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November 10, 2020

Mr. Will Seuffert Executive Secretary Minnesota Public Utilities Commission 121 East Seventh Place, Suite 350 St. Paul, MN 55101

RE: In the Matter of the Petition by Great Plains Natural Gas Co., a Division of Montana-Dakota Utilities Co., for Authority to Increase Natural Gas Rates in Minnesota PUC Docket No. G-004/GR-19-511 OAH Docket No. 65-2500-36528

Dear Mr. Seuffert:

Great Plains Natural Gas Co. (Great Plains), a Division of Montana-Dakota Utilities Co., herewith submits this filing in compliance with Commission's Findings of Fact, Conclusions, and Order (Order) dated October 26, 2020.

The Order requires Great Plains to file revised schedules of rates and charges reflecting the revenue requirement and the rate design decisions, along with the proposed effective date. The following exhibits described below are in compliance with the requirements from Ordering Points 13 and 14. In addition, Great Plains has provided the calculations underlying the final authorized revenue requirement.

- Exhibit 1 Revenue Requirement schedules underlying the Order entitling Great Plains to increase Minnesota jurisdictional revenues by \$3,438,392 (\$2,648,239 net of Gas Utility Infrastructure Charges revenue) to produce jurisdictional total gross revenues of \$26,743,647 for the test year ending December 31, 2020.
- Exhibit 2 Breakdown of total operating revenues of \$26,743,647 by type.

- Exhibit 3 Schedules showing all billing determinants for the retail sales of natural gas including the following schedules.
 - a. Total revenue by customer class;
 - b. Total number of customers, the customer charge and total customer charge revenue by customer class, and total number of commodity and demand related units, the per unit of commodity demand cost of gas, the nongas margin, and the total commodity and demand related sales revenues by customer class; and
 - c. Workpapers underlying the allocation of the overall increase in revenues to each customer class and the derivation of distribution charges based on the authorized revenue allocations.
- Exhibit 4 Revised tariff sheets incorporating authorized rate design decisions.
- Exhibit 5 Proposed customer notices explaining the final rates, the monthly basic service charges, and any and all changes to rate design and customer billing. Because of different Revenue Decoupling Mechanism (RDM) rates established under the former North District and South District rate areas, customers will have a different bill impact at the time the rates go into effect. This RDM rate differential will continue through 2021. Because of the difference in the RDM rate, two customer notices are included, one for each former rate area.
- Exhibit 6 The approved base cost of gas, supporting schedules, and revised gas cost adjustment tariffs to be in effect on the date final rates are implemented. The Purchased Gas Cost Adjustment tariff sheet (Original Sheet No. 5-66) as submitted reflects the authorized base cost of gas and the currently effective GCR adjustment. The tariff sheets will be resubmitted to reflect the Purchased Gas Cost Adjustment effective at the time final rates in this docket are implemented.
- Exhibit 7 A summary listing of all other rate riders and charges in effect, and continuing, after the date final rates are implemented.
- Exhibit 8 A computation of the CCRC based upon the decisions included in the Order. A schedule detailing the CIP tracker balance at the beginning of interim rates, the revenues (CCRC and CCRA) and costs recorded during the period of interim rates, and the CIP tracker balance at the time final rates become effective.

Exhibit 3 is in compliance with Ordering Point 10 of the Commission's October 26 Order and, in recognition of the two new rate design changes authorized by the Commission in this docket (the new Interruptible Grain Drying rate class and the Margin Sharing Customer under the Large Interruptible Transportation rate class), the \$3,438,392 authorized increase in revenues is being allocated based on the Total Revenues Before Increase as shown on Exhibit 3, page 5 of this Compliance Filing. This allocation reflects the revenues resulting from the rates established in the 2016 Order while also taking into account the new Interruptible Grain Drying rate class and the Margin Sharing Customer under the Large Interruptible Transportation rate class that were not separately designed for in the Company's last rate case.¹ This Total Revenue Before Increase is the same Total Revenue Before Increase as presented in Exhibit 2, pages 2 and 3 of the Company's July 8, 2020 Compliance Filing and Table V-3 included in Volume 5 of the Staff Briefing papers, excluding the Company's flexible rate customers from the allocation and included in the table below.

	2016 Order	- Compliance			
	Total Design	Revenue	Total Revenue	Apportionment	Apportionment
	Revenues 1/	Apportionment	Before Increase 2/	with Flex 2/	w/o Flex
Residential	\$9,774,668	42.250%	9,896,997	42.900%	43.843%
Firm General	7,590,411	32.808%	7,678,331	33.283%	34.014%
Interruptible - Grain Drying			745,377	3.231%	3.302%
Small Interruptible Sales	3,094,017	13.373%	1,651,875	7.161%	7.318%
Small Interruptible Transport	81,690	0.353%	114,039	0.494%	0.505%
Large Interruptible Sales	1,301,418	5.625%	1,181,260	5.121%	5.233%
Large Interruptible Transport	1,293,562	5.591%	485,212	2.103%	2.149%
Margin Sharing Customer			820,873	3.558%	3.636%
Large IT Transport Flex			495,755	2.149%	
Total	\$23,135,766	100.0000%	\$23,069,719	100.000%	100.000%

1/ Exhibit 3c, page 2 of 12 from the September 22, 2016 Compliance Filing in Docket No. G004/GR-15-879.

2/ Table V-3 on page 5 of Staff Briefing Papers, Volume V.

¹ Subsequent to the 2016 Order, rates were updated for the Tax Cuts and Jobs Act in Docket No. E,G-999/CI-17-895. The updated rates in this Docket applied the same revenue allocation as was ordered in Docket No. G004/GR-15-879. The tariff sheets, Exhibit 4, included herein have been updated to reflect the Basic Service Charges and Distribution Charges authorized by the Commission. In addition, the following changes were also included in these compliance tariff sheets:

- Incorporated the Gas Affordability Program annual funding of \$70,000 and \$0.02295 per Dk rate to Sheet No. 5-122 as authorized by the Commission in Docket No. G004/M-20-395 on November 5, 2020 and being implemented on December 1, 2020 as noted in the Company's November 9, 2020 Compliance Filing in that docket.
- Included "starting after the 2020 evaluation period" to the end of paragraph 1 of the RDM Adjustment provision included on Revenue Decoupling Mechanism Sheet No. 5-125 to clarify the timing of excluding the Large Interruptible Rates 82 and 85 from this component of the Company's RDM. As noted in the Pilot Program provision of this schedule, the Company has received approval to extend its program through 2020 to be reviewed in 2021, which will reflect the rates currently in effect and which the Large Interruptible Rates 82 and 85 are included. The Company recognizes it will need to request Commission approval to extend its RDM program beyond the 2020 evaluation period.
- As noted on proposed Sheet No. 5-127 included in Appendix B of the Company's September 27, 2019 Application, Revenue Decoupling Mechanism Sheet 5-127 would need to be updated to reflect the Revenue Decoupling Adjustment rates effective at the time final rates are implemented in this docket to derive updated total RDM rates, reflecting the Margin Sharing Credit authorized in this docket. As the Company's current Revenue Decoupling Adjustment rates per Dk reflect different rates between the Company's former North and South rate areas, Great Plains needed to continue to separately identify the RDM rates effective with the implementation of final rates in this case. This rate distinction will need to continue through the 2020 evaluation period.
- Included two footnotes on Gas Utility Infrastructure Cost (GUIC) Adjustment Sheet 5-131 to recognize that the current rates were authorized prior to the Interruptible Grain Drying Rate 73 class being established and therefore the projected volumes used to derive the current GUIC rates were at these customers' current rate classifications. At the time of the Company's next annual GUIC update, the Grain Drying class of customers will be separately identified with its own rate.

Pursuant to the Order, Great Plains acknowledges that parties shall have 30 days, i.e. until Monday, December 10th, 2020, to comment on this compliance filing.

Great Plains proposes to implement final rates effective with service rendered on and after January 1, 2021. The Company has proposed an implementation date of January 1, 2021 for its GUIC, CIP and RDM riders so that all rates are applied consistently and are transparent and less confusing to its customers.

If you have any questions please contact Travis Jacobson at (701) 222-7855, or Brian Meloy at (612) 335-1451.

Sincerely,

/s/ Travis R. Jacobson

Travis R. Jacobson Director of Regulatory Affairs

cc: Service List

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA SUMMARY STATEMENTS - AUTHORIZED

RATE BASE SUMMARY

Gas Plant in Service	
Intangible	\$2,908,218
Transmission	5,197,123
Distribution	48,507,609
General	7,044,968
Common	1,458,966
Common - Intangible	1,243,737
Total Gas Plant in Service	\$66,360,621
Accumulated Reserve for Depreciation	
Intangible	\$1,087,362
Transmission	1,459,314
Distribution	24,995,235
General	2,510,860
Common	638,636
Common Intangible	668,487
Total Accum Res for Depr	\$31,359,894
Net Gas Plant in Service	\$35,000,727
Other Rate Base Items	
Materials and Supplies	\$516,104
Gas In Underground Storage	254,020
Prepaid Insurance	139,258
Prepaid Commodity	56,258
Unamortized Loss on Debt	10,034
Customer Advances for Construction	(790,809)
Accumulated Deferred Income Taxes	(2,568,564)
Total Rate Base	\$32,617,028

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA SUMMARY STATEMENTS - AUTHORIZED

OPERATING INCOME SUMMARY

Operating Revenues	
Sales	\$21,153,840
Transportation	1,915,879
Other	235,536
Total Operating Revenues	\$23,305,255
Operating Expenses	
Operating Expenses	
Operating & Maintenance Cost of Gas	¢12 070 526
Cost of Gas	\$13,070,526
Other Gas Supply	\$66,210
Other Production	82
Transmission	18,926
Distribution	2,851,034
Customer Accounting	759,618
Customer Service & Info 1/	598,490
Sales	8,917
Administrative and General	2,563,055
Total Other O&M	\$6,866,332
Total Operating Expenses	\$19,936,858
Depreciation & Taxes	
Depreciation	\$2,825,562
Taxes Other Than Income	1,229,308
Income Taxes	(558,349)
Total Depr & Taxes	\$3,496,521
Total Operating Expenses	\$23,433,379
Net Operating Income	(\$128,124)

1/ Includes CIP expenses of \$566,621.

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA SUMMARY STATEMENTS - AUTHORIZED

GROSS REVENUE DEFICIENCY

Average Rate Base	\$32,617,028
Rate of Return	7.119%
Required Operating Income	\$2,322,006
Operating Income	(\$128,124)
Income Deficiency	\$2,450,130
Gross Revenue Conversion Factor	1.403351
Revenue Deficiency (Used in Rate Design)	\$3,438,392
GUIC (For Determining Net Rate Increase)	790,153
Net Increase in Required Revenue	\$2,648,239

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA REVENUE REQUIREMENT SUMMARY - AUTHORIZED TEST YEAR - PROJECTED 2020

	Test Year As Filed	PUC Adjustments	Authorized
Rate Base 1/	\$31,686,174	\$930,854	\$32,617,028
Required Rate of Return 2/	7.460%		7.119%
Required Income	\$2,363,789	(\$41,783)	\$2,322,006
Operating Income 3/	(\$229,888)	\$101,764	(\$128,124)
Income Deficiency	\$2,593,677	(\$143,547)	\$2,450,130
Gross Revenue Conversion Factor	1.403351	1.403351	1.403351
Revenue Deficiency	\$3,639,839	(\$201,447)	\$3,438,392
GUIC (For Net Rate Increase) 4/	790,153		790,153
Net Increase in Required Recovery	\$2,849,686		\$2,648,239

1/ Exhibit 1, Page 5.

2/ Exhibit 1, Page 7.

3/ Exhibit 1, Page 6.

4/ Excludes out-of-period true-up.

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA AVERAGE RATE BASE - AUTHORIZED TEST YEAR - PROJECTED 2020

	Test Year	PUC	
	As Filed	Adjustments 1/	Authorized
Gas Plant in Service	\$64,948,541	\$1,412,080	\$66,360,621
Accum. Reserve for Depreciation	31,052,110	307,784	31,359,894
Net Gas Plant in Service	33,896,431	1,104,296	35,000,727
Additions			
Materials and Supplies	486,504	29,600	516,104
Gas in Underground Storage	306,530	(52,510)	254,020
Prepayments	141,544	(2,286)	139,258
Unamortized Loss on Debt	56,258		56,258
Unamort. Redemption Cost-Pref. Stk.	10,034		10,034
Total Additions	1,000,870	(25,196)	975,674
Total Before Deductions	\$34,897,301	\$1,079,100	\$35,976,401
Deductions			
Accum. Deferred Income Taxes	2,448,366	120,198	2,568,564
Customer Advances	762,761	28,048	790,809
Total Deductions	3,211,127	148,246	3,359,373
Total Rate Base	\$31,686,174	\$930,854	\$32,617,028

1/ Exhibit 1, Page 8.

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA INCOME STATEMENT - AUTHORIZED TEST YEAR - PROJECTED 2020

	Test Year As Filed	PUC	Authorized
Operating Revenues	As Filed	Adjustments 1/	Additionzed
Operating Revenues			
Sales	\$21,952,876	(\$799,036)	\$21,153,840
Transportation	1,915,879		1,915,879
Other	237,773	(2,237)	235,536
Total Revenues	24,106,528	(801,273)	23,305,255
Operating Expenses			
Operation and Maintenance			
Cost of Gas	13,869,562	(799,036)	13,070,526
Other O&M	7,002,825	(136,493)	6,866,332
Total O&M	20,872,387	(935,529)	19,936,858
Depreciation	2,825,562		2,825,562
Taxes Other Than Income	1,229,308		1,229,308
Current Income Taxes	(590,841)	32,492	(558,349)
Deferred Income Taxes			
Total Expenses	24,336,416	(903,037)	23,433,379
Operating Income	(\$229,888)	\$101,764	(\$128,124)

1/ Exhibit 1, Page 9.

GREAT PLAINS NATURAL GAS CO. CAPITAL STRUCTURE - AUTHORIZED TEST YEAR - PROJECTED 2020

		Balance	Ratio	Cost	Weighted Cost
As Filed	^	707 007 040	45 4000/	4 74 00/	0.4070/
Long Term Debt	\$	767,907,043	45.132%	4.712%	2.127%
Short Term Debt		68,954,808	4.053%	3.693%	0.150%
Common Equity		864,618,203	50.815%	10.200%	5.183%
Total	\$	1,701,480,054	100.000%		7.460%
<u>Authorized</u> Long Term Debt Short Term Debt Common Equity Total			45.132% 4.053% 50.815% 100.000%	4.712% 3.693% 9.530%	2.126% 0.150% <u>4.843%</u> 7.119%

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA RATE BASE ADJUSTMENTS - AUTHORIZED TEST YEAR - PROJECTED 2020

	Year End 2019	Total ALJ
	Update	Adjustments
Gas Plant in Service	\$1,412,080	\$1,412,080
Accumulated Reserve for Depreciation	307,784	307,784
Net Gas Plant in Service	1,104,296	1,104,296
A 1.199		
Additions		
Materials and Supplies	29,600	29,600
Gas in Underground Storage	(52,510)	(52,510)
Prepayments	(2,286)	(2,286)
Total Additions	(25,196)	(25,196)
Total Before Deductions	\$1,079,100	\$1,079,100
Deductions		
Accumulated Deferred Income Taxes	120,198	120,198
Customer Advances	28,048	28,048
Total Deductions	148,246	148,246
Total Rate Base	\$930,854	\$930,854

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA INCOME STATEMENT ADJUSTMENTS - AUTHORIZED TEST YEAR - PROJECTED 2020

1/ Refelcts Late Payment Interest Income of 0.28% and Uncollectible Accounts Expense of 0.53%.

Tax Rate Used: 28.74%

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA INTEREST EXPENSE ANNUALIZATION - AUTHORIZED TEST YEAR - PROJECTED 2020

Rate Base 1/	Test Year As Filed \$31,686,174	ALJ Adjustments \$930,854	ALJ Recommendations \$32,617,028
	. , ,	. ,	
Long Term Debt Ratio 2/	45.132%		45.132%
Short Term Debt Ratio 2/	4.053%		4.053%
Long Term Debt Cost 2/	4.712%		4.712%
Short Term Debt Cost 2/	3.693%		3.693%
Weighted Cost of Debt	2.277%		2.276%
Interest Expense	\$721,494	\$21,196	\$742,690
Tax Rate		28.74%	
Change in Tax Expense		(\$6,092)	

1/ Exhibit 1, Page 5.

2/ Exhibit 1, Page 7.

		<u>6</u> 8	REAT PLAINS NATURAL GAS C GAS UTILITY - MINNESOTA COST OF GAS - AUTHORIZED TEST YEAR - PROJECTED 2020	GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA COST OF GAS - AUTHORIZED TEST YEAR - PROJECTED 2020	ö		
	Test Year As Filed		÷	(- -			
	Projected Dk Sales	Demand Charge 1/	Commodity Charge 1/	Total Cost of of Gas 1/	Demand	Projected Cost of Gas Commodity	as Total
Projected 2021 Total Minnesota		>	þ			,	
Residential	1,527,457	\$1.4568	\$2.2337	\$3.6905	\$2,225,199	\$3,411,881	\$5,637,080
Firm General Service	1,342,053	1.4568	2.2337	3.6905	1,955,103	2,997,744	4,952,847
Small Interruptible	537,690	0.3950	2.2337	2.6287	212,387	1,201,038	1,413,425
Large Interruptible	405,970	0.3950	2.2337	2.6287	160,358	906,816	1,067,174
Total	3,813,170				\$4,553,047	\$8,517,479	\$13,070,526
Base Cost of Gas - Test Year As Filed	Year As Filed						\$13,869,562
Adjustment to reflect the Authorized Base Cost of	Authorized Base (Cost of Gas					(\$799,036)

1/ Exhibit 6, Page 1.

Exhibit 1 Page 11 of 11

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA SUMMARY OF TOTAL OPERATING REVENUES BY TYPE Final Order - Projected 2020 - Docket No. G004/GR-19-511

SALES REVENUES Residential Firm General Service Grain Drying Small Interruptible Sales Small Interruptible Transportation Large Interruptible Sales Large Interruptible Transportation	Total Authorized <u>Revenues</u> \$11,404,598 8,847,796 858,908 1,872,926 161,987 1,262,493 2,100,035
Total Revenues	\$26,508,743
OTHER OPERATING REVENUES Misc. Service Revenues Reconnect Fee NSF Check Fees Other Misc. Service Revenue Total Misc. Service Revenue	\$29,815 4,455 <u>4,761</u> \$39,031
Rent From Property	\$123,809
Other Operating Revenue Miscellaneous Late Payment Revenue Total Other Revenue	\$8,100 64,596 \$72,696
TOTAL OTHER OPERATING REVENUES	\$235,536
Rounding	(\$632)
TOTAL AUTHORIZED OPERATING REVENUES	\$26,743,647

GREAT PLAINS NATURAL GAS CO. REVENUES UNDER CURRENT AND PROPOSED RATES GAS UTILITY - MINNESOTA Final Order - Projected 2020 - Docket No. G004/GR-19-511

		mod crossed on	11	Total	Proposed	10000		Effective	Net
Customer Class/Rate	Bills	Revenues before increase i/	Revenue	Proposed Revenue 2/	Increase	Increase	GUIC 3/	ndrease 4/	Increase
Residential - Rate 60	18,808.0	1,527,457	\$9,896,997	\$11,404,598	\$1,507,601	15.2%	\$380,948	\$1,126,653	11.4%
Firm General - Rate 70	3,078.0	1,342,053	7,678,331	8,847,796	1,169,465	15.2%	240,496	928,969	12.1%
Interruptible - Grain Drying Rate 73	23.9	191,639	745,377	858,908	113,531	15.2%	27,181	86,350	11.6%
Small Interruptible Sales - Rate 71	92.5	392,421	1,651,875	1,872,926	221,051	13.4%	59,609	161,442	9.8%
Transport - Rate 81	6.0	85,118	114,039	161,987	47,948	42.0%	6,733	41,215	36.1%
Total Small Interruptible	98.5	477,539	1,765,914	2,034,913	268,999	15.2%	66,342	202,657	11.5%
Large Interruptible Sales - Rate 85	7.0	359,600	1,181,260	1,262,493	81,233	6.9%	39,664	41,569	3.5%
Transport - Rate 82	8.0	763,905	485,212	657,779	172,567	35.6%	24,448	148,119	30.5%
Margin Sharing Customer	2.0	1,564,495	820,873	946,501	125,628	15.3%	0	125,628	15.3%
Transport - Flex	3.0	2,261,482	495,755	495,755	0	0.0%	0	0	0.0%
Total Large Interruptible	20.0	4,949,482	2,983,100	3,362,528	379,428	12.7%	64,112	315,316	10.6%
Total Minnesota	22,028.4	8,488,170	\$23,069,719	\$26,508,743	\$3,439,024	14.9%	\$779,079	\$2,659,945	11.5%

As reported in Exhibit 2, page 2 of 19 of the Company's July 8, 2020 Compliance Filing reflecting the ALJ's Report Recommendations.
 Includes margin sharing credit.
 GUIC revenue at rates approved in Docket No. G-004/M-18-282.
 GUIC revenue was excluded in the revenue analysis and was therefore built into the revenue requirement as part of the rate case. However, the dollars do not represent an increase to retail rates as part of the rate case as customers would pay this amount if no rate case had been filed. The Company is separating the dollars here dollars here to show the effective increase resulting from the rate case.

