From: Jaede, Wendy L

Sent: Wednesday, August 02, 2017 8:22 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 8/1/17 - Mendota Heights, Saint

Paul & West Saint Paul - UPDATE

Power outage - Mendota Heights, Saint Paul & West Saint Paul - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Stewart, Christopher D

Sent: Tuesday, August 01, 2017 5:00 PM **To:** dl Electric Outage ME Notification

Subject: Second Outage Notice-2017-08-01T17:00:01

To: dlelecoutmenot@xcelenergy.com
Second Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 3560
Time Zone: CST
Start Date Time:
8/1/2017 15:17
End Date Time:

ration: NaN
ert Contact:
estion Contact: Wishard, Don: (651) 229-2414
MAN
rte: VIIIV
ble failure under
ble still burning in before we can assess the damage to
mmunities:
IENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST INT PAUL, MN
ajor Customers:

From: Jaede, Wendy L

Sent: Wednesday, August 02, 2017 8:23 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice - 8/1/17 - Mendota Heights, Saint

Paul & West Saint Paul - POWER RESTORED

Power outage - Mendota Heights, Saint Paul & West Saint Paul – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Sarne, Peter P

Sent: Tuesday, August 01, 2017 7:04 PM **To:** dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-08-01T19:03:49

To: dielecoutmenot@xcelenergy.com	
Final Outage Notice	
Subject:	
Region:	
Sub Station:	
Feeder:	
Alert Count: Final Outage Notice	
Customers Affected: 3560	
Time Zone: CST	
Start Date Time:	
8/1/2017 15:17	
End Date Time:	
8/1/2017 18:32	

Duration: 3:15
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
feeder Duct fire on
Follow Up Comments: 1-cust. on at 18:21 , 3551 custs. on at 18:32 = 100%
Communities:
; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN
Major Customers:

From: Jaede, Wendy L

Sent: Tuesday, August 01, 2017 4:19 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice - 8/1/17 - Saint Paul, South Saint Paul

& West Saint Paul

Power outage - Saint Paul, South Saint Paul & West Saint Paul.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Sarne, Peter P

Sent: Tuesday, August 01, 2017 4:10 PM **To:** dl Electric Outage ME Notification

Subject: First Outage Notice-2017-08-01T16:10:21

This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment.

To: dlelecoutmenot@xcelenergy.com

First Outage Notice

Subject:

Region:

Sub Station:
Feeder:

Alert Count: First Outage Notice

Customers Affected: 1836

Time Zone: CST

Start Date Time:

8/1/2017

End Date Time:

Ouration: NaN	10
Question Contact: Wishard, Don: (651) 22	9-2414
State: MN	
Outage Cause:	
Multiple feeder failure under duct line.	All feeders in shared
Follow Up Comments:	
Troublemen on site	
Communities:	
; SAINT PAUL, MN ; SOUTH SAINT PAUL, M	IN ; WEST SAINT PAUL, MN
Major Customers:	
Major Customers:	

From: Jaede, Wendy L

Sent: Wednesday, August 02, 2017 8:16 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 8/1/17 - Saint Paul, South Saint

Paul & West Saint Paul - CORRECTION/UPDATE

CORRECTION - UPDATE

Power outage - Saint Paul, South Saint Paul & West Saint Paul - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

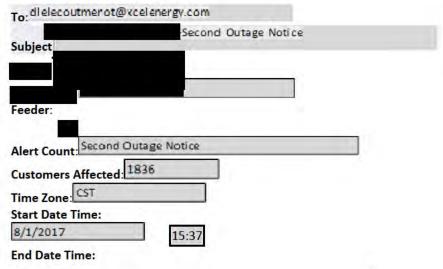
XCELENERGY.COM

Please consider the environment before printing this email

From: Stewart, Christopher D

Sent: Tuesday, August 01, 2017 4:57 PM **To:** dl Electric Outage ME Notification

Subject: Second Outage Notice-2017-08-01T16:56:29



Julation.	
Duration: NaN Alert Contact:	
Question Contact: Wishard, Don:(651, 229-2414	
E-E-L-	
State: MN Outage Cause:	
Cable failure under the cable	
Follow Up Comments: Cablestill burning in manhole, Fore we can assess the damage to the	eed to
	III. MAN
Communities: ; SAINT PAUL, MN ; SOUTH SAINT PAUL, MN ; WEST SAINT PA	UL, MN

From: Jaede, Wendy L

Sent: Wednesday, August 02, 2017 8:15 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice - 8/1/17 - Saint Paul, South Saint Paul

& West Saint Paul - POWER RESTORED

Power outage - Saint Paul, South Saint Paul & West Saint Paul – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Gubash Jr, Joseph M

Sent: Tuesday, August 01, 2017 5:33 PM **To:** dl Electric Outage ME Notification

dlala soutmanat@vaslanargy.com

Subject: Final Outage Notice-2017-08-01T17:33:20

Duration: NaN	
Alert Contact:	
Question Contact: Wisha	rd, Don: (651) 229-2414
State: MN	
Outage Cause:	
several feeder cables fau	lited unde
Follow Up Comments: FULLY RESTORED	O @ 17:20 8/1/2017
Communities: ; SAINT PAUL, MN ; SOUT	TH SAINT PAUL, MN ; WEST SAINT PAUL, MI
Major Customers:	

From: Jaede, Wendy L

Sent: Thursday, August 03, 2017 7:55 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice - 8/3/17 - Mendota Heights, Saint Paul

& West Saint Paul

Power outage - Mendota Heights, Saint Paul & West Saint Paul.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Sarne, Peter P

Sent: Thursday, August 03, 2017 5:41 AM **To:** dl Electric Outage ME Notification

Subject: First Outage Notice-2017-08-03T05:40:38

To: dlelecoutmenot@xcelenergy.com
First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1792
Time Zone: CST
Start Date Time:
8/3/2017 05:34
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
unknown
Follow Up Comments:
trouble in route
Communities:
; MENDOTA HEIGHTS, MN; MENDOTA HTS, MN; SAINT PAUL, MN; WEST
SAINT PAUL, MN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, August 03, 2017 7:56 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 8/3/17 - Mendota Heights, Saint

Paul & West Saint Paul - UPDATE

Power outage - Mendota Heights, Saint Paul & West Saint Paul - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: Sarne, Peter P

Sent: Thursday, August 03, 2017 6:01 AM **To:** dl Electric Outage ME Notification

Subject: Second Outage Notice-2017-08-03T06:01:12

To: dlelecoutmenot@xcelenergy.com
Second Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 4673
Time Zone: CST
Start Date Time:
8/3/2017 05:34
End Date Time:

Duration: NaN	
Alert Contact:	
Question Contact: Wishard	d, Don: (651) 229-2414
State: MN	
Outage Cause:	
UNKNOWN	
Follow Up Comments: trouble in route ,larger cus	is tied to from from
Communities:	
; MENDOTA HEIGHTS, MN SAINT PAUL, MN	; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST
Major Customers:	

From: Jaede, Wendy L

Sent: Thursday, August 03, 2017 7:57 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice - 8/3/17 - Mendota Heights, Saint

Paul & West Saint Paul - POWER RESTORED

Power outage - Mendota Heights, Saint Paul & West Saint Paul - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Sarne, Peter P

Sent: Thursday, August 03, 2017 6:59 AM **To:** dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-08-03T06:59:17

To: dlelecoutmenot@xcelenergy.com
Final Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Final Outage Notice
Customers Affected: 4673
Time Zone: CST
Start Date Time:
8/3/2017 05:34
End Date Time:
8/3/2017 06:43

Duration: 1:9
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
Headend cable on that was tied to
Follow Up Comments:
tied at 06:43 100% on
Communities:
; MENDOTA HEIGHTS, MN ; MENDOTA HTS, MN ; SAINT PAUL, MN ; WEST SAINT PAUL, MN
JANY I AUL, WIV
Majo

From: Jaede, Wendy L

Sent: Friday, August 04, 2017 10:56 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: -First Outage Notice - 8/4/17 - Cokato

Power outage - Cokato.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Johnson, Michael A

Sent: Friday, August 04, 2017 10:52 AM **To:** dl Electric Outage NT Notification

Subject: -First Outage Notice-2017-08-04T10:52:12

To: dlelecoutntnot@xcelenergy.com
First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1308
Time Zone:
Start Date Time:
8/4/2017 10:42
End Date Time:

