</i>	##	\$98.95 *
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• 90 minutes of Long Distance *</li><li>• High Speed Internet (3M/512k)</li><li>• Caller ID</li></ul>		

#Provided pursuant to Section 4 of this tariff.

##Refer to Section 6 of this tariff.

\*Taxes and fees not included. Melrose Telephone Company d/b/a Arvig Long Distance service is required or Long Distance minutes will not be included. Video service is not available in all areas. Package rates are intended for residential customers only. Modem lease \$2.99 per month. Some restrictions may apply.

GENERAL EXCHANGE PRICE LIST

Revision 5

BUNDLED SERVICE OFFERINGS

A. General

Bundled services are only available to residential customers. Long Distance minutes are only included if customer's Long Distance service is provided by Melrose Telephone Company d/b/a Arvig Long Distance. Customer agreement to terms and/or a contract may be required.

B. Bundles:

Recurring	Non-		
		<u>Charge</u>	<u>Monthly Rate</u>
1. Video Plus <i>(no longer offered 11/19/11)</i>		##	\$89.95 * (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• Expanded Video</li><li>• Modem Rental</li><li>• 30 minutes of Long Distance *</li><li>• 1 Set-top box (additional boxes \$4.95, max of 3)</li></ul>			
2. Silver Bundle <i>(no longer offered 11/19/11)</i>		##	\$119.95 * (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• Expanded Video</li><li>• Modem Rental</li><li>• High Speed Internet 768k/384k</li><li>• 60 minutes of Long Distance *</li><li>• 1 Set-top box (additional boxes \$4.95, max of 3)</li></ul>			

#Provided pursuant to Section 4 of this tariff.

#Refer to Section 6 of this tariff.

\*Taxes and fees not included. Melrose Telephone Company d/b/a Arvig Long Distance service is required or Long Distance minutes will not be included. Video service is not available in all areas. Package rates are intended for residential customers. Additional Set-top boxes are \$4.95 per month. Some restrictions may apply.

GENERAL EXCHANGE PRICE LIST

Revision 5

BUNDLED SERVICE OFFERINGS (Continued)

B. Bundles (Continued):

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
3. Gold Bundle <i>(no longer offered 11/19/11)</i>	##	\$137.95 * (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• Premier Video</li><li>• Modem Rental</li><li>• High Speed Internet 1.5M/512K</li><li>• 90 minutes of Long Distance *</li><li>• 1 Set-top box (additional boxes \$4.95, max of 3)</li></ul>		
4. Bronze Bundle <i>(no longer offered 11/19/11)</i>	##	\$53.95 * (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• High Speed Internet 768k/384k</li><li>• Caller ID</li><li>• 30 minutes of Long Distance *</li></ul>		
5. Home Plus Bundle <i>(no longer offered 11/19/11)</i>	#	\$61.95* (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• 60 minutes of Long Distance *</li><li>• High Speed Internet (512K/256k)</li><li>• Caller ID</li></ul>		

#Provided pursuant to Section 4 of this tariff.

##Refer to Section 6 of this tariff.

\*Taxes and fees not included. Melrose Telephone Company d/b/a Arvig Long Distance service is required or Long Distance minutes will not be included. Video service is not available in all areas. Package rates are intended for residential customers only. Additional Set-top boxes are \$4.95 per month. Some restrictions may apply.

GENERAL EXCHANGE PRICE LIST

Revision 5

BUNDLED SERVICE OFFERINGS

A. General

Bundled services are only available to residential customers that are in fiber to the home areas. Long Distance minutes are only included if customer's Long Distance service is provided by Melrose Telephone Company d/b/a Arvig Long Distance. Customer agreement to terms and/or a contract may be required.

B. Bundles:

Recurring	Non-		
		<u>Charge</u>	<u>Monthly Rate</u>
1. Value Video <i>(no longer offered 11/19/11)</i>		##	\$89.95 (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• Expanded Video</li><li>• Modem Rental</li><li>• Enhanced Caller ID</li><li>• 60 Minutes Long Distance*</li><li>• 1 Set-top box (additional boxes \$4.95, max of 3)</li></ul>			
2. Essentials Bundle <i>(no longer offered 11/19/11)</i>		##	\$129.95 (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• Expanded Video</li><li>• Modem Rental</li><li>• High Speed Internet 3M/1M</li><li>• Enhanced Caller ID</li><li>• 90 minutes of Long Distance *</li><li>• 1 Set-top box (additional boxes \$4.95, max of 3)</li></ul>			

#Provided pursuant to Section 4 of this tariff.

#Refer to Section 6 of this tariff.

\*Taxes and fees not included. Melrose Telephone Company d/b/a Arvig Long Distance service is required or Long Distance minutes will not be included. Video service is not available in all areas. Package rates are intended for residential customers only in areas served with fiber. Additional Set-top boxes are \$4.95 per month. Some restrictions may apply.