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA ALLOCATION OF REVENUES Final Order - Projected 2020 - Docket No. G004/GR-19-511

		Cost of Gas		Distribution	Distribution Including CIP	Increase		Total Revenue	evenue	Increase	
	Demand	Commodity	Total	Present	Proposed 1/	(Decrease)	%	Present	Proposed 1/	(Decrease)	%
<u>Sales</u>											
Residential	\$2,225,199	\$3,411,881	\$5,637,080	\$4,259,917	\$5,767,518	\$1,507,601	35.4%	\$9,896,997	\$11,404,598	\$1,507,601	15.2%
Firm General	1,955,103	2,997,744	4,952,847	2,725,484	3,894,949	1,169,465	42.9%	7,678,331	8,847,796	1,169,465	15.2%
Interruptible - Grain Drying	75,697	428,064	503,761	241,616	355,147	113,531	47.0%	745,377	858,908	113,531	15.2%
Small Interruptible	155,006	876,551	1,031,557	620,318	841,369	221,051	35.6%	1,651,875	1,872,926	221,051	13.4%
Large Interruptible	142,042	803,239	945,281	235,979	317,212	81,233	34.4%	1,181,260	1,262,493	81,233	6.9%
Total Sales	\$4,553,047	\$8,517,479 \$13,070		\$8,083,314	\$11,176,195	\$3,092,881	38.3%	\$21,153,840	\$24,246,721	\$3,092,881	14.6%
Transportation											
Small Interruptible				\$114,039	\$161,987	\$47,948	42.0%	\$114,039	\$161,987	\$47,948	42.0%
Large Interruptible				485,212	657,779	172,567	35.6%	485,212	657,779	172,567	35.6%
Margin Sharing Customer				820,873	946,501	125,628	15.3%	820,873	946,501	125,628	15.3%
Flex Contracts				495,755	495,755	0	0.0%	495,755	495,755	0	0.0%
Total Transportation				\$1,915,879	\$2,262,022	\$346,143	18.1%	\$1,915,879	\$2,262,022	\$346,143	18.1%
I otal	\$4,553,047	\$4,553,047 \$8,517,479 \$13,070	\$13,070,526	\$9,999,193	\$13,438,217	\$3,439,024	34.4%	\$23,069,719	\$26,508,743	\$3,439,024	14.9%
1/ Includes margin sharing credit.	dit.										

ק 5 GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA Comparison of Revenues - Current & Projected Final Order - Projected 2020 - Docket No. G004/GR-19-511

					Current Rates	ates					Ü	Current Revenues	les		
	Project	Projected 2020	Basic	Distribution	Margin	•	Cost of Gas		Basic	Distribution	Margin		Cost of Gas		
	Bills	Dk	Service Chg	Delivery 1/	Sharing	Demand C	Commodity	Total	Service Chg	Delivery	Sharing	Demand	Commodity	Total	Total
Current															
Residential	18,808.0	1,527,457	\$7.50	\$1.6807	\$0.0000	\$1.4568	\$2.2337	\$3.6905	\$1,692,720	\$2,567,197	\$0	\$2,225,199	\$3,411,881	\$5,637,080	\$9,896,997
Firm General Gas < 500	2,014.0	286,401	23.00	1.3455	0.0000	1.4568	2.2337	3.6905	555,864	385,353	0	417,229	639,734	1,056,963	1,998,180
Firm General Gas > 500	1,064.0	1,055,652	28.50	1.3455	0.0000	1.4568	2.2337	3.6905	363,888	1,420,379	0	1,537,874	2,358,010	3,895,884	5,680,151
Interruptible Grain Drying 2/	21.9	145,269	145.00	1.1706	0.0000	0.3950	2.2337	2.6287	38,106	170,052	0	57,381	324,487	381,868	590,026
Interruptible Grain Drying 3/	2.0	46,370	230.00	0.6025	0.0000	0.3950	2.2337	2.6287	5,520	27,938	0	18,316	103,577	121,893	155,351
Small Int. Gas Sales	92.5	392,421	145.00	1.1706	0.0000	0.3950	2.2337	2.6287	160,950	459,368	0	155,006	876,551	1,031,557	1,651,875
Small Int. General Gas Trans.	6.0	85,118	200.00	1.1706	0.0000				14,400	99,639	0	0	0	0	114,039
Large Int. General Gas Trans.	8.0	763,905	260.00	0.6025	0.0000				24,960	460,252	0	0	0	0	485,212
Margin Sharing Customer	2.0	1,564,495	260.00	0.5207	0.0000				6,240	814,633	0	0	0	0	820,873
Large Int. Gas Sales	7.0	359,600	230.00	0.6025	0.0000	0.3950	2.2337	2.6287	19,320	216,659	0	142,042	803,239	945,281	1,181,260
Large Int. Flex Trans.	3.0	2,261,482	260.00		0.0000				9,360	486,395	0	0	0	0	495,755
Total - Current Rates	22,028.4	8,488,170						•	\$2,891,328	\$7,107,865	\$0	\$4,553,047	\$8,517,479	\$13,070,526	\$23,069,719
												I			
					Proposed Rates	tates						Proposed	Proposed Revenues		
	Project	Projected 2020	Basic	Distribution	Margin	•	Cost of Gas		Basic	Distribution	Margin		Cost of Gas		
	Bills	Dk	Service Chg	Delivery 1/	Sharing	Demand C	Commodity	Total	Service Chg	Delivery	Sharing	Demand	Commodity	Total	Total
Proposed															
Residential	18,808.0	1,527,457	\$7.500	\$3.0171	(\$0.3494)	\$1.4568	\$2.2337	\$3.6905	\$1,692,720	\$4,608,491	(\$533,693)	\$2,225,199	\$3,411,881	\$5,637,080	\$11,404,598
Firm General Gas < 500	2,014.0	286,401	23.000	2.4685	(0.2516)	1.4568	2.2337	3.6905	555,864	706,981	(72,059)	417,229	639,734	1,056,963	2,247,749
Firm General Gas > 500	1,064.0	1,055,652	28.500	2.4685	(0.2516)	1.4568	2.2337	3.6905	363,888	2,605,877	(265,602)	1,537,874	2,358,010	3,895,884	6,600,047
Interruptible Grain Drying	23.9	191,639.0	230.00	1.6611	(0.1521)	0.3950	2.2337	2.6287	65,964	318,331	(29,148)	75,697	428,064	503,761	858,908
Small Int. Gas Sales	92.5	392,421	145.00	1.9219	(0.1880)	0.3950	2.2337	2.6287	160,950	754,194	(73,775)	155,006	876,551	1,031,557	1,872,926
Small Int. General Gas Trans.	6.0	85,118	200.00	1.9219	(0.1880)				14,400	163,589	(16,002)	0	0	0	161,987
Large Int. General Gas Trans.	8.0	763,905	260.00	0.9007	(0.0723)				24,960	688,049	(55,230)	0	0	0	657,779
Margin Sharing Customer	2.0	1,564,495	260.00	0.6010	0.0000				6,240	940,261	0	0	0	0	946,501
Large Int. Gas Sales	7.0	359,600	230.00	0.9007	(0.0723)	0.3950	2.2337	2.6287	19,320	323,891	(25,999)	142,042	803,239	945,281	1,262,493
Large Int. Flex Trans.	3.0	2,261,482	260.00	0	0.0000				i	486,395	0	0	0	0	495,755
Total - Proposed Rates	22,028.4	8,488,170							\$2,913,666	\$11,596,059	(\$1,071,508)	\$4,553,047	\$8,517,479	\$13,070,526	\$26,508,743

Includes CIP.
 Grain drying customers currently served under Rate 71.
 Grain drying customers currently served under Rate 85.

Exhibit 3 Page 3 of 19

\$3,439,024

\$0

\$0

\$0

(\$1,071,508)

\$4,488,194

\$22,338

Increase

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA SUMMARY OF REVENUES BEFORE INCREASE Final Order - Projected 2020 - Docket No. G004/GR-19-511

			Billing Determinants - Projected 2020 1/	inants - Proj	ected 2020 1/			
	Billing		Distribution	CIP		Gas Costs		Total
Rate Class	Units	Dk	Revenues	Base	Demand	Commodity	Total	Revenues
Residential	18,808.0	1,527,457	\$4,134,971	\$124,946	\$2,225,199	\$3,411,881	\$5,637,080	\$9,896,997
Firm General Service	3,078.0	1,342,053	2,615,704	109,780	1,955,103	2,997,744	4,952,847	7,678,331
IT - Grain Drying	23.9	191,639	225,940	15,676	75,697	428,064	503,761	745,377
Small IT Sales	92.5	392,421	588,218	32,100	155,006	876,551	1,031,557	1,651,875
Large IT Sales	7.0	359,600	206,564	29,415	142,042	803,239	945,281	1,181,260
Small IT Transport	6.0	85,118	107,076	6,963				114,039
Large IT Transport	8.0	763,905	422,725	62,487				485,212
Margin Sharing Customer	2.0	1,564,495	820,873					820,873
Transport Flex	3.0	2,261,482	310,766	184,989				495,755
Total Minnesota	22,028.4	8,488,170	9,432,837	566, 356	\$4,553,047	\$8,517,479	\$8,517,479 \$13,070,526 \$23,069,719	\$23,069,719

1/ As reported in Exhibit 2, page 1 of 19 of the Company's July 8, 2020 Compliance Filing reflecting the ALJ's Report Recommendations.

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA ALLOCATION OF REVENUES Final Order - Projected 2020 - Docket No. G004/GR-19-511

Rate Class	Total Allocated Revenues 1/	Current Revenues	Increase
Residential	\$11,404,493	\$9,896,997	\$1,507,496
Firm General	8,847,869	7,678,331	1,169,538
Interruptible - Grain Drying	858,902	745,377	113,525
Small Interruptible Sales	1,903,480	1,651,875	251,605
Small Interruptible Transport	131,414	114,039	17,375
Large Interruptible Sales	1,361,175	1,181,260	179,915
Large Interruptible Transport Margin Sharing Customer Large IT Transport Flex	559,110 945,913 495,755	485,212 820,873 495,755	73,898 125,040 0
Total Minnesota	\$26,508,111	\$23,069,719	\$3,438,392

1/ Class revenue allocation based on current revenues before increase.

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA ALLOCATION OF REVENUES Final Order - Projected 2020 - Docket No. G004/GR-19-511

					Ta	Target Rate Design	gn				
		Target Margin	Current	Distr Rev				Total	Total	Total	Resulting
	Target	Sharing	Distribution	Reflecting		Gas Costs		Design	Current	Design	% Design
Rate Class	Increase 2/	Increase	Revenue	Increase 2/	Demand	Commodity	Total	Revenues	Revenues	Increase	Increase
Residential	\$1,507,496	533,735	\$4,259,917	\$5,767,518	\$2,225,199	\$3,411,881	\$5,637,080	\$11,404,598	\$9,896,997	\$1,507,601	15.23%
Firm General	1,169,538	337,643	2,725,484	3,894,949	1,955,103	2,997,744	4,952,847	8,847,796	7,678,331	1,169,465	15.23%
Interruptible - Grain Drying	113,525	29,146	241,616	355,147	75,697	428,064	503,761	858,908	745,377	113,531	15.23%
Small Interruptible Sales	251,605	75,972	620,318	841,369	155,006	876,551	1,031,557	1,872,926	1,651,875	221,051	13.38%
Small Interruptible Transport	17,375	13,823	114,039	161,987	0	0	0	161,987	114,039	47,948	42.05%
Large Interruptible Sales	179,915	26,681	235,979	317,212	142,042	803,239	945,281	1,262,493	1,181,260	81,233	6.88%
Large Interruptible Transport Marcin Sharing Customer	73,898	54,541 0	485,212 820.873	657,779 946 501	0	0	0	657,779 946 501	485,212 820 873	172,567 125,628	35.57% 15 30%
Large IT Transport Flex	0	00	495,755	495,755	0	0	0	495,755	495,755	0	0.00%
Total Minnesota	\$3,438,392	\$1,071,541	\$9,999,193	\$13,438,217	\$4,553,047	\$8,517,479	\$13,070,526	\$26,508,743	\$23,069,719	\$3,439,024	14.91%

1/ Allocation of Revenues based on current revenues before increase.

Design Increase	\$3,438,392 Total Revenue Requirement reflecting GUIC before deferred account balance (Findings of Fact, Conclusions and Order dated 10/26/2020, page 29).
Overall Increase Excl Flex	15.232%
Overall Increase With Flex	14.904%
Inverse of Tax Rate	71.2580%
2/ Includes margin sharing credit.	

GAS UTILITY - MINNESOTA ALLOCATION OF REVENUES Final Order - Projected 2020 - Docket No. G004/GR-19-511 **GREAT PLAINS NATURAL GAS CO.**

			_	Rate Design SI	Kate Design Summary of Results	SI		
	ō	Distribution Revenue Summary	enue Summa	Δ	To	tal Effective In	Total Effective Increase Summary	
		% Share	Distr Rev	% Share	Total	(Less)	Total	Total
	Current Dist.	of Distribution	Reflecting	of Distribution	Design	GUIC	Effective	%
Rate Class	Revenue 1/	Revenue	Increase 2/	Revenue	Increase	Revenue	Increase 3/	Increase
Residential	\$4,259,917	42.5%	\$5,767,518	42.9%	\$1,507,601	\$380,948	\$1,126,653	11.4%
Firm General	2,725,484	27.3%	3,894,949	29.0%	1,169,465	240,496	928,969	12.1%
Interruptible - Grain Drying	241,616	2.4%	355,147	2.6%	113,531	27,181	86,350	11.6%
Small Interruptible Sales	620,318	6.2%	841,369	6.3%	221,051	59,609	161,442	9.8%
Small Interruptible Transport	114,039	1.1%	161,987	1.2%	47,948	6,733	41,215	36.1%
Large Interruptible Sales	235,979	2.4%	317,212	2.4%	81,233	39,664	41,569	3.5%
Large Interruptible Transport	485,212	4.9%	627,779	4.9%	172,567	24,448	148,119	30.5%
Margin Sharing Customer	820,873	8.2%	946,501	7.0%	125,628	0	125,628	15.3%
Large IT Transport Flex	495,755	5.0%	495,755	3.7%	0	0	0	0.0%
Total Minnesota	\$9,999,193	100.0%	\$13,438,217	100.0%	\$3,439,024	\$779,079	\$2,659,945	11.5%

Including CIP Base.
 Including CIP Base and Margin Sharing credit.
 Total increase expected as a direct result of the rate case.

GAS UTILITY - MINNESOTA ALLOCATION OF REVENUES Final Order - Projected 2020 - Docket No. G004/GR-19-511 **GREAT PLAINS NATURAL GAS CO.**

	Margin Sharing Allocation	ion	
ā	Distribution	Share of	Margin Sharing
Rate Class	Revenues 1/	Dist. Revs	Allocation
Residential	\$4,134,971	49.81%	\$533,735
Small Firm Large Firm	917,789 1,697,915		
Total Firm General	2,615,704	31.51%	337,643
IT - Grain Drying	225,940	2.72%	29,146
		1	
Small IT Sales Small IT Transnort	200,218 107 076	1.09%	13,9/2
Small IT Total	695,294	8.38%	89,795
l arrie IT Sales	206 564	2 49%	26.681
Large IT Transport 1/	422,725	5.09%	
Large IT Total	629,289	7.58%	81,222
Total Minnesota	\$8,301,198	100.00%	\$1,071,541

Margin Sharing customer	
proposed	
with	
1/ Excludes revenues associated with proposed Ma	A
revenues	otto ofto o
1/ Excludes	and an advantage of the second s
·-	

and flexible rate customers. 2/ Projected 2020 distribution revenues Excluding CIP. Projected 2020 Margin Sharing customer revenue.

\$1,071,541

	GUIC Revenue @ Current Rates	Rates	
	Projected	GUIC	GUIC
Rate Class	Volumes	Rate	Revenue
Residential	1,527,457	\$0.2494	\$380,948
Small Firm	286,401	0.1792	51,323
Large Firm	1,055,652	0.1792	189,173
Total Firm General	1,342,053		240,496
IT - Grain Drying	145,269	0.1519	22,066
IT - Grain Drying	46,370	0.1103	5,115
Small IT Sales	392,421	0.1519	59,609
Small IT Transport	85,118	0.0791	6,733
Small IT Total	477,539		66,342
Large IT Sales	359,600	0.1103	39,664
Large IT Transport 1/	2,328,400	0.0105	24,448
Large IT Total	2,688,000		64,112
Total Minnesota	6,226,688		\$779,079

1/ Excludes transportation flexible rate customer volumes. GUIC includes the out of period true-up.

Exhibit 3 Page 8 of 19

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA RATE RECONCILIATION RESIDENTIAL GAS SERVICE

Final Order - Projected 2020 - Docket No. G004/GR-19-511

	Billing		Cu	rrent	Proposed		Revenue	
	Ur	nits	Rate	Amount	Rate	Amount	Change	
Residential Rate 60								
Basic Service Charge	18,808	Billing Units	\$7.50	\$1,692,720	\$7.50	\$1,692,720	0	
Distribution Charge	1,527,457	Dk	1.5989	2,442,251	2.9353	4,483,545	2,041,294	
Margin Sharing Credit	1,527,457	Dk	0.0000	0	(0.3494)	(533,693)	(533,693)	
CIP Base	1,527,457	Dk	0.0818	124,946	0.0818	124,946	0	
Cost of Gas - Commodity	1,527,457	Dk	2.2337	3,411,881	2.2337	3,411,881	0	
Cost of Gas - Demand	1,527,457	Dk	1.4568	2,225,199	1.4568	2,225,199	0	
Total Revenue				9,896,997		11,404,598	1,507,601	

Total Distribution Revenues Per Design	\$6,301,211
Target Distribution Revenues	6,301,148
Difference	\$63

Exhibit 3 Page 10 of 19

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA RESIDENTIAL GAS SERVICE Derivation of Rates

Final Order - Projected 2020 - Docket No. G004/GR-19-511

Current Non-Gas Revenues Proposed Revenue Increase Total Revenue Requirement \$4,259,917 2,041,231 \$6,301,148

	Total
Current Non-Gas Revenue Proposed Rev Req Inc.	\$4,259,917 1,507,496
Proposed Margin Sharing Inc.	533,735
	6,301,148
Proposed Base Rate	1,692,720
Net Commodity	4,608,428
Proposed Distribution Charge	
Per Dk	\$3.0171
Less: CIP Base/Dk	0.0818
	2.9353
Margin Sharing Credit	(\$533,735)
Per Dk	(\$0.3494)
Projected 2020 Dk	1,527,457
Proposed CIP Base	\$0.0818

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA RATE RECONCILIATION FIRM GENERAL GAS SERVICE

Final Order - Projected 2020 - Docket No. G004/GR-19-511

	Billing		Curr	ent	Proposed		Revenue
	U	nits	Rate	Amount	Rate	Amount	Change
Firm General Rate 70							
Basic Service Charge < 500	2,014	Billing Units	\$23.00	\$555,864	\$23.00	\$555,864	0
Basic Service Charge > 500	1,064	Billing Units	28.50	363,888	\$28.50	363,888	0
Distribution Charge	1,342,053	Dk	1.2637	1,695,952	2.3867	3,203,078	1,507,126
Margin Sharing Credit	1,342,053	Dk	0.0000	0	(0.2516)	(337,661)	(337,661)
CIP Base	1,342,053	Dk	0.0818	109,780	0.0818	109,780	0
Cost of Gas - Commodity	1,342,053	Dk	2.2337	2,997,744	2.2337	2,997,744	0
Cost of Gas - Demand	1,342,053	Dk	1.4568	1,955,103	1.4568	1,955,103	0
Total Revenue Rate				7,678,331		8,847,796	1,169,465
Total Distribution Revenues Per I Target Distribution Revenues Difference	Design					\$4,232,610 4,232,665 (\$55)	

1/ Basic Service Charge, effective monthly rates of \$23.00 and \$28.50 for Small and Large, respectively.