Duration: NaN
Alert Contact:
Rumyana Kreidler: (612) 337-
Question Contact: 2369
State: MN
Outage Cause:
UNKNOWN; CREW ENROUTE
Follow Up Comments:
Communities:
; COKATO, MN
Major Customers: NA

From: Guttormson, Allyson E

Sent: Friday, August 04, 2017 11:54 AM **To:** staff, cao (PUC); 'Renier, Doug (COMM)'

Cc: dl Customer Advocate Team

Subject: FW: FW: FW:

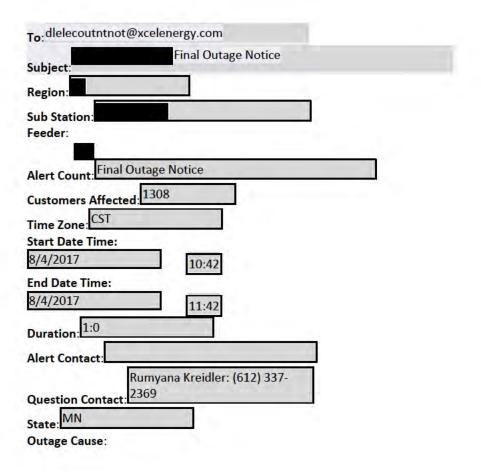
Categories: Green Category

8/4- Power Restored

From: Johnson, Michael A

Sent: Friday, August 04, 2017 11:47 AM **To:** dl Electric Outage NT Notification

-Final Outage Notice-2017-08-04T11:47:04



SQUIRREL ON BUS TOOK OUT HIGH SIDE FUSES; ALL CUSTOMERS
RESTORED AT 11:42
Follow Up Comments:
Communities:
; COKATO, MN
Major Customers:
NA

From: Guttormson, Allyson E

Sent: Friday, August 04, 2017 12:42 PM **To:** staff, cao (PUC); 'Renier, Doug (COMM)'

Cc: dl Customer Advocate Team

Subject: First Outage Notice-2017-08-04T12:11:26- Shakopee and

Jordan

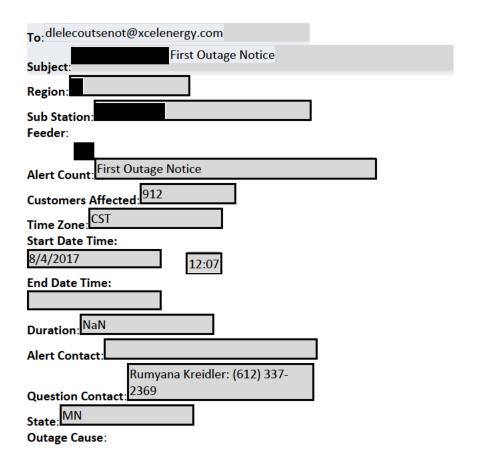
Categories: Green Category

Power Outage - Shakopee and Jordan

From: Johnson, Michael A

Sent: Friday, August 04, 2017 12:11 PM **To:** dl Electric Outage SE Notification

Subject: First Outage Notice-2017-08-04T12:11:26



UNKNOWN; CREW ENROUTE Follow Up Comments:
Communities:
; SHAKOPEE, MN ; JORDAN, MN
Major Customers:
NA

From: Teague, Daniel D

Sent: Friday, August 04, 2017 1:53 PM

To: Guttormson, Allyson E

Subject: RE: -Second Outage Notice-2017-08-04T13:21:28- Shakopee and

Jordan

Reminder:

DL Customer Advocates not Customer Complaints Claims......

From: Guttormson, Allyson E

Sent: Friday, August 04, 2017 1:28 PM **To:** staff, cao (PUC); 'Renier, Doug (COMM)'

Cc: Customer Complaints Claims

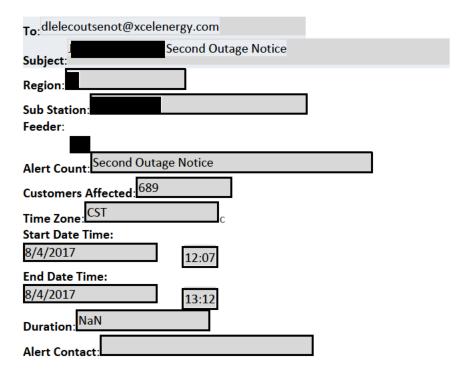
Subject: FW: J Second Outage Notice-2017-08-04T13:21:28- Shakopee and Jordan

Outage update- Shakopee and Jordan

From: Johnson, Michael A

Sent: Friday, August 04, 2017 1:22 PM **To:** dl Electric Outage SE Notification

-Second Outage Notice-2017-08-04T13:21:28



	Rumyana Kreidler: (612)	337-	
Question Contact:	2369		
State: MN			
Outage Cause:			
	WIRE; WIRE DOWN; 223	CUSTOMI	ERS WILL REMAIN
OUT UNTIL WIRE O	CAN BE SPLICED; CREW O	N SCENE	
Follow Up Comme	nts:		
Communities:			
; SHAKOPEE, MN;	IORDAN, MN		
Major Customers:			
NA			

From: Teague, Daniel D

Sent: Friday, August 04, 2017 2:38 PM

To: MN PUC (consumer.puc@state.mn.us); 'doug.renier@state.mn.us'

Cc: dl C<u>ustomer Advocate T</u>eam

Subject: FW: Final Outage Notice-2017-08-04T14:31:03 - Shakopee and

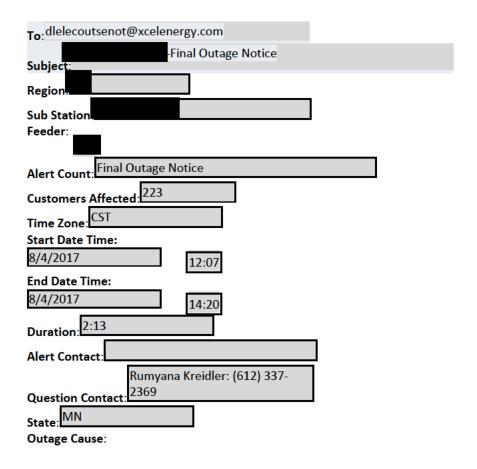
Jordan

Power restored - Shakopee and Jordan.

From: Johnson, Michael A

Sent: Friday, August 04, 2017 2:31 PM **To:** dl Electric Outage SE Notification

Subject: Final Outage Notice-2017-08-04T14:31:03



CONTRACTOR HIT WIRE; WIRE DOWN; FINAL 223 CUSTOMERS ON AT
14:20
Follow Up Comments:
Communities:
; SHAKOPEE, MN ; JORDAN, MN
Major Customers:
NA NA

From: Guttormson, Allyson E

Sent: Wednesday, August 09, 2017 11:12 AM **To:** 'staff, cao (PUC)'; 'Renier, Doug (COMM)'

Cc: dl Customer Advocate Team

Subject: FW First Outage Notice-2017-Crystal, Golden Valley, New

Hope

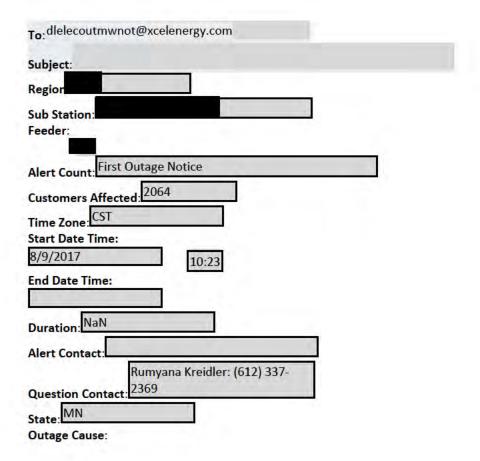
Power Outage - Crystal, Golden Valley, New Hope

From: Starin, Scott D

Sent: Wednesday, August 09, 2017 10:33 AM

To: dl Electric Outage MW Notification

Subject: First Outage Notice-2017-08-09T10:33:07



UNKNOWN, TROUBLE ENROUTE	
Follow Up Comments:	
CORRECTION FIRST OUTAGE NOTIFICATION	
Communities:	
; CRYSTAL, MN ; GOLDEN VALLEY, MN ; NEW HOPE, MN	
Major Customers:	

From: Jaede, Wendy L

Sent: Wednesday, August 09, 2017 12:19 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW Final Outage Notice - 8/9/17 - Crystal, Golden Valley,

