From: Jaede, Wendy L

Sent: Monday, August 28, 2017 8:16 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl C<u>ustomer Advocate Team</u>

**Subject:** FW: Final Outage Notice - 8/26/17 - Minnetonka - POWER

**RESTORED** 

Power outage - Minnetonka - power restored.

### **Wendy Jaede**

#### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

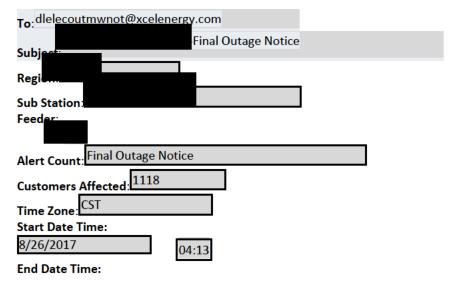
#### XCELENERGY.COM

Please consider the environment before printing this email

From: Starin, Scott D

**Sent:** Saturday, August 26, 2017 6:30 AM **To:** dl Electric Outage MW Notification

Subjec Final Outage Notice-2017-08-26T06:30:01



8/26/2017 06:19	
Duration: 2:6	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-2369	
State: MN	
Outage Cause:	
Removed large tree laying across feeder	
energizing remaining 900 customers.	
Follow Up Comments:	
Communities:	
; MINNETONKA, MN	
Major Customers:	
7.1	

From: Jaede, Wendy L

Sent: Monday, August 28, 2017 1:16 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl <u>Customer Advocate Tea</u>m

**Subject:** FW First Outage Notice - 8/28/17 - Roseville

Power outage - Roseville.

#### **Wendy Jaede**

### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

### XCELENERGY.COM

Please consider the environment before printing this email

From: Aguirre, Peter

**Sent:** Monday, August 28, 2017 1:03 PM **To:** dl Electric Outage ME Notification

Subject: First Outage Notice-2017-08-28T13:03:11

To: dlelecoutmenot@xcelenergy.com
-First Outage Notice
Subject
Region
Sub Station
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1043
Time Zone: CST
Start Date Time:
8/28/2017 12:50
End Date Time:

Duration: NaN	
Alert Contact: Wishard, Don: (651) 229-2414	
Question Contact: Wishard, Don: (651) 229-2414	
State: MN	
Outage Cause:	
unknown trouble on the way	
Follow Up Comments:	
Communities:	
; ROSEVILLE, MN	
Major Customers:	

From: Jaede, Wendy L

Sent: Monday, August 28, 2017 2:18 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW -Final Outage Notice - 8/28/17 - Roseville - POWER

RESTORED

Power outage - Roseville - power restored.

### **Wendy Jaede**

#### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

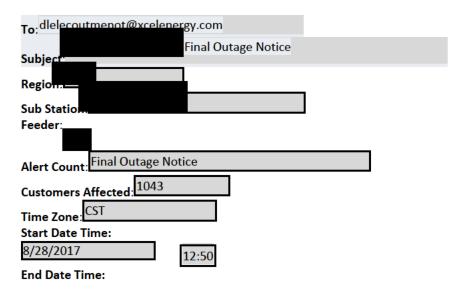
#### XCELENERGY.COM

Please consider the environment before printing this email

From: Klemz, Keith R

**Sent:** Monday, August 28, 2017 2:11 PM **To:** dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-08-28T14:10:55



8/28/2017 13:42
Duration: 0:52
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
GOOSE FLEW INTO FEEDER AT
Follow Up Comments:
NA
Communities:
; ROSEVILLE, MN
Major Customers:
NA

From: Jaede, Wendy L

Sent: Monday, August 28, 2017 3:26 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW Final Outage Notice - 8/28/17 - Roseville - POWER

RESTORED/UPDATE

Power outage - Roseville - power restored/update.

#### Wendy Jaede

### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

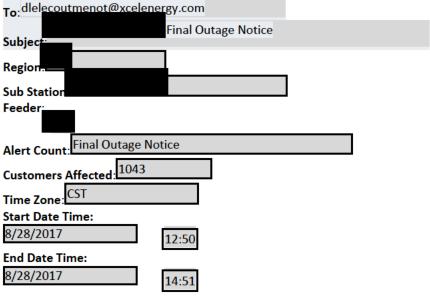
#### XCELENERGY.COM

Please consider the environment before printing this email

From: Aguirre, Peter

**Sent:** Monday, August 28, 2017 3:14 PM **To:** dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-08-28T15:13:48



Duration: 2:1	
Alert Contact: Wishard, Don: (651) 229-2414	
Question Contact: Wishard, Don: (651) 229-2414	
State: MN	
Outage Cause:	
updated notification	
	211
Follow Up Comments:	
ALL CUSTOMERS BACK IN @ 14:51 VIA SWITCHING	
	-
Communities:	
; ROSEVILLE, MN	
, moderniet, mit	
Major Customers:	

From: Guttormson, Allyson E

**Sent:** Tuesday, September 05, 2017 7:40 AM **To:** Staff, CAO (PUC); 'Renier, Doug (COMM)'

Cc: dl Customer Advocate Team

**Subject:** FW: FW: Outage Notice-2017-09-02T02:25:50- Power Outage

- Minneapolis

Categories: Green Category

# Power Outage - Minneapolis

From: Cedar, Daren A

Sent: Saturday, September 02, 2017 2:26 AM

To: dl Electric Outage MW Notification

Subject: First Outage Notice-2017-09-02T02:25:50

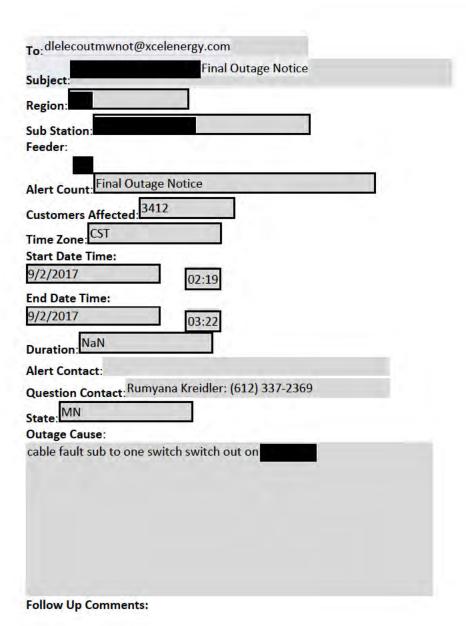
Sub Station: Seeder:  Alert Count: First Outage Notice  Customers Affected: 3412  Time Zone: CST  Start Date Time:  9/2/2017  End Date Time:  Ouration: NaN  Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369	To: dlelecoutmwnot@xcele	nergy.com		
Region: Sub Station: Seeder: Alert Count: First Outage Notice Customers Affected: Start Date Time: O/2/2017 Ouration: NaN Alert Contact: Question Contact: Rumyana Kreidler: (612) 337-2369		First Outage N	otice	
Sub Station: Seeder:  Alert Count: First Outage Notice  Customers Affected: 3412  Time Zone: CST  Start Date Time:  9/2/2017  End Date Time:  Ouration: NaN  Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369	Subject:			
Alert Count: First Outage Notice Customers Affected: 3412 Time Zone: CST Start Date Time: 02:19 End Date Time: Ouration: NaN Alert Contact: Question Contact: Rumyana Kreidler: (612) 337-2369	Region:			
Alert Count: First Outage Notice Customers Affected: 3412 Time Zone: CST Start Date Time: 02:19 End Date Time: Ouration: NaN Alert Contact: Question Contact: Rumyana Kreidler: (612) 337-2369	Sub Station:			
Customers Affected: 3412  Time Zone: CST  Start Date Time: 02:19  End Date Time:  Ouration: NaN  Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369	Feeder:			
Customers Affected: 3412  Time Zone: CST  Start Date Time: 02:19  End Date Time:  Ouration: NaN  Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369				
Fime Zone: CST Start Date Time:  0/2/2017  02:19  Ind Date Time:  Ouration: NaN  Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369	Alert Count: First Outage N	otice		
Ouration: NaN  Alert Contact: Rumyana Kreidler: (612) 337-2369	Customers Affected: 3412			
Ouration: NaN  Alert Contact: Rumyana Kreidler: (612) 337-2369	Time Zone: CST			
Ouration: NaN  Alert Contact: Question Contact: Rumyana Kreidler: (612) 337-2369	Start Date Time:			
Ouration: NaN  Alert Contact: Question Contact: Rumyana Kreidler: (612) 337-2369	9/2/2017	02:19		
Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369	End Date Time:	- Incorporate		
Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369	3			
Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369	Duration: NaN			
Question Contact: Rumyana Kreidler: (612) 337-2369	Alert Contact:			
		a Kreidler: (612) 337	-2369	
MN	MN			
tate:	State: Cause:			

unknown
Follow Up Comments:
Communities:
; MINNEAPOLIS, MN
Major Customers:
none
HOHE

From: Cedar, Daren A

Sent: Saturday, September 02, 2017 3:29 AM dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-09-02T03:28:41



Communities:
; MINNEAPOLIS, MN
, IVIININEAPOLIS, IVIIN
Major Customers:
none

From: Guttormson, Allyson E

**Sent:** Tuesday, September 05, 2017 7:42 AM **To:** Staff, CAO (PUC); 'Renier, Doug (COMM)'

Cc: dl Customer Advocate Team

**Subject:** FW: Second Outage Notice-2017-09-04T17:01:40 Power Outage -

; NEWPORT, MN; SAINT PAUL PARK, MN; WOODBURY, MN

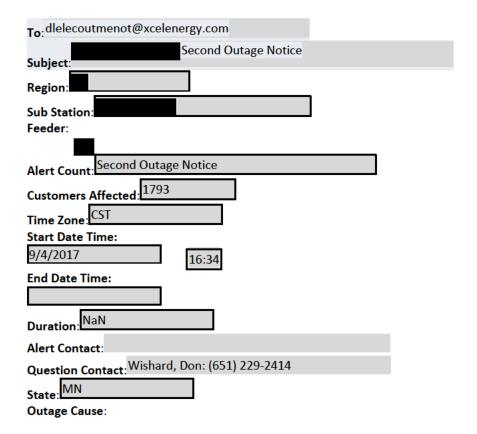
Categories: Green Category

Power Outage - ; NEWPORT, MN; SAINT PAUL PARK, MN; WOODBURY, MN

From: Gubash Jr, Joseph M

**Sent:** Monday, September 04, 2017 5:02 PM **To:** dl Electric Outage ME Notification

Subject: Second Outage Notice-2017-09-04T17:01:40

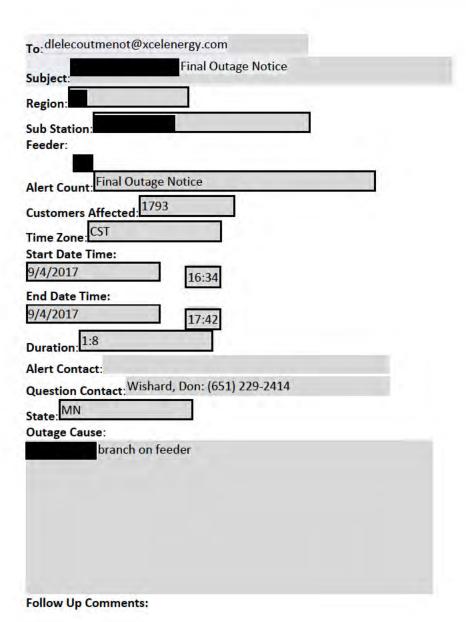


unknown				
Follow Up Comn patrol in progres		start of outage tir	ne to 16:34	
Communities:				
; NEWPORT, MN	; SAINT PAUL PA	ARK, MN ; WOOD	BURY, MN	
Major Customer	s:			