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA FIRM GENERAL GAS SERVICE Derivation of Rates

Final Order - Projected 2020 - Docket No. G004/GR-19-511

Current Non-Gas Revenues Proposed Revenue Increase Total Revenue Requirement \$2,725,484 1,507,181 \$4,232,665

	Total
Current Non-Gas Revenue	\$2,725,484
Proposed Rev Req Inc.	1,169,538
Proposed Margin Sharing Inc.	337,643
	4,232,665
Proposed Base Rate	919,752
Net Commodity	3,312,913
Proposed Distribution Charge	
Per Dk	\$2.4685
Less: CIP Base/Dk	0.0818
	2.3867
Margin Sharing Credit	(\$337,643)
Per Dk	(\$0.2516)
Projected 2020 Dk	1,342,053
Proposed CIP Base	\$0.0818

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA RATE RECONCILIATION INTERRUPTIBLE GRAIN DRYING GAS SERVICE Final Order - Projected 2020 - Docket No. G004/GR-19-511

	Billing		Current		Proposed		Revenue
-	Uı	nits	Rate	Amount	Rate	Amount	Change
nterruptible - Grain Drying Rate 73							
Basic Service Charge	21.9	Billing Units	\$145.00	\$38,106	230.00	\$60,444	22,338
Basic Service Charge	2.0	Billing Units	230.00	\$5,520	230.00	5,520	0
Distribution Charge	145,269	Ďk	1.0888	158,169	1.5793	229,423	71,254
Distribution Charge	46,370	Dk	0.5207	24,145	1.5793	73,232	49,087
Margin Sharing Credit	191,639	Dk	0.0000	0	(0.1521)	(29,148)	(29,148
CIP Base	191,639	Dk	0.0818	15,676	0.0818	15,676	0
Cost of Gas - Commodity	191,639	Dk	2.2337	428,064	2.2337	428,064	0
Cost of Gas - Demand	191,639	Dk	0.3950	75,697	0.3950	75,697	0
otal Revenue				745,377		858.908	113,531

Total Distribution Revenues Per Design	\$384,295
Target Distribution Revenues	
Difference	\$8

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA INTERRUPTIBLE GRAIN DRYING GAS SERVICE Derivation of Rates

Final Order - Projected 2020 - Docket No. G004/GR-19-511

Current Non-Gas Revenues	\$241,616
Proposed Revenue Increase	142,671
Total Revenue Requirement	\$384,287

	Total
Current Non-Gas Revenue Proposed Rev Req Inc. Proposed Margin Sharing Inc.	\$241,616 113,525 29,146 384,287
Proposed Base Rate Net Commodity	<u>65,964</u> 318,323
Proposed Distribution Charge Per Dk Less: CIP Base/Dk	\$1.6611 0.0818 1.5793
Margin Sharing Credit Per Dk	(\$29,146) (\$0.1521)
Projected 2020 Dk	191,639
Proposed CIP Base	\$0.0818

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA RATE RECONCILIATION SMALL INTERRUPTIBLE GAS SERVICE

	Billing		Curi	rent	Prop	Revenue	
	Units		Rate	Amount	Rate	Amount	Change
Small Interruptible Rates 71 & 81							
Basic Service Charge - Sales	92.5	0	\$145.00	\$160,950	\$145.00	160,950	0
Basic Service Charge - Transport	6.0	Billing Units	200.00	14,400	200.00	14,400	0
Distribution Chg - Sales	392,421	Dk	1.0888	427,268	1.8401	722,094	294,826
Distribution Chg - Transport	85,118	Dk	1.0888	92,676	1.8401	156,626	63,950
Margin Sharing Credit - Sales	392,421	Dk	0.0000	0	(0.1880)	(73,775)	(73,775)
Margin Sharing Credit - Transport	85,118	Dk	0.0000	0	(0.1880)	(16,002)	(16,002)
CIP Base - Int. Sales	392,421	Dk	0.0818	32,100	0.0818	32,100	0
CIP Base - Transport	85,118	Dk	0.0818	6,963	0.0818	6,963	0
Cost of Gas - Commodity	392,421	Dk	2.2337	876,551	2.2337	876,551	0
Cost of Gas - Demand	392,421	Dk	0.3950	155,006	0.3950	155,006	0
Total Revenue				1,765,914		2,034,913	268,999
Total Distribution Revenues Per Design Target Distribution Revenues Difference					-	1,093,133 1,093,132 \$1	

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA SMALL INTERRUPTIBLE GAS SERVICE

Derivation of Rates

Final Order - Projected 2020 - Docket No. G004/GR-19-511

Current Non-Gas Revenues Proposed Revenue Increase Total Revenue Requirement \$734,357 <u>358,775</u> \$1,093,132

	Total
Current Non-Gas Revenue Proposed Rev Req Inc. Proposed Margin Sharing Inc.	\$734,357 268,980 <u>89,795</u> 1,093,132
Proposed Base Rate Net Commodity	<u> 175,350</u> 917,782
Proposed Distribution Charge Per Dk Less: CIP Base/Dk	\$1.9219
Margin Sharing Credit Per Dk	(\$89,795) (\$0.1880)
Projected 2020 Sales Dk Projected 2020 Transport Dk Total Dk	392,421 85,118 477,539
Proposed CIP Base	0.0818

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA RATE RECONCILIATION LARGE INTERRUPTIBLE GAS SERVICE

Final Order - Projected 2020 - Docket No. G004/GR-19-511

	Billing		Current		Proposed		Revenue
	U	nits	Rate	Amount	Rate	Amount	Change
Large Interruptible							
Basic Service Charge - Sales	7	Billing Units	\$230.00	\$19,320	\$230.00	19.320	0
Basic Service Charge - Transport	8	0	260.00	24,960	260.00	24,960	0
Distribution Charge - Sales	359,600	0	0.5207	187,244	0.8189	294,476	107,232
Distribution Charge - Transport	763,905	Dk	0.5207	397,765	0.8189	625,562	227,797
Margin Sharing Credit - Sales	359,600	Dk	0.0000	0	(0.0723)	(25,999)	(25,999)
Margin Sharing Credit - Transport	763,905	Dk	0.0000	0	(0.0723)	(55,230)	(55,230)
CIP Base - Sales	359,600	Dk	0.0818	29,415	0.0818	29,415	0
CIP Base - Transport	763,905	Dk	0.0818	62,487	0.0818	62,487	0
Cost of Gas - Commodity	359,600	Dk	2.2337	803,239	2.2337	803,239	0
Cost of Gas - Demand	359,600	Dk	0.3950	142,042	0.3950	142,042	0
			-		-		
Margin Sharing Customer							
Basic Service Charge	2	Billing Units	260.00	6,240	260.00	6,240	0
Distribution Charge	1,564,495	Dk	0.5207	814,633	0.6010	940,261	125,628
Flexible Contracts							
Basic Service Charge	3	Billing Units	260.00	9,360	260.00	9,360	0
Distribution Charge	2,261,482	Dk		301,406		301,406	0
CIP Base	2,261,482	Dk	0.0818	184,989	0.0818	184,989	0
Total Revenue Rate				2,983,100		3,362,528	379,428
						¢4.050.000	
Total Distribution Revenues Per Design	-					\$1,056,220	
Target Distribution Revenues @ Ceiling	9				-	1,056,226	
Difference						(\$6)	

GREAT PLAINS NATURAL GAS CO. GAS UTILITY - MINNESOTA LARGE INTERRUPTIBLE GAS SERVICE Derivation of Rates

Final Order - Projected 2020 - Docket No. G004/GR-19-511

Current Non-Gas Revenues	\$1,216,946
Less: Flexed Contracts 1/	(\$495,755)
Proposed Revenue Increase	\$335,035
Total Revenue Requirement for Non-Flex and Non-Margin Sharing Customer	1,056,226

	Total	Margin Sharing Customer			
Current Non-Gas Revenue @ Ceiling	\$721,191	\$820,873			
Proposed Rev Reg Inc.	253,813	125,040	378853	\$460,075	81222
Proposed Margin Sharing Inc.	81,222	0			
	1,056,226	945,913			
	44.000	0.040			
Proposed Base Rate	44,280	6,240			
Net Commodity	1,011,946	939,673			
Less Proposed CIP	91,902	0			
	920,044	939,673			
Proposed Distribution Charge	\$0.8189	\$0.6010			
Margin Sharing Credit - Sales	(\$81,222)				
Per Dk	(\$0.0723)				
	(****=*)				
Projected 2020 Sales Dk	359,600				
Projected 2020 Transport Dk	763,905	1,564,495			
Total Dk	1,123,505				
Proposed CIP Base	0.0818				

1/ Flexed Contracts

	Basic Service		CIP	Distribution	
Customer ID	Charge	Dk	Base	e Revenue	Total Rev
TF-2	3,120	596,861	48,8	323 53,717	105,660
TF-3	3,120	656,155	53,6	673 111,546	168,339
TF-5	3,120	1,008,466	82,4	136,143	221,756
Total	\$9,360	2,261,482	\$184,9	989 \$301,406	\$495,755

Great Plains Natural Gas Company Gas Utility - Minnesota Flexible Distribution Rates

Large Interruptible Fixed Rate 85

Distribution Rate including CIP	\$ 0.9007
Flexible Rate 85	
Minimum Margin	\$ 0.0810
Mid Point (Margin per rate design) Minimum Difference	\$ 0.9007 0.0810 \$ 0.8197
Mid Point Plus Difference Maximum Margin	\$ 0.9007 0.8197 \$ 1.7204
Interruptible Transport Flex - Rate 82	
Minimum Margin	\$ 0.0530
Mid Point (Margin per rate design) Minimum Difference	\$ 0.9007 0.0530 \$ 0.8477
Mid Point Plus Difference Maximum Margin	\$ 0.9007 0.8477 \$ 1.7484

Note: CIP shall be added to the above rates where applicable.

Exhibit 4

Exhibit 4



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

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A Division of Montana-Dakota Utilities Co.

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Section No. 1

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 1 Original Sheet No. 2-1

CONTACT LIST

A. The following people may be contacted for information regarding the items listed.

General Management, Customer Relations, Engineering, Operations and Repairs:

Justin Jahner, District Manager 705 West Fir Avenue Fergus Falls, MN 56537 Ph: (218) 739-6607 Fax: (218) 739-6636

B. Emergencies after business hours.

Justin Jahner, District Manager

Pat Dufault, Operations Supervisor

Jamie Haas, Operations Supervisor (218) 205-1229 cell (507) 430-6093 cell

(218) 826-6213 home

(701) 527-9889 cell

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Section No. 3 Original Sheet No. 3-1

COMMUNITIES SERVED

Belview Boyd Breckenridge Clarkfield Crookston Danube Dawson Echo Fergus Falls Granite Falls Marshall Montevideo Pelican Rapids **Redwood Falls** Renville Sacred Heart Vergas Wood Lake

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Section No. 4 Original Sheet No. 4-1

TECHNICAL TERMS AND ABBREVIATIONS

The Company does not employ any technical or special terms that are unique to the application of any of its rate schedules, rules or regulations. All terms used by the Company are common terms in the industry. For clarification purposes such terms are defined in Section 6 General Terms and Conditions.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-25

RESIDENTIAL GAS SERVICE Rate 60

Availability:

Service under this rate schedule is available to any residential customer for the domestic use of natural gas service. See General Terms and Conditions, Paragraph 3, for definition on class of service.

Rate:

Basic Service Charge:	\$7.50 per month
Distribution Charge:	\$3.0171 per dk
Base Cost of Gas:	\$3.6905 per dk

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism (Sheet No. 5-125).

Gas Affordability Program:

Bills are subject to the currently effective Gas Affordability Program charge as provided in the Gas Affordability Program Tariff (Sheet No. 5-120).

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-26

RESIDENTIAL GAS SERVICE Rate 60

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff (Sheet No. 5-130).

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to reflect decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid 22 days from the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-27

FIRM GENERAL SERVICE Rate 70

Availability:

Service under this rate schedule is available to any firm general service customer whose maximum requirements are not more than 2,000 cubic feet per hour. See General Terms and Conditions, Paragraph 3, for definition on class of service.

Rate:

Basic	Service Charge: For customers with meters rated Under 500 cubic feet per hour	\$23.00 per month
	For customers with meters rated Over 500 cubic feet per hour	\$28.50 per month
Distrib	ution Charge:	\$2.4685 per dk
Base	Cost of Gas:	\$3.6905 per dk

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism (Sheet No. 5-125).

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-28

FIRM GENERAL SERVICE Rate 70

Gas Affordability Program:

Bills are subject to the currently effective Gas Affordability Program charge as provided in the Gas Affordability Program Tariff (Sheet No. 5-120).

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff (Sheet No. 5-130).

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-29

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate 71

Availability:

Service under this rate schedule is available to any interruptible general gas service customer, except those served under Interruptible Grain Drying Gas Sales Service Rate 73, whose normal annual interruptible requirements are in excess of 1,000 dk but do not exceed 20,000 dk. Customer must satisfy Company of their ability and willingness to discontinue the use of said gas during period of curtailment or interruption, by the use of standby facilities, or suffering plant shutdown. The rates herein are applicable only to customer's interruptible load. Customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. The firm service volumes are subject to available capacity. Customer's firm load shall be billed at Firm General Service Rate 70. For interruptible purposes, the maximum daily firm requirement shall be set forth in the firm service agreement.

Rate:

Basic Service Charge:	\$145.00 per month
Distribution Charge:	\$1.9219 per dk
Base Cost of Gas:	\$2.6287 per dk

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism, (Sheet No. 5-125).

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-30

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate 71

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff, (Sheet No. 5-130).

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to reflect decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

Conditions of Service:

- PRIORITY OF SERVICE Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers served on the Company's firm gas service rates. Customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or interrupt such service, in Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the provisions of General Terms and Conditions, Section 6, Paragraph V.17.
- 2. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the charges applicable under Firm General Gas Service Rate 70 (excluding the Basic Service Charge), plus either an amount equal to any charges the Company is required to pay to interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-31

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate 71

- 3. AGREEMENT Customer will be required to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under this rate or another appropriate rate schedule for the customer's operations.
- 4. OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS – Customer will be required as specified in the service agreement to notify Company of an anticipated change in daily operations. Failure to comply with requirements specified in the service agreement may result in the assessment of penalties to the customer equal to the penalty amount the Company must pay to the interconnecting pipeline caused by customer's action.
- 5. METERING REQUIREMENTS Remote data acquisition equipment (telemetering equipment) if required for daily measurement will be purchased and installed by the Company prior to the initiation of service hereunder. The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. The Company may remove such equipment when service hereunder is terminated.

The customer may be required to provide and maintain, at no cost to Company: A 120 volt, 15 ampere, AC power supply, and an acceptable telephone service available at customer's meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the customer at no cost to the Company. Enhancements and/or modifications to these services may be required to ensure equipment functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer's responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-32

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate 71

Consultation between the customer and the Company regarding telemetering requirements shall occur prior to execution of the required service agreement. The telemetering requirement will be determined at the sole discretion of the Company based on customer requirements and location.

The Company reserves the right to charge for each service call to investigate, repair, reprogram or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-33

INTERRUPTIBLE GRAIN DRYING GAS SALES SERVICE RATE 73

Availability:

Service under this rate schedule is applicable to all grain drying customers. Customer must satisfy the Company of their ability and willingness to discontinue the use of said gas during period of curtailment or interruption, by the use of standby facilities, or suffering plant shutdown. The rates herein are applicable only to customer's interruptible grain drying load. Customer's firm natural gas requirements must be separately metered.

Rate:

Basic Service Charge:	\$230.00 per month
Distribution Charge:	\$1.6611 per dk
Base Cost of Gas:	\$2.6287 per dk

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism (Sheet No. 5-125).

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff (Sheet No. 5-130).

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-34

INTERRUPTIBLE GRAIN DRYING GAS SALES SERVICE RATE 73

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to reflect dekatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

Conditions of Service:

- PRIORITY OF SERVICE Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers served on the Company's firm gas service rates. Customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or interrupt such service, in Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the provisions of General Terms and Conditions, Section 6, Paragraph V.17.
- 2. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the charges applicable under Firm General Gas Service Rate 70 (excluding the Basic Service Charge), plus either an amount equal to any charges the Company is required to pay to interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.
- AGREEMENT Customer will be required to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-35

INTERRUPTIBLE GRAIN DRYING GAS SALES SERVICE RATE 73

agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under this rate or another appropriate rate schedule for the customer's operations.

- 4. OBLIGATION TO NOTIFY COMPANY OF OPERATION STARTUP Customer will be required to notify Company of the anticipated startup of grain drying operations no later than 10:00 A.M. CST the day before customer starts operating their grain drying facilities. Customer must provide to the Company the location of the grain drying facility, the expected hours of operation, and the total Dk needed for operation of the grain drying facility. Failure to comply may result in the assessment of penalties to the customer equal to the penalty amount the Company must pay to the interconnecting pipeline caused by customer's action.
- 5. OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS – Customer will be required as specified in the service agreement to notify Company of an anticipated change in daily operations. Anticipated changes may include change in intra-day or day ahead facility operations, including those changes due to weather. Failure to comply with requirements specified in the service agreement may result in the assessment of penalties to the customer equal to the penalty amount the Company must pay to the interconnecting pipeline caused by customer's action.
- 6. METERING REQUIREMENTS Remote data acquisition equipment (telemetering equipment) if required for daily measurement will be purchased and installed by the Company prior to the initiation of service hereunder. The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. The Company may remove such equipment when service hereunder is terminated.

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Section No. 5 Original Sheet No. 5-36

INTERRUPTIBLE GRAIN DRYING GAS SALES SERVICE RATE 73

The customer may be required to provide and maintain, at no cost to Company: A 120 volt, 15 ampere, AC power supply, and an acceptable telephone service available at customer's meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the customer at no cost to the Company. Enhancements and/or modifications to these services may be required to ensure equipment functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer's responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

Consultation between the customer and the Company regarding telemetering requirements shall occur prior to execution of the required service agreement. The telemetering requirement will be determined at the sole discretion of the Company based on customer requirements and location.

The Company reserves the right to charge for each service call to investigate, repair, reprogram or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-40

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates 81 and 82

Availability:

Service under this rate schedule is available on an interruptible basis to any interruptible general gas service customer, except those served under the Interruptible Grain Drying Gas Sales Service Rate 73. This service is applicable for transportation of natural gas to customer's premise (metered at a single delivery point) through the Company's distribution facilities. In order to obtain transportation service, a customer must qualify under an applicable gas transportation service rate; meet the general terms and conditions of service provided hereunder; and enter into a gas transportation agreement upon request of the Company.

The transportation services are as follows:

Small Interruptible General Gas Transportation Service Rate 81:

Transportation service is available for all general gas service customers, except those served under the Interruptible Grain Drying Gas Sales Service Rate 73, whose interruptible natural gas load will exceed an input rate of 2,500,000 Btu per hour, metered at a single delivery point, whose average use of natural gas will not exceed 20,000 dk, and who, absent the request for transportation service are eligible for natural gas service, on an interruptible basis, pursuant to Company's effective Small Interruptible Gas Sales Service Rate 71. Customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. Customer's firm load shall be treated and billed in accordance with the provisions of Firm General Gas Service Rate 70. The firm service volumes are subject to available capacity.

Large Interruptible General Gas Transportation Service Rate 82:

Transportation service is available for all general gas service customers, except those served under the Interruptible Grain Drying Gas Sales Service Rate 73, whose interruptible natural gas load will exceed 20,000 dk annual as metered at a single delivery point. Customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. Customer's firm load shall be treated and billed in accordance with the provisions of Firm General Gas Service Rate 70. The firm service volumes are subject to available capacity.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-41

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates 81 and 82

Rate:

Basic Service Charge: Rate 81 Rate 82

\$200.00 per month \$260.00 per month

Distribution Charge: Rate 81 Rate 82

\$1.9219 per dk \$0.9007 per dk

Margin Sharing & CIP Exempt Customer:

The distribution charge applicable to the CIP exempt customer authorized as a margin sharing customer in G004/GR-19-511 shall be \$0.6010 per dk

Flexible Distribution Charge per dk:

Rate 82 Company and customer will agree to a price between \$0.0530 and \$1.7484 per dk. Unless otherwise agreed, a five-day notice of price change shall be provided.

The flexible rate is available only to those customers whose normal daily requirements are in excess of 199 dk. The Company shall not offer or impose a flexible rate to customers with energy supplies consisting of indigenous biomass from a supplier not regulated by the Commission.

Customers are automatically served on the fixed rate, but will be placed on the flexible rate if a qualifying customer requests flexible rate service and (1) for pricing reasons, the customer uses a non-gas alternate energy supply/service from a supplier not regulated by the Commission or (2) the customer uses gas from a supplier not regulated by the Commission.

If Company and customer cannot agree to a flexible rate and customer continues to use gas, customer shall be charged the maximum allowable flexible rate, plus all other applicable charges.

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-42

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates 81 and 82

Revenue Decoupling Mechanism:

All customers billed under this rate schedule, with the exception of customers served under a flexible distribution rate agreement are subject to the Revenue Decoupling Mechanism (Sheet No. 5-125).

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff (Sheet No. 5-130). Customers served under a flexible distribution rate agreement are excluded from this provision.

Conditions of Service:

- 1. CRITERIA FOR SERVICE In order to receive the service, customer must qualify under one of the Company's applicable natural gas transportation service rates and comply with the general terms and conditions of service provided herein. The customer is responsible for making all arrangements for transporting the gas from its source to the Company's interconnection with the delivering pipeline(s).
- 2. REQUEST FOR GAS TRANSPORTATION SERVICE:
 - (a) To qualify for gas transportation service, a customer must request the service pursuant to the provisions set forth herein. The service shall be provided only to the extent that the Company's existing operating capacity permits in accordance with the provisions of the General Terms and Conditions.
 - (b) Customer must be able to satisfy Company of customer's ability and willingness to discontinue the use of said gas during periods of curtailment or interruption by the use of standby facilities or suffering plant shutdown. Service under this rate schedule is subject to curtailment or interruption before curtailment or interruption of service under any other rate schedule serving this class of customer in accordance with the provisions of the General Terms and Conditions, Section 6, Paragraph V.17.
 - (c) The gas supplied under this schedule will be separately metered and not used interchangeably with gas supplied under any other rate schedules.

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-43

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates 81 and 82

- PRIORITY OF SERVICE Company shall have the right to curtail or interrupt deliveries without being required to give previous notice of intention to curtail or interrupt, whenever, in its judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with General Terms and Conditions, §V. Paragraph 17.
- 4. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by Company, any gas taken above that received on customer's behalf, shall be billed at the charges applicable under Firm General Service Rate 70, (excluding the Basic Service Charge), plus either an amount equal to any penalty payments or overrun charges the Company is required to make to its interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.
- DAILY IMBALANCE To the extent practicable, customer and Company agree to the daily balancing of volumes of gas received and delivered on a thermal basis. Such balancing is subject to the customer's request and the Company's discretion to vary scheduled receipts and deliveries within existing Company operating limitations.
 - (a) In the event that the deviation between scheduled daily volumes and actual daily volumes of gas used by customer causes the Company to incur any additional costs from interconnecting pipeline(s), customer shall be solely responsible for all such penalties, fines, fees or costs incurred. If more than one customer has caused the Company to incur these additional costs, all costs will be prorated to each customer based on the customer's over- or under-take as a percentage of the total.
- 6. MONTHLY IMBALANCE The customer's monthly imbalance is the difference between the amount of gas received by Company on customer's behalf and the customer's actual metered use, plus the lost and unaccounted for factor. Monthly imbalances will not be carried forward to the next calendar month.