New Hope - POWER RESTORED

Power outage - Crystal, Golden Valley, New Hope - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

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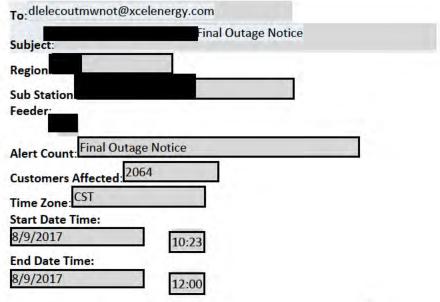
Please consider the environment before printing this email

From: Barnett, Scott P

Sent: Wednesday, August 09, 2017 12:15 PM

To: dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-08-09T12:14:43



Duration: 1:37		
Alert Contact:	- 4	
	na Kreidler: (612) 337-	
Question Contact: 2369		
State: MN		
Outage Cause:		
Squirrel at also ba	ad cable from	
19		
Follow Up Comments:		
rollow up Comments:		
Communities:	/ALLEY, MN ; NEW HOPE, MN	
, CRISTAL, WIN , GOLDEN V	ALLET, WIN , NEW HOPE, WIN	
Major Customers:		

From: Jaede, Wendy L

Sent: Wednesday, August 09, 2017 4:30 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

First Outage Notice-2017 - 8/9/17 - Saint Paul

Power outage - Saint Paul.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: McCollum, Michael L

Sent: Wednesday, August 09, 2017 3:51 PM

To: dl Electric Outage ME Notification

Subject: -First Outage Notice-2017-08-09T15:51:14

To: dlelecoutmenot@xcelenergy.com
-First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 2825
Time Zone: CST
Start Date Time:
8/9/2017 15:23
End Date Time:

Duration: NaN	
Alert Contact:	
Question Contact: Wishard, Do	on: (651) 229-2414
State: MN	
Outage Cause:	
A PHASE DOWN IN	
Follow Up Comments:	
	RESTORED 1968 CUSTOMER
Communities:	
; SAINT PAUL, MN	
Major Customers:	
Major Customers:	
Major Customers:	

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 8:48 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW Final Outage Notice - 8/9/17 - Saint Paul - POWER

RESTORED

Power outage - Saint Paul - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

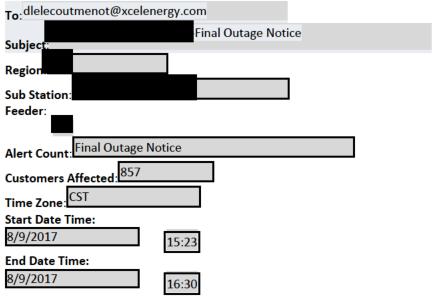
Please consider the environment before printing this email

From: McCollum, Michael L

Sent: Wednesday, August 09, 2017 5:00 PM

To: dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-08-09T17:00:20



Duration: 1:7		
Alert Contact:		
	shard, Don: (651) 229-2414	
State: MN		
Outage Cause:		
Tree branch on	burned wire down at	
Follow Up Comments: Restored Final 857 cus		
Communities:		
; SAINT PAUL, MN		
Major Customers:		

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 8:59 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice - 8/9/17 - Various Communities

Power outage - Mound, Wayzata, Shorewood, Victoria, Saint Bonifacius, Minnetonka, Excelsior, Chaska, Chanhassen, Minnetrista & Waconia.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

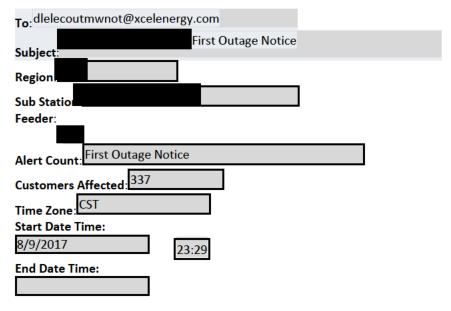
XCELENERGY.COM

Please consider the environment before printing this email

From: Kubes, Kenneth B

Sent: Thursday, August 10, 2017 1:01 AM **To:** dl Electric Outage MW Notification

Subject First Outage Notice-2017-08-10T01:00:31



Duration: NaN	
Alert Contact:	(642) 227 2260
Question Contact: Rumyana Kreidler:	(612) 337-2369
State: MN	
Outage Cause:	
WIRE IS DOWN TROUBLEMAN WAS CALLED IN ON ONCE ONSITE WE WILL OPEN , TROUBLE WILL PUT UP WI	TIE SWITCH, 2ND AND WILL HELP PUT WIRE UP, AND GET STEP DOWN BANK IN TO RE AND RESTORE ALL CUSTOMERS
Follow Up Comments:	
Communities:	
; MOUND, MN ; WAYZATA, MN ; SHO	REWOOD, MN; VICTORIA, MN;
SAINT BONIFACIUS, MN ; MINNETON MN ; CHANHASSEN, MN ; MINNETRIS	
Major Customers:	
Major Customers: NONE	

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 8:59 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Second Outage Notice - 8/9/17 - Various Communities -

UPDATE

Power outage - Mound, Wayzata, Shorewood, Victoria, Saint Bonifacius, Minnetonka, Excelsior, Chaska, Chanhassen, Minnetrista & Waconia – update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Kubes, Kenneth B

Sent: Thursday, August 10, 2017 2:31 AM **To:** dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-08-10T02:30:32

To:dlelecoutmwnot@xcelenergy.com	
-Second Outage Notice	
Subject:	
Region.	
Sub Station:	
Feeder:	
Alert Count: Second Outage Notice	
Customers Affected: 701	
Time Zone: CST	
Start Date Time:	
8/9/2017 23:29	
End Date Time:	

Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (6	512) 337-2369
State: MN	
Outage Cause:	
	TIE, OPENED
TO CLEAR CIRCUIT TO PUT UP WIRE,	
Faller Un Commenter	
Follow Up Comments:	C LID WIDE
TROUBLMEN ARE ONSITE AND PUTTING	G UP WIRE
the state of the control of the state of the	S UP WIRE
the state of the control of the state of the	G UP WIRE
the state of the control of the state of the	5 UP WIRE
the state of the control of the state of the	G UP WIRE
the state of the control of the state of the	S UP WIRE
the state of the control of the state of the	G UP WIRE
the state of the control of the state of the	G UP WIRE
the state of the control of the state of the	S UP WIRE
the state of the control of the state of the	G UP WIRE
TROUBLMEN ARE ONSITE AND PUTTING	
Communities: ; MOUND, MN; WAYZATA, MN; SHORE	EWOOD, MN ; VICTORIA, MN ;
TROUBLMEN ARE ONSITE AND PUTTING	EWOOD, MN ; VICTORIA, MN ; A, MN ; EXCELSIOR, MN ; CHASKA,
Communities: ; MOUND, MN; WAYZATA, MN; SHORE SAINT BONIFACIUS, MN; MINNETONKA	EWOOD, MN ; VICTORIA, MN ; A, MN ; EXCELSIOR, MN ; CHASKA,
Communities: ; MOUND, MN; WAYZATA, MN; SHORE SAINT BONIFACIUS, MN; MINNETONKA	EWOOD, MN ; VICTORIA, MN ; A, MN ; EXCELSIOR, MN ; CHASKA,
Communities: ; MOUND, MN; WAYZATA, MN; SHORE SAINT BONIFACIUS, MN; MINNETONKA MN; CHANHASSEN, MN; MINNETRISTA	EWOOD, MN ; VICTORIA, MN ; A, MN ; EXCELSIOR, MN ; CHASKA,
Communities: ; MOUND, MN; WAYZATA, MN; SHORE SAINT BONIFACIUS, MN; MINNETONKA	EWOOD, MN ; VICTORIA, MN ; A, MN ; EXCELSIOR, MN ; CHASKA,
Communities: ; MOUND, MN; WAYZATA, MN; SHORE SAINT BONIFACIUS, MN; MINNETONKA MN; CHANHASSEN, MN; MINNETRISTA	EWOOD, MN ; VICTORIA, MN ; A, MN ; EXCELSIOR, MN ; CHASKA,

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 9:01 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice - Various Communities - POWER

RESTORED

Power outage - Mound, Wayzata, Shorewood, Victoria, Saint Bonifacius, Minnetonka, Excelsior, Chaska, Chanhassen, Minnetrista & Waconia – power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Kubes, Kenneth B