From: Wolf, Terry K

Sent: Monday, September 04, 2017 5:55 PM
To: dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-09-04T17:55:21



trouble cleared branch	
Communities:	
; NEWPORT, MN ; SAINT PAUL PARK, MN ; WOODBURY, MN	
Major Customers:	
na	

From: Guttormson, Allyson E

**Sent:** Tuesday, September 05, 2017 7:43 AM **To:** Staff, CAO (PUC); 'Renier, Doug (COMM)'

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice-2017-09-04T17:28:42 - Power Outage -

MANKATO, MN; SOUTH BEND, MN

Categories: Green Category

Power Outage - MANKATO, MN; SOUTH BEND, MN

From: Lothert, Andrew D

**Sent:** Monday, September 04, 2017 5:29 PM **To:** dl Electric Outage SE Notification

Subject: First Outage Notice-2017-09-04T17:28:42

To:dlelecoutsenot@xcelenergy.com	
First Outage Notice	
Subject:	
Region:	
Sub Station:	
Feeder:	
Alert Count: First Outage Notice	
Customers Affected: 1604	
Time Zone: CST	
Start Date Time:	
9/4/2017 17:24	
End Date Time:	
Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-2369	
State: MN	
Outage Cause:	

unknown - call out started
Follow Up Comments:
Communities:
; MANKATO, MN ; SOUTH BEND, MN
Major Customers:

From: Guttormson, Allyson E

**Sent:** Tuesday, September 05, 2017 7:44 AM **To:** Staff, CAO (PUC); 'Renier, Doug (COMM)'

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice-2017-09-04T18:56:43 - update

MANKATO, MN; SOUTH BEND, MN

Categories: Green Category

Update - MANKATO, MN; SOUTH BEND, MN

From: Lothert, Andrew D

Sent: Monday, September 04, 2017 6:57 PM

To: dl Electric Outage SE Notification

Subject: Second Outage Notice-2017-09-04T18:56:43

o:dlelecoutsenot@xcelenergy.com	
Second Outage Notice	
ubject:	
egion:	
ub Station:	
eeder:	
lert Count: Second Outage Notice	
ustomers Affected: 1604	
me Zone: CST	
art Date Time:	
///2017	
nd Date Time:	
id Date Time.	
N-N	
uration: NaN	
lert Contact:	
uestion Contact: Rumyana Kreidler: (612) 337-2369	
rate: MN	
utage Cause:	

crews on site patrolling line
Follow Up Comments:
Communities:
; MANKATO, MN ; SOUTH BEND, MN
Major Customers:

From: Guttormson, Allyson E

**Sent:** Tuesday, September 05, 2017 7:44 AM **To:** Staff, CAO (PUC); 'Renier, Doug (COMM)'

Cc: dl Customer Advocate Team

Subject: FW: Third Outage Notice-2017-09-04T19:08:46 - update 9/4

MANKATO, MN; SOUTH BEND, MN

Categories: Green Category

Update- MANKATO, MN; SOUTH BEND, MN

From: Lothert, Andrew D

**Sent:** Monday, September 04, 2017 7:09 PM **To:** dl Electric Outage SE Notification

Subject: Third Outage Notice-2017-09-04T19:08:46

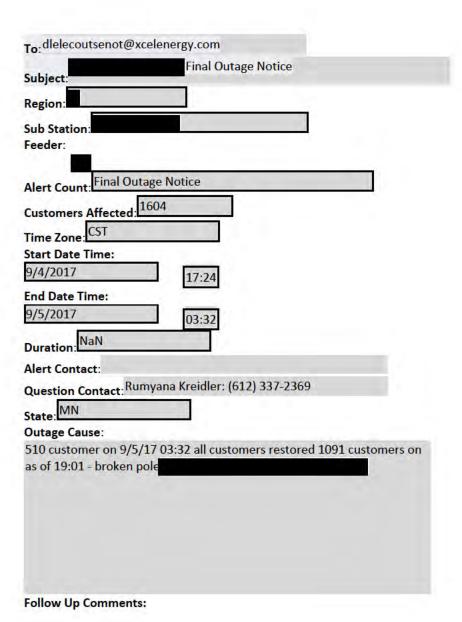
To: dlelecoutsenot@xcelene	ergy.com
	Third Outage Notice
Subject:	
Region:	
Sub Station:	
Feeder:	
Alert Count: Third Outage N	lotice
Customers Affected: 1604	
Time Zone: CST	
Start Date Time:	
9/4/2017	19:07
End Date Time:	
NaN	
Duration:	
Alert Contact:	
Question Contact: Rumyana	Kreidler: (612) 337-2369
State: MN	
Outage Cause:	

1091 customers on as of 19:01 - broken pole	
follow Up Comments:	
Communities:	
MANKATO, MN; SOUTH BEND, MN	
Najor Customers:	

From: Lothert, Andrew D

**Sent:** Tuesday, September 05, 2017 3:37 AM dl Electric Outage SE Notification

Subject: Final Outage Notice-2017-09-05T03:36:46



Communities:	
; MANKATO, MN ; SOUTH BEND, MN	
Major Customers:	

From: Guttormson, Allyson E

**Sent:** Tuesday, September 05, 2017 7:46 AM **To:** Staff, CAO (PUC); 'Renier, Doug (COMM)'

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice-2017-09-04T18:58:22 9/4- Power

Outage COLD SPRING, MN; SARTELL, MN

Categories: Green Category

Power Outage - COLD SPRING, MN; SARTELL, MN

From: Lothert, Andrew D

**Sent:** Monday, September 04, 2017 6:58 PM **To:** dl Electric Outage NT Notification

Subject: First Outage Notice-2017-09-04T18:58:22

To:dlelecoutntnot@xcelenergy.com	
First Outage Notice	
Subject:	
Region:	
Sub Station:	
Feeder:	
	_
Alert Count: First Outage Notice	
Customers Affected: 1317	
Time Zone: CST	
Start Date Time:	
9/4/2017 17:58	
End Date Time:	
Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-2369	
State: MN	
Outage Cause:	

comm was down didn't know feeder was open till crew arrived - found down wire and broken pole
Follow Up Comments:
Communities:
; COLD SPRING, MN ; SARTELL, MN
Major Customers:

From: Peterson, Mark S

Sent: Monday, September 04, 2017 8:25 PM
To: dl Electric Outage NT Notification

Subject: Final Outage Notice-2017-09-04T20:24:50

To: dlelecoutntnot@xcelenergy.com	
Final Outage Notice Subject:	
Region:	
Sub Station:	
Alert Count: Final Outage Notice	
Customers Affected: 2015	
Time Zone: CST	
Start Date Time:	
9/4/2017 17:58	
End Date Time:	
9/4/2017 20:10	
Duration: 2:12	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-2369	
State: MN	
Outage Cause:	
LARGE TREE UPROOTED IN	WN
3 SPANS OF NO BROKEN POLES BUT WHEN TREE UPROOTED	
DAMAGED GAS LINE SO CREWS WILL HAVE TO WAIT TO PUT WIRE BA	CK
UP.	
Follow Up Comments:	

Communities:	
; COLD SPRING, MN ; SARTELL, MN	
Major Customers:	
NONE	

From: Jaede, Wendy L

Sent: Monday, September 11, 2017 3:05 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 9/11/17 - Saint Paul - UPDATE

Power outage - Saint Paul - update.

#### **Wendy Jaede**

### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Aguirre, Peter

Sent: Monday, September 11, 2017 3:04 PM

To: dl Electric Outage ME Notification

Subject: Second Outage Notice-2017-09-11T15:04:05

To: dlelecoutmenot@xcelenergy.com
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 2800
Time Zone: CST
Start Date Time:
9/11/2017 00:00
End Date Time:

Duration: NaN	
Alert Contact: Wishard, Don: (651) 229-2414	
Question Contact: Wishard, Don: (651) 229-24	14
State: MN	
Outage Cause:	
UNKNOWN, TRBL PATROLING	
Follow Up Comments:	
OPEN BREAKER WILL NOT CLOSE,PAT	ROLED UP TO
	PICKING UP 1417
CUSTOMER,	-
Communities:	
; SAINT PAUL, MN	
, JANUT PAOL, WIN	
Major Customers:	
UNKNOWN	

From: Jaede, Wendy L

Sent: Monday, September 11, 2017 4:00 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: Final Outage Notice - 9/11/17 - Saint Paul - POWER

RESTORED

Power outage - Saint Paul - power restored.

### **Wendy Jaede**

### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Aguirre, Peter

Sent: Monday, September 11, 2017 3:43 PM

To: dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-09-11T15:42:56

To:dlelecoutmenot@xcelenergy.com
Final Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Final Outage Notice
Customers Affected: 2800
Time Zone: CST
Start Date Time:
9/11/2017 13:45
End Date Time:

0/11/2017 15:33
/uration
llert Contact: Wishard, Don: (651) 229-2414
Question Contact: Wishard, Don: (651) 229-2414
tate: MN
Outage Cause:
JNKNOWN, THINKING IT IS THE HEAD IN CABLE
PATROLED REST OF FEEDER, CLOSED WILL HAVE HEAD IN CABLE TESTED
Communities: SAINT PAUL, MN
Лаjor Customers:
JNKNOWN

From: Jaede, Wendy L

Sent: Friday, September 22, 2017 8:31 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: FW: First Outage Notice-2017 - 9/22/17 - Shakopee & Jordan

Power outage - Shakopee & Jordan.