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INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates 81 and 82

(a) Undertake Purchase Payment – If the monthly imbalance is due to more gas delivered on customer's behalf than the actual volumes used, Company shall pay customer an Undertake Purchase Payment in accordance with the following schedule:

Undertake Purchase Rate	
100% Cash-out Mechanism	
85% Cash-out Mechanism	
70% Cash-out Mechanism	
60% Cash-out Mechanism	
50% Cash-out Mechanism	
	100% Cash-out Mechanism 85% Cash-out Mechanism 70% Cash-out Mechanism 60% Cash-out Mechanism

Where Cash-out Mechanism is equal to the lesser of the Company's WACOG or the Index Price, as defined in Paragraph 6(c).

(b) Overtake Charge – If the monthly imbalance is due to more gas actually used by the customer than volumes delivered on their behalf, Customer shall pay Company an Overtake Charge in accordance with the following schedule:

% Monthly
Imbalance Overtake Charge Rate
0 – 5% 100% Cash-in Mechanism
> 5 – 10% 115% Cash-in Mechanism
> 10 – 15% 130% Cash-in Mechanism
> 15 – 20% 140% Cash-in Mechanism
> 20% 150% Cash-in Mechanism

Where the Cash-in Mechanism is equal to the greater of the Company's WACOG or the Index Price, as defined in Paragraph 6(c).

(c) The Index Price shall be the arithmetic average of the "Weekly Weighted Average Prices" published by Gas Daily for Emerson, Viking GL; Northern, Ventura; and Northern, demark during the given month. The Company's WACOG (Weighted Average Cost of Gas) includes the commodity cost of gas and applicable transportation charges including the fuel cost of transportation.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-45

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates 81 and 82

- 7. METERING REQUIREMENTS:
 - (a) Remote data acquisition equipment if required by Company for daily measurement will be purchased and installed by the Company prior to the initiation of service hereunder. The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, shall be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. Company may remove such equipment when service hereunder is terminated.
 - (b) The customer may be required to provide and maintain, at no cost to Company, a 120 volt, 15 ampere, AC power supply or other power source acceptable to the Company and acceptable telephone service at customer's meter location(s). Customer agrees to provide and maintain, at no cost to the Company, any necessary telephone enhancements to assure Company of a quality telephone signal necessary to properly transmit data. The customer shall pay all charges for continuous electric and telephone service associated with the Company's connection of the remote data acquisition equipment, and any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.
 - (c) The Company reserves the right to charge for each service call to investigate, repair, reprogram or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.
- 8. DAILY NOMINATION REQUIREMENTS:
 - (a) Customer or customer's shipper or agent shall advise Company's gas nominations center, by 9:00 a.m. Central Clock Time, of the dk requirements customer has requested to be delivered at each delivery point the following day. Customer's daily nomination shall be its best estimate of the expected utilization for the gas day. Unless other arrangements are made, customer will be required to nominate for the nonbusiness days involved prior to weekends and holidays.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

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INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates 81 and 82

- (b) All nominations should include shipper and/or agent defined begin and end dates. Shippers and/or agents may nominate for periods longer than 1 day, provided the nomination begin and end dates are within the term of the service agreement.
- (c) The Company has the sole right to refuse receipt of any volumes which exceed the maximum daily contract quantity and at no time shall the Company be required to accept quantities of gas for a customer in excess of the quantities of gas to be delivered to customer. If total nominated receipts exceed total deliveries at receipt points where more than one customer is receiving service, nominations will be allocated on a pro rata basis.
- (d) At no time shall Company have the responsibility to deliver gas in excess of customer's nomination.
- (e) In the event that more than one customer is receiving gas from the same shipper and/or agent at the same receipt point, any reduction in nominated volumes will be allocated on a pro rata basis, unless Company and shipper(s) and/or agent(s) have agreed to a predetermined allocation procedure.
- 9. WARRANTY The customer, customer's agent, or customer's shipper warrants that it will have title to all gas it tenders or causes to be tendered to the Company, and such gas shall be free and clear of all liens and adverse claims and the customer, customer's agent, or customer's shipper shall indemnify the Company against all damages, costs and expense of any nature whatsoever arising from every claim against said gas.
- 10. LATE PAYMENT CHARGE If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be made if the unpaid balance is \$10.00 or less.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-48

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate 85

Availability:

Service under this rate schedule is available to any interruptible general gas service customer, except those served under the Interruptible Grain Drying Gas Sales Service Rate 73, whose interruptible natural gas load will exceed 20,000 dk annually as metered at a single delivery point. The rates herein are applicable only to customer's interruptible load. Customer's firm natural requirements must be separately metered or specified in a firm service agreement. The firm service volumes are subject to available capacity. Customer's firm load shall be billed at Firm General Gas Service Rate 70. For interruption purposes, the maximum daily firm requirement shall be set forth in the firm service agreement. Customer must satisfy Company of their ability and willingness to discontinue the use of said gas during period of curtailment or interruption, by the use of standby facilities, or suffering plant shutdown.

Rate:

Basic Service Charge:	\$230.00 per month
Distribution Charge:	\$0.9007 per dk
Base Cost of Gas:	\$2.6287 per dk

Flexible Distribution Charge per dk:

Company and customer will agree to a price between \$0.0810 and \$1.7204 per dk. Unless otherwise agreed, a five-day notice of price change shall be provided.

The flexible rate is available only to those customers whose normal daily requirements are in excess of 199 dk. The Company shall not offer or impose a flexible rate to customers with energy supplies consisting of indigenous biomass from a supplier not regulated by the Commission.

Customers are normally served on the fixed rate, but will be placed on the flexible rate if a qualifying customer requests flexible rate service and (1) for pricing reasons, the customer uses a non-gas alternate energy supply/service from a supplier not regulated by the Commission or (2) the customer uses gas from a supplier not regulated by the Commission.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-49

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate 85

If Company and customer cannot agree to a flexible rate and customer continues to use gas, customer shall be charged the maximum allowable flexible rate, plus all other applicable charges.

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customers billed under this rate schedule, with the exception of customers served under a flexible distribution rate agreement, are subject to the Revenue Decoupling Mechanism (Sheet No. 5-125).

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff (Sheet No. 5-130). Customers served under a flexible distribution rate agreement are excluded from this provision.

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be made if the unpaid balance is \$10.00 or less.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-50

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate 85

Conditions of Service:

- PRIORITY OF SERVICE Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers served on the Company's firm gas service rates. Customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or to interrupt whenever, in Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the provisions of the General Terms and Conditions, Section 6, Paragraph V.17.
- 2. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the charges applicable under Firm General Gas Service Rate 70 (excluding the Basic Service Charge), plus either an amount equal to any penalty payment(s) or overrun charges the Company is required to pay to interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.
- 3. AGREEMENT Customer will be required to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under this rate or another appropriate rate schedule for the customer's operations.
- 4. OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS – Customer will be required as specified in the service agreement to notify Company of an anticipated change in daily operations. Failure to comply with requirements specified in the service agreement may result in the assessment of penalties to the customer equal to any charges Company must pay to the interconnecting pipeline caused by customer's action.

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Section No. 5 Original Sheet No. 5-51

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate 85

 METERING REQUIREMENTS – Remote data acquisition equipment (telemetering equipment) if required for daily measurement will be installed by the Company, prior to the initiation of service hereunder.

The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. Company may remove such equipment when service hereunder is terminated.

The customer shall be required to provide and maintain, at no cost to the Company the following: A 120 volt, 15 ampere, AC power supply; and an acceptable telephone service available at customer's meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the Customer at no cost to the Company.

Enhancements and/or modifications to these services maybe require to ensure equipment functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer's responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

Consultation between the customer and the Company regarding telemetering requirements shall occur prior to execution of the required service agreement. The telemetering requirement will be determined at the sole discretion of the Company based on customer requirements and location.

The Company reserves the right to charge for each service call to investigate, repair, reprogram, or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-62

PURCHASE GAS ADJUSTMENT CLAUSE (PGA)

- 1. The Purchased Gas Adjustment Clause (PGA) is applicable to all Gas Sales Service rate schedules applicable in Great Plains' Minnesota Service Area. The PGA is the difference between the delivered cost of gas supply and the base cost of gas as set in the last general rate case. The PGA will be calculated each month and any change from the previous month that exceeds \$.030 per decatherm (dk) will be applied to bills during that month.
- 2. Cost of Gas Supply
 - a. Firm Demand The average cost of demand for Firm Gas Sales shall be computed on the basis of current pipeline rates and contract demand divided by the annual normalized sales volumes. The annual normalized sales volumes are the dk sales for the most recent 12-month period normalized for weather and adjusted by an average percentage change in sales over the preceding threeyear period.
 - b. Gas Commodity The average weighted commodity cost from all suppliers for the month the PGA will be in effect.

The current cost of gas supply is applicable to the following classes:

Firm Service = Firm Demand + Gas Commodity Interruptible Service = Gas Commodity + Demand assigned based on a 100% load factor allocation of firm demand.

- 3. Gas Cost Reconciliation (GCR)
 - a. For each twelve-month period ending June 30, a Gas Cost Reconciliation (GCR) will be calculated for each class set forth above. The GCR will be added to each customer class' cost of gas supply for the twelve-month period effective September 1 of each year. This adjustment shall include:
 - 1. The balance in the (over) under recovered gas cost account as of June 30.
 - 2. The difference between actual and recovered gas costs for each customer class for the twelve months ending June 30. The amount may be an under recovery or (over) recovery.
 - 3. The cost of gas, such as propane, butane, LNG, coal, gas, or other manufactured gas used by the Company to supplement the supplies of natural gas to service its customers. The costs shall be apportioned to the customer classes on the same basis as the demand charges. The additional cost of supplemental gas is to be determined on an estimated annual firm gas sales requirement as of June 30 each year.

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Section No. 5 Original Sheet No. 5-63

PURCHASE GAS ADJUSTMENT CLAUSE (PGA)

- 4. Any difference between the estimate included in 3a(3) in the previous GCR and actual expense for the twelve months ending June 30.
- 5. Any refunds from suppliers of gas or pipeline services where the average refund per customer is less than \$5.00.
- b. The resulting balance is divided by the projected dk sales for the next twelve months. The GCR adjustment shall be applied to the customers' monthly billings commencing on September 1 and remain in effect for a twelve (12) month period.
- 4. Refunds

Refunds and interest on the refunds, that are received from the suppliers or transporters of purchased gas and attributable to the cost of gas previously sold, shall be annually refunded by credits to bills, except that cumulative refund amounts equal to or greater than \$5 per customer shall be refunded within 90 days from the date the refund is received from a supplier or transporter. Refunds shall be allocated to customer classes in proportion to previously charged costs of purchased gas. Within classes, the refund amount per unit shall be applied to bills on the basis of individual 12-month usage. Great Plains shall add interest to the unrefunded balance at the prime interest rate.

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State of Minnesota Gas Rate Schedule - MNPUC Volume 3

Section No. 5 Original Sheet No. 5-66

PURCHASED GAS COST ADJUSTMENT

		Firm	ı			Interrup	tible	
	Est. Wtd.			Est. Wtd.	Est. Wtd.			Est. Wtd.
	Demand	Average	GCR	Total	Demand	Average	GCR	Total
	Costs	Commodity	Adj.	Firm	Costs	Commodity	Adj.	Large Int.
Base Rate	\$1.4568	\$2.2337	\$0.0000	\$3.6905	\$0.3950	\$2.2337	\$0.0000	\$2.6287
Accum. Adj.	0.0000	0.0000	(0.0628)	(0.0628)	0.0000	0.0000	(0.1178)	(0.1178)
Current Adj.	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
Total Adj.	0.0000	0.0000	(0.0628)	(0.0628)	0.0000	0.0000	(0.1178)	(0.1178)
Total Rate	\$1.4568	\$2.2337	(\$0.0628)	\$3.6277	\$0.3950	\$2.2337	(\$0.1178)	\$2.5109
Total Rate	ψ1.4000	φ2.2007	(\$0.0020)	ψ0.0211	ψ0.0000	φ2.2007	(00.1170)	φ2.0100

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-115

FRANCHISE FEE RIDER

Applicability:

This Franchise Fee Rider is applicable to the Company's Minnesota gas rate schedules. 100% of the franchise fees collected shall be submitted to the government entity assessing such fee.

The Company will notify the Minnesota Public Utilities Commission of any new, expired, or changed fee, authorized by Minnesota Statute § 216B.36 to raise revenue, 60 days prior to its implementation. Notification to the Minnesota Public Utilities Commission will include a copy of the relevant franchise fee ordinance, or other operative document authorizing imposition of the fee.

The Company will include the following language on the first bill to a customer on which a new or modified fee is listed:

The community of (name of community) initiated/renewed a [franchise fee % amount] % franchise fee on Great Plains Natural Gas Co. (Great Plains) natural gas accounts effective [month, day, year]. The line item appears on your bill as "City Franchise Fee." Great Plains remits 100% of this fee to the community imposing the fee.

Adjustment:

There shall be added to the customer's bill, an amount equal to any franchise, gross earnings, excise, or other charges or taxes now or hereafter imposed upon Great Plains, whether imposed by ordinance, franchise or otherwise applicable to gas service supplied by Great Plains to customer.

Applicable Franchise Fees within the corporate limits of each city are as follows:

City	Fee
Crookston	5% of natural gas bill
Granite Falls	5% of natural gas bill
Marshall	5% of natural gas bill
Redwood Falls	5% of natural gas bill

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-120

GAS AFFORDABILITY PROGRAM

Availability:

Available to residential customers who have been qualified and receive assistance from the Low Income Home Energy Assistance Program ("LIHEAP") during the federal fiscal year ("Program Year"). Further, such customers must agree to be placed on a levelized payment plan and must also agree to a payment schedule as described below to be considered a "Qualified Customer".

Description and Rate Impact for Qualifying Customers:

The Gas Affordability Program (GAP) shall meet the conditions of Minnesota Statutes, Chapter 216B.16, Subd.15 on low income programs. The GAP has two components: 1) Affordability, and 2) Arrearage Forgiveness. Great Plains, or an agent of Great Plains, will review current billing and consumption information, approved LIHEAP benefits and household income information as submitted to Great Plains to determine a Qualified Customer's payment schedule amount. A Qualified Customer's payment schedule shall include both payment of the customer's current month's bill (which reflects one-twelfth the levelized payment plan), after inclusion of the affordability bill credit, and payment of a portion of the Qualified Customer's pre-program arrears.

Affordability Component:

The Affordability component consists of a bill credit determined as one-twelfth of the difference between Great Plains' estimate of the Qualified Customer's annual gas bill and 4% of the Qualified Customer's household income as provided by the Qualified Customer to Great Plains. This bill credit is a GAP cost that will be included in the Tracker. Any energy assistance sums not applied to arrears will be applied to a Qualified Customer's current bill.

The Affordability Component shall be calculated as follows:

- 1. Calculate four percent of the participant's income and add any available LIHEAP funds not applied to arrears to determine the affordability payment.
- 2. Sum the participant's annual usage and determine participant's average annual bill.
- 3. Subtract the participant's affordability payment from the average monthly bill to determine the affordability credit amount.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-121

GAS AFFORDABILITY PROGRAM

Arrearage Forgiveness Component:

The Arrearage Forgiveness component consists of a monthly credit that will be applied each month after receipt of the Qualified Customer's payment. The credit will be designed to retire pre-program arrears over a period of up to 24 months, with the Company matching the Qualifying Customer's contribution to retiring pre-program arrears. The credit is determined by taking the pre-program arrears divided by the number of months to retire the arrears divided by two and then subtracting any energy assistance sums received by the Company on behalf of the customer divided by the number of months remaining to retire the arrears divided by two. This arrearage forgiveness credit is a GAP cost that will be included in the Tracker.

Conditions of Service:

Enrollment participation is limited to a first come first served basis until the estimated GAP dollar cap is reached.

Before the start of an enrollment period, Great Plains will mail information on the GAP and an application to participate in the GAP to targeted current LIHEAP customers in arrears. The application for participation must be completed in full and returned to Great Plains before the close of the enrollment period.

Regardless of arrears balances, Great Plains agrees to maintain service and suspend collection activities to Qualified Customers if they maintain their payment schedule.

Qualified Customers must maintain an active Great Plains account in said customer's name at their permanent primary residence only to be eligible for the GAP.

Qualified Customers agree to notify Great Plains of any changes in address, income level, or household size. Such changes may result in removal from the GAP. Additionally, Qualified Customers who do not continue to qualify under the provisions of Section 1 above can be removed from the GAP.

If a Qualified Customer fails to pay two consecutive monthly payments in full under the GAP, they will be terminated from the GAP and will be subject to Great Plains' regular collection practices including the possibility of disconnection.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-122

GAS AFFORDABILITY PROGRAM

Funding:

Total GAP costs, which include start-up costs, Affordability component, Arrearage Forgiveness component and incremental administration costs incurred by Great Plains shall not exceed \$70,000 per year. Great Plains shall limit administrative costs included in the tracker (except start-up related costs) included in the tracker to 5% of total GAP costs. Administrative costs will include, but are not limited to, the costs to inform customers of the GAP and costs to process and implement enrollments.

Great Plains shall recover the GAP costs in a separate Delivery Charge applicable to all customers receiving firm service under Residential Gas Service and Firm General Service Rate Schedules at a rate of \$0.02295 per dk.

A tracking mechanism ("Tracker") will be established to provide for recovery of all actual GAP costs as compared to the recovery of GAP costs through rates. Great Plains will track and defer GAP costs with regulatory approval. Carrying charges at a rate equal to the authorized rate of return of 7.119% established in Docket No. G004/GR-19-511 shall be applied to the balance and recovered. The prudency of the GAP costs are subject to a regulatory review. Great Plains may petition the Commission to adjust this rate in order to true up the GAP balance in the Tracker in its next general rate case.

Evaluation:

The GAP shall be evaluated for the years 2019 through 2021 with an evaluation filed with the Commission by May 31, 2022.

Annual reports to be submitted by March 31 of each year will include the effect of the GAP on customer payment frequency, payment amount, arrearage level and number of customers in arrears, service disconnections, retention rates, customer complaints and utility customer collection activity. The annual reports may also include information about customer satisfaction with the GAP.

The financial evaluation will include a GAP cost-effectiveness analysis from a ratepayer perspective comparing the 1) total GAP costs, which includes the Affordability component, Arrearage Forgiveness component and total company incurred administration costs, to 2) the total net savings including cost reductions on utility functions such as the impact of the GAP on write-offs, service disconnections and reconnections and collections activities.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-123

GAS AFFORDABILITY PROGRAM

GAP Revocation:

GAP, upon approval by the Commission, is effective unless the Commission, after notice and hearing, rescinds or amends its order approving GAP.

Applicability:

Unless otherwise specified in this tariff, Qualified Customers in the GAP shall receive service in accordance with all terms and conditions of the standard gas service tariffs applicable to residential customers.

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Section No. 5 Original Sheet No. 5-125

REVENUE DECOUPLING MECHANISM

Applicability:

This rate schedule represents a Revenue Decoupling Mechanism (RDM) that serves to reduce the Company's financial disincentive to the promotion of energy efficiency and conservation by separating the link between the Company's revenues from changes in the volume of gas sales. This mechanism complies with the legislative intent and language of Minnesota Statute, Section 216B.2412 Decoupling of Energy Sales from Revenue.

The RDM is applicable to all rate classes with the exception of customers served under a flexible distribution rate agreement.

Revenue Decoupling Mechanism:

The Revenue Decoupling Mechanism includes two components: a RDM Adjustment and a Margin Sharing Credit.

- 1. **RDM Adjustment:** the RDM Adjustment calculations will be performed annually for each rate class with the exception of the Large Interruptible Rate Schedules 82 and 85. Customers taking service under Rate 82 and 85 are not subject to this component of the RDM rate starting after the 2020 evaluation period.
 - a. The RDM will compare the level of non-gas revenues authorized in the last general rate case (excluding those revenues associated with the CCRC), adjusted for customer growth, to the level of non-gas revenues collected by rate class to determine either a revenue shortfall or surplus for each calendar year. An adjustment per Dk per rate class will be calculated if either a revenue shortfall or surplus exists.
 - b. An RDM adjustment per Dk will be calculated annually for each class of customers to which the RDM applies. The adjustment shall be calculated in the following manner per rate class:
 - c. Authorized Margin per Customer: the non-gas revenues divided by the number of customers per rate class as authorized in the Company's last general rate case.
 - d. Designed Revenues: authorized margin per customer multiplied by authorized customers unless actual customers per rate class for the



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Section No. 5 Original Sheet No. 5-126

REVENUE DECOUPLING MECHANISM

calendar year under review are greater than the authorized level of customers. If actual customers exceed authorized customers, actual customers shall be used.

- e. RDM Adjustment per Dk = (Designed Revenues less actual non-gas revenues) divided by forecasted volumes for each rate class of customers. The RDM is symmetrical in form and can result in either a bill surcharge or credit for each rate class of customers. Bill surcharges applicable to the RDM shall be capped at ten percent of non-gas margin revenues (excluding revenues for the CCRC) by rate class.
- 2. Margin Sharing Credit: at the time of each RDM adjustment, the Company will compute a Margin Sharing Credit (MSC) based on the margin revenues collected from the identified customer authorized in Docket No. G004/GR-19-511, including any prior period over or under collected balances. The MSC will be allocated to the various rate classes based on the Margin Sharing Allocation authorized in Docket No. G004/GR-19-511.