Sent: Thursday, August 10, 2017 3:32 AM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-08-10T03:32:22

To:dlelecoutmwnot@xcelenergy.com
Final Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Final Outage Notice
Customers Affected: 701
Time Zone: CST
Start Date Time:
8/9/2017 23:29
End Date Time:

8/10/2017 03:26
Duration: 3:57
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
MAN
Outage Cause:
B/O DOWN BTWN.
Follow Up Comments: PUT UP WIRE, REFUSE STEP DOWN, PATROL & CLOSE SWITCH TO RESTORE ALL CUSTOMERS
Communities:
; MOUND, MN ; WAYZATA, MN ; SHOREWOOD, MN ; VICTORIA, MN ;
SAINT BONIFACIUS, MN; MINNETONKA, MN; EXCELSIOR, MN; CHASKA, MN; CHANHASSEN, MN; MINNETRISTA, MN; WACONIA, MN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 8:52 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl <u>Customer Advocate Tea</u>m

Subject: FW First Outage Notice - 8/9/17 - Cologne, Young America,

Waconia, NYA, Mayer & New Germany

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

Sent: Thursday, August 10, 2017 12:03 AM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-08-10T00:03:00

To: dlelecoutmwnot@xcelenergy.com
Subject:
Region
Sub Station
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1257
Time Zone:
Start Date Time:
8/9/2017 23:54
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
unknown, have troubleman called in or
Follow Up Comments:
Communities:
; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ; MAYER, MN ; NEW GERMANY, MN
IVIATER, IVIN ; NEVV GERIVIANT, IVIN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 8:53 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl <u>Customer Advocate Tea</u>m

Subject: FW Second Outage Notice - 8/9/17 - Cologne, Young America,

Waconia, NYA, Mayer & New Germany - UPDATE

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

Sent: Thursday, August 10, 2017 1:36 AM **To:** dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-08-10T01:35:39

To: dlelecoutmwnot@xcelenergy.com
Second Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 1257
Time Zone: CST
Start Date Time:
8/9/2017 23:54
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Found broken feeder pole and span guy pole at isolate broken pole and restore all customers but crew replaces poles per
Follow Up Comments:
Crew has been filled from callout
Communities:
; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ; MAYER, MN ; NEW GERMANY, MN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 8:53 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW Third Outage Notice - 8/9/17 - Cologne, Young America,

Waconia, NYA, Mayer & New Germany - UPDATE

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

Sent: Thursday, August 10, 2017 2:57 AM **To:** dl Electric Outage MW Notification

Subject: Third Outage Notice-2017-08-10T02:57:01

To: dlelecoutmwnot@xcelenergy.com
-Third Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Third Outage Notice
Customers Affected: 1257
Time Zone: CST
Start Date Time:
8/9/2017 23:54
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Found broken feeder pole and span guy pole at working to isolate broken pole and restore all customers but until crew replaces poles per Have restored 414 customers as of 0152 8/10/17. Troubleman cutting in beyond the broken poles to isolate the before we close tie switch
Follow Up Comments:
Communities:
; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ; MAYER, MN ; NEW GERMANY, MN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 8:55 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl <u>Customer Advocate Tea</u>m

Subject: FW Final Outage Notice - 8/9/17 - Cologne, Young America,

Waconia, NYA, Mayer & New Germany - POWER RESTORED

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

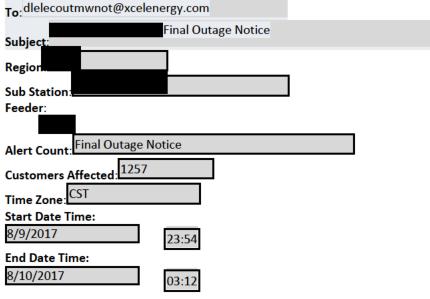
XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

Sent: Thursday, August 10, 2017 3:36 AM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-08-10T03:35:28



Duration: 3:18
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Found broken feeder pole and span guy pole at working to isolate broken pole and restore all customers but until crew replaces poles. 831 customers restored @0312 per Final 12 customers will remain out until crew replaces poles which is
Follow Up Comments:
Communities:
; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ;
MAYER, MN; NEW GERMANY, MN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 9:10 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl C<u>ustomer Advocate Tea</u>m

Subject: Final Outage Notice - 8/10/17 - Various Communities -

POWER RESTORED/UDPATE

Power outage - Cologne, Young America, Waconia, NYA, Mayer & New Germany - power restored/update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Cedar, Daren A

Sent: Thursday, August 10, 2017 8:48 AM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-08-10T08:48:10

To: dlelecoutmwnot@xcelenergy.com
Final Outage Notice
Subject:
Region:
Sub Station
Feeder:
Alert Count: Final Outage Notice
Customers Affected: 1257
Time Zone: CST
Start Date Time:
8/9/2017 23:54
End Date Time:
8/10/2017 08:20

Duration: 8:26
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
LAST 12 CUSTOMERS BACK IN AT 0820 8/10/17
Follow Up Comments:
Communities
Communities:
; COLOGNE, MN ; YOUNG AMERICA, MN ; WACONIA, MN ; NYA, MN ; MAYER, MN ; NEW GERMANY, MN
Major Customers:
NONE

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 9:03 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW First Outage Notice - 8/10/17 - Elko New Market, Elko &

Webster

Power outage - Elko New Market, Elko & Webster.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

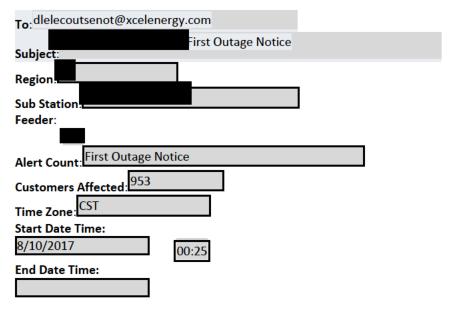
XCELENERGY.COM

Please consider the environment before printing this email

From: Hofer, Kory G

Sent: Thursday, August 10, 2017 2:18 AM **To:** dl Electric Outage SE Notification

Subject First Outage Notice-2017-08-10T02:18:21



Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-2369	
State: MN	
Outage Cause:	
crew on site	
Follow Up Comments:	
Follow up comments:	
Communities:	
; ELKO NEW MARKET, MN ; ELKO, MN ; WEBSTER, MN	
Major Customers:	

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 9:04 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 8/10/17 - Elko New Market, Elko

& Webster - UPDATE

Power outage - Elko New Market, Elko & Webster - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: Hofer, Kory G

Sent: Thursday, August 10, 2017 3:17 AM **To:** dl Electric Outage SE Notification

Subject: Second Outage Notice-2017-08-10T03:17:06

To: dlelecoutsenot@xcelenergy.com
Second Outage Notice
Subject:
Region
Sub Station
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 953
Time Zone:
Start Date Time:
8/10/2017 00:25
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
thunderstoms in the area
Follow Up Comments:
crew is patroling feeder.
Communities:
; ELKO NEW MARKET, MN ; ELKO, MN ; WEBSTER, MN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, August 10, 2017 9:04 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Final Outage Notice - 8/10/17 - Elko New Market, Elko &

Webster - POWER RESTORED

Power outage - Elko New Market, Elko & Webster - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hofer, Kory G

Sent: Thursday, August 10, 2017 4:07 AM **To:** dl Electric Outage SE Notification

Final Outage Notice-2017-08-10T04:07:02

To: dlelecoutsenot@xcelenergy.com
Subject:
Region:
Sub Station
Feeder:
Alert Count: Final Outage Notice
Customers Affected: 953
Time Zone: CST
Start Date Time:
8/10/2017 00:25
End Date Time:
8/10/2017 03:44

Duration: 3:19
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
unknown, BKR wont close, sub operator is enroute.
Follow Up Comments:
picked up all customers by field switching.
Communities:
; ELKO NEW MARKET, MN ; ELKO, MN ; WEBSTER, MN
Major Customers:

From: Jaede, Wendy L

Sent: Friday, August 11, 2017 2:51 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

FW: FW: FW: First Outage Notice - 8/11/17 - Mayer, Waconia &

Watertown

Power outage - Mayer, Waconia & Watertown.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Jeff

Sent: Friday, August 11, 2017 2:39 PM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-08-11T14:38:33

To: dlelecoutmwnot@xcelenergy.com
First Outage Notice
Subject:
Region
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1452
Time Zone:
Start Date Time:
8/11/2017 14:35
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
UNKNOWN AT THIS TIME
Follow Up Comments:
Communities:
; MAYER, MN ; WACONIA, MN ; WATERTOWN, MN
Major Customers:
NONE