#### **Wendy Jaede**

### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Chase, Julie B

**Sent:** Friday, September 22, 2017 2:29 AM **To:** dl Electric Outage SE Notification

-First Outage Notice-2017-09-22T02:29:01

To:dlelecoutsenot@xcelenergy.com
First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 907
Time Zone: CST
Start Date Time:
9/22/2017 02:13
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
crew being called in
Follow Up Comments:
Communities:
; SHAKOPEE, MN ; JORDAN, MN
Major Customers:

From: Jaede, Wendy L

Sent: Friday, September 22, 2017 8:31 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: -Second Outage Notice - 9/22/17 - Shakopee & Jordan -

**UPDATE** 

Power outage - Shakopee & Jordan - update.

### **Wendy Jaede**

# Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Chase, Julie B

**Sent:** Friday, September 22, 2017 4:02 AM **To:** dl Electric Outage SE Notification

-Second Outage Notice-2017-09-22T04:02:01

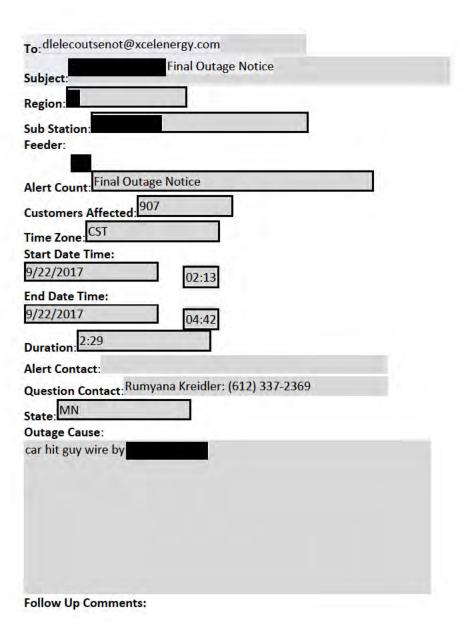
To: dlelecoutsenot@xcelenergy.com
Second Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 907
Time Zone: CST
Start Date Time:
9/22/2017 02:13
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
crews patrolling , report of wires down on triangle In
Follow Up Comments:
Communities:
; SHAKOPEE, MN ; JORDAN, MN
Major Customers:

From: Chase, Julie B

**Sent:** Friday, September 22, 2017 4:58 AM **To:** dl Electric Outage SE Notification

-Final Outage Notice-2017-09-22T04:57:35



Communities:
; SHAKOPEE, MN ; JORDAN, MN
Major Customers:

From: Jaede, Wendy L

Sent: Friday, September 22, 2017 8:33 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: First Outage Notice - 9/22/17 - Saint Cloud

Power outage - Saint Cloud.

#### **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Peterson, Mark S

**Sent:** Friday, September 22, 2017 8:04 AM **To:** dl Electric Outage NT Notification

Subject: First Outage Notice-2017-09-22T08:03:35

To: dlelecoutntnot@xcelenergy.com
Subject:
Subject.
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1908
Time Zone: CST
Start Date Time:
9/22/2017 07:58
End Date Time:

Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler: (61	2) 337-2369
State: MN	
Outage Cause:	
CREW IN ROUTE	
Follow Up Comments:	
Communities:	
; SAINT CLOUD, MN	
Major Customers:	

From: Jaede, Wendy L

Sent: Friday, September 22, 2017 8:34 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 9/22/17 - Saint Cloud - UPDATE

Power outage - Saint Cloud - update.

#### **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Peterson, Mark S

**Sent:** Friday, September 22, 2017 8:25 AM **To:** dl Electric Outage NT Notification

Subject: Second Outage Notice-2017-09-22T08:25:11

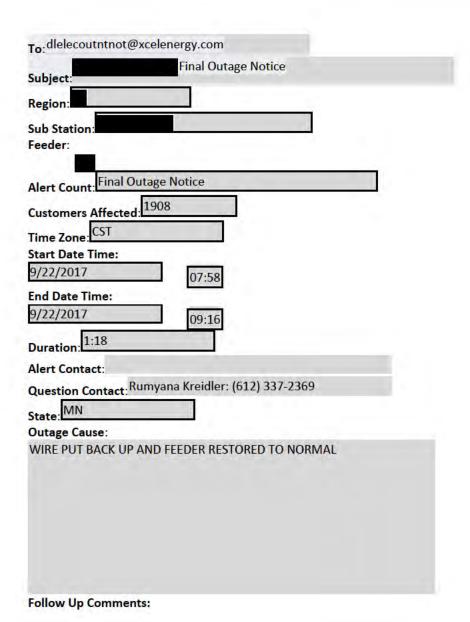
To: dlelecoutntnot@xcelenergy.com
Second Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 1908
Time Zone: CST
Start Date Time:
9/22/2017 07:58
End Date Time:

Duration: NaN	
Alert Contact:	
Question Contact: Rumya	na Kreidler: (612) 337-2369
State: MN	
Outage Cause:	
WIRE DOWN @ REPLACE.	AUTOMATIC FAILED. CREW SETTING UP TO
Follow Up Comments:	
Communities:	
; SAINT CLOUD, MN	
Major Customers:	

From: Peterson, Mark S

**Sent:** Friday, September 22, 2017 9:21 AM **To:** dl Electric Outage NT Notification

Subject: Final Outage Notice-2017-09-22T09:20:40



Communities:		
; SAINT CLOUD, MN		
Major Customers:		

From: Jaede, Wendy L

Sent: Tuesday, October 03, 2017 8:07 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** First Outage Notice - 10/2/17 - Saint Louis Park

Power outage - Saint Louis Park.

#### **Wendy Jaede**

#### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

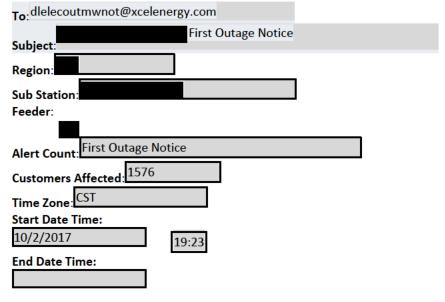
#### XCELENERGY.COM

Please consider the environment before printing this email

From: Barnett, Scott P

**Sent:** Monday, October 02, 2017 7:42 PM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-10-02T19:42:12

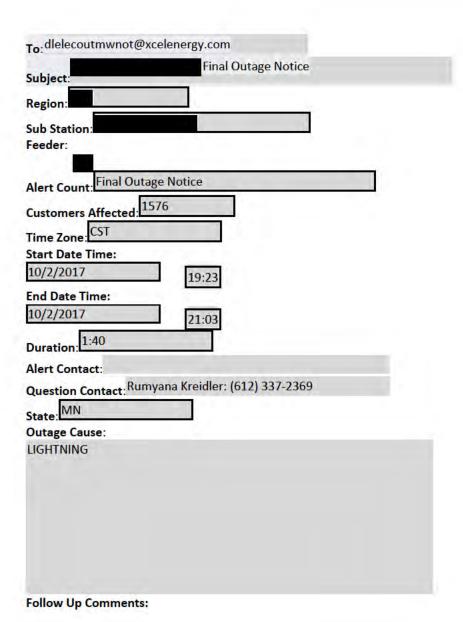


Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Follow Up Comments:
TROUBLE MEN INROUTE
Communities:
; SAINT LOUIS PARK, MN
Major Customers:
NONE

From: Barnett, Scott P

**Sent:** Monday, October 02, 2017 9:08 PM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-10-02T21:07:54



PATROLLED ALL OF	ALL GOOD	
Communities:		
; SAINT LOUIS PARK, MN		
Major Customers:		
NONE		

From: Jaede, Wendy L

Sent: Tuesday, October 03, 2017 8:10 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: -First Outage Notice - Watertown, Watertown Twp &

Mayer

Power outage - Watertown, Watertown Twp & Mayer.

## **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Jeff

**Sent:** Monday, October 02, 2017 10:53 PM **To:** dl Electric Outage MW Notification

-First Outage Notice-2017-10-02T22:52:50

To: dlelecoutmwnot@xcelenergy.com
First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1388
Time Zone:
Start Date Time:
10/2/2017 22:04
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
UNKNOWN
Follow Up Comments:
TROUBLEMAN ON SITE
Communities:
; WATERTOWN, MN ; WATERTOWN TWP, MN ; MAYER, MN
Major Customers:

From: Jaede, Wendy L

Sent: Tuesday, October 03, 2017 8:11 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: -Second Outage Notice - 10/2/17 - Watertown,

Watertown Twp & Mayer - UPDATE

Power outage - Watertown, Watertown Twp & Mayer - update.

## **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Jeff

**Sent:** Monday, October 02, 2017 11:53 PM **To:** dl Electric Outage MW Notification

-Second Outage Notice-2017-10-02T23:52:45

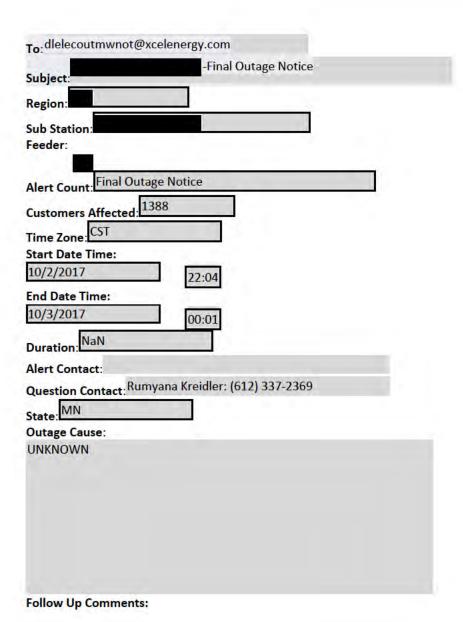
To: dlelecoutmwnot@xcelenergy.com	
Second Outage Notice	
Subject:	
Region:	
Sub Station:	
Feeder:	
Alert Count: Second Outage Notice	
Customers Affected: 1388	
Time Zone:	
Start Date Time:	
10/2/2017 22:04	
End Date Time:	

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
UNKNOWN
Follow Up Comments:
TROUBLEMAN ON SITE
Communities:
; WATERTOWN, MN ; WATERTOWN TWP, MN ; MAYER, MN
Major Customers:

From: Anderson, Jeff

**Sent:** Tuesday, October 03, 2017 12:16 AM **To:** dl Electric Outage MW Notification

-Final Outage Notice-2017-10-03T00:15:48



FEEDER IN
Communities:
; WATERTOWN, MN ; WATERTOWN TWP, MN ; MAYER, MN
Major Customers:
NONE

From: Jaede, Wendy L

Sent: Tuesday, October 03, 2017 8:16 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** First Outage Notice 10/3/17 - Various Communities

Power outage - Excelsior, Wayzata, Watertown, Watertown Twp, Waconia, Victoria, Minnetrista, Cologne, Chaska & Saint Bonifacius.