GENERAL EXCHANGE PRICE LIST

Revision 5

BUNDLED SERVICE OFFERINGS (Continued)

B. Bundles (Continued):

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
3. Enhanced Bundle <i>(no longer offered 11/19/11)</i>	##	\$149.95 (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• Premier Video</li><li>• Modem Rental</li><li>• High Speed Internet 5M/1M</li><li>• Enhanced Caller ID</li><li>• 120 minutes of Long Distance *</li><li>• 1 Set-top box (additional boxes \$4.95, max of 3)</li></ul>		
4. Supreme Bundle <i>(no longer offered 11/19/11)</i>	##	\$169.95 (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• Premier Video</li><li>• Modem Rental</li><li>• High Speed Internet 10M/1M</li><li>• Enhanced Caller ID</li><li>• 150 minutes of Long Distance *</li><li>• 1 Set-top box (additional boxes \$4.95, max of 3)</li></ul>		
5. Value High Speed <i>(no longer offered 11/19/11)</i>	##	\$61.95 (I)
<ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• Modem Rental</li><li>• High Speed Internet 1.5M/1M</li><li>• Caller ID</li><li>• 60 minutes of Long Distance *</li></ul>		

#Provided pursuant to Section 4 of this tariff.

##Refer to Section 6 of this tariff.

\*Taxes and fees not included. Melrose Telephone Company d/b/a Arvig Long Distance service is required or Long Distance minutes will not be included. Video service is not available in all areas. Package rates are intended for residential customers only in areas served with fiber. Additional Set-top boxes are \$4.95 per month. Some restrictions may apply.

GENERAL EXCHANGE PRICE LIST

Revision 4

BUNDLED SERVICE OFFERINGS (Continued)

B. Bundles  
(Continued):

	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
1. Back to Basics <i>(no longer offered 10/08/12)</i> <ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• 60 minutes of Long Distance *</li><li>• Expanded Cable TV</li><li>• High Speed Internet (DSL)</li></ul>	##	\$121.95*(I)
2. Back to Basics <i>(no longer offered 10/08/12)</i> <ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• 60 minutes of Long Distance *</li><li>• Expanded Cable TV</li><li>• High Speed Internet (FTTH)</li></ul>	##	\$129.95*(I)
3. Back to Basics Plus <i>(no longer offered 10/08/12)</i> <ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• 90 minutes of Long Distance *</li><li>• Digital Cable TV with two set top boxes included</li><li>• High Speed Internet (DSL)</li></ul>	##	\$139.95*(I)
4. Back to Basics Plus <i>(no longer offered 10/08/12)</i> <ul style="list-style-type: none"><li>• Residential Local Exchange Service line #</li><li>• 90 minutes of Long Distance *</li><li>• Digital Cable TV with two set top boxes included</li><li>• High Speed Internet (FTTH)</li></ul>	##	\$148.95*(I)

#Provided pursuant to Section 4 of this tariff.

##Refer to Section 6 of this tariff

\*Cable TV service is not available in all areas.

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## **Notice of Phone Rate Increase**

Arvig is committed to providing you with the latest in technology, quality service and support. As we continue to rebuild our network facilities and upgrade switching equipment, operational costs continue to increase throughout our industry.

In 2011, the Federal Communications Commission (FCC) issued an order requiring that local telephone service rates meet a minimum "rate floor" in order for the telephone service provider to receive the maximum support available from the Federal Universal Service Fund, which helps to offset the cost of providing telephone service and broadband. The rate floor is determined annually by the FCC.

Beginning with your next invoice, the monthly rate for local telephone service will increase to \$20.00 per month (not including state and federal taxes and charges).

You have the right to petition for review of this rate change. An investigation of this rate change will be conducted if 5% or 500 or more customers, whichever is fewer, petition for an investigation within 45 days of this notice. The petition must be in writing and signed by the customers requesting the investigation. The Minnesota Department of Commerce must receive the petition within 45 days of this notice at: Minnesota Department of Commerce, 85 7th Place East, Suite 500, St. Paul, MN, 55101.

Call 888.992.7844 with questions and to take advantage of our Flexible Package options that can save you money.

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## **Notice of Phone Rate Increase**

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Call 888.992.7844 with questions and to take advantage of our Flexible Package options that can save you money.

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## Notice of Rate Increase

Thank you for choosing Arvig for your television, internet and phone services. In order to continue providing quality programming service to our customers, it is necessary to increase the monthly service rate. The new rate is a result of sharply higher increases in license fees paid to program providers like Fox Networks, major increases in television rights for sports programming and in some areas, federal changes to funding for telephone service.

Effective with your next invoice, the rates for these packages will be:

- Back to Basics Plus .....\$139.95
- Back to Basics.....\$121.95
- High Speed Plus..... \$61.95
- Home ..... \$53.95
- Home Plus..... \$61.95
- Video Plus ..... \$89.95
- Bronze ..... \$53.95
- Silver .....\$119.95
- Gold.....\$137.95

Call 888.992.7844 with questions and to take advantage of our Flexible Package options that can save you money.

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Effective with your next invoice, the rates for these packages will be:

- Back to Basics Plus .....\$148.95
- Back to Basics.....\$129.95
- Value High Speed..... \$61.95
- Value Video..... \$89.95
- Essential.....\$129.95
- Enhanced .....\$149.95
- Supreme .....\$169.95

Call 888.992.7844 with questions and to take advantage of our Flexible Package options that can save you money.

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First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
John	Lindell	agorud.ecf@ag.state.mn.us	Office of the Attorney General-RUD	900 BRM Tower 445 Minnesota St St. Paul, MN 551012130	Electronic Service	No	GEN_SL_Melrose Telephone Company_Melrose Telephone Company - dba Arvig