From: Jaede, Wendy L

Sent: Monday, August 14, 2017 7:43 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: -Final Outage Notice - 8/11/17 - Mayer, Waconia &

Watertown - POWER RESTORED

Power outage - Mayer, Waconia & Watertown - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

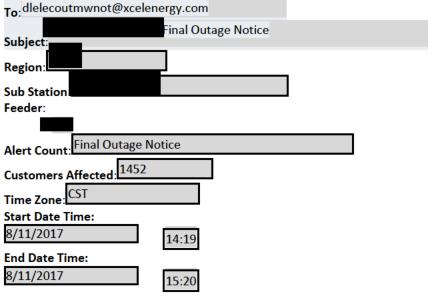
XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Jeff

Sent: Friday, August 11, 2017 3:26 PM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-08-11T15:25:38



Duration: 1:1
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
GUY WIRE BROKE GOT UP INTO THE FEEDER SWITCH
Follow Up Comments:
Communities: ; MAYER, MN; WACONIA, MN; WATERTOWN, MN
, MATER, WIN , WACONIA, WIN , WATERTOWN, WIN
Major Customers:
NONE

From: Jaede, Wendy L

Sent: Thursday, August 17, 2017 7:48 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Friest Outage Notice - 8/16/17 - Brooklyn Park

Power outage - Brooklyn Park.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

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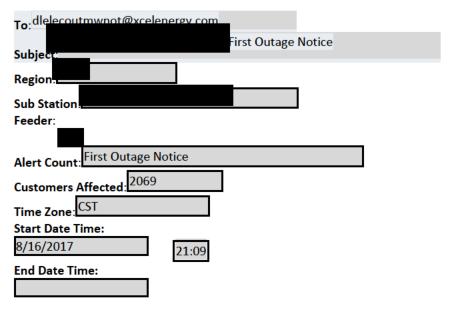
Please consider the environment before printing this email

From: Cedar, Daren A

Sent: Wednesday, August 16, 2017 9:16 PM

To: dl Electric Outage MW Notification

Subject: First Outage Notice-2017-08-16T21:16:24



Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
UNKNOWN
Follow Up Comments:
Communities:
; BROOKLYN PARK, MN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, August 17, 2017 7:48 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Second Outage Notice - 8/16/17 - Brooklyn Park -

UPDATE

Power outage - Brooklyn Park - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

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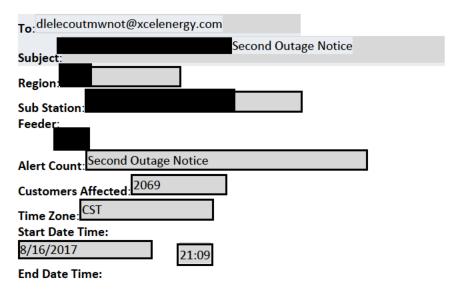
Please consider the environment before printing this email

From: Cedar, Daren A

Sent: Wednesday, August 16, 2017 9:54 PM

To: dl Electric Outage MW Notification

Second Outage Notice-2017-08-16T21:53:34



Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612)	337-2369
State.	
Outage Cause: FOUND WIRE DOWN AT ABOUT LINE TO RESTORE POWER	WORKING ON CUTING
Follow Up Comments:	
Communities:	
; BROOKLYN PARK, MN	
Major Customers:	

From: Jaede, Wendy L

Sent: Thursday, August 17, 2017 7:50 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice - 8/16/17 - Brooklyn Park -

POWER RESTORED

Power outage - Brooklyn Park - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

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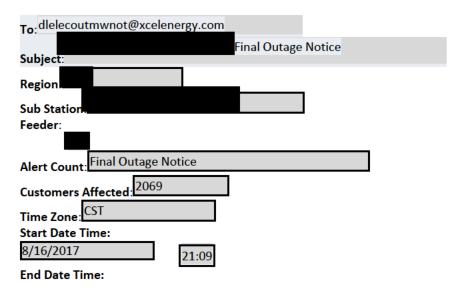
Please consider the environment before printing this email

From: Barnett, Scott P

Sent: Wednesday, August 16, 2017 10:34 PM

To: dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-08-16T22:33:29



Outage Cause:
Question Contact: Rumyana Kreidler: (612) 337-2369 State: MN Outage Cause:
State: MN Outage Cause:
Outage Cause:
Outage Cause:
The section of a second section of the second section of
Tree on feeder and neutral down at Troublemen cut tree clear and put neutral back up.
Follow Up Comments:
Communities:
; BROOKLYN PARK, MN
Milion
Major Customers: None.
None.

From: Jaede, Wendy L

Sent: Thursday, August 17, 2017 7:59 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl <u>Customer Advocate Te</u>am

Subject: FW Final Outage Notice - 8/17/17 - Various Communities -

POWER RESTORED

Power outage - Cobden, Sleepy Eye, Redwood Falls, Morton, Evan, Clements & Morgan - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

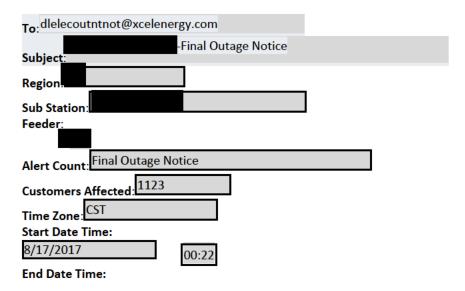
XCELENERGY.COM

Please consider the environment before printing this email

From: Chase, Julie B

Sent: Thursday, August 17, 2017 5:14 AM **To:** dl Electric Outage NT Notification

Subject: Final Outage Notice-2017-08-17T05:13:01



8/17/2017 02:31 02:31
Duration.
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
found nothing on patrol, storm in region
Follow Up Comments:
Communities:
; COBDEN, MN ; SLEEPY EYE, MN ; REDWOOD FALLS, MN ; MORTON, MN ; EVAN, MN ; CLEMENTS, MN ; MORGAN, MN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, August 17, 2017 11:04 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl <u>Customer Advocate</u> Team

Plain & Orono

Power outage - Long Lake, Wayzata, Maple Plain & Orono.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

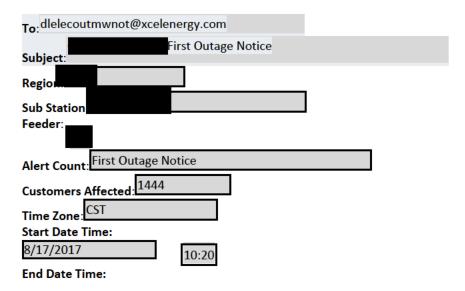
XCELENERGY.COM

Please consider the environment before printing this email

From: Kubes, Kenneth B

Sent: Thursday, August 17, 2017 10:55 AM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-08-17T10:55:12



Duration: NaN		
Alert Contact:		
Question Contact: Rumyana Kreidler: (612) 337-2369		
State: MN		
Outage Cause:		
UNKNOWN		
Follow Up Comments:		
TROUBLEMEN ONSITE		
Communities:		
; LONG LAKE, MN ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN		
Major Customers:		
NONE		

From: Jaede, Wendy L

Sent: Thursday, August 17, 2017 11:46 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FV Second Outage Notice - 8/17/17 - Long Lake, Wayzata, Maple

Plain & Orono - UPDATE

Power outage - Long Lake, Wayzata, Maple Plain & Orono - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

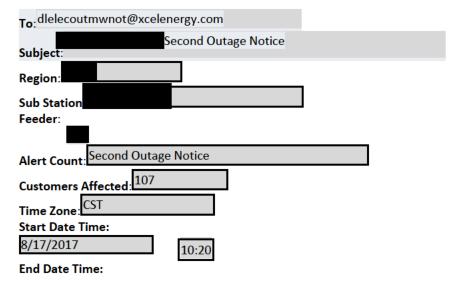
XCELENERGY.COM

Please consider the environment before printing this email

From: Kubes, Kenneth B

Sent: Thursday, August 17, 2017 11:43 AM **To:** dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-08-17T11:42:46