## **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

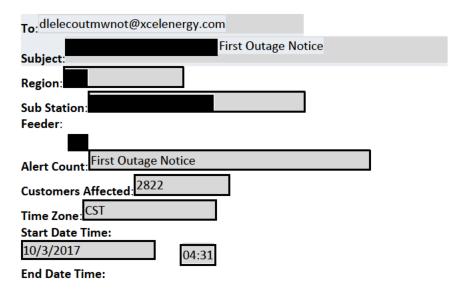
#### XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Jeff

**Sent:** Tuesday, October 03, 2017 4:40 AM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-10-03T04:40:18



Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
UNKNOWN AT THIS TIME
Follow Up Comments:
TROUBLEMAN IN ROUTE
Communities:
; EXCELSIOR, MN ; WAYZATA, MN ; WATERTOWN, MN ; WATERTOWN TWP, MN ; WACONIA, MN ; VICTORIA, MN ; MINNETRISTA, MN ; COLOGNE, MN ; CHASKA, MN ; SAINT BONIFACIUS, MN
Major Customers:

From: Jaede, Wendy L

Sent: Tuesday, October 03, 2017 8:16 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: Second Outage Notice - 10/3/17 - Various

Communities - UPDATE

Power outage - Excelsior, Wayzata, Watertown, Watertown Twp, Waconia, Victoria, Minnetrista, Cologne, Chaska & Saint Bonifacius – update.

## **Wendy Jaede**

#### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Jeff

**Sent:** Tuesday, October 03, 2017 5:42 AM **To:** dl Electric Outage MW Notification

Second Outage Notice-2017-10-03T05:42:16

To: dlelecoutmwnot@xcelenergy.com	
Second Outage Notice Subject:	
Region:	
Sub Station:	
Feeder:	
Alort Count: Second Outage Notice	
Aler Count.	
Customers Affected: 2822	
Time Zone:	
Start Date Time:	
04:31	

End Date Time:
Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
NAN
State: IVIIV Outage Cause:
UNKNOWN
Follow Up Comments:
TROUBLEMAN ON SITE
Communities:
; EXCELSIOR, MN; WAYZATA, MN; WATERTOWN, MN; WATERTOWN
TWP, MN; WACONIA, MN; VICTORIA, MN; MINNETRISTA, MN; COLOGNE, MN; CHASKA, MN; SAINT BONIFACIUS, MN
Major Customers:

From: Jaede, Wendy L

Sent: Tuesday, October 03, 2017 8:17 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: Third Outage Notice - 10/3/17 - Various Communities

- UPDATE

Power outage - Excelsior, Wayzata, Watertown, Watertown Twp, Waconia, Victoria, Minnetrista, Cologne, Chaska & Saint Bonifacius – update.

## **Wendy Jaede**

#### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Hills, Thomas L

**Sent:** Tuesday, October 03, 2017 6:21 AM **To:** dl Electric Outage MW Notification

Subject: Third Outage Notice-2017-10-03T06:20:56

To: dlelecoutmwnot@xcelenergy.com
Third Outage Notice Subject:
Region:
Sub Station:
Feeder:
Third Outage Natice
Alert Count: Third Outage Notice
Customers Affected: 2822
Time Zone: CST
Start Date Time: 04:31
04.51

End Date Time:
Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Unknown, 907 restored at 0432 with intelliteam, and patrolling remainder.
Follow Up Comments:
Communities:
; EXCELSIOR, MN; WAYZATA, MN; WATERTOWN, MN; WATERTOWN TWP, MN; WACONIA, MN; VICTORIA, MN; MINNETRISTA, MN; COLOGNE, MN; CHASKA, MN; SAINT BONIFACIUS, MN
Major Customers:

From: Hills, Thomas L

**Sent:** Tuesday, October 03, 2017 6:56 AM dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-10-03T06:55:47

Alert Count: Final Outage Notice  Customers Affected: 2828  Time Zone: CST  Start Date Time: 04:31  End Date Time: 10/3/2017 06:47  Duration: 2:16  Alert Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:	To: dlelecoutmwnot@xcelenergy.com	
Region: Sub Station: Feeder:  Alert Count: Final Outage Notice  Customers Affected: 2828  Time Zone: CST  Start Date Time: 10/3/2017 04:31  End Date Time: 10/3/2017 06:47  Duration: 2:16  Alert Contact: Question Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:	Subject: Final Outage Notice	
Sub Station: Feeder:  Alert Count: Final Outage Notice  Customers Affected: 2828  Time Zone: CST Start Date Time: 10/3/2017 04:31  End Date Time: 10/3/2017 06:47  Duration: 2:16  Alert Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:		
Alert Count: Final Outage Notice  Customers Affected: 2828  Time Zone: CST  Start Date Time: 04:31  End Date Time: 10/3/2017 06:47  Duration: 2:16  Alert Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:	Region:	
Alert Count: Final Outage Notice  Customers Affected: 2828  Time Zone: CST  Start Date Time: 10/3/2017 04:31  End Date Time: 10/3/2017 06:47  Duration: 2:16  Alert Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:	Sub Station:	
Customers Affected: 2828  Time Zone: CST  Start Date Time: 04:31  End Date Time: 10/3/2017 06:47  Duration: 2:16  Alert Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:	Feeder:	
Customers Affected: 2828  Time Zone: CST  Start Date Time: 04:31  End Date Time: 10/3/2017 06:47  Duration: 2:16  Alert Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:	Alert Count: Final Outage Notice	
Time Zone: CST  Start Date Time:  10/3/2017  O4:31  End Date Time:  10/3/2017  O6:47  Duration: 2:16  Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:		
Start Date Time:  10/3/2017  End Date Time:  10/3/2017  O6:47  Duration:  Question Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:	CCT	
10/3/2017 04:31 End Date Time: 10/3/2017 06:47 Duration: 2:16 Alert Contact: Question Contact: Rumyana Kreidler: (612) 337-2369 State: MN Dutage Cause:	Time Zone:	
End Date Time:  10/3/2017  06:47  Duration:  Question Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:	10/2/2017	
Duration: 2:16  Alert Contact: Question Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:		
Duration: 2:16  Alert Contact: Question Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:		
Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause:	10/3/2017 06:47	
Question Contact: Rumyana Kreidler: (612) 337-2369 State: MN Outage Cause:	Duration: 2:16	
State: MN Outage Cause:	Alert Contact:	
State: MN Outage Cause:	Question Contact: Rumyana Kreidler: (612) 337-2369	
Outage Cause:		
	Outage Cause:	
	Unknown	
	Follow Up Comments:	

907 restored at 0432 and 1921 restored at 0647.
Communities:
; EXCELSIOR, MN ; WAYZATA, MN ; WATERTOWN, MN ; WATERTOWN TWP, MN ; WACONIA, MN ; VICTORIA, MN ; MINNETRISTA, MN ; COLOGNE, MN ; CHASKA, MN ; SAINT BONIFACIUS, MN
Major Customers:

From: Jaede, Wendy L

Sent: Tuesday, October 03, 2017 8:29 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: First Outage Notice - 10/3/17 - Various Communities

Power outage - Lester Prairie, New Germany, Plato, Winsted, Hutchinson & Silver Lake.

#### **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

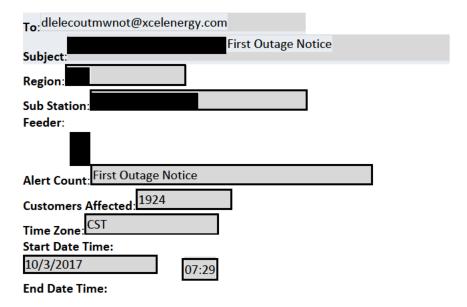
#### XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

**Sent:** Tuesday, October 03, 2017 7:47 AM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-10-03T07:46:42



Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Transmission line out. Troubleman patrolling for TSO
Follow Up Comments:
Communities:
; LESTER PRAIRIE, MN ; NEW GERMANY, MN ; PLATO, MN ; WINSTED, MN; HUTCHINSON, MN ; WINSTED, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN
Major Customers:
none

From: Cedar, Daren A

**Sent:** Tuesday, October 03, 2017 8:58 AM dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-10-03T08:57:53

To: dlelecoutmwnot@xcelenergy.com	
Final Outage Notice Subject:	
Region:	
Sub Station:	
Feeder:	
Alert Count: Final Outage Notice	
Customers Affected: 1924	
Time Zone: CST	
Start Date Time:	
10/3/2017 07:29	
End Date Time:	
10/3/2017 08:36	
Duration: 1:7	
Alert Contact:	
Question Contact: Rumyana Kreidler: (612) 337-2369	
State: MN	
Outage Cause:	
Transmission line out.	
Follow Up Comments:	

Communities:
; LESTER PRAIRIE, MN ; NEW GERMANY, MN ; PLATO, MN ; WINSTED, MN; HUTCHINSON, MN ; WINSTED, MN ; LESTER PRAIRIE, MN ; SILVER LAKE, MN
Major Customers:
NONE

From: Jaede, Wendy L

Sent: Friday, October 06, 2017 9:30 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** First Outage Notice - 10/6/17 - Roseville & Saint Anthony

Power outage - Roseville & Saint Anthony.