The per unit credit shall be determined by dividing each rate class' MSC allocation by the forecasted volumes for each rate class of customers, excluding flexible rate contract customers. The MSC rate per Dk will be a component of the RDM rate billed customers.

Pilot Program:

The RDM established under this tariff is new to the Company's rate design and was not included in any prior rate structure of the Company. The RDM was initially authorized to be effective for a pilot period of 36 months beginning January 1, 2017. The RDM has been extended one year through 2020. The Company may request approval from the Commission to extend the RDM beyond 2020.

Annual RDM Adjustment:

- a. No later than March 1st, the Company shall file with the Commission a report that specifies the RDM adjustments to be effective for each rate class.
- b. The applicable rate adjustment under the RDM shall be effective with service rendered on or after April 1 of the year in which the evaluation report was filed. Any over or under collection will be added to or subtracted from the Annual RDM Adjustment for the next RDM filing.

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REVENUE DECOUPLING MECHANISM

- c. In the event any portions of the proposed rate adjustments are modified by the Commission, the proposed rate adjustments shall be adjusted in accordance with the Commission's order.
- d. The Company shall record its best estimate of the amounts to be recognized under the RDM so as to reflect in its books and records a fair representation of the impact of this rider in actual earnings. Such estimate shall be adjusted, if necessary, upon filing the RDM calculations with the Commission, and again upon final Commission approval.

Revenue Decouping meenanism (RDm Re				
	Revenue	Margin		
	Decoupling	Sharing	RDM	
	Adjustment 1/	Credit	Rate/Dk	
Residential Rate 60				
Former Rate N60 2/	(\$0.2038)	(\$0.3494)	(\$0.5532)	
Former Rate S60 3/	(\$0.2047)	(\$0.3494)	(\$0.5541)	
Firm General Rate 70				
Former Rate N70 2/	(\$0.1244)	(\$0.2516)	(\$0.3760)	
Former Rate S70 3/	\$0.0090	(\$0.2516)	(\$0.2426)	
Small Interruptible Sales & Transportation				
Former Rates N71 and N81 2/	\$0.0795	(\$0.1880)	(\$0.1085)	
Former Rates S71 and S81 3/	(\$0.1182)	(\$0.1880)	(\$0.3062)	
Large Interruptible Sales & Transportation				
Former Rates N82 and N85 2/	\$0.0360	(\$0.0723)	(\$0.0363)	
Former Rates S82 and S85 3/	\$0.0788	(\$0.0723)	\$0.0065	
MSC Customer (former North rate)	\$0.0360		\$0.0360	
Interruptible Grain Drying Rate 73				
Former Rate N71 2/	\$0.0795	(\$0.1521)	(\$0.0726)	
Former Rate S71 3/	(\$0.1182)	(\$0.1521)	(\$0.2703)	
Former Rate N85 2/	\$0.0360	(\$0.1521)	(\$0.1161)	
1/ Revenue Decoupling Adjustment rates effective April 1, 2020, Docket No				

Revenue Decoupling Mechanism (RDM Rate per Dk):

 Revenue Decoupling Adjustment rates effective April 1, 2020, Docket No. G004/M-20-335.

2/ Applicable to the Company's former North rate area and customers served in the communities of Breckenridge, Crookston, Fergus Falls, Pelican Rapids, and Vergas.

3/ Applicable to the Company's former South rate area and customers served in the communities of Belview, Boyd, Clarkfield, Danube, Dawson, Echo, Granite Falls, Marshall, Montevideo, Redwood Falls, Renville, Sacred Heart, and Wood Lake.

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Section No. 5 Original Sheet No. 5-130

GAS UTILITY INFRASTRUCTURE COST ADJUSTMENT

Applicability:

This rate schedule constitutes provision to recover the costs of investment and associated expenses for the replacement of natural gas distribution facilities required to comply with state and federal pipeline safety programs. It specifies the procedure to be utilized to adjust the rates for natural gas sold or transported under Great Plains' rate schedules in order to reflect: (a) the projected revenue requirement for the period the adjustment will be in effect and (b) a true-up of the prior year adjustment.

Effective Date

The effective dates of the Gas Utility Infrastructure Cost Adjustment (GUIC) shall be service rendered on and after October 1 each year with a filing date of April 15, which is at least 150 days before the proposed effective date.

Adjustment:

- 1. The Projected Revenue Requirement shall include:
 - a. The return on investment on the rate base reflecting the eligible projects shall be based on the twelve month average of the projected investment and the authorized rate of return authorized in the most recent general rate case, unless otherwise determined by the Commission.
 - b. The operation and maintenance, depreciation expense and ad valorem tax expense associated with the eligible projects.
 - c. The revenue requirement shall be apportioned to each rate class based on the authorized non-gas costs (margin) apportionment.
 - d. The revenue requirement for each rate class shall be divided by projected annual dk sales and transportation volumes, excluding flexible rate contracts, to derive a cost per dk for each rate class.
- 2. The true-up
 - a. For each annual period ending December 31 a true-up will be calculated for each rate class and will be applied effective with the change in the GUIC. This adjustment shall include:
 - 1. The balance in the (over) under recovered account as of December 31.
 - 2. The difference between the revenue requirement based on actual project costs and recovered costs for each customer class for the

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GAS UTILITY INFRASTRUCTURE COST ADJUSTMENT

twelve months ending December 31. The amount may be an under recovery or (over) recovery.

- b. The resulting balance is divided by the projected annual dk sales and transportation volumes.
- 3. When the Company files its next general rate case, all project costs shall be removed from the GUIC tracker and included in base rates. Only the true-up component (remaining GUIC tracker balance) shall remain in the GUIC Rider to be either collected or refunded to customers over a subsequent period.
- 4. The current GUIC adjustment for each rate class is (excluding flexible rate contracts):

	Adjustment Per Dk
<u>Sales</u>	
Residential	\$0.3041
Firm General	\$0.1803
Small Interruptible 1/	\$0.1788
Large Interruptible 2/	\$0.0975
Transportation	
Small Interruptible	\$0.0350
Large Interruptible	\$0.0865

- 1/ Includes customers served under interruptible Grain Drying Rate 73 that prior to January 1, 2021 were served under the Company's Small interruptible Gas Sales Service Rate 71.
- 2/ Includes customers served under interruptible Grain Drying Rate 73 that prior to January 1, 2021 were served under the Company's Large Interruptible Gas Sales Service Rate 85.

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GENERAL Terms and Conditions

I. PURPOSE:

These rules are intended to define good practice, which can normally be expected, but are not intended to exclude other accepted standards and practices not covered herein. They are intended to ensure adequate service to the public and protect the Company from unreasonable demands.

The Company undertakes to furnish service subject to the rules and regulations of the Minnesota Public Utilities Commission and as supplemented by these general provisions, as now in effect or as may hereafter be lawfully established, and in accepting service from the Company, each customer agrees to comply with and be bound by said rules and regulations and the applicable rate schedules.

II. DEFINITIONS:

The following terms used in this tariff shall have the following meanings, unless otherwise indicated:

AGENT – The party authorized by the transportation service customer to act on that customer's behalf.

APPLICANT – A customer requesting Company to provide service.

BTU - British Thermal Unit(s) - A quantity of heat required to raise the temperature of one pound of water one degree Fahrenheit.

CCF - Hundred cubic feet - The basic measurement of the amount of gas used.

COMMISSION - Public Utilities Commission of the State of Minnesota.

COMPANY - Great Plains Natural Gas Co.

COMPANY'S OPERATING CONVENIENCE – The utilization, under certain circumstances, of facilities or practices not ordinarily employed which contribute to the overall efficiency of Company's operations. This does not refer to the customer's convenience or to the use of facilities or adoption of practices required to comply with applicable laws, ordinances, rules or regulations, or similar requirements of public authorities.

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CURTAILMENT – A reduction of transportation or retail natural gas service deemed necessary by the Company. Also includes any reduction of transportation natural gas service deemed necessary by the pipeline.

CUSTOMER – Any individual, partnership, corporation, firm, other organization or government agency supplied with service by Company at one location and at one point of delivery unless otherwise expressly stated in these rules or in a rate schedule.

DECATHERM (DK)- 10 therms.

DELIVERY POINT – The point at which customer assumes custody of the gas being transported. This point will normally be at the outlet of Company's meter(s) located on customer's premises.

EXCESS FLOW VALVE – Safety device designed to automatically stop or restrict the flow of gas if an underground pipe is broken or severed.

FLEXIBLE RATE CUSTOMER - An interruptible service customer qualifying for a flexible rate provision as prescribed in the interruptible service rate schedules.

GAS DAY – Means a period of twenty-four consecutive hours, beginning and ending at 9:00 a.m. Central Clock Time.

INTERRUPTION – A cessation of transportation or retail natural gas service deemed necessary by Company.

INTERRUPTIBLE CUSTOMER - A customer qualifying for service as prescribed in the interruptible service rate schedules.

NOMINATION – The daily dk quantity of natural gas requested by customer for transportation and delivery to customer at the delivery point during a gas day.

NON-RESIDENTIAL CUSTOMER - Service provided to a business enterprise in space occupied and operated for non-residential purposes. Typical service includes stores, offices, shops, restaurants, boarding houses, hotels, service garages, wholesale houses, filling stations, barber shops, beauty salons, common areas of shopping malls, schools, etc.

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PIPELINE – The transmission company(s) delivering natural gas into company's system.

RESIDENTIAL CUSTOMER - A customer using natural gas for residential use (space heating, cooling, water heating, clothes drying, etc.) through an individual meter in a single family dwelling or building, or for residential use in an individual apartment, mobile home, or for residential use in not over four households served by a single meter in a multiple family dwelling. Residential premises used regularly for professional or business purposes (doctor's office, small store, etc.) are considered residential where the residential natural gas usage is half or more of the total gas usage.

RATE – Shall mean and include every compensation, charge, fare, toll, rental and classification, or any of them, demanded, observed, charged or collected by the Company for any service, product, or commodity, offered by the Company to the public, and any rules, regulations, practices or contracts affecting any such compensation, charge, fare, toll, rental or classification.

RECEIPT POINT – The intertie between Company and the interconnecting pipeline(s) at which point Company assumes custody of the gas being transported.

SHIPPER – The party with whom the Pipeline has entered into a service agreement for transportation services

THERM - A unit of heat equal to 100,000 Btu's.

TRANSPORTATION CUSTOMER - A customer who qualifies for transportation service as prescribed in the transportation service rate schedules and that has entered into a gas transportation agreement with the Company to have gas other than Company system supply delivered to the Company's border station on the customer's behalf.

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GENERAL Terms and Conditions

III. CUSTOMER OBLIGATION:

APPLICATION FOR SERVICE – A customer desiring gas service must make application to the Company before commencing the use of the Company's service. The Company reserves the right to require a signed application or without contract for service to be furnished. All applications and contracts for service must be made in the legal name of the customer desiring the service. The Company may refuse a customer or terminate service to a customer who fails or refuses to furnish reasonable information requested by the Company for the establishment of a service account. Any customer who uses gas service in the absence of application or contract shall be subject to the Company's rates, rules, and regulations and shall be responsible for payment of all service used.

Subject to rates, rules, and regulations, the Company will continue to supply gas service until notified by customer to discontinue the service. The customer will be responsible for payment of all service furnished through the date of discontinuance.

INPUT RATING – All new customers whose consumption of gas for any purpose will exceed an input of 2,500,000 Btu per hour, metered at a single delivery point, shall consult with the Company and furnish details of estimated hourly input rates for all gas utilization equipment. Where system design capacity permits, such customers may be served on a firm basis. Where system design capacity is limited, and at Company's sole discretion, Company will serve all such new customers on an interruptible basis only. Architects, contractors, heating engineers and installers, and all others should consult with the Company before proceeding to design, erect or redesign such installations for the use of natural gas. This will ensure that such equipment will conform to the Company's ability to adequately serve such installations with gas.

ACCESS TO CUSTOMER'S PREMISES – Company representatives, when properly identified, shall have access to customer's premises at all reasonable times (8 a.m. to 5 p.m. Monday – Friday unless an emergency situation requires access outside these hours) for the purpose of reading meters, making repairs, making inspections, removing the Company's property, or for any other purpose incidental to the service.

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COMPANY PROPERTY – The customers shall exercise reasonable diligence in protecting the Company's property on their premises and shall be liable to the Company in case of loss or damage caused by their negligence or that of their employees.

INTERFERENCE WITH COMPANY PROPERTY – The customer shall not disconnect, change connections, make connections or otherwise interfere with Company's meters or other property or permit same to be done by other than the Company's authorized employees.

RELOCATED LINES - Where Company facilities are located on a public or private utility easement and there is a building encroachment(s), over gas facilities, the customer shall be charged for line relocation on the basis of actual costs incurred by the Company including any required easements or permits.

NOTIFICATION OF LEAKS – The customer shall immediately notify the Company at its office of any escape of gas in or about the customer's premises.

TERMINATION OF SERVICE – All customers are required to notify the Company, to prevent their liability for service used by succeeding tenants, when vacating their premises. Upon receipt of such notice, the Company will read the meter and further liability for service used on the part of the vacating customer will cease.

REPORTING REQUIREMENTS – Customer shall furnish Company all information as may be required or appropriate to comply with reporting requirements of duly constituted authorities having jurisdiction over the matter herein.

QUALITY OF GAS – The gas tendered to the Company shall conform to the applicable quality specifications of the transporting Pipeline's tariff.

IV. LIABILITY

CONTINUITY OF SERVICE – The Company will use all reasonable care to provide continuous service but does not assume responsibility for a regular

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and uninterrupted supply of gas service and will not be liable for any loss, injury, death, or damage resulting from the use of service, or arising from or caused by the interruption or curtailment of the same, except when such loss, injury or damage results from the negligence of the Company.

CUSTOMER'S EQUIPMENT – Neither by inspection or non-rejection, nor in any other way does the Company give any warranty, express or implied, as to the adequacy, safety or other characteristics of any structures, equipment, lines, appliances or devices owned, installed or maintained by the customer or leased by the customer from third parties. The customer is responsible for the proper installation and maintenance of all structures, equipment, lines, appliances, or devices on the customer's side of the point of delivery, and for the natural gas after it passes the point of delivery. The customer must assume the duties of inspecting all structures including the house piping, chimneys, flues and appliances on the customer's side of the point of delivery to ensure all are in working order. It is the Company's obligation to supply satisfactory service and any use of equipment by the customer that prevents the Company from carrying out this obligation must be corrected by the customer.

COMPANY EQUIPMENT AND USE OF SERVICE – The Company will not be liable for any loss, injury, death or damage resulting in any way from the supply or use of gas or from the presence or operation of the Company's structures, equipment, lines, or devices on the customer's premises, except loss, injuries, death, or damages resulting from the negligence of the Company.

INDEMNIFICATION – Customer agrees to indemnify and hold Company harmless from any and all injury, death, loss or damage resulting from customer's negligent or wrongful acts under and during the term of service. Company agrees to indemnify and hold customer harmless from any and all injury, death, loss or damage resulting from Company's negligent or wrongful acts under and during the term of service.

FORCE MAJEURE – In the event of either party being rendered wholly or in part by force majeure unable to carry out its obligations, then the obligations of the parties hereto, so far as they are affected by such force majeure, shall be suspended during the continuance of any inability so caused. Such causes or

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contingencies affecting the performance by either party, however, shall not relieve it of liability in the event of its concurring negligence or in the event of its failure to use due diligence to remedy the situation and remove the cause in an adequate manner and with all reasonable dispatch, nor shall such causes or contingencies affecting the performance relieve either party from its obligations to make payments of amounts then due hereunder, nor shall such causes or contingencies relieve either party of liability unless such party shall give notice and full particulars of the same in writing or by telephone to the other party as soon as possible after the occurrence relied on. If volumes of customer's gas are destroyed while in Company's possession by an event of force majeure, the obligations of the parties shall terminate with respect to the volumes lost.

The term "force majeure" as employed herein shall include, but shall not be limited to, acts of God, strikes, lockouts or other industrial disturbances, failure to perform by any third party, which performance is necessary to the performance by either customer or Company, acts of the public enemy or terrorists, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrest and restraint of rulers and peoples, civil disturbances, explosions, breakage or accident to machinery or lines of pipe, line freeze-ups, sudden partial or sudden entire failure of gas supply, failure to obtain materials and supplies due to governmental regulations, and causes of like or similar kind, whether herein enumerated or not, and not within the control of the party claiming suspension, and which by the exercise of due diligence such party is unable to overcome; provided that the exercise of due diligence shall not require settlement of labor disputes against the better judgment of the party having the dispute.

The term "force majeure" as employed herein shall also include, but shall not be limited to, inability to obtain or acquire, at reasonable cost, grants, servitudes, rights-of-way, permits, licenses, or any other authorization from third parties or agencies (private or governmental) or inability to obtain or acquire at reasonable cost necessary materials or supplies to construct, maintain, and operate any facilities required for the performance of any obligations under this agreement, when any such inability directly or indirectly contributes to or results in either party's inability to perform its obligations.

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V. TERMS AND CONDITIONS:

- 1. AGREEMENT Upon request of the Company, customer may be required to enter into an agreement for any service.
- 2. RATE OPTIONS Where more than one rate schedule is available for the same class of service, the Company will assist the customer in selecting the applicable rate schedule(s). The Company is not required to change a customer from one rate schedule to another more often than once in twelve months unless there is a material change in the customer's load which alters the availability and/or applicability of such rate(s), or unless a change becomes necessary as a result of an order issued by the Commission or a court having jurisdiction. The Company will not be required to make any change in a fixed term contract except as provided therein.

3. RULES FOR APPLICATION OF GAS SERVICE:

- (a) Residential gas service is available to any residential customer for domestic purposes only.
- (b) Non-residential service is defined as service provided to a business enterprise in space occupied and operated for non-residential purposes.
- (c) If separate metering is not practical for a single unit (one premise) that is using gas for both domestic purposes and for conducting business (or for Non-residential purposes as defined herein), the customer will be billed under the predominate use policy. Under this policy, the customer's combined service is billed under the rate (Residential or Non-residential) applicable to the type of service which constitutes 50% or more of the customer's total connected load.
- (d) Other classes of service furnished by the Company shall be defined in applicable rate schedules or in rules and regulations pertaining thereto. Service to customers for whom no specific rate schedule is applicable shall be billed on the Non-residential rates.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 6 Original Sheet No. 6-11

GENERAL Terms and Conditions

- FIRM GAS SERVICE MAIN AND SERVICE LINE EXTENSIONS: The Company will install gas main extensions using the following guidelines applicable to firm gas main extensions:
 - a) The term "main" refers to the facilities that are typically constructed from a border station or regulator station with no particular terminus at a building or structure. Mains are normally installed in streets, alleys, dedicated public ways or dedicated utility easements.
 - b) Customer refers to customer ultimately taking natural gas service or a developer request to provide natural gas service to residential customers.
 - c) Cost Participation. Cost participation for firm gas extensions shall be determined as follows:
 - i) <u>Extensions 100 Feet or Less</u> The Company will extend a gas main up to, but not to exceed, 100 feet per home projected to be connected within twelve (12) months from the start of construction where natural gas is the primary fuel used for space heating.
 - ii) Extensions over 100 Feet or where natural gas in not the primary fuel used for space heating – The Company may require cost participation if the estimated capital expenditure is not cost justified. The extension will be considered cost justified if the calculated Maximum Allowable Investment equals or exceeds the estimated capital expenditures using the following formula:

Maximum Allowable Investment (MAI) =

Annual Basic Service Charge + (3rd Year Estimated Dk x Distribution Delivery Charge + GUIC + MSC) LARR

Where: LARR = 13.917%

The LARR, defined as the Levelized Annual Revenue Requirement Factor, is the annual rate required to recover the present value of a project over the life of a project.

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Section No. 6 Original Sheet No. 6-12

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- d) Cost of the extension shall include the gas main extension(s), valves, service line(s), cathodic protection equipment, any required payments made by the Company to the transmission pipeline company to accommodate the extension(s), and other costs excluding the distribution meter and regulator.
- e) Where cost participation is required, such extension is subject to execution of the Company's standard agreement for extensions by the customer.
- f) Contributions. In the event the extension is not cost justified, the customer(s) shall pay the Company the portion of the capital expenditures not cost justified. The extension will proceed if the customer:
 - i) Pays in advance to the Company the excess amount not cost justified in cash, or
 - ii) Agrees to pay a special monthly charge. If the customer discontinues service prior to the excess being paid in full, the balance will be due and payable upon discontinuance of service, or
 - iii) Agrees to pay annually a specified minimum charge. If the customer discontinues service prior to the excess being paid in full, the balance will be due and payable upon discontinuance of service, or
 - iv) Agrees to a combination of above methods, or
 - v) Customer may post a bond or an irrevocable letter of credit in the amount of the required contribution prior to construction and acceptable by the Company. Such bond, issued by a bonding company authorized to do business in the state or letter of credit shall be effective for the original five-year term and is subject to approval and acceptance by the Company. If at the end of the

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original five-year term, a contribution requirement exists in the subject project based on a recalculated maximum expenditure, the surety or guarantor shall reimburse the Company for such recalculated contribution requirement.