Duration: NaN	
Alert Contact:	
	t: Rumyana Kreidler: (612) 337-2369
MM	
State.	
Outage Cause: TREE TOOK FEED	ER DOWN AT
	i ents: E FEEDER IS DOWN AND RESTORED 1344 CUSTOMERS AT DMERS WILL BE OUT UNTIL REPAIRS ARE MADE, CREW IS
Communities:	
; LONG LAKE, MN	I ; WAYZATA, MN ; MAPLE PLAIN, MN ; ORONO, MN
Major Customers	p:
none	

Sweet, Lynnette M From: Jaede, Wendy L Sent: Thursday, August 17, 2017 3:30 PM To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM) Cc: dl Customer Advocate Team Subject: FW: Final Outage Notice - 8/17/17 - Long Lake, Wayzata, Maple Plain & Orono - POWER RESTORED Power outage - Long Lake, Wayzata, Maple Plain & Orono - power restored. Wendy Jaede Xcel Energy | Responsible By Nature **Customer Advocate Analyst** 3115 Centre Pointe Drive, St. Paul, MN 55113 P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com XCELENERGY.COM Please consider the environment before printing this email From: Kreidler, Rumyana T Sent: Thursday, August 17, 2017 2:34 PM To: Jaede, Wendy L Subject: FW Final Outage Notice-2017-08-17T14:15:42 Here is the final From: Wieskus, Gregg J Sent: Thursday, August 17, 2017 2:16 PM To: dl Electric Outage MW Notification Final Outage Notice-2017-08-17T14:15:42 Subject: This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment. To: dlelecoutmwnot@xcelenergy.com Final Outage Notice Subject:

Final Outage Notice

Subject:

Region

Sub Station:

Feeder:

Customers Affected: 1448	
Time Zone: CST	
Start Date Time:	<u>, , , , , , , , , , , , , , , , , , , </u>
8/17/2017	10:20
End Date Time:	2012
8/17/2017	14:07
Duration: 3:47	14.07
Alert Contact:	
Question Contact: Rumyan	a Kreidler: (612) 337-2369
MN	
State: Cause:	
TREE TOOK FEEDER DOWN	1344 custon
	107 customers restored at 1407
Follow the Comments:	
Follow Up Comments:	
Follow Up Comments:	
Follow Up Comments:	
Follow Up Comments:	
Follow Up Comments:	
Follow Up Comments:	
Follow Up Comments:	
Follow Up Comments:	
Follow Up Comments:	
Communities:	TA, MN; MAPLE PLAIN. MN: ORONO. MN
Communities:	TA, MN ; MAPLE PLAIN, MN ; ORONO, MN
Communities:	TA, MN ; MAPLE PLAIN, MN ; ORONO, MN
Communities:	TA, MN ; MAPLE PLAIN, MN ; ORONO, MN
Communities:	TA, MN ; MAPLE PLAIN, MN ; ORONO, MN
Communities: ; LONG LAKE, MN ; WAYZA	TA, MN ; MAPLE PLAIN, MN ; ORONO, MN
Communities:	TA, MN ; MAPLE PLAIN, MN ; ORONO, MN

From: Jaede, Wendy L

Sent: Thursday, August 17, 2017 1:20 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice - 8/17/17 - Saint Paul

Power outage - Saint Paul.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Moriarty, Michael P

Sent: Thursday, August 17, 2017 12:43 PM

To: dl Electric Outage ME Notification

Subject: First Outage Notice-2017-08-17T12:42:30

To: dlelecoutmenot@xcelenergy.com
Subject
Region
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 2058
Time Zone: CST
Start Date Time:
8/17/2017 12:36
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
unknown trouble enroute
Follow Up Comments:
Communities:
; SAINT PAUL, MN
Major Customers:
na

From: Jaede, Wendy L

Sent: Thursday, August 17, 2017 1:20 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 8/17/17 - Saint Paul - UPDATE

Power outage - Saint Paul - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

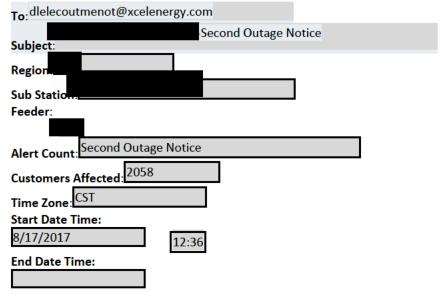
XCELENERGY.COM

Please consider the environment before printing this email

From: Moriarty, Michael P

Sent: Thursday, August 17, 2017 1:16 PM **To:** dl Electric Outage ME Notification

Second Outage Notice-2017-08-17T13:16:11



Duration: NaN	
Alert Contact:	
Question Contact; Wishard, Don: (651) 229-2414	
State: MN	
Outage Cause:	
Broken pole top at the	
Follow Up Comments: Trouble working to isolate the problem and restore. Crew has been notified for permanent repairs.	en
Communities:	
; SAINT PAUL, MN	
Major Customers:	
na	

From: Jaede, Wendy L

Sent: Thursday, August 17, 2017 3:32 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW Final Outage Notice - 8/17/17 - Saint Paul - POWER

RESTORED

Power outage - Saint Paul - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

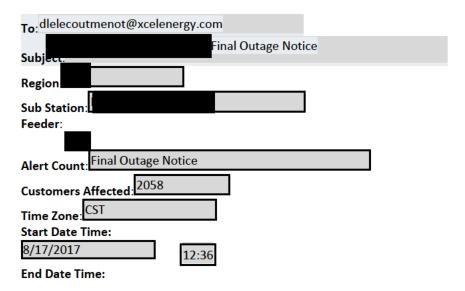
XCELENERGY.COM

Please consider the environment before printing this email

From: Moriarty, Michael P

Sent: Thursday, August 17, 2017 3:07 PM **To:** dl Electric Outage ME Notification

Subject Final Outage Notice-2017-08-17T15:07:10



8/17/2017 15:00
Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
Damaged pole top at
Follow Up Comments: Conductor was rerouted temporarily by the Trouble Department. An attempt to close by remote and local control failed. Trouble Dept.
closed for a customer pick up of
Communities:
; SAINT PAUL, MN
Major Customers:
na

From: Jaede, Wendy L

Sent: Monday, August 21, 2017 10:07 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice - 8/19/17 - Big Lake, Monticello,

Albertville, Ostego & Saint Michael

Power outage - Big Lake, Monticello, Albertville, Ostego & Saint Michael.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

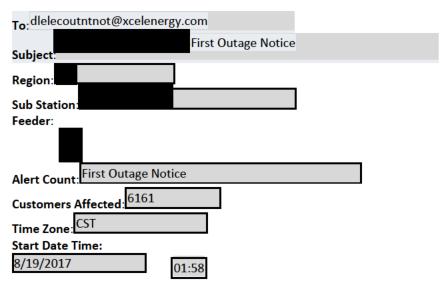
XCELENERGY.COM

Please consider the environment before printing this email

From: Lothert, Andrew D

Sent: Saturday, August 19, 2017 2:13 AM **To:** dl Electric Outage NT Notification

First Outage Notice-2017-08-19T02:13:18



End Date Time:
Duration NaN
Duration: Nain
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
is being back fed from a but do
not have any communication to any of the since
Follow Up Comments:
Communities:
; BIG LAKE, MN ; MONTICELLO, MN; ALBERTVILLE, MN ; MONTICELLO, MN ; OTSEGO, MN ; SAINT MICHAEL, MN
Major Customers:

From: Jaede, Wendy L

Sent: Monday, August 21, 2017 10:07 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Second Outage Notice - 8/19/17 - Big Lake, Monticello,

Albertville, Ostego & Saint Michael - UPDATE

Power outage - Big Lake, Monticello, Albertville, Ostego & Saint Michael - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

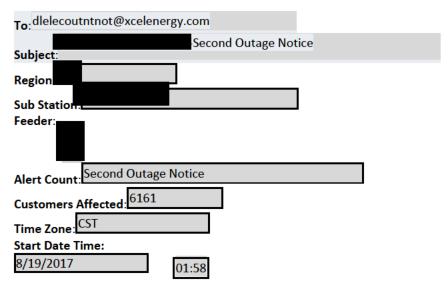
XCELENERGY.COM

Please consider the environment before printing this email

From: Lothert, Andrew D

Sent: Saturday, August 19, 2017 3:20 AM **To:** dl Electric Outage NT Notification

Subject Second Outage Notice-2017-08-19T03:20:18



End Date Time:
Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
crew in route - car vs pole on
customers on at 01:58 and would have just seen a blink - com still down to
Follow Up Comments:
1
Communities: ; ALBERTVILLE, MN; MONTICELLO, MN; OTSEGO, MN; SAINT MICHAEL,
MN; BIG LAKE, MN; MONTICELLO, MN
, and a many mornisation, min
Major Customers:
inajer customoro:

From: Jaede, Wendy L

Sent: Monday, August 21, 2017 10:08 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Third Outage Notice - 8/18/17 - Big Lake, Monticello,

Albertville, Ostego & Saint Michael - UPDATE

Power outage - Big Lake, Monticello, Albertville, Ostego & Saint Michael - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Lothert, Andrew D

Sent: Saturday, August 19, 2017 4:06 AM **To:** dl Electric Outage NT Notification

Subject: Third Outage Notice-2017-08-19T04:06:00

To: dlelecoutntnot@xcelenergy.com
Third Outage Notice
Subject:
Region:
Sub Station
Feeder:
Alert Count: Third Outage Notice
Customers Affected: 3141
Time Zone:
Start Date Time:
8/19/2017 01:58
End Date Time:

Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-2369	
State: MN	
Outage Cause:	
03:40 crew on site of car vs pole	
customers on at 01:58 and would have just seen a blink - com	still down to
Follow Up Comments:	
Communities:	
; ALBERTVILLE, MN ; MONTICELLO, MN ; OTSEGO, MN ; SAINT MN; BIG LAKE, MN ; MONTICELLO, MN	MICHAEL,
Major Customers:	
	1

Region:

_	
From:	Jaede, Wendy L
Sent:	Monday, August 21, 2017 10:10 AM
То:	MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)
Cc:	dl Customer Advocate Team
Subject:	FW Fourth Outage Notice - 8/18/17 - Big Lake, Monticello,
	Albertville, Ostego & Saint Michael - UPDATE
CORRECTION – POWER NO	OT RESTORED/UPDATE.
From: Jaede, Wendy L Sent: Monday, August 21, To: MN PUC (consumer.pu Cc: dl Customer Advocate Subject: FW: Michael - UPDATE	<u>ıc@state.mn.us</u>); Renier, Doug (COMM)
Power outage - Big Lake, N	Monticello, Albertville, Ostego & Saint Michael – power restored.
Wendy Jaede Xcel Energy Responsib Customer Advocate Ana 3115 Centre Pointe Drive, P: 651-639-4513 F: 651-651-651-639-4513 F: 651-651-651-651-651-651-651-651-651-651-	lyst St. Paul, MN 55113 639-4322
XCELENERGY.COM Please consider the environment	nment before printing this email
From: Lothert, Andrew D Sent: Saturday, August 19 To: dl Electric Outage NT Subject:	
This message was created attachment.	by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an
To: dlelecoutntnot@xcelener Subject:	gy.com Fourth Outage Notice

Feeder:
Alert Count: Fourth Outage Notice
Customers Affected: 6161
Time Zone: CST
Start Date Time:
8/19/2017 01:58
End Date Time:
Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
update - car vs pole
Follow Up Comments:
Communities:
; BIG LAKE, MN ; MONTICELLO, MN; ALBERTVILLE, MN ; MONTICELLO, MN
; OTSEGO, MN ; SAINT MICHAEL, MN
Major Customers:

From: Jaede, Wendy L

Sent: Monday, August 21, 2017 10:11 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice - 8/19/17 - Various Communities -

POWER RESTORED

Power outage - Big Lake, Monticello, Albertville, Ostego & Saint Michael - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Lothert, Andrew D

Sent: Saturday, August 19, 2017 5:21 AM **To:** dl Electric Outage NT Notification

Subject: Final Outage Notice-2017-08-19T05:21:17

To: dlelecoutntnot@xcelenergy.com
Final Outage Notice
Subject:
Region
Sub Station:
Feeder:
Alert Count: Final Outage Notice
Customers Affected: 6161
Time Zone: CST
Start Date Time:
8/19/2017 01:58

End Date Time:
8/19/2017 05:11
Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
Question Contact:
State: MN
Outage Cause:
Follow Up Comments:
Communities: ; BIG LAKE, MN; MONTICELLO, MN; ALBERTVILLE, MN; MONTICELLO, MN
; OTSEGO, MN ; SAINT MICHAEL, MN
Major Customers:

From: Jaede, Wendy L

Sent: Monday, August 21, 2017 10:15 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl C<u>ustomer Advocate Team</u>

Subject: FW: First Outage Notice - 8/20/17 - Minnetonka, Wayzata &

Deephaven

Power outage - Minnetonka, Wayzata & Deephaven.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hills, Thomas L

Sent: Sunday, August 20, 2017 1:51 PM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-08-20T13:49:18

To: dlelecoutmwnot@xcelenergy.com
-First Outage Notice
Subject:
Region:
Sub Station
Feeder:
Alert Count: First Outage Notice
Customers Affected: 931
Time Zone: CST
Start Date Time:
8/20/2017 13:43
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Trouble on the way.
Follow Up Comments:
Communities:
; MINNETONKA, MN ; WAYZATA, MN ; DEEPHAVEN, MN
Major Customers:
None

From: Jaede, Wendy L

Sent: Monday, August 21, 2017 10:15 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 8/20/17 - Minnetonka, Wayzata

& Deephaven - UPDATE

Power outage - Minnetonka, Wayzata & Deephaven - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hills, Thomas L

Sent: Sunday, August 20, 2017 2:49 PM **To:** dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-08-20T14:49:03

To: dlelecoutmwnot@xcelenergy.com
Second Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 931
Time Zone: CST
Start Date Time:
8/20/2017 13:43
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Tree on feeder near
Follow Up Comments:
Isolated tree and restored Trouble cutting tree in the clear to restore remainder.
Communities: ; MINNETONKA, MN ; WAYZATA, MN ; DEEPHAVEN, MN
, WINNETONKA, WIN , WAYZATA, WIN ; DEEPHAVEN, WIN
Major Customers:

From: Jaede, Wendy L

Sent: Monday, August 21, 2017 10:16 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice - 8/20/17 - Minnetonka, Wayzata &

Deephaven - POWER RESTORED

Power outage - Minnetonka, Wayzata & Deephaven - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hills, Thomas L

Sent: Sunday, August 20, 2017 4:02 PM **To:** dl Electric Outage MW Notification

Subject Final Outage Notice-2017-08-20T16:01:55

To: dlelecoutmwnot@xcelener	gy.com
	Final Outage Notice
Subject:	5
Region:	
Sub Station:	
Feeder:	
Alert Count: Final Outage Notice	ce
Customers Affected: 931	
Time Zone: CST	
Start Date Time:	
8/20/2017	3:43
End Date Time:	

Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-2369	
MAN	
State: Living Cause:	
Tree on feeder near	
Follow Up Comments: Restored 845 at 1447 and 86 at 1557.	
Communities:	
MINNETONKA, MN ; WAYZATA, MN ; DEEPHAVEN, MN	
Major Customers:	

From: Jaede, Wendy L

Sent: Monday, August 21, 2017 3:57 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: First Outage Notice - 8/21/17 - North Oaks, Saint Paul,

Shoreview, Vadnais Heights & White Bear Lake

Power outage - North Oaks, Saint Paul, Shoreview, Vadnais Heights & White Bear Lake.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: McCollum, Michael L

Sent: Monday, August 21, 2017 3:15 PM **To:** dl Electric Outage ME Notification

Subject: First Outage Notice-2017-08-21T15:14:51

To: dlelecoutmenot@xcelenergy.com
Subject:
Region
Sub Station:
Feede
Alert Count: First Outage Notice
Customers Affected: 1371
Time Zone:
Start Date Time:
8/21/2017 15:07

End Date Time:
Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
UNKNOWN
Follow Up Comments:
TRBL ENROUTE
Communities:
; NORTH OAKS, MN ; SAINT PAUL, MN ; SHOREVIEW, MN ; VADNAIS HEIGHTS, MN ; WHITE BEAR LAKE, MN ; WHITE BEAR LK, MN
Major Customers:

From: Jaede, Wendy L

Sent: Tuesday, August 22, 2017 8:00 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 8/21/17 - Various Communities -

UPDATE

Power outage - North Oaks, Saint Paul, Shoreview, Vadnais Heights & White Bear Lake - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: McCollum, Michael L

Sent: Monday, August 21, 2017 4:21 PM **To:** dl Electric Outage ME Notification

Subject: Second Outage Notice-2017-08-21T16:20:56

To:dlelecoutmenot@xcelenergy.com
Second Outage Notice
Subject:
Region:
Sub Station
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 745
Time Zone: CST
Start Date Time:
8/21/2017 16:09
End Date Time:

NaN	
Duration: NaN	
Alert Contact:	
Question Contact: Wishard, Don: (651) 2	29-2414
State: MN	
Outage Cause:	
@ 1609 MORE TO COME SOON	ESTORED 745 CUSTOMERS
Follow Up Comments:	
Communities:	
; NORTH OAKS, MN ; SAINT PAUL, MN ; S HEIGHTS, MN ; WHITE BEAR LAKE, MN ;	
Major Customers:	
iviajor customers:	

From: Jaede, Wendy L

Sent: Tuesday, August 22, 2017 8:01 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice - 8/21/17 - Various Communities -

POWER RESTORED

Power outage - North Oaks, Saint Paul, Shoreview, Vadnais Heights & White Bear Lake - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

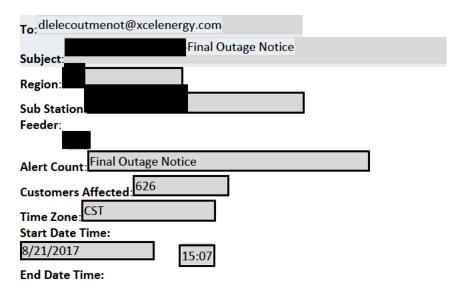
XCELENERGY.COM

Please consider the environment before printing this email

From: McCollum, Michael L

Sent: Monday, August 21, 2017 4:41 PM **To:** dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-08-21T16:40:44



8/21/2017 16:31	
Duration: 1:24	
Alert Contact:	
Question Contact: Wishard, Don: (651) 229-2414	
State: MN	
Outage Cause:	
TREE ON FEEDER	
- Harris Da Carrier and a	
Follow Up Comments: 100% RESTORED REFERRED FOR TREE TRIMMING	
100% RESTORED REFERRED FOR TREE TRIMINING	
Communities:	
NORTH OAKS, MN; SAINT PAUL, MN; SHOREVIEW, MN; VADN	IAIS
HEIGHTS, MN; WHITE BEAR LAKE, MN; WHITE BEAR LK, MN	
Major Customers:	
najor customers.	

From: Jaede, Wendy L

Sent: Monday, August 21, 2017 3:58 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice - 8/21/17 - Wayzata, Minnetonka

& Deephaven

Power outage - Wayzata, Minnetonka & Deephaven.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

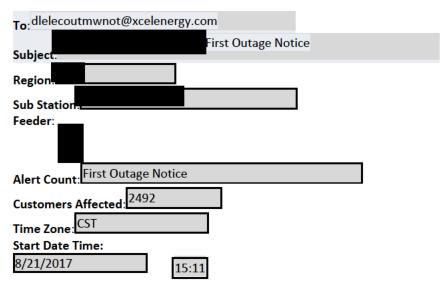
XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

Sent: Monday, August 21, 2017 3:24 PM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-08-21T15:24:06



End Date Time:	
Transition of the state of the	
Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-2369	
State: MN	
Outage Cause:	
failed and is out and carried	
Follow Up Comments: Troubleman en route	
Communities:	
; WAYZATA, MN ; MINNETONKA, MN ; DEEPHAVEN, MN	
Major Customers:	

From: Jaede, Wendy L

Sent: Tuesday, August 22, 2017 7:57 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 8/21/17 - Wayzata,

Minnetonka & Deephaven - UPDATE

Power outage - Wayzata, Minnetonka & Deephaven - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

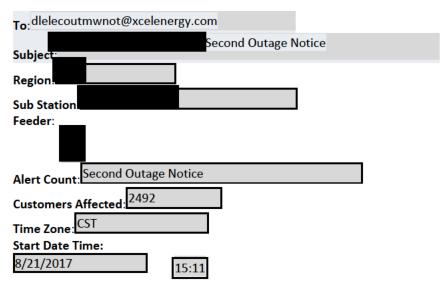
XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

Sent: Monday, August 21, 2017 4:14 PM **To:** dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-08-21T16:14:19



End Date Time:
Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Troubleman working to remove tree limb from feeder on
Follow Up Comments:
Communities: ; WAYZATA, MN; MINNETONKA, MN; DEEPHAVEN, MN
Major Customers:

From: Jaede, Wendy L

Sent: Tuesday, August 22, 2017 7:58 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice - 8/21/17 - Wayzata, Minnetonka

& Deephaven - POWER RESTORED

Power outage - Wayzata, Minnetonka & Deephaven - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

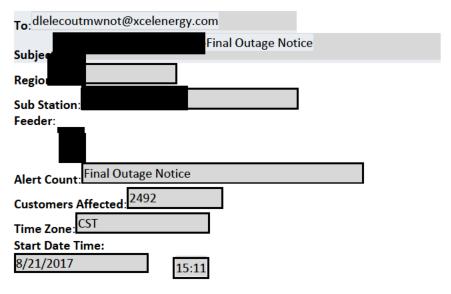
XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

Sent: Monday, August 21, 2017 4:47 PM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-08-21T16:46:50



nd Date Time:	
3/21/2017	16:40
Ouration: 1:29	
Alert Contact:	
Question Contact: Rumyana I	Kreidler: (612) 337-2369
State: MN	
Outage Cause:	
	Removed tree from feeder
Follow Up Comments:	
Communities:	
; WAYZATA, MN ; MINNETON	NKA. MN : DEEPHAVEN. MN
Major Customers:	
riujoi customicis.	

From: Jaede, Wendy L

Sent: Monday, August 28, 2017 8:14 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice-8/25/17 - Hector - POWER RESTORED

Power outage - Hector - power restored.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

XCELENERGY.COM

Please consider the environment before printing this email

From: Hofer, Kory G

Sent: Friday, August 25, 2017 10:48 PM **To:** dl Ele<u>ctric Outage NT No</u>tification

Subject: Final Outage Notice-2017-08-25T22:48:12

To: dlelecoutnino (@xcelenergy.com
Final Outage Notice
Subject:
Region
Sub Station:
Feeder:
Alert Count: Final Outage Notice
Customers Affected: 683
Time Zone: CST
Start Date Time:
8/25/2017 21:15
End Date Time:
8/25/2017 22:30

Duration: 1:15		
Alert Contact:		
Question Contact: Rumya	na Kreidler: (612) 337-2369	
State: MN		
Outage Cause:		
thunderstorms		
Follow Up Comments:		
Line down		
Communities:		
; HECTOR, MN		
Major Customers:		

From: Jaede, Wendy L

Sent: Monday, August 28, 2017 8:14 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice - 8/26/17 - Minnetonka

Power outage - Minnetonka.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

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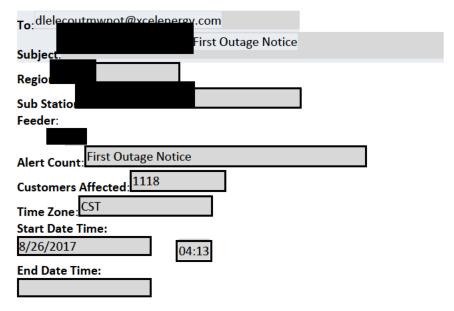
XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

Sent: Saturday, August 26, 2017 4:22 AM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-08-26T04:22:22



Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-236	69
State: MN	
Outage Cause:	
unknown, trouble en route	
Follow Up Comments:	
Communities:	
; MINNETONKA, MN	
Major Customores	
Major Customers:	

From: Jaede, Wendy L

Sent: Monday, August 28, 2017 8:15 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Second Outage Notice - 8/26/17 - Minnetonka - UPDATE

Power outage - Minnetonka - update.

Wendy Jaede

Xcel Energy | Responsible By Nature

Customer Advocate Analyst

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

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Please consider the environment before printing this email

From: Wieskus, Gregg J

Sent: Saturday, August 26, 2017 5:35 AM **To:** dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-08-26T05:35:08

To: dielecoutmwnot@xcelenergy.com
Second Outage Notice
Subject:
Regio
Sub Station
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 1118
Time Zone:
Start Date Time:
8/26/2017 04:13
End Date Time:

Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (6:	12) 337-2369
State: MN	
Outage Cause:	
Large tree laying across feeder on	Have
218 customers in up to to remove tree	. Trouble on sight working
Follow Up Comments:	
Communities:	
; MINNETONKA, MN	
Major Customers:	