#### **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Timothy K

**Sent:** Friday, October 06, 2017 9:04 AM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-10-06T09:04:09

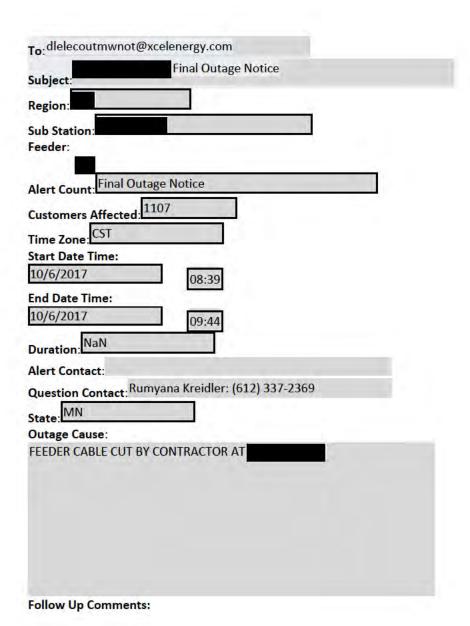
To: dielecoutmwnot@xcelenergy.com
First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1107
Time Zone:
Start Date Time:
10/6/2017 08:39
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
UNKNOWN
Follow Up Comments:
Communities:
; ROSEVILLE, MN ; SAINT ANTHONY, MN ; ST ANTHONY, MN
Major Customers:
NONE

From: Anderson, Timothy K

**Sent:** Friday, October 06, 2017 9:48 AM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-10-06T09:48:10



REFER FOR REPAIR ISOLATED ON	
Communities:	
; ROSEVILLE, MN ; SAINT ANTHONY, MN ; ST ANTHONY, MN	
Major Customers:	
NONE	

From: Jaede, Wendy L

Sent: Monday, October 09, 2017 8:13 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice - 10/6/17 - Hopkins, Minnetonka &

Saint Louis Park

Power outage - Hopkins, Minnetonka & Saint Louis Park.

## **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

**Sent:** Friday, October 06, 2017 7:03 PM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-10-06T19:02:39

To: dlelecoutmwnot@xcelenergy.com
First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 2385
Time Zone: CST
Start Date Time:
10/6/2017
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
unknown
Follow Up Comments:
Communities:
; HOPKINS, MN ; MINNETONKA, MN ; SAINT LOUIS PARK, MN
Major Customers:
none

From: Jaede, Wendy L

Sent: Monday, October 09, 2017 8:14 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 10/6/17 - Hopkins, Minnetonka

& Saint Louis Park - UPDATE

Power outage - Hopkins, Minnetonka & Saint Louis Park - update.

### **Wendy Jaede**

# Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Wieskus, Gregg J

**Sent:** Friday, October 06, 2017 8:03 PM **To:** dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-10-06T20:02:48

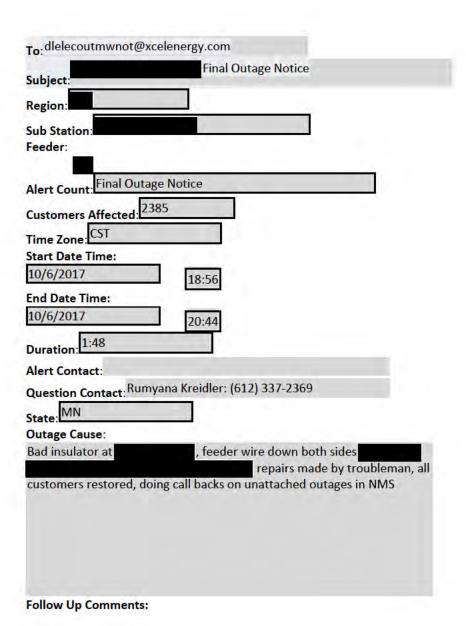
To:dlelecoutmwnot@xcelenergy.com	
Second Outage Notice	
Subject:	
Region:	
Sub Station:	
Feeder:	
Alert Count: Second Outage Notice	
Customers Affected: 2385	
Time Zone: CST	
Start Date Time:	
10/6/2017 18:56	
End Date Time:	

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Phases down at intersection of putting wires up and patrolling rest of feeder, have found multiple neutral wires down
Follow Up Comments:
Communities:
; HOPKINS, MN ; MINNETONKA, MN ; SAINT LOUIS PARK, MN
Major Customers:
none

From: Wieskus, Gregg J

**Sent:** Friday, October 06, 2017 8:58 PM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-10-06T20:57:27



Communities:
; HOPKINS, MN ; MINNETONKA, MN ; SAINT LOUIS PARK, MN
Major Customers:
none

From: Jaede, Wendy L

Sent: Monday, October 09, 2017 8:20 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: First Outage Notice - 10/8/17 - Arden Hills, Saint Paul, New

Brighton & Roseville

Power outage - Arden Hills, Saint Paul, New Brighton & Roseville.

### **Wendy Jaede**

# Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Hoppe, Dean T

**Sent:** Sunday, October 08, 2017 3:37 PM **To:** dl Electric Outage ME Notification

Subject: First Outage Notice-2017-10-08T15:36:42

To:dlelecoutmenot@xcelenergy.com
First Outage Notice
Subject: Sub
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1792
Time Zone: CST
Start Date Time:
10/8/2017 15:32
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
Follow Up Comments:
TROUBLE ENROUTE
Communities:
; ARDEN HILLS, MN ; SAINT PAUL, MN ; NEW BRIGHTON, MN ; ROSEVILLE, MN
Major Customers:

From: Jaede, Wendy L

Sent: Monday, October 09, 2017 8:21 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice - 10/8/17 - Arden Hills, Saint Paul,

New Brighton & Roseville - UPDATE

Power outage - Arden Hills, Saint Paul, New Brighton & Roseville - update.

### **Wendy Jaede**

### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Hoppe, Dean T

**Sent:** Sunday, October 08, 2017 4:24 PM **To:** dl Electric Outage ME Notification

Subject: Second Outage Notice-2017-10-08T16:23:31

To: dlelecoutmenot@xcelenergy.com
Second Outage Notice Subject:
Subject
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 1792
Time Zone: CST
Start Date Time:
10/8/2017 16:21
End Date Time:

Duration: NaN	
Alert Contact:	
Question Contact: Wishard, Don: (651) 229-241	4
State: MN	
Outage Cause:	
BROKEN POLE AT ISOLATION AND SWITCHING TO RESTORE	WORKING ON
Follow Up Comments:	
Communities:	
; ARDEN HILLS, MN ; SAINT PAUL, MN ; NEW BR MN	IGHTON, MN ; ROSEVILLE,
Major Customers:	

Time Zone: CST Start Date Time: 10/8/2017

**End Date Time:** 

15:32

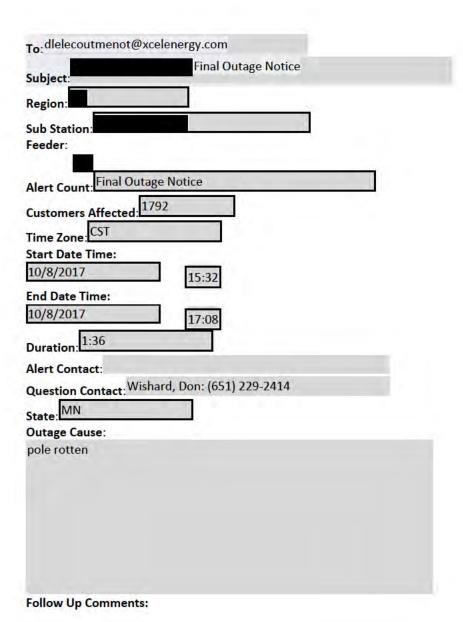
From: Jaede, Wendy L Sent: Monday, October 09, 2017 8:23 AM To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM) dl Customer Advocate Team Cc: Subject: Third Outage Notice - 10/8/17 - Arden Hills, Saint Paul, New Brighton & Roseville - UPDATE Power outage - Arden Hills, Saint Paul, New Brighton & Roseville - update. Wendy Jaede Xcel Energy | Responsible By Nature **Customer Advocate Analyst** 3115 Centre Pointe Drive, St. Paul, MN 55113 P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com XCELENERGY.COM Please consider the environment before printing this email From: Hoppe, Dean T Sent: Sunday, October 08, 2017 5:11 PM To: dl Electric Outage ME Notification Subject: Third Outage Notice-2017-10-08T17:10:50 This message was created by a Microsoft InfoPath form. The DSS Outage Notification form data may be included as an attachment. To: dlelecoutmenot@xcelenergy.com Subject: Region: **Sub Station** Feeder: Third Outage Notice Alert Count: Customers Affected:

Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
BROKEN POLE ISOLATED CLOSED BREAKER AT SUB@17:08 AND TIE
FOR FULL RESTORATION
Follow Up Comments: FULL RESTORATION AS OF 17:08
Communities:
Major Customers:

From: Wolf, Terry K

Sent: Sunday, October 08, 2017 5:55 PM
To: dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-10-08T17:54:48



crew to replace pole
Communities:
; ARDEN HILLS, MN ; SAINT PAUL, MN ; NEW BRIGHTON, MN ; ROSEVILLE, MN
Major Customers:
na

From: Jaede, Wendy L

Sent: Wednesday, October 11, 2017 8:40 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: First Outage Notice - 10/11/17 - Roseville

Power outage - Roseville.

#### **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Gubash Jr, Joseph M

Sent: Wednesday, October 11, 2017 7:02 AM

To: dl Electric Outage ME Notification

Subject: First Outage Notice-2017-10-11T07:01:47

To: dlelecoutmenot@xcelenergy.com
First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 573
Time Zone: CST
Start Date Time:
10/11/2017 06:56
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
unknown at this time
Follow Up Comments: FEEDER patrol in progress
Communities:
; ROSEVILLE, MN ; ROSEVILLE, MN
Major Customers:

From: Jaede, Wendy L

Sent: Wednesday, October 11, 2017 8:40 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: - 7/11/17 - Roseville - UPDATE

Power outage - Roseville - update.