- vi) Upon completion of the project, the contribution amount will be adjusted to reflect actual costs, and an additional charge may be levied or a refund may be made.
- vii) If within the five year period from the extension(s) in service date, the number of active customers and related volumes exceeds the projections used to determine MAI, the Company shall re-compute the contribution requirement by recalculating the MAI.
- viii) The recalculated contribution requirement shall be collected from the new applicant(s).
- g) Refunds. Contributions for gas main extensions are refundable, without interest, for a period up to five (5) years from the date of completion of the main extension as additional customers are connected to the particular main extension for which the advance was made.
 - The Company will refund to the original contributor(s) the amount required to reduce their contribution to the recalculated contribution requirement. Customers who have posted a bond or letter of credit will be notified of any reduction in surety or guarantee requirements.
 - ii) No refunds will be made until the new applicants begin taking service from the Company.
 - iii) If the addition of new customers will increase the contribution required from existing customer(s), the extension will be considered a new extension and treated separately.
 - iv) No refund shall be made by Company after the five-year refund period and in no event shall the refund exceed the amount of the contribution.

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GENERAL Terms and Conditions

- h) The Company reserves the right to charge customer the cost associated with providing service to customer if service is not initiated within twelve (12) months of such installation.
- Firm Gas Service Line Extensions: The Company shall install gas service lines using the following general rules and regulations applicable to all firm gas service line extensions:
 - (1) The term "service line" refers to facilities that are constructed from a main to the final terminus at a building or structure.
 - (2) The Company shall furnish, own, and maintain all material and equipment to the outlet side of the meter on the customer's premise(s).
 - (3) The Company will extend a service line to serve customer(s) where natural gas is the primary fuel used for space heating without charge up to, but not to exceed, 75 feet. The length of the service line shall be determined by measurement from the customer's property line to the stop valve on the service riser.
 - (4) If the additional service line required is beyond 75 feet or natural gas is not the primary fuel used for space heating, the Company may require cost participation if the estimated capital expenditure is not cost justified. The extension will be considered cost justified if the calculated MAI equals or exceeds the estimated capital expenditures using the MAI formula provided in ¶ 4.c.ii.
 - (5) Where cost participation is required, such extension is subject to execution of the Company's standard agreement for extensions by the customer.
 - (6) Relocation of Existing Meters and Service Lines: When a customer requests relocation of a meter and/or service line, charges will be made at standard labor and materials rates.

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A minimum connection charge, per meter, covering the cost of the installation of the meter and regulator, the service connection, general inspection, and gas turn-on is payable at the time the application for service is submitted. The minimum connection charge is \$25.00 per meter for customers with gas input loads up to 400,000 BTU/hour; and \$50.00 per meter for customers with gas input loads above 400,000 BTU/hour.

- 5. INTERRUPTIBLE GAS MAIN AND SERVICE LINE EXTENSIONS: The Company will install gas main and service line extensions using the following guidelines:
 - a) Contribution. Prior to construction, the customer shall contribute an amount equal to the total cost of construction including all gas main extensions, valves, service line(s), cathodic protection equipment, regulators, meters (excluding remote data acquisition equipment), any required payments made by the Company to the transmission pipeline to accommodate the extensions, and other costs as adjusted for applicable federal and state income taxes.
 - i. The extension will proceed if the customer:
 - (1) Pays in advance to the Company the total cost of construction, or
 - (2) Customer may post a bond or irrevocable letter of credit in the amount of the required contribution prior to construction and acceptable by the Company. Such bond, issued by a bonding company authorized to do business in the state or letter of credit shall be effective for the original five-year term and is subject to approval and acceptance by the Company. If at the end of the original five-year term, a contribution requirement exists in the subject project based on a recalculated maximum expenditure, the surety or guarantor shall reimburse the Company for such recalculated contribution requirement.
 - ii. Upon completion of the construction, the contribution amount will be adjusted to reflect actual costs, and an additional charge may be levied or a refund may be made.

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Section No. 6 Original Sheet No. 6-16

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- iii. Remote data acquisition equipment costs shall be subject to the terms and conditions specified in the Company's Interruptible Gas Transportation Rates.
- b) Refund. Contributions for gas main and service line extensions are refundable, without interest, for a period up to five (5) years from the date of completion of the main extension.
 - i. If within the five-year period from the extension(s) in service date, the total of the customer's contribution and actual margin paid to the Company equals or exceeds the total present value of the revenue requirement associated with the extension, the Company shall refund the amount exceeding the revenue requirement on the following basis:
 - (1) Annually, beginning at the second (2nd) anniversary of the extension(s) in service date, the Company will refund to the customer, the amount exceeding the total present value of the revenue requirement at a rate of 50% of the current year margin associated with the customer's actual throughput.
 - (2) Customers who have posted a bond or letter of credit will be notified of any reduction in surety or guarantee requirements based on the above calculation.
 - (3) No refund shall be made by Company after the five-year refund period and in no event shall the refund exceed the amount of the contribution.
 - ii. If within the five-year period from the extension(s) in service date, additional customers (firm or interruptible) are connected to an interruptible customer's main extension, the Company shall (1) determine the pro rata cost share applicable to the other customer (2) reduce the original customer's contribution requirement by the pro rata cost attributed to the new customer and (3) calculate an MAI for a firm customer through the process described in Section V.¶ 4 of the

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Section No. 6 Original Sheet No. 6-17

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General Terms and Conditions or collect the full amount for an interruptible customer. The amount collected will be subject to the applicable refund provisions for the remainder of the refund period.

- c) Relocation of Existing Meters and Service Lines: When a customer requests relocation of a meter and/or service line, charges will be made at standard labor and material rates.
- d) A minimum connection charge, per meter, covering the cost of the installation of the meter and regulator, the service connection, general inspection, and gas turn-on is payable at the time the application for service is submitted. The minimum connection charge is \$100.00 for interruptible customers.
- 6. TEMPORARY SERVICE At the discretion of the Company, temporary service may be rendered to a customer's premise. The Company may require the customer to bear the cost of installing and removing the service in excess of any salvage realized. Advance installation payment may be required prior to installing the service. The customer shall pay the regular rates applicable to the class of service rendered.
- DISPATCHING Transportation customers will adhere to gas dispatching policies and procedures established by Company to facilitate transportation service. Company will inform customer of any changes in dispatching policies that may affect transportation services as they occur.
- 8. RULES COVERING GAS SERVICE TO MANUFACTURED HOMES The rules and regulation for providing gas service to manufactured homes are in accordance with the Code of Federal Regulations (24CFR Part 3280 Manufactured Homes Construction and Safety Standards) Subpart G and H which pertain to gas piping and appliance installation. In addition to the above rules, the Company also follows the regulations set forth in the NFPA 501A, Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities.

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Section No. 6 Original Sheet No. 6-18

GENERAL Terms and Conditions

- CONSUMER DEPOSITS A deposit or guarantee shall not be required from any customer or applicant for service who has established good credit. A deposit of up to an estimated two average months' bills or guarantee may be required if the customer or applicant:
 - (a) Has a poor credit history with the Company or any other utility having recently served the applicant.
 - (b) Has been disconnected or liable for disconnection for nonpayment of a service bill or any permissible reason which is not in dispute.

All deposits shall be in addition to payment of an outstanding bill.

Interest shall be paid on deposits in excess of \$20.00 at the rate of six percent per year compounded annually. Interest shall be payable from the date of deposit to the date of refund.

The deposit shall be refunded to the customer after twelve consecutive months of continuous prompt payment, upon discontinuation of service, or to satisfy a delinquent service bill. The deposit along with accrued interest shall be credited on the service bill. Direct payment of any balance due the customer shall be made within forty-five (45) days after termination of service.

The Company's procedures on deposit and guarantee requirements shall be in compliance with Minnesota Rules 7820.4200 – 7820.4700, Deposit and Guarantee Requirement.

10. DELIVERY PRESSURE - Delivery of natural gas by Company shall be at such varying pressures as may exist under operating conditions in the pipeline of Company at the point of delivery, and, unless otherwise mutually agreed to, shall not be less than 7" W.C. per square inch gauge pressure. The Customer shall install, operate and maintain, at its own expense, such pressure regulating devices as may be necessary to regulate the pressure of gas after delivery to the Customer.

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GENERAL Terms and Conditions

- 11. METERING AND MEASUREMENT:
 - (a) Company will meter the volume of natural gas delivered to customer at the delivery point. Such meter measurement will be conclusive upon both parties unless such meter is found to be inaccurate, in which case the quantity supplied to customer shall be determined by as correct an estimate as it is possible to make, taking into consideration the time of year, the schedule of customer's operations and other pertinent facts. Company will test meters in accordance with applicable state utility rules and regulations.
 - (b) Transportation customers agree to provide the cost of the installation of electronic data acquisition equipment to Company before transportation service is implemented.
- 12. MEASUREMENT UNIT FOR BILLING PURPOSES The measurement unit for billing purposes shall be one (1) decatherm (dk), unless otherwise specified. Billing will be calculated to the nearest one-tenth (1/10) dk. One dk equals 10 therms or 1,000,000 Btu's. Dk's shall be calculated by the application of a thermal factor to the volumes metered. This thermal factor consists of:
 - (a) An altitude adjustment factor used to convert metered volumes at local sales base pressure to a standard pressure base of 14.73 psia, and
 - (b) A Heating Value adjustment factor used to reflect the heating value of the gas delivered.
- 13. UNIT OF VOLUME FOR MEASUREMENT The unit of volume for purpose of measurement shall be one (1) cubic foot of gas at either local sales base pressure or 14.73 psia, as appropriate, and at a temperature base of sixty degrees Fahrenheit (60°F). All measurement of natural gas by orifice meter shall be reduced to this standard by computation methods, in accordance with procedures contained in <u>ANSI-API Standard 2530</u>, First Edition, as amended. Where natural gas is measured with positive displacement or turbine meters, correction to local sales base pressure shall be made for actual pressure and temperature with factors calculated from Boyle's and Charles' Laws. Where gas is delivered at 20 psig or more, the deviation of

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the natural gas from Boyle's Law shall be determined by application of <u>Supercompressibility Factors for Natural Gas</u> published by the American Gas Association, Inc., copyright 1955, as amended or superseded. Where gas is measured with electronic correcting instruments at pressures greater than local sales base, supercompressibility will be calculated in the corrector using AGA-3/NX-19, as amended, supercompressibility calculation. For hand billed accounts, application of supercompressibility factors will be waived on monthly-billed volumes of 250 dk or less.

14. METER READING PROCEDURES - Meters shall be read once a month as nearly as practicable to thirty (30) day intervals. In remote areas, customers may supply meter readings on forms provided by the Company. A Company representative must, however, read the customer's meter at least once every twelve months, at the customer's request, or when there is a change in customer. Meter reading procedures shall be done in accordance with Minnesota Rules 7820.3300.

When access to a meter cannot be gained, the customer fails to supply a meter reading form in time for the billing operation, or in case of emergency, an estimated bill may be rendered. Estimated bills shall be based on the customer's normal consumption for a previous corresponding period. Estimated Billing procedures shall be done in accordance with Minnesota Rules 7820.3400.

- 15. BILLING ADJUSTMENTS -
 - (a) In the event a customer service bill is in error due to an incorrect meter reading, incorrect rate calculation, or other similar reason, the error shall be corrected in accordance with Minnesota Rule 7820.4000. If the error date can be fixed with reasonable certainty, the remedy shall be calculated on the basis of payments for service rendered after that date, but in no event for a period longer than one year before the discovery of an undercharge and three years before the discovery of an overcharge.

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- i. If an overcharge has occurred, the Company shall calculate the difference, plus interest, for the period beginning three years before the date of discovery. Interest will be calculated as prescribed by Minnesota Statutes § 325E.02(b). If the recalculated bills indicate that more than one dollar (\$1.00) is due an existing customer or two dollars (\$2.00) is due a person no longer a customer of the Company, the full amount shall be refunded to the Customer. The refund to an existing Customer may be in cash or as a credit on the bill. If a refund is due a person no longer a Customer of the Company, the Company shall mail to the customer's last known address either a refund, or a notice that the customer has three months in which to request a refund from the Company.
- ii. If an undercharge has occurred, the Company shall calculate the difference for the period beginning one year before the date of discovery. If the recalculated bills indicate that the amount due the Company exceeds ten dollars (\$10.00), the Company may bill the customer for the amount due. The Company will not bill for any undercharge incurred after the date of a customer inquiry or complaint if the Company failed to begin investigating the matter within a reasonable time and the inquiry or complaint ultimately resulted in the discovery of the undercharge.

The Company shall offer a payment agreement to customers who have been undercharged if no culpable conduct by the customer or resident of the customer's household caused the undercharge. The agreement shall cover a period equal to the time over which the undercharge occurred or a different time period that is mutually agreeable to the customer and the Company, except that the duration of a payment agreement offered by the Company to a customer whose household income is at or below 50 percent of the state median household income must consider the financial circumstances of the customer's household. No interest or delinquency fee shall be charged as part of an undercharge agreement.

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(b) <u>Fast Meters</u> - Whenever any meter is found upon test to have an average error of more than two percent (2%) fast, the Company shall refund to the Customer the overcharge. If the error is due to a cause the date of which can be determined with reasonable certainty, then the refund will be computed from that date, but in no event for a period longer than one (1) year. If the period of the inaccuracy cannot be determined, then it shall be assumed that the full amount of the inaccuracy existing during the last half of the period since the meter was last tested but not to exceed six months.

If the recalculated bills indicate that more than one dollar (\$1.00) is due an existing customer or two dollars (\$2.00) is due a person no longer a customer of the Company, the full amount of the calculated difference, plus interest, between the amount paid and the recalculated amount shall be refunded to the Customer. The refund to an existing Customer may be in cash or as a credit on the bill. If a refund is due a person no longer a Customer of the Company, the Company shall mail to the customer's last known address either a refund, or a notice that the customer has three months in which to request a refund from the Company.

(c) Slow Meters - Whenever any meter is found upon test to have an average error of more than two percent (2%) slow, the Company may charge for the gas consumed during the period of inaccuracy but not included in bills previously rendered. If the error is due to a cause the date of which can be determined with reasonable certainty, then the Company may bill the Customer for the amount that the test indicates has been undercharged for the period of the inaccuracy, but not for a period longer than one (1) year. If the period of inaccuracy cannot be determined, then the charge shall be based on a corrected meter reading for a period equal to one-half of the time elapsed since the previous test, but not to exceed six months. For the purpose of this billing adjustment, the meter error shall be one-half of the algebraic sum of the error at full-rated flow plus the error at check flow. No back-billing from the time of notification by the Customer will be sanctioned if the Customer has called to the Company's attention his/her doubts as to the meter's accuracy and the Company has failed, within a reasonable time, to check it.

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If the recalculated bills indicate that the amount due the Company exceeds ten dollars (\$10.00), the Company may bill the Customer for the amount due. The first billing rendered shall be separated from the regular bill and the charges explained in detail.

Billing adjustments due to inaccurate meters shall be done in accordance with Minnesota Rules 7820.3900.

16. BILLING AND TERMS OF PAYMENT - A service bill shall be submitted by the Company to the customer once a month as nearly possible to thirty (30) day intervals. Scheduled billing intervals shall not be less than twenty-five (25) days.

Service bills will be due twenty two (22) days from the current billing date. If payment is not recorded to the customer's account prior to the next scheduled billing date, amounts in excess of \$10.00 are subject to a late payment charge as itemized on the effective rate schedule.

Payments shall be credited to the oldest outstanding account balance before application of the above late payment charge. The late payment charge shall be calculated on the lesser of the outstanding account balance or the outstanding scheduled payments of those customers delinquent on either a budget billing or payment schedule plan.

The Company shall offer a payment agreement for the payment of arrears. Payment agreements shall consider a customer's financial circumstances and any extenuating circumstances of the household. No additional service deposit shall be charged to continue service to a customer who has entered and is reasonably on time under an accepted payment agreement.

- 17. PRIORITY OF SERVICE AND ALLOCATION OF CAPACITY Priority of Service from Highest to Lowest:
 - (a) Priority 1 Firm sales services.
 - (b) Priority 2 Small interruptible sales and small interruptible transportation services at the maximum rate on a pro rata basis.
 - (c) Priority 3 Large interruptible sales and large interruptible transportation services at the maximum rate on a pro rata basis.

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- (d) Priority 4 Large interruptible transportation services at less than the maximum rate from the highest rate to the lowest rate and on a pro rata basis where equal rates are applicable among customers.
- (e) Priority 5 Interruptible grain drying sales services.

Company shall have the right, in its sole discretion, to deviate from the above schedule when necessary for system operational reasons and if following the above schedule would cause an interruption in service to a customer who is not contributing to an operational problem on Company system.

Company reserves the right to provide service to customers with lower priority while service to higher priority customers is being curtailed due to restrictions at a given delivery or receipt point. When such restrictions are eliminated, Company will reinstate sales and/or transportation of gas according to each customer's original priority.

- 18. RETURNED CHECK CHARGE A charge of \$18.25 will be collected by the Company for each check charged back to the Company by a bank.
- 19. TAX CLAUSE To the total monthly bill computed as provided under the Customer General Terms and Conditions, Company shall have the right to add all or any part of the amount by which the cost to Company of the natural gas delivered to the Customer is increased in any month by any new or additional excise tax levied. The term "excise tax" wherever used in these schedules shall mean any occupation, production, severance, transportation, pipeline, footage, sales, or other excise tax or tax of similar nature now or hereafter imposed by any lawful authority upon or in respect to the production severance, transportation, or sale of natural gas sold by Company to the Customer whether under direct imposition or pursuant to the terms of any present or future contract.
- NOTICE TO DISCONTINUE GAS SERVICE Customers desiring to have their gas service disconnected shall notify the Company during regular business hours, one business day before service is to be disconnected. Such notice shall be by letter, or telephone call to the Company's Customer Service Center. Saturdays, Sundays and legal holidays are not considered business days.

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Section No. 6 Original Sheet No. 6-25

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- 21. DISCONNECTION OF SERVICE With notice the Company may disconnect service for any of the following reasons:
 - (1) For non-payment of a service bill, but only when the amount of the customer's outstanding bill equals or exceeds the amount of the customer's deposit.
 - (2) For failure to make proper application for service.
 - (3) For violations of any of the Company's rules on file with the Public Utilities Commission.
 - (4) For failure to meet a deposit or credit requirement.
 - (5) For failure to provide the Company reasonable access to its equipment and property.
 - (6) For breach of contract for service between the Company and the customer.
 - (7) For failure to furnish such service, equipment and/or rights of way necessary to serve the customer as have been specified by the Company as a condition of obtaining service.
 - (8) When determined by the Commission as prescribed by relevant state or other applicable standards or after individual hearing upon application of any person that customer is willfully wasting service through improper equipment.
 - (9) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

The Company shall reconnect or continue service to a customer's residence where a medical emergency exists provided that the Company receives from a medical doctor written certification, or initial certification by telephone and written certification within five business days, that failure to reconnect or continue service will impair or threaten the health or safety of a resident of the customer's household. The customer must enter into a payment agreement.

Without notice the Company may disconnect service for any of the following reasons:

(1) In the event of an unauthorized use of or tampering with the utility equipment.

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(2) In the event of a condition determined to be hazardous to the customer, to other customers of the utility, to the utility's equipment, or to the public.

Disconnection shall be in accordance with procedures contained in Minnesota Rules 7820.1000 – 7820.3000 on Disconnection of Service.

22. RECONNECTION OF SERVICE -

 (a) In the event service has been disconnected because the Customer could not pay the bill or meet deposit or credit requirements, the Customer shall pay a reconnection fee of forty five (\$45.00) dollars in addition to making a settlement satisfactory to the Company of the outstanding bill, before service is restored. The Customer will not be required to pay a reconnection fee when the disconnection was because of a condition determined to be hazardous to the Customer, other Customers of the Company, to the Company's equipment, or to the public.

Reconnection of service shall be done in accordance with Minnesota Rules 7820.2600.

(b) A customer who requests reconnection of service, during normal working hours, at a location where same customer discontinued the same service during the preceding 12-month period will be charged a reconnection fee as follows:

Residential – The Basic Service Charge applicable during the period while service was not being used or a minimum of \$45.00. The minimum will be based on standard overtime rates for reconnection of service after normal business hours.

Non- Residential – The Basic Service Charge applicable during the period while service was not being used. However, the reconnection charge applicable to seasonal business concerns such as irrigation, grain drying and asphalt processing shall be the Basic Service Charge applicable during the period while service was not being used less the Distribution

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Charge revenue collected during the period in-service. A minimum of \$45.00 will apply to reconnections occurring during normal business hours. The minimum will be based on standard overtime rates for reconnection of service occurring after normal business hours.

- (c) Transportation customers who cease service and then resume service within the succeeding 12 months shall be subject to a reconnection charge of \$160.00 whenever reinstallation of the required electronic measurement equipment is necessary.
- 23. UNAUTHORIZED USE OF SERVICE Unauthorized use of service is defined as any deliberate interference such as tampering with a Company meter, pressure regulator, registration, connections, equipment, seals, procedures or records that result in a loss of revenue to the Company.

Unauthorized service is also defined as reconnection of service that has been terminated, without the Company's consent.

- (a) Examples of unauthorized use of service include the following, but are not limited to:
 - (1) Bypass piping around meter.
 - (2) Bypass piping installed in place of meter.
 - (3) Meter reversed.
 - (4) Meter index disengaged or removed.
 - (5) Service or equipment tampered with or piping connected ahead of meter.
 - (6) Tampering with meter or pressure regulator that affects the accurate registration of gas usage.
 - (7) Gas being used after service has been discontinued by the Company
 - (8) Gas being used after service has been discontinued by the Company as a result of a new customer turning gas on without the proper connect request.