#### **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: 651-639-4513 F: 651-639-4322 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Williams, Chris C

Sent: Wednesday, October 11, 2017 8:15 AM

To: dl Electric Outage ME Notification

**Subject:** 2017-10-11T08:14:32

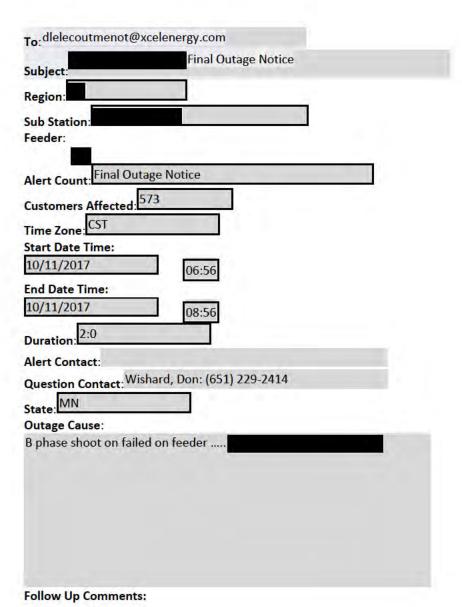
To:dlelecoutmenot@xcelenergy.com
Calling.
Subject:
Region:
Sub Station:
Feeder:
<b>_</b>
Alert Count:
Customers Affected: 573
Time Zone: CST
Start Date Time:
10/11/2017 06:56
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
Unknown
Follow Up Comments: Troublemen on scene working to restore.
Communities:
; ROSEVILLE, MN ; ROSEVILLE, MN
Major Customers:

From: Gubash Jr, Joseph M

**Sent:** Wednesday, October 11, 2017 9:09 AM **To:** dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-10-11T09:09:07



100 % restored 10/11/17 @ 08:56 crew dispatched to repair feeder
Communities:
; ROSEVILLE, MN ; ROSEVILLE, MN
Major Customers:

From: Jaede, Wendy L

Sent: Thursday, October 19, 2017 7:43 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** First Outage Notice - 10/19/17 - Brooklyn Park, New Hope,

Crystal & Maple Grove

Power outage - Brooklyn Park, New Hope, Crystal & Maple Grove.

### **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

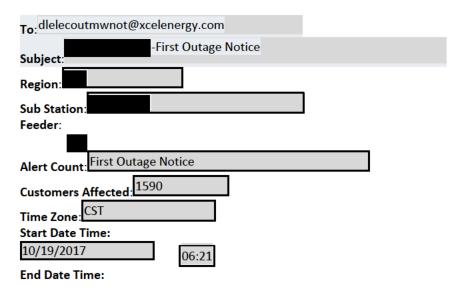
#### XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Timothy K

**Sent:** Thursday, October 19, 2017 6:35 AM **To:** dl Electric Outage MW Notification

Subject: -First Outage Notice-2017-10-19T06:34:45



Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
UNKNOWN
Follow Up Comments:
Communities:
; BROOKLYN PARK, MN ; NEW HOPE, MN ; CRYSTAL, MN ; MAPLE GROVE, MN
Major Customers:
NONE

From: Jaede, Wendy L

Sent: Thursday, October 19, 2017 11:40 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW -Second Outage Notice - 10/19/17 - Brooklyn Park, New Hope,

Crystal & Maple Grove - UPDATE

Power outage - Brooklyn Park, New Hope, Crystal & Maple Grove - update.

### **Wendy Jaede**

### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Anderson, Timothy K

**Sent:** Thursday, October 19, 2017 8:07 AM **To:** dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-10-19T08:06:59

To:dlelecoutmwnot@xcelenergy.com
Second Outage Notice Subject:
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
4500
Customers Affected:
Time Zone: CST Start Date Time:
10/19/2017 06:21
End Date Time:

Alert Contact:  Question Contact: Rumyana Kreidler: (612) 337-2369  State: MN  Outage Cause: BROKEN POLE  Follow Up Comments: CREW ON SITE  Communities: ; BROOKLYN PARK, MN; NEW HOPE, MN; CRYSTAL, MN; MAPLE GROVE, MN	N-N	
Outage Cause: BROKEN POLE  Follow Up Comments: CREW ON SITE  Communities: ; BROOKLYN PARK, MN; NEW HOPE, MN; CRYSTAL, MN; MAPLE GROVE, MN	Duration: NaN	
State: MN Outage Cause: BROKEN POLE Follow Up Comments: CREW ON SITE  Communities: ; BROOKLYN PARK, MN; NEW HOPE, MN; CRYSTAL, MN; MAPLE GROVE, MN	Alert Contact:	
Outage Cause: BROKEN POLE  Follow Up Comments: CREW ON SITE  Communities: ; BROOKLYN PARK, MN; NEW HOPE, MN; CRYSTAL, MN; MAPLE GROVE, MN	Question Contact: Rumyana Kreidler: (612) 337-2369	
Outage Cause: BROKEN POLE  Follow Up Comments: CREW ON SITE  Communities: ; BROOKLYN PARK, MN; NEW HOPE, MN; CRYSTAL, MN; MAPLE GROVE, MN	D ADI	
Follow Up Comments: CREW ON SITE  Communities: ; BROOKLYN PARK, MN; NEW HOPE, MN; CRYSTAL, MN; MAPLE GROVE, MN		
Communities: ; BROOKLYN PARK, MN; NEW HOPE, MN; CRYSTAL, MN; MAPLE GROVE,	BROKEN POLE	
Communities: ; BROOKLYN PARK, MN; NEW HOPE, MN; CRYSTAL, MN; MAPLE GROVE, MN		
Communities: ; BROOKLYN PARK, MN; NEW HOPE, MN; CRYSTAL, MN; MAPLE GROVE, MN	Follow Up Comments:	
; BROOKLYN PARK, MN ; NEW HOPE, MN ; CRYSTAL, MN ; MAPLE GROVE, MN	CREW ON SITE	
	; BROOKLYN PARK, MN ; NEW HOPE, MN ; CRYSTAL, MN ; MAPLE GF	ROVE,
Major Customers:	IVIN	
	Major Customers:	

From: Jaede, Wendy L

Sent: Thursday, October 19, 2017 11:41 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: Third Outage Notice - 10/19/17 - Brooklyn Park, New Hope,

Crystal & Maple Grove - UPDATE

Power outage - Brooklyn Park, New Hope, Crystal & Maple Grove -update.

### Wendy Jaede

# Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Hills, Thomas L

**Sent:** Thursday, October 19, 2017 8:20 AM **To:** dl Electric Outage MW Notification

Subject: Third Outage Notice-2017-10-19T08:19:55

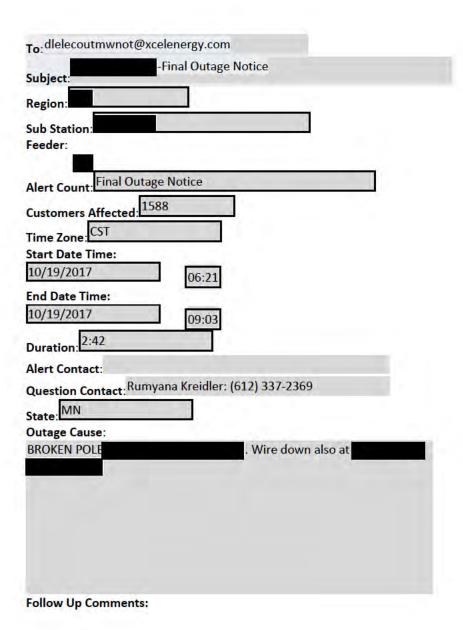
To: dlelecoutmwnot@xcelenergy.com	
-Third Outage Notice Subject:	
Region:	
Sub Station:	
Feeder:	
Alert Count: Third Outage Notice	
Customers Affected: 1590	
Time Zone: CST	
Start Date Time:	
10/19/2017 06:21	
End Date Time:	

Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kreidler	r: (612) 337-2369
State: MN	
Outage Cause:	
BROKEN POLE	. Wire down also at
Follow Up Comments:	
1555 customers restored at 0735, 1 remainder.	2 restored at 0726. Working on
Communities:	
; BROOKLYN PARK, MN ; NEW HOPE MN	, MN ; CRYSTAL, MN ; MAPLE GROVE,
Major Customers:	

From: Hills, Thomas L

**Sent:** Thursday, October 19, 2017 9:08 AM **To:** dl Electric Outage MW Notification

-Final Outage Notice-2017-10-19T09:08:07



1555 customers restored at 0735, 12 restored at 0726, and 21 restored at 0903.
Communities:
; BROOKLYN PARK, MN ; NEW HOPE, MN ; CRYSTAL, MN ; MAPLE GROVE, MN
Major Customers:

From: Jaede, Wendy L

Sent: Monday, October 30, 2017 8:26 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW -First Outage Notice - 10/27/17 - Maplewood & saint Paul

Power outage - Maplewood & Saint Paul.

#### **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Williams, Chris C

**Sent:** Friday, October 27, 2017 4:07 PM **To:** dl Electric Outage ME Notification

-First Outage Notice-2017-10-27T16:06:57

To: dlelecoutmenot@xcelenergy.com
First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
,
Alert Count: First Outage Notice
Customers Affected: 2937
Time Zone: CST
Start Date Time:
10/27/2017 15:59
End Date Time:
<u> </u>

Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
Unknown, trouble enroute
Follow Up Comments:
Communities:
; MAPLEWOOD, MN ; SAINT PAUL, MN
Major Customers:

From: Jaede, Wendy L

Sent: Monday, October 30, 2017 8:27 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: - 10/27/17 - Maplewood & saint Paul - UPDATE

Power outage - Maplewood & Saint Paul - update.

#### **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

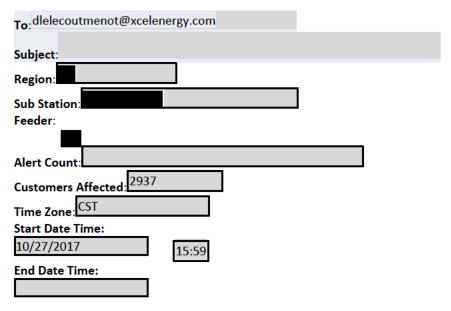
#### XCELENERGY.COM

Please consider the environment before printing this email

From: Gubash Jr, Joseph M

**Sent:** Friday, October 27, 2017 6:09 PM **To:** dl Electric Outage ME Notification

**Subject:** -2017-10-27T18:09:18



Duration: NaN
Alert Contact:
Question Contact: Wishard, Don: (651) 229-2414
State: MN
Outage Cause:
Follow Up Comments:
crews still continue to patrol feeder level outage .head end cable fault has
been eliminated .over head section being patroled
Communities:
; MAPLEWOOD, MN ; SAINT PAUL, MN
Major Customers:

From: Weidenfeller, Bradley M

Sent: Tuesday, October 31, 2017 7:20 AM

To: Gubash Jr, Joseph M; dl Electric Outage ME Notification

Subject: RE: Final Outage Notice-2017-10-27T18:32:33

### Non Vegetation Outage

After performing a field investigation and reviewing trouble ticket this outage was an equipment failure- Cut Out Failure. This will be re-coded.

Brad Weidenfeller Xcel Energy 8701 Monticello Ln N Maple Grove, MN 55369 763-493-1827

From: Gubash Jr, Joseph M

**Sent:** Friday, October 27, 2017 6:33 PM **To:** dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-10-27T18:32:33

To: dlelecoutmenot@	xcelenergy.com		
	Final Outag	ge Notice	
Subject:	-	ACC 4.000 ACC	
Region:			
Sub Station:			
Feeder:			
Alert Count: Final Ou	tage Notice		
Customers Affected:	2937		
Time Zone: CST			
Start Date Time:			
10/27/2017	15:59		
End Date Time:			
10/27/2017	18:23		
Duration: 2:24			
Alert Contact:			
Question Contact: Wi	shard, Don: (651)	229-2414	
State: MN			

From: Jaede, Wendy L

Sent: Friday, October 27, 2017 8:08 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: -First Outage Notice - 10/27/17 - Inver Grove, South Saint

Paul & Inver Grove Heights

Power outage - Inver Grove, South Saint Paul & Inver Grove Heights.

### **Wendy Jaede**

### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Gubash Jr, Joseph M

**Sent:** Friday, October 27, 2017 1:32 AM **To:** dl Electric Outage ME Notification

Subject: -First Outage Notice-2017-10-27T01:31:41

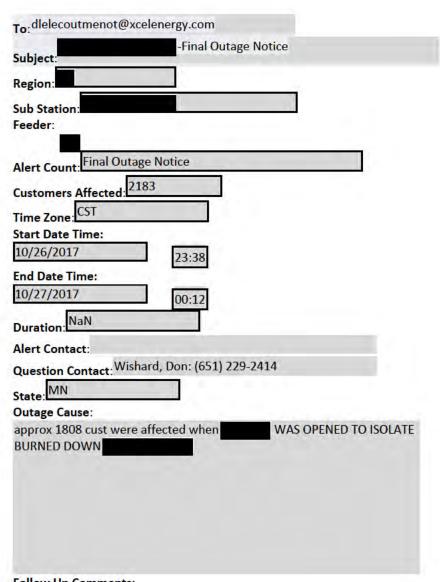
To:dlelecoutmenot@xcelenergy.com
First Outage Notice
Subject: Sub
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 2183
Time Zone: CST
Start Date Time:
10/27/2017 01:13
End Date Time:

communities: INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS, MN		
Question Contact: Wishard, Don: (651) 229-2414  MN  Dutage Cause: Beeder down on  Collow Up Comments:  Communities:  INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS, MN	Duration: NaN	
Ollow Up Comments:  losed tie switch  Communities:  INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS, MN	Alert Contact:	
Ollow Up Comments:  losed tie switch  Communities:  INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS, MN	Question Contact: Wishard, Do	n: (651) 229-2414
ollow Up Comments: losed tie switch dispatched crew to repair feeder  ommunities: INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS, AIN	MAN	
ollow Up Comments: losed tie switch dispatched crew to repair feeder  ommunities: INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS, MN	State	
ollow Up Comments: losed tie switch dispatched crew to repair feeder  ommunities: INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS, AN		
ommunities: INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS,		
ommunities: INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS,		
ommunities: INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS,		
ommunities: INVER GROVE, MN; SOUTH SAINT PAUL, MN; INVER GROVE HEIGHTS,		
ommunities: INVER GROVE, MN ; SOUTH SAINT PAUL, MN ; INVER GROVE HEIGHTS, IN	Follow Up Comments:	
INVER GROVE, MN ; SOUTH SAINT PAUL, MN ; INVER GROVE HEIGHTS, MN	ciosed tie switch	dispatched crew to repair feeder
INVER GROVE, MN ; SOUTH SAINT PAUL, MN ; INVER GROVE HEIGHTS, MN		
INVER GROVE, MN ; SOUTH SAINT PAUL, MN ; INVER GROVE HEIGHTS, MN		
AN	Communities:	
Najor Customers:	; INVER GROVE, MN ; SOUTH SA MN	AINT PAUL, MN ; INVER GROVE HEIGHTS,
Major Customers:		
	Major Customers:	
		1 T

From: Gubash Jr, Joseph M

**Sent:** Friday, October 27, 2017 2:09 AM dl Electric Outage ME Notification

Subject: -Final Outage Notice-2017-10-27T02:09:02



100 % BACK ON WHEN	CLOSED 10/27/17 @ 00:12
Communities:	AINT PAUL, MN ; INVER GROVE HEIGHTS,
MN	AINT PAOL, MIN , INVER GROVE HEIGHTS,
Major Customers:	

From: Jaede, Wendy L

Sent: Thursday, November 02, 2017 2:21 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW First Outage Notice - 11/1/17 - Burnsville

Power outage - Burnsville.

### Wendy Jaede

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

### XCELENERGY.COM

Please consider the environment before printing this email

From: Cedar, Daren A

Sent: Thursday, November 02, 2017 1:45 PM

To: dl Electric Outage MW Notification

Subject: -First Outage Notice-2017-11-02T13:44:54

To: dlelecoutmwnot@xcelenergy.com
First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1104
Time Zone: CST
Start Date Time:
11/2/2017 13:41
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
UNKNOWN
Follow Up Comments:
Communities:
; BURNSVILLE, MN
Major Customers:
NONE

From: Jaede, Wendy L

Sent: Thursday, November 02, 2017 2:38 PM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: -Second Outage Notice - 11/2/17 - Burnsville - UPDATE

Power outage - Burnsville - update

### Wendy Jaede

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Cedar, Daren A

Sent: Thursday, November 02, 2017 2:34 PM

To: dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-11-02T14:33:34

To: dlelecoutmwnot@xcelenergy.com
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Second Outage Notice
Customers Affected: 1104
Time Zone:
Start Date Time:
11/2/2017 13:41
End Date Time:

Duration: NaN
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
CONTRACTOR GOT INTO OVERHEAD LINE BY WORK ON PUTTING LINE UP PERMANENTLY SHOULD BE BACK ON IN ABOUT 30 MINUTES
Follow Up Comments:
Communities:
; BURNSVILLE, MN
Major Customers:

From: Jaede, Wendy L

Sent: Friday, November 03, 2017 8:15 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: -Final Outage Notice - 11/2/17 - Burnsville - POWER

RESTORED

Power outage - Burnsville - power restored.

## **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Cedar, Daren A

Sent: Thursday, November 02, 2017 3:09 PM

To: dl Electric Outage MW Notification

Subject: -Final Outage Notice-2017-11-02T15:08:57

To:dlelecoutmwnot@xcelenergy.com
-Final Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: Final Outage Notice
Customers Affected: 1104
Time Zone: CST
Start Date Time:
11/2/2017 13:41
Fnd Date Time:

Duration: 1:23		
Alert Contact:		
	myana Kreidler: (612) 337-2	369
State: MN		
Outage Cause:		
	ITO OVERHEAD LINE BY LY	WORK ON PU
Follow Up Comments	s:	
Communities:		
Communities: ; BURNSVILLE, MN		

From: Jaede, Wendy L

Sent: Monday, November 06, 2017 8:20 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: First Outage Notice - 11/3/17 - Dayton, Rogers, Osseo,

Maple Grove, Corcdoran, Hassan Twp & Hamel

Power outage - Dayton, Rogers, Osseo, Maple Grove, Corcdoran, Hassan Twp & Hamel.

#### Wendy Jaede

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

### XCELENERGY.COM

Please consider the environment before printing this email

From: Babb, Randall J

**Sent:** Friday, November 03, 2017 5:30 PM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-11-03T17:30:13

To: dlelecoutmwnot@xcelenergy.com
Subject:
Subject
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 2732
Time Zone: CST
Start Date Time:
11/3/2017 17:14
End Date Time:

Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Kre	idler: (612) 337-2369
State: MN	
Outage Cause:	
Report of hit pole at	. Troubleman in route.
Follow Up Comments: SCADA team operated,	opened and E
Communities:	
; DAYTON, MN ; ROGERS, MN ; CORCORAN, MN ; HASSAN TWP	OSSEO, MN ; MAPLE GROVE, MN ; r, MN ; HAMEL, MN
Major Customers:	

From: Jaede, Wendy L

Sent: Monday, November 06, 2017 8:35 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: Final Outage Notice - 11/3/17 - Various Communities -

**POWER RESTORED** 

Power outage - Dayton, Rogers, Osseo, Maple Grove, Corcdoran, Hassan Twp & Hamel - power restored.

## **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Calabretto, Curtis D

**Sent:** Friday, November 03, 2017 7:05 PM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-11-03T19:05:15

To: dlelecoutmwnot@xcelenergy.com	
Subject:	
Subject.	
Region:	
Sub Station:	
Feeder:	
Alert Count: Final Outage Notice	
Customers Affected: 4170	
Time Zone: CST	
Start Date Time:	
11/3/2017 17:14	
End Date Time:	

11/3/2017 18:58
Juration.
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
Car hit pole at
Follow Up Comments:
Jumpers cut open Crews called in to repair.
Communities: ; DAYTON, MN ; ROGERS, MN ; OSSEO, MN ; MAPLE GROVE, MN ;
CORCORAN, MN; HASSAN TWP, MN; HAMEL, MN
Major Customers:

From: Jaede, Wendy L

Sent: Tuesday, November 14, 2017 7:49 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: -First Outage Notice - 11/13/17 - Saint Paul & Shoreview

Power outage - Saint Paul & Shoreview.

### **Wendy Jaede**

# Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

### XCELENERGY.COM

Please consider the environment before printing this email

From: Klemz, Keith R

Sent: Monday, November 13, 2017 6:41 PM

To: dl Electric Outage ME Notification

Subject: -First Outage Notice-2017-11-13T18:40:48

To: dlelecoutmenot@xcelenergy.com
-First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 511
Time Zone: CST
Start Date Time:
11/13/2017 18:24
End Date Time:

Duration: NaN			
Alert Contact:			
Question Contact: Wishard, D	Oon: (651) 22	9-2414	
State: MN			
Outage Cause:	7		
UNKNOWN			
Follow Up Comments:			
TECH ON THE WAY			
Communities:			
; SAINT PAUL, MN ; SHOREVIE	EW, MN		
Major Customers:			

From: Jaede, Wendy L

Sent: Tuesday, November 14, 2017 7:50 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: Final Outage Notice - 11/13/17 - Saint Paul & Shoreview -

**POWER RESTORED** 

Power outage - Saint Paul & Shoreview - power restored.