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- (b) In the event that there has been unauthorized use of service, customer shall be charged for:
 - (1) Time, material and transportation costs used in investigation.
 - (2) Estimated charge for non-metered gas.
 - (3) On-premise time to correct situation.
 - (4) Any damage to Company property.
- (c) Reconnection of Service:

Customer service so disconnected shall be reconnected after a customer has furnished satisfactory evidence of compliance with Company's rules and conditions of service, and paid all charges as hereinafter set forth in this procedure.

- (1) All delinquent bills, if any.
- (2) The amount of any Company revenue loss attributable to said tampering. Expenses incurred by the Company in replacing or repairing the

meter or other appliance costs incurred in preparation of the bill, plus costs as outlined in paragraph 23(b) above.

- (4) Reconnection fee applicable.
- (5) A cash deposit, the amount of which will not exceed the maximum amount determined in accordance with Commission Rules.
- 24. CUSTOMER COMPLAINTS The Company shall establish procedures whereby qualified personnel shall be available during regular business hours to receive and, if possible, resolve all customer inquiries, requests, and complaints.

If any complaint cannot be promptly resolved, the Company shall contact the customer within five (5) business days and at least once every fourteen (14) calendar days thereafter, and advise the customer regarding the status of its investigation until: the complaint is mutually resolved; or the Company advises the customer of the results of its investigation and final disposition of the matter; or the customer files a written complaint with the Public Utilities Commission or the courts.

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When the Public Utilities Commission forwards a customer complaint to the Company, the Company shall notify the Commission within ten (10) business days regarding the status or disposition of the complaint.

Customer complaints shall be handled in compliance to procedures contained in Minnesota Rule 7820.0300.

25. CUSTOMER DISPUTES – Whenever the customer advises the Company's designated representative prior to the disconnection of service that any part of the billing as rendered or any part of the service is in dispute, the Company shall investigate the dispute promptly, advise the customer of investigation and its result, attempt to resolve dispute, and withhold disconnection of service until the investigation is completed and the customer is informed of the findings in writing.

Upon the findings of the Company, the customer must submit payment in full of any bill which is due. If the dispute is not resolved to the satisfaction of the customer, he or she must submit the entire payment and may designate the disputed portion to be place in escrow to the Company. Such payment shall be called an escrow payment.

Customer disputes shall be handled in compliance to procedures contained in Minnesota Rule 7820.2700.

- 26. BALANCED BILLING PROGRAM All residential and commercial customers receiving natural gas under the Residential or Firm Gas Service rate schedules are eligible to enter into a Balanced Billing Plan. This option allows customers to be billed monthly based on a twelve-month rolling average of gas consumed multiplied by the currently effective rate for the month. Monthly bills will change minimally as fluctuations in consumption levels and natural gas prices occur throughout the year.
- 27. COLD WEATHER RULE Applicable to residential customers
 - (a) DEFINITIONS:
 - (1) Cold weather period the period beginning October 15 and continuing through April 15 of the following year.
 - (2) Customer a residential customer of a utility.

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- (3) Disconnection the involuntary loss of utility heating service as a result of a physical act by the Company to discontinue service. Disconnection includes installation of a service or load limiter or any device that limits or interrupts utility service in any way.
- (4) Household income the combined income, as defined in Minn. Stat. 290A.03, subd. 3, of all residents of the customer's household, computed on an annual basis. Household income does not include any amount received for energy assistance.
- (5) Reasonably timely payment –payment posted within five working days of agreed-upon due dates.
- (6) Reconnection the restoration of utility heating service after it has been disconnected.
- (7) Summary of rights and responsibilities a notice approved by the Minnesota Public Utilities Commission (Commission) that contains, at a minimum, the following:
 - i. An explanation of the provisions of Minn. Stat. §216B.096, subd. 5 (cold weather rule);
 - ii. An explanation of no-cost and low-cost methods to reduce the consumption of energy;
 - iii. A third party notice;
 - iv. Ways to avoid disconnection;
 - v. Information regarding payment agreements; An explanation of the customer's right to appeal a determination of income by the Company and the right to appeal if the Company and the customer cannot arrive at a mutually acceptable payment agreement; and
 - vi. A list of names and telephone numbers for county and local energy assistance and weatherization providers in each county served by the Company.
- (8) Third-party notice a Commission-approved notice containing, at a minimum the following information:
 - i. A statement that the Company will send a copy of any future notice of proposed disconnection of utility heating service to a third party designated by the residential customer;
 - ii. Instructions on how to request this service; and

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- i. A statement that the residential customer should contact the person the customer intends to designate as the third-party contact before providing the Company with the party's name.
- (9) Utility Great Plains Natural Gas Co. (Company)
- (10) Utility heating service natural gas or electricity used as a primary heating source, including electricity service necessary to operate gas heating equipment, for the customer's primary residence.
- (11) Working days –Mondays through Fridays, excluding legal holidays. The day of receipt of a personally served notice and the day of mailing of a notice shall not be counted in calculating working days.
- (b) COMPANY OBLIGATIONS BEFORE COLD WEATHER PERIOD: Each year between September 1 and October 15, the Company must provide all customers, personally or by first class mail, a summary of rights and responsibilities. The summary must also be provided to all new residential customers when service is initiated.
- (c) NOTICE BEFORE DISCONNECTION DURING COLD WEATHER PERIOD: Before disconnecting utility heating service during the cold weather period, the Company must provide, personally or by first class mail, a Commission – approved notice to a customer, in easy-to-understand language, that contains, at a minimum, the date of the scheduled disconnection, the amount due, and a summary of rights and responsibilities.
- (d) COLD WEATHER RULE: During the cold weather period, the Company may not disconnect and must reconnect utility heating service of a customer whose household income is at or below 50 percent of the state median income if the customer enters into and makes reasonably timely payments under a mutually acceptable payment agreement with the Company that is based on the financial resources and circumstances of the household, provided that, the Company may not require a customer to pay more than 10 percent of the household income toward current and past utility bills for utility heating service.

The Company may accept more than ten percent of the household income as the payment arrangement amount if agreed to by the customer.

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The customer or a designated third party may request a modification of the terms of a payment agreement previously entered into if the customer's financial circumstances have changed or the customer is unable to make reasonably timely payments.

The payment agreement terminates at the expiration of the cold weather period unless a longer period is mutually agreed to by the customer and the Company.

The Company shall use reasonable efforts to restore service within 24 hours of an accepted payment agreement, taking into consideration customer availability, employee availability, and construction-related activity.

(e) VERIFICATION OF INCOME:

In verifying a customer's household income, the Company may:

- (1) Accept the signed statement of a customer that the customer is income eligible;
- Obtain income verification from a local energy assistance provider or a government agency;
- (3) Consider one or more of the following:
 - i. The most recent income tax return filed by members of the customer's household;
 - ii. For each employed member of the customer's household, paycheck stubs for the last two months or a written statement from the employer reporting wages earned during the preceding two months.
 - Documentation that the customer receives a pension from the Department of Human Services, the Social Security Administration, the Veteran's Administration, or other pension provider;

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- iv. A letter showing the customer's dismissal from a job or other documentation of unemployment; or
- v. Other documentation that supports the customer's declaration of income eligibility.
- (4) A customer who receives energy assistance benefits under any federal, state, or county government programs in which eligibility is defined as household income at or below 50 percent of state median income is deemed to be automatically eligible for protection under the Cold Weather Rule and no other verification of income may be required.

(f) PROHIBITIONS AND REQUIREMENTS:

- (1) This section applies during the cold weather period.
- (2) The Company may not charge a deposit or delinquency charge to a customer who has entered into a payment agreement or a customer who has appealed to the Commission under ¶ 27(g) and Minn. Stat. 216B.096 subd. 8.
- (3) The Company may not disconnect service during the following periods:
 - i. During the pendency of any appeal under ¶ 27(g) and Minn. Stat. 216B.096, subd. 8;
 - ii. Earlier than ten working days after the Company has deposited in first class mail, or seven working days after the Company has personally served, the notice required under ¶ 27(c) and Minn. Stat. 216B.096, subd. 4 to a customer in an occupied dwelling.
 - iii. Earlier than ten working days after the Company has deposited in first class mail the notice required under ¶ 27(c) and Minn. Stat. 216B.096, subd. 4 to the recorded billing address of the customer, if the Company has reasonably determined from an on-site inspection that the dwelling is unoccupied;

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- On a Friday, unless the Company makes personal contact with, and offers a payment agreement consistent with this section to the customer;
- v. On a Saturday, Sunday, holiday, or the day before a holiday;
- vi. When the Company offices are closed;
- vii. When no Company personnel are available to resolve disputes, enter into payment agreements, accept payments, and reconnect service; or
- viii. When the Commission offices are closed.
- (4) The Company may not discontinue service until the Company investigates whether the dwelling is actually occupied. At a minimum, the investigation must include one visit by the Company to the dwelling during normal working hours. If no contact is made and there is reason to believe that the dwelling is occupied, the Company must attempt a second contact during non-business hours. If the personal contact is made, the Company representative must provide notice required under ¶ 27(c) and Minn. Stat. 216B.096, subd. 4 and, if the Company representative is not authorized to enter into a payment agreement, the telephone number the customer can call to establish a payment agreement.

The Company must reconnect utility service if, following disconnection, the dwelling is found to be occupied and the customer agrees to enter into a payment agreement or appeals to the Commission because the customer and the Company are unable to agree on a payment agreement.

(g) DISPUTES; CUSTOMER APPEALS:

- (1) The Company must provide the customer and any designated third party with a Commission-approved written notice of the right to appeal:
 - i. A Company determination that the customer's household income is more than 50 percent of state median household income; or

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- ii. When the utility and customer are unable to agree on the establishment or modification of a payment agreement.
- (2) A customer's appeal must be filed with the commission no later than seven working days after the customer's receipt of a personally served appeal notice or within ten working days after the Company has deposited a first class appeal notice.
- (3) The Commission must determine all customer appeals on an informal basis, within 20 working days of receipt of a customer's written appeal. In making its determination, the Commission must consider one or more of the factors in ¶ 27(e) and Minn. Stat. 216B.096, subd. 6.
- (4) Notwithstanding any other law, following an appeals decision adverse to the customer, the Company may not disconnect utility heating service for seven working days after the Company has personally served a disconnection notice, or for ten working days after the Company has deposited a first class mail notice. The notice must contain, in easy-tounderstand language, the date on or after which disconnection will occur, the reason for disconnection, and ways to avoid disconnection.
- (h) CUSTOMERS ABOVE 50 PERCENT OF STATE MEDIAN INCOME: During the cold weather period, a customer whose household income is above 50 percent of state median income:
 - i. Has the right to a payment agreement that takes into consideration the customer's financial circumstances and any other extenuating circumstances of the household; and
 - ii. May not be disconnected and must be reconnected if the customer makes timely payments under a payment agreement accepted by the Company.

 \P 27 (f) does not apply to customers whose household income is above 50 percent of state median income.

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- (i) REPORTING: Annually on November 1, the Company must electronically file with the Commission a report, in a format specified by the Commission, specifying the number of heating service customers whose service is disconnected or remains disconnected for nonpayment as of October 1 and October 15. If customers remain disconnected on October 15, the Company must file a report each week between November 1 and the end of the cold weather period specifying:
 - (1) The number of heating service customers that are or remain disconnected from service for nonpayment; and
 - (2) The number of heating service customers that are reconnected to service each week.

The Company may discontinue weekly reporting if the number of heating service customers that are or remain disconnected reaches zero before the end of the cold weather period.

The data reported under \P 27 (i) are presumed to be accurate upon submission and must be made available through the Commission's electronic filing system.

(j) NOTICE TO CITIES OF UTILITY DISCONNECTION: Notwithstanding Minn. Stat. §13.685 or any other law or administrative rule to the contrary, upon written request from a city, on October 15 and November 1 of each year, or the next business day if that date falls on a Saturday or Sunday, a report must be made available to the city of the address of properties currently disconnected and the date of the disconnection. Upon written request from a city, between October 15 and April 15, daily reports must be made available of the address and date of any newly disconnected properties. A city provided notice under this paragraph must provide the information on disconnection to the police and fire departments of the city within three business days of receipt of this notice.

For the purpose of this paragraph, "disconnection" means a cessation of services initiated by the Company that affects the primary heat source of a residence and service is not reconnected within 24 hours.

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Section No. 6 Original Sheet No. 6-37

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28. EXCESS FLOW VALVE – In accordance with Federal Pipeline Safety Regulations 49 CFR 192.383, the Company will install an excess flow valve on an existing service line at the customer's request at a mutually agreeable date. At the time of the customer's request Great Plains will provide the customer with a detailed explanation of the estimated installation costs identifying specific line items and the per hour rates that the customer would be charged. The actual cost of the installation excluding the cost of the excess flow valve and any other physical property necessary to install the excess flow valve, will be assessed to the customer.

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			Section No. Original Sheet No. 7-		
	DN FOR SERVICE LINE/ L METER FIRM NATURAL GAS	S SERVICE			
		ice Line/Additional Meter al Gas Service			
Co	nmunity:	Date:			
Acc	count Number:				
Wit	h this application, I hereby authorize connection of	firm natural gas service to the p	premises with the address:		
Billi	ng Address: (If different than the service address)				
MIM	IIMUM CONNECTION CHARGE:				
	ural gas input loads up to 400,000 BTU/hour ural gas input loads above 400,000 BTU/hour				
	minimum connection charge covers the cost of nection, general inspection, and the gas turn-on.	the installation of the meter a	and regulator, the service		
	minimum connection charge also covers the co- asurement of the service line commences at the c		service line up to 75 feet.		
	Great Plains Natural Gas Co. will not be held responsible for damage to customer-owned, underground piping or cable not located and marked prior to the installation of the natural gas service line.				
part	Any service line exceeding 75 feet or where natural gas is not the primary fuel used for space heating, cost participation may be charged to the customer if the estimated capital expenditure is not cost justified as determined in Section V.4.i.iv of the Company's General Terms and Conditions tariff.				
CUS	entire cost of the installed service line, less the i omer who does not connect and use a gas burni service line within 12 months of the installation of	ng heating, water heating, or co			
	ural gas service provided under this application is s Gas Tariff. Rates and conditions of service are sub				
Owr	ner:				
By:					
Rec	eived of:				
The	sum of:	\$			
For	payment of minimum connection charge for nature	al gas service.			
By:					
			GREAT PLAINS		
GP-2	(Rev. 12/18)		A Division of Montau-Joised Littline Co. In the Community to Serve*		
te Filed:	September 27, 2019	Effective Date:	Service rendered on and after January 1, 2021		
sued By:	Tamie A. Aberle Director - Regulatory Affairs	Docket No.:	G004/GR-19-511		



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Section No. 7 Original Sheet No. 7-2

APPLICATION FOR SERVICE LINE/ ADDITIONAL METER INTERRUPTIBLE NATURAL GAS SERVICE

Application For Service Line/Additional Meter Interruptible Natural Gas Service Community: Date: Account Number: With this application, I hereby authorize connection of interruptible natural gas service to the premises with the address: Billing Address: (If different than the service address) The minimum connection charge is \$100.00 and must be paid prior to the installation of any facilities. The minimum connection charge covers the installation of the meter and regulator, the service connection, general inspection, and the gas turn-on. Service line installation will be charged to the customer at current time and material rates. Payment of service line installation charges is due upon completion of the installation. Owner: By:_____ Received of: \$ The sum of: For payment of minimum connection charge for interruptible natural gas service. By: **Clear Form** URAL GAS CO ota Utilitias Co. GP-3 (Rev. 12/18) In the Community to Serve Date Filed: September 27, 2019 **Effective Date:** Service rendered on and after January 1, 2021 Issued By: Docket No.: G004/GR-19-511 Tamie A. Aberle **Director - Regulatory Affairs**



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Section No. 7 Original Sheet No. 7-3

CONSUMER BILL

	ADVISION of Montana-Dakota Uni In the Community		SERVICE FOR JOHN CUSTOMER 1234 MAIN AVE ANY TOWN, MN 56537-183 WWW.gpng.com	12 0 віш	COUNT NUMBER 13 456 7890 3 L date 1g 9, 2019	PAGE 1 of DATE DUE 3 Sep 3, 2019 AMOUNT DUE \$64.31	2
	ACCOUNT SUMMARY Previous Balance Payment Received 7/19/20 Current Gas Charges Amount A balance of \$10 or more rent late payment charge of 1.5%	Due on 9/3/19 naining after the due d		CUSTOMER SERVICE & EMERGENCY 1-877-267-4764 Emergencies: 24 hours a day Non-emergencies: Mon-Fri, 7 a.m. Email: customerservice@gpng.cc Mail: Great Planian Natural Gas Co Attr: Customer Service, PO Box 7 83707-1080. Please include your CALL BEFORE YOU DIG 811	7 p.m. : 	September 5 1 2 3 4 7 5 7 5 8 2 10 11 12 13 14 15 16 77 18 20 27 22 23 24 25 26 27 28 29 30 Payment Due A Ree "Mays to Pay Your Bit" on the back of the page.	
-	READING READING 109.3 - 102.4 = € Basic Service Charge - - Distribution Charge 7.0 Dix \$13.1 - - Cost of Cas 5.1 Dix \$3.9639 - - CORA Factor 1.9 Dix \$43.0 - - CRA Factor 5.1 Dix \$3.0013 CGRA Factor 0.9 Dix \$43.0013 - Infrastructure Cost Adjustment 7. Revenue Decoupling Mechanism - State 7ax 6.75% x \$50.61 - - - City Tax 0.5% x \$59.61 - - - PLEASE KEEP THIS PORTION FOR YOUR 1 - PLEASE KEEP THIS PORTION FOR YOUR 1	Average Daily Dk Average Daily Dk Average regional temp Days in billing period INFERENCE INFORMATION INFORMATION INFORMATION INFORMATION INFORMATION INFORMATION INFORMATION INFORMATION INFORMATION INFORMATION INFORMATIONATIONI INFORMATION INFORMATIONI INFORMATION INFORM	7511 = 7.0 23.00 9.24 20.22 7.41 0.07 -0.06 0.10 1.25 -1.62 4.10 0.30 0.30	Effective with service rendered or change of \$0.1786 per Dk from th	e base cost of gas	s set on 7/1/17.	
UTC	or phone		123 456 7890 3 Ick.		S	MTEDUE Sep 3, 2019 MOUNT DUE \$64.31	
-	JOHN CUSTOMER JOHN CUSTOMER 1234 W RIVER RD ANY TOWN MN 55	3		PO BOX 5600 BISMARCK ND 58506-5600 D112345678903	if diff	se enter amount enclosed erent than amount due. account number on check and payable to GPNG.]
Date Filed:	September	27, 2019		Effective Dat		Service rendere after January 1,	
Issued By:	Tamie A. A Director - R	berle legulatory A	ffairs	Docket No.:	C	G004/GR-19-51	1



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Section No. 7 Original Sheet No. 7-4

CONSUMER BILL

	S CO. w-Daixta Utilities Co. community to Serve*				a.m7 p.m. Monday-Fi service, please call Tuesday-Fri n	
Ways to Pay Your Bill. Online: Go to www.gpng.com for our free online payment service. Once you have registered, simply log in each month to make your payment using any active U.S. checking account. It's an easy and secure way to view and/or pay your bill online 24/7. Pay by Bank: Automatically pay your bill each month by authorizing Great Plains Natural Gas Co. to withdraw your payment from your financial institution on your bill's due date, wh is shown on your bill stub. Enroll electronically by logging in to your account online at www gpng.com and completing the online form. By Phone: Our self-service automated telephone system allows you to pay your gas bill or deposit anytime it is convenient – 24/7. To make a debit, credit card or check-by-phone payment, simply call our customer service number and follow the prompts to be connected with our independent service provider. A convenience fee for each transaction will apply.		By Mail: Mail your payment along with your bill stub to Great Plains Natural Gas Co., P.O. Box 5600, Bismarck, ND 58506-5600. Be sure to allow time for mailing so that you payment is received by the due date. Balanced Billing: This billing plan levels out your monthly bill so you can reduce Iluctuations brought on by changes in the weather and the cost of energy. If interested, sign up through your account using Online Account Services at www.ging.com or contact Customer Service at 1.877-267-4764. Beanced Dialong Contact Customer Service at 1.877-267-4764.			earest payment unt until they ar Gas Co., g so that your duce on the front of th aym ent location	
The rates reflected on your bill he Commission in the state where s at www.gng.com. Basic Service Charge: A mor incurred in providing utility servic City Franchise Fee: This is a fe the city. If applicable, Great Plai service customers located within submitted to the government en Constant: A fixed value used to delivered at an elevated pressur. Cost of Gas: This charge recow Gas incurs from its pipeline sup to customers and does not provi CCRA: Conservation Cost Reco Programs. In addition to the CCI	convert meter readings to actual energy use e. with the cost of gas itself as well as other relation liters in providing natural gas service. The cost de Great Plains Natural Gas with a profit. very Adjustment is the charge that provides fi XA, a base charge is billed as part of the distr which charge to recover the costs of delivering	surrent tariffs are available rtion of the fixed costs is for operating within ranchise fee from its gas ise fees collected shall be when gas service is vd costs Great Plains Natural is strictly a pass-through unding for Conservation button delivery charge.	period. The amount of them factor to the me Gas Affordability Pic customers to fund GAF past-due balances. Gas Utility Infrastru- replacement of natural programs. Them Factor: The th content and atmosphe that all customers are Revenue Decouplin in the Company's mosi mechanism serves to r conservation by separa	natural gas used as measu asured use in order to reflee an (GAP): Volumetric surd that helps qualified custo stare Cost Adjustment: V gas distribution facilities n erm factor adjusts the anne ric pressure of the gas deli billed based on the heat va Mechanism: Volumetric recert rate case. The volu- educe Great Plans' financi ting the link between Grea	the total amount of natural gas used read by the gas meter is converted to 10 to the heating value of natural gas de harge paid by residential and firm ge mers manage their monthly gas head folumetric charge for the recovery of c equired to comply with state and fed unit of natural gas measured by the n wered to a customer's premise. This c use of the gas during the applicable trate designed to recover the level of metric rate may be a succharge or cr metric rate may be a succharge or the distincentive to the promotion of er t Plains revenues from changes in the 1, Section 2168-2412 Decoupling of E	Dk by applying a livered. neral service ing bills and pay costs related to eral pipeline sal neter for the he- onversion ensu- illing period. costs establish- edit. The tergy efficiency volume of gas
If you have questions regardin at 1-877-267-4764. If you ca payment arrangements. Regts Box 5603, Bismarck, ND 585 Customer Service, you may co provided. Customers With Servic Minnesota Public Utilities Con written request. MNPUC: Email consumer,	proctant Customer Information gyour bill or service, please call Great Pla not pay your bill at this time, we are will re any inquiry or complaint at 1.877-267 06-5603. If your questions are not resolv ntact the regulatory agency governing in t e in Minnesota: mission regulates this utility and is availa puc@state.mn.us, write to 121 Seventh Pli I-2147, or call 1-800-657-3782.	ng to make satisfactory -4764 or write to PO ed after you have called he state service is ble for mediation upon ace E., Suite	 ND PSC: Write to 69 Payments made by assessed a returnee When you provide a check either to mak the payment as a cf an electronic fund ti as the same day we statement as EFT ar financial institution. 	sheck or electronically i payment fee. check as payment, you a one-time electronic eck transaction. When ansfer (EFT), funds me receive your payment, id you will not receive a ith a restrictive legend	pt. 408, Bismarck, ND 58505-048 that are dishonored by the ban u authorize us to use informatio fund transfer from your accou we use information from your we use information from your be withdrawn from your acco ne transaction will appear on a copy or an image of your cheo (Paid in Full, for example) will r	k will be n from your nt or to proce check to mak unt as soon your bank ck from your
Moving	Save a Stamp! Rece To avoid being billed for service you	ive, view and par	y your bill on	ine at www.gp		l.
Has your mailir or phone numb	ng/email address er changed?	Account No.:		and check the		nis stub.
		City:		State:	ZIP:	
		Home Phone: (Email:	,	Cell Phor	ne: ()	
te Filed: Se	ptember 27, 2019		Effect	ive Date:	Service render	
ued By: Ta	mie A Aberle			at No ·	after January 1	