## **Wendy Jaede**

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

#### XCELENERGY.COM

Please consider the environment before printing this email

From: Klemz, Keith R

**Sent:** Monday, November 13, 2017 7:46 PM **To:** dl Electric Outage ME Notification

Subject: Final Outage Notice-2017-11-13T19:45:32

To: dlelecoutmenot@xcelenergy.com	
Final Outage Notice Subject:	
Subject.	
Region:	
Sub Station:	
Feeder:	
Alert Count: Final Outage Notice	
Customers Affected: 511	
Time Zone: CST	
Start Date Time:	
11/13/2017 18:24	
End Date Time:	

11/13/2017 19:35 Duration: 1:11	
Alert Contact:	
Question Contact: Wishard, Don: (651) 229-2414	
State: MN	
Outage Cause: CONTRACTOR DIG IN AT	
Follow Up Comments:  OPENE ICKING UP ALL BUT 3 CUSTOMERS. CLOSED THOSE 3 UP AT 19:27	PICKING
Communities:	
; SAINT PAUL, MN ; SHOREVIEW, MN	
Major Customers:	

From: Guttormson, Allyson E

Sent: Wednesday, November 22, 2017 6:53 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

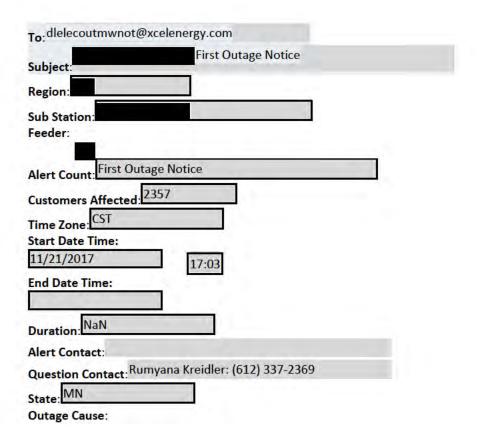
Subject: FW: First Outage Notice-2017-11-21T17:06:40- Eden Prairie

# Power Outage - Eden Prairie

From: Cedar, Daren A

**Sent:** Tuesday, November 21, 2017 5:07 PM **To:** dl Electric Outage MW Notification

Subject: First Outage Notice-2017-11-21T17:06:40



UNKNOWN
Follow Up Comments:
Communities:
; EDEN PRAIRIE, MN
Major Customers:

From: Guttormson, Allyson E

Sent: Wednesday, November 22, 2017 6:54 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Second Outage Notice-2017-11-21T18:14:47- Eden Prairie

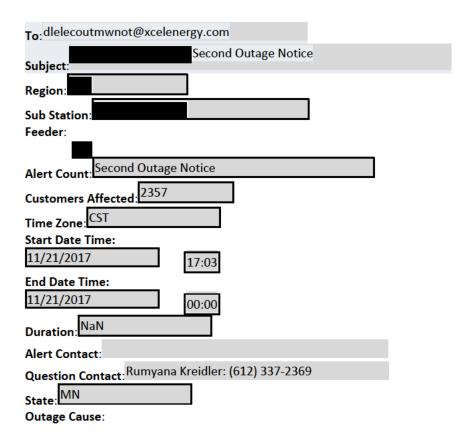
Update

# Update- Eden Prairie

From: Barnett, Scott P

**Sent:** Tuesday, November 21, 2017 6:15 PM **To:** dl Electric Outage MW Notification

Subject: Second Outage Notice-2017-11-21T18:14:47



REPORT OF POSSIBLE O	CAR HIT ELECTRICAL EQUIPMENT AT TROUBLEMAN IN ROUTE.
Follow Up Comments:	
Communities:	
; EDEN PRAIRIE, MN	
Major Customers:	

From: Guttormson, Allyson E

Sent: Wednesday, November 22, 2017 6:54 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

Subject: FW: Final Outage Notice-2017-11-21T19:07:18- Power Restored

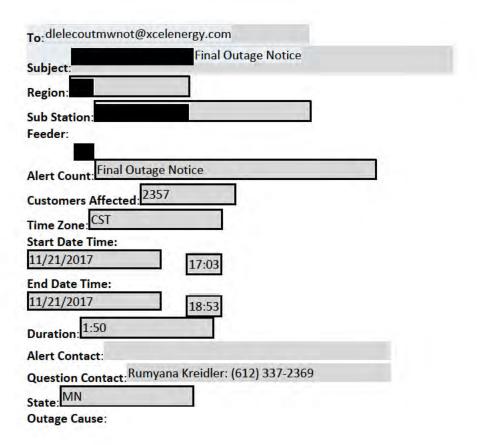
Eden Prairie

## Power Restored - Eden Prairie

From: Barnett, Scott P

**Sent:** Tuesday, November 21, 2017 7:07 PM **To:** dl Electric Outage MW Notification

Subject: Final Outage Notice-2017-11-21T19:07:18



CAR HIT SWITCH CENTER	
Follow Up Comments:	AND RESTORED FEEDER OUTAGE AT 18:53.
Communities:	
; EDEN PRAIRIE, MN	
Major Customers:	
NONE	

From: Jaede, Wendy L

Sent: Monday, November 27, 2017 9:30 AM

MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM) To:

Cc: dl Customer Advocate Team

Subject: FW: First Outage Notice - 11/26/17 - Faribault, Medford,

Morristown, Warsaw, Waseca & Waterville

Power outage - Faribault, Medford, Morristown, Warsaw, Waseca & Waterville.

#### Wendy Jaede

## Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

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### XCELENERGY.COM

Please consider the environment before printing this email

From: Chase, Julie B

Sent: Sunday, November 26, 2017 5:31 PM

To: dl Electric Outage SE Notification

Subject: -First Outage Notice-2017-11-26T17:31:08

To: dlelecoutsenot@xcelenergy.com
-First Outage Notice
Subject:
Region:
Sub Station:
Feeder:
Alert Count: First Outage Notice
Customers Affected: 1228
Time Zone: CST
Start Date Time:
11/26/2017 15:45
End Date Time:

Duration: NaN	
Alert Contact:	
Question Contact: Rumyana Ki	reidler: (612) 337-2369
State: MN	
Outage Cause:	
blown feeder ties.	No targets. All indicators are normal. No
Follow Up Comments:	
Communities: ; FARIBAULT, MN; MEDFORD, WASECA, MN; WATERVILLE, N	MN; MORRISTOWN, MN; WARSAW, MN; MN
Major Customers:	

From: Jaede, Wendy L

Sent: Monday, November 27, 2017 9:30 AM

To: MN PUC (consumer.puc@state.mn.us); Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: Final Outage Notice - 11/26/17 - Various Communities -

**POWER RESTORED** 

Power outage - Faribault, Medford, Morristown, Warsaw, Waseca & Waterville - power restored.

### Wendy Jaede

### Xcel Energy | Responsible By Nature

**Customer Advocate Analyst** 

3115 Centre Pointe Drive, St. Paul, MN 55113

P: (651) 639-4513 F: (612) 329-2982 E: wendy.l.jaede@xcelenergy.com

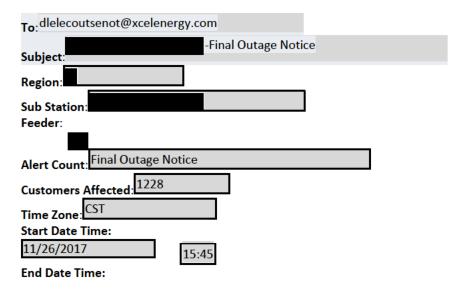
#### XCELENERGY.COM

Please consider the environment before printing this email

From: Chase, Julie B

**Sent:** Sunday, November 26, 2017 6:04 PM **To:** dl Electric Outage SE Notification

Subject: -Final Outage Notice-2017-11-26T18:03:56



11/26/2017 17:58
Duration: 2:13
Alert Contact:
Question Contact: Rumyana Kreidler: (612) 337-2369
State: MN
Outage Cause:
blown No targets. All indicators are normal. No
feeder ties.
Follow Up Comments:
Found squirrel in sub. Refused transformer and returned substation to service
Communities:
; FARIBAULT, MN; MEDFORD, MN; MORRISTOWN, MN; WARSAW, MN; WASECA, MN; WATERVILLE, MN
Major Customers:

From: Guttormson, Allyson E

**Sent:** Monday, December 04, 2017 7:28 AM **To:** Renier, Doug (COMM); 'staff, cao (PUC)'

Cc: dl Customer Advocate Team

**Subject:** FW: -First Outage Notice-2017-12-02T11:55:02 - Power Outage

- Multiple

Categories: Green Category

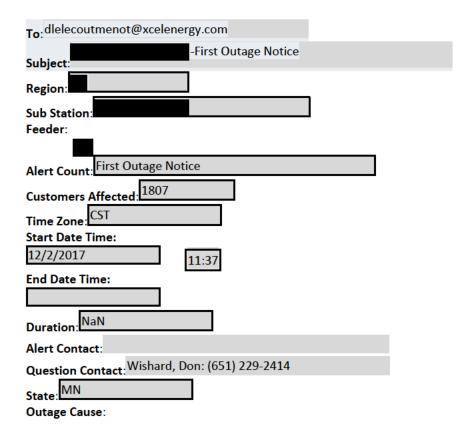
Power Outage - INVER GROVE, SAINT PAUL, SOUTH SAINT PAUL, INVER GROVE HEIGHTS

From: Klemz, Keith R

Sent: Saturday, December 02, 2017 11:55 AM

To: dl Electric Outage ME Notification

Subject: -First Outage Notice-2017-12-02T11:55:02



OPENED BREAKER MOMENTARLY TO REPAIR BREAKER AFTER REPAIRS, BREAKER LOCKED OUT AGAIN	CLOSED
Follow Up Comments:	
PATROLING FEEDER	
Communities:	
; INVER GROVE, MN ; SAINT PAUL, MN ; SOUTH SAINT PAGENCE HEIGHTS, MN	AUL, MN ; INVER
Major Customers:	

From: Guttormson, Allyson E

**Sent:** Monday, December 04, 2017 7:29 AM **To:** 'staff, cao (PUC)'; Renier, Doug (COMM)

Cc: dl Customer Advocate Team

**Subject:** FW: -Final Outage Notice-2017-12-02T12:44:44- Power Restored

- Multiple

Categories: Green Category

Power Restored - INVER GROVE, SAINT PAUL, SOUTH SAINT PAUL, INVER GROVE HEIGHTS

From: Aguirre, Peter

Sent: Saturday, December 02, 2017 12:45 PM

To: dl Electric Outage ME Notification

-Final Outage Notice-2017-12-02T12:44:44