Issued By: amie A. Aberle Director - Regulatory Affairs Docket No.:

G004/GR-19-511



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 7 Original Sheet No. 7-5

DISCONNECTION NOTICE

	GREAT PLAINS			
	PO Box 7608 Bolise, D 83707-1608 Phone: 1-877-257-4764 - Fax: 701-323-3104 Customer Service Hours: 7 a.m 7 p.m. Mon-Fri www.gpng.com			
	Re: Account # PAST DUE	NOTICE	July 8, 2019	
	WE WANT TO CONTINUE OUR DEPE VALUED CUSTOMER, BUT YOU			
	Payment of your service account is now past due. Unless your past due amount is paid in full or satisfactory arrangements are made before July 22, 2019, your service may be disconnected. Should this action result in your service being disconnected, payment in full plus a charge for reconnection will be required.			
	PLEASE CONTACT US NO SERVICE ADDRESS PA: Usiny	W AT 1-877-267-4764 ST DUE	ACCOUNT BALANCE	
	Payment Options: By Phone: To make a debit, credit cart or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction will apply. Payment Locations: Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit www.gpng.com to find the nearest location.	Online: Go to www.gpng Online Account Services 1 Mai: Great Plains Natu PO Box 5600 Bismarck, ND 58 Direct Inquiries To: Great Plains Natural Gas 1 1-877-267-4764 7 a.m 7 p.m. Mon-Fri	o make payments 24/7. Iral Gas Co. 506-5600	
	It, after contacting Great Plains Natural Gas Co. you have Minnesots Public Utilities Commission staff is available at 350 Saint Paul, MN 55101-2147.			
Date Filed:	September 27, 2019	Effective Date:	Service rendered on and after January 1, 2021	
Issued By:	Tamie A. Aberle Director - Regulatory Affairs	Docket No.:	G004/GR-19-511	



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 7 Original Sheet No. 7-6

DISCONNECTION NOTICE RESIDENTIAL HEAT CUSTOMERS (COLD WEATHER RULE)

	GREAT PLAINS NATURAL GAS CO. A Division of Montana-Dakatas Unifiles Co. In the Community to Serve"				
	PO Box 7608 Bolse, ID 83707-1608 Phone: 1-977-267-4764 - Fax: 701-323-3104 Customer Service Houra: 7 a.m 7 p.m. Mon-Fri www.gpng.com				
	Re: PAST DUE	NOTICE	February 19, 2019		
	WE WANT TO CONTINUE OUR DEP				
	VALUED CUSTOMER, BUT YOU MUST TAKE ACTION NOW. Payment of your service account is now past due. Unless your past due amount is paid in full or satisfactory arrangements are made before March 11, 2019, your service may be disconnected. Should this action result in your service being disconnected, payment in full plus a charge for reconnection will be required.				
	Minnesota's Cold Weather Rule may provide you shut off. You may also qualify for energy assistan on your heating bill. Contact the State Energy Ass will give you the telephone number for your local co residential rights and possible assistance.	ce which could help redu istance information line at	ce the amount you owe t 1-800-657-3710. They		
	PLEASE CONTACT US NO	W AT 1-877-267-4764			
	SERVICE ADDRESS PA	ST DUE	ACCOUNT BALANCE		
	Payment Options: <u>By Phone</u> . To make a debit, credit card or check-by-phone payment, call our customer service number and follow the prompts to be connected with our independent service provider. A fee for each transaction	Online: Go to www.gpng Online Account Services I Mal: Great Plains Nat PO Box 5600 Bismarok, ND 58	to make payments 24/7. ural Gas Co.		
	will apply. <u>Payment Locations</u> . Pay by cash, check or money order at one of our payment locations. Call our customer service number or visit www.gpng.com to find the nearest location.	Direct Inquiries To: Great Plains Natural Gas 1-877-267-4764 7 a.m 7 p.m. Mon-Fri			
	If, after contacting Great Plains Natural Gas Co. you have Mnnesota Public Utilities Commission staff is available at 350 Saint Paul, MN 55101-2147.				
			OPO KWI WI		
Date Filed:	September 27, 2019	Effective Date:	Service rendered on and after January 1, 2021		
Issued By:	Tamie A. Aberle Director - Regulatory Affairs	Docket No.:	G004/GR-19-511		



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 7 Original Sheet No. 7-7

INTERRUPTIBLE GAS SALES SERVICE AGREEMENT

INTERRUPTIBLE GAS SALES SERVICE AGREEMENT

THIS AGREEMENT, made this _____ day of ______, 20____, is by and between GREAT PLAINS NATURAL GAS CO. ("Company") and ______ ("Customer").

Customer and Company enter into this Interruptible Gas Sales Service Agreement to have natural gas delivered by Company to Customer.

WITNESSETH: The parties hereto, each in consideration of the agreement of the other, agree as follows:

1. <u>TERM</u>. Deliveries and charges hereunder shall commence as specified in Exhibit "A" attached hereto and incorporated herein. Customer agrees to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or Customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term.

2. <u>DELIVERY POINT(S), RATE SCHEDULE, AND QUANTITIES</u>. Delivery of natural gas under Small Interruptible Gas Sales Service or Large Interruptible Gas Sales Service by Company to Customer shall be as specified in attached Exhibit "A".

3. <u>RATE</u>. The rates charged and services rendered Customer, under this Agreement, shall be as specified in applicable Company tariffs as approved by the Minnesota Public Utilities Commission.

Company shall have the right to modify the rates charged and the terms and conditions hereunder by making unilateral rate filings with the Minnesota Public Utilities Commission.

4. <u>INTERRUPTIBLE GAS SALES SERVICE</u>. Service under Interruptible Gas Sales Service is dependent upon the availability of capacity on Company's system and prior demands of customers served under Company's firm gas service rates. Customer agrees to accept service hereunder in accordance with Company's "Rate Schedule" as specified in Exhibit "A" of this Agreement.

5. <u>CHANGE IN DAILY OPERATIONS</u>. Customer agrees to notify Company of changes in Customer's natural gas requirements as specified in attached Exhibit "A". Company shall not be obligated to provide daily requirements in excess of the daily quantities set forth in Exhibit "A" unless Company, in its sole discretion, determines that increased quantities are available, and all quantities hereunder shall be subject to interruption and service priorities as provided in General Provisions Tariff.

6. <u>ASSIGNMENT</u>. Customer agrees that it will not assign this Agreement except upon written consent of Company.

7. <u>INGRESS AND EGRESS</u>. Company is hereby granted rights of ingress and egress, at reasonable times, for operating, inspecting and maintaining any of Company's facilities on Customer's premises.

8. <u>REGULATORY AUTHORITY</u>. This Agreement is subject to all valid laws, orders, rules and regulations of any and all duly constituted authorities having jurisdiction over the subject matter herein and is subject to the receipt of any necessary authorization for the interruptible service contemplated herein.

IN WITNESS WHEREOF, the parties have duly executed this Agreement as of the date and year above written.

CUSTOMER

COMPANY

GREAT PLAINS NATURAL GAS CO.

By:

By:

Title:

* Please type or print the names below the signature lines.

Date Filed: September 27, 2019

Effective Date:

Service rendered on and after January 1, 2021

Issued By:

Tamie A. Aberle Director - Regulatory Affairs Docket No.:

G004/GR-19-511



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 7 Original Sheet No. 7-8

EXHIBIT "A" INTERRUPTIBLE GAS SALES SERVICE AGREEMENT

	EXHIBIT "A" INTERRUPTIBLE GAS SALES SERVICE AGREEMENT						
	This document is an attachment to the Interruptible Gas Sales Service Agreement datedbetween Great Plains Natural Gas Co. ("Company") and ("Customer") covering interruptible natural gas sales service. Deliveries and charges hereunder shall commence on and expire on						
	De	livery Point(s)	Rate <u>Schedule</u>	Distribution <u>Charge*</u>	Maximum Interruptik Delivery P Quantity F	ble	
		* Plus Cost of	f Gas and all applica	ble adjustments under the R	ate Schedule a	bove	
	Customer	agrees to notify Company	of changes in it	ts daily natural gas req	uirements i	n accordance with the	
	following	requirements:					
	Accepted	and agreed to this da	ay of	, 20			
	CUSTOME	R					
	Repr	esenting	<u> </u>				
	Accepted	and agreed to this	day of	, 20			
	COMPANY	,					
	GREAT PL	AINS NATURAL GAS CO.					
	Ву:						
Date File	ed:	September 27, 2019		Effective D		Service rendered on and after January 1, 2021	
Issued E		Tamie A. Aberle Director - Regulatory /	Affairs	Docket No	.:	G004/GR-19-511	



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 7 Original Sheet No. 7-9

GAS TRANSPORTATION AGREEMENT

GAS TRANSPORTATION AGREEMENT

THIS AGREEMENT is by and between GREAT PLAINS NATURAL GAS CO. ("Company"), and _____ ("Customer") and is effective 9:00 a.m. CCT on the _ _day of _ , 20 .

Customer has entered into agreements to purchase natural gas and have that gas delivered to a "receipt point" using Shipper/Agent(s) as specified in attached Exhibit "A" as Shipper/Agent. Customer agrees to notify Company prior to any change in Shipper/Agent(s) and further agrees to execute a new Exhibit "A" prior to the change of event.

Customer and Company enter into this Gas Transportation Agreement to have said gas transported by Company from the "receipt point" to the "delivery point(s)".

WITNESSETH: The parties hereto, each in consideration of the agreement of the other, agree as follows:

1. TERM. This Agreement will continue in effect for One (1) year(s) from its effective date. Upon expiration of the initial term, this Agreement shall continue month to month thereafter until either party furnishes the other party 30 days prior written notice of termination.

2. <u>RECEIPT POINT, DELIVERY POINT(S), RATE SCHEDULE</u>. Natural Gas delivered hereunder shall be in accordance with the Company's approved rate schedules titled: Small Interruptible General Gas Transportation Service or Large Interruptible General Gas Transportation Service.

Receipt Point:

Delivery Point(s):

Rate Schedule:

3. <u>RECORD EXAMINATION</u>. Customer shall have the right at all reasonable times to examine the books, records and charts of Company, for a two-year period subsequent to the issuance in writing of a dispute invoice, to the extent necessary to verify the accuracy of any statement, charge or computation made under or pursuant to any provisions of this Agreement.

4. <u>RATE</u>. The rates charged, and services rendered Customer under this Agreement shall be as specified in applicable Company tariffs as approved by Minnesota Public Utilities Commission. In the event "Rate", as specified in attached "Exhibit B" is not executed by both parties of this Agreement, Customer agrees to pay Company the currently experient fund Dictivities of the Parts Forbertale approved Fixed Distribution Charge of the Rate Schedule specified in Section 2 of this Agreement.

Company shall have the right to modify the rates charged and the terms and conditions hereunder by making unilateral rate filings with the Minnesota Public Utilities Commission.

5. ASSIGNMENT. Customer agrees that it will not assign this Agreement except upon written consent of Company.

6. INGRESS AND EGRESS. Company is hereby granted rights of ingress and egress, at reasonable times, for operating, inspecting and maintaining any of Company's facilities on Customer's premises.

7. <u>REGULATORY AUTHORITY</u>. This Agreement is subject to all valid laws, orders, rules and regulations of any and all duly constituted authorities having jurisdiction over the subject matter herein and is subject to the receipt of any necessary authorization for the transportation service contemplated herein.

IN WITNESS WHEREOF, the parties have duly executed this Agreement as of the date and year below written.

CUSTON	IER	COMPANY	
		GREAT PLAINS NATUR	AL GAS CO.
By:		Ву:	
Title: Dated:		Dated:	_
* Please ty	vpe or print the name below the signature line.		
Date Filed:	September 27, 2019	Effective Date:	Service rendered on and after January 1, 2021
Issued By:	Tamie A. Aberle Director - Regulatory Affairs	Docket No.:	G004/GR-19-511



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 7 Original Sheet No. 7-10

EXHIBIT "A" GAS TRANSPORTATION AGREEMENT

		EXHIBIT GAS TRANSPORTATI		
	s an attachment to the d		nt dated between <u>G</u>	REAT PLAINS NATURAL GAS CO.
This Exhibit "A"	is effective 9:00 a.m. C	CT on the <u>day of 20</u>	,	
Customer's Max	imum Interruptible Tra	nsportation Quantity:	dk per day.	
The Shipper/Age	ent(s) name is			
	-			
				he volume and/or cost of natural a written notice is received from
Accepted and	agreed to this	day of	, 20	
CUSTOMER				
Ву:				
Title:				
	agreed to this	day of	, 20	
COMPANY GREAT PLAIN	S NATURAL GAS CO).		
		-		
Ву:				
Date Filed:	September 27, 2	019	Effective Date:	Service rendered on and after January 1, 2021
Issued By:	Tamie A. Aberle Director - Regula	atory Affairs	Docket No.:	G004/GR-19-511



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 7 Original Sheet No. 7-11

EXHIBIT "B" GAS TRANSPORTATION AGREEMENT

	EXHIBIT "B" GAS TRANSPORTATION AGREEMENT					
	This document is an attachment to the Gas Transportation Agreemen ("Company") and ("Customer").		ansportation Agreement da Customer").	ted between <u>GI</u>	REAT PLAINS NATURAL GAS CO.	
		Rate		Term of Rate		
	Accepted a	nd agreed to this day o	f, 20_			
	CUSTOMER					
			-			
	Accepted a	nd agreed to this day o	f .20			
	COMPANY	AINS NATURAL GAS CO.				
	Ву:					
Date F	Filed:	September 27, 2019		Effective Date:	Service rendered on and after January 1, 2021	
Issued	d By:	Tamie A. Aberle Director - Regulatory A	ffairs	Docket No.:	G004/GR-19-511	



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 7 Original Sheet No. 7-12

FIRM GAS SERVICE EXTENSION AGREEMENT

	2/414(6/27-12) Rex. (3/19) FIRM GAS SERVICE EXTENSION AGREEMENT
	THIS AGREEMENT, made and entered into this day of, by and between GREAT PLAINS NATURAL GAS CO., a Division of Montana-Dakota Utilities Co., 705 West Fir Ave, Fergus Falls, Minnesota, hereinafter called "Company," and
	hereinafter called "Customer," whether one or more.
	WHEREAS, Customer has requested that Company provide natural gas service to Customer at the following location:
	County of, State of; and
	WHEREAS, such service will necessitate the construction by Company of a gas main extension and the installation of the necessary facilities.
	NOW, THEREFORE, in consideration of the mutual covenants and agreements herein contained, it is hereby agreed as follows where cost participation may be required on gas main extensions over 100 feet or where natural gas is not the primary fuel used for space heating.
	Item Nos. one, two and three below may not be applicable where the Customer is not responsible for cost participation where the gas main extension is 100 feet or less, connected within 12 months from the start of construction, and where natural gas is the primary fuel used for space heating:
	 Company agrees to construct and install said natural gas Project in accordance with the Firm Gas Service Extension Policy within the Company's General Terms and Conditions tariff and Customer agrees that, prior to construction of same, Customer will pay to Company the required cost participation for the Project, in the sum of \$, to be paid as follows:
	2. It is further agreed that after facilities have been placed in service, Company shall recalculate the Customer's cost participation as outlined below. Final Actual Cost of Project
	Befunded to Customer
	or replacement of customer-owned piping and equipment. All duties and liabilities in this respect are assumed by the Customer. 5. The following additional terms and conditions shall apply to Company's construction of a gas main and installation of the necessary facilities as follows:
	6. The following documents are attached hereto, and incorporated herein, as part of the Agreement: a. Estimate of construction costs b. Map showing the route of the extension c. Economic analysis of the extension d. Firm Gas Service Extension Policy, effective date:
	7. This Agreement shall be binding upon and inure to the benefit of the parties, their respective successors and assigns; but the assignment of this Agreement by either party shall not relieve such party, without the written consent of the other, from any of the obligations undertaken by this Agreement. Further, this Agreement shall expire on Decomber 1, of the year in which it was signed by the Company, or on the following date,, whichever is later, if construction of the extension has not begun. If the Agreement expires, Company will refund any deposit made by Customer and, thereafter, all parties shall be relieved from any and all further liability in connections with this Agreement. a. If, which the five-year period after the extension(s) is service date, the number of active customers and related volumes exceeds the projections used in the economic analysis, the Company to Extension Policy within the Company's General Terms and Conditions tariff. No refund shall be made by Company to Customer until the new applicants begin taking service from the Company. b. If after the adreementioned five-year period, the Customer's price into succession and shall be made by Company to Customer until the new applicants begin taking service from the Company.
	been fully refunded by that time, the obligation of the Company to make refunds shall cease. In no event, shall the total amount of refunds exceed the amount paid to Company hereunder. GREAT PLAINS NATURAL GAS CO. A Division of Montana-Dakota Utilifies Co.
	Customer Date Company Date
Date Filed:	September 27, 2019 Effective Date: Service rendered on and after January 1, 2021

Issued By: Tamie A. Aberle Director - Regulatory Affairs Docket No.:

G004/GR-19-511



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 7 Original Sheet No. 7-13

INTERRUPTIBLE GAS SERVICE EXTENSION AGREEMENT

	21419(12-12) (Rov. 3/19)	INTERRUPTIBLE GAS SER EXTENSION AGREEME				
	THIS AGREEMENT, made and entered int between GREAT PLAINS NATURAL GAS hereinafter called "Company," and	CO., a Division of Montana-Dakota Util	ities Co., 705 West Fir Ave, Fergus Falls, N	_, by and finnesola,		
	WHEREAS, Customer has requested that	hereinafter called "Customer," w Company provide natural gas service to				
	County of, WHEREAS, such service will necessitate the		; and nain and service line extension, and the inst	allation of		
	the necessary facilities. NOW, THEREFOF agreed as follows: 1. Company agrees to construct and instal within the Company's General Terms a	E, in consideration of the mutual cove I said natural gas Project in accordanc nd Conditions tariff, attached hereto a er will pay to the Company the requir	nants and agreements herein contained, it	is hereby ion Policy rees that,		
	Adjusted for Federa Preliminary Cost Pa Difference to be:	ve been placed in service, Company s Project		ipation as		
	 The minimum connection charge is \$100 covers the installation of the meter and 	.00 and must be paid prior to the installa	ation of any facilities. The minimum connecti	on charge		
	 "Project", as used in this Agreement, s where applicable, regulators, meters (ex 	hall include the gas main extension(s) cluding electronic measurement equipr		Company		
	 This Agreement applies only to Compar not be liable for any damages on accour repair or replacement of the Customer's are assumed by the Customer. 	t of injury to or death of persons, or da	o Customer-owned gas service lines. Comp mage to property, due to the operation, mai and equipment. All duties and liabilities in th	ntenance,		
	The following additional terms and cond facilities as follows:	itions shall apply to Company's constru	uction of a gas main and installation of the r	necessary		
	 The following listed documents are attact a. Interruptible Gas Service Extension f Estimate of Construction Costs Map showing the route of the extension Economic Analysis of the extension 	Policy, effective date,	part of the Agreement:			
	8. This Agreement shall be binding upon and inure to the benefit of the parties, their respective successors and assigns; but the assignment of this Agreement by either party shall not relieve such party, without the written consent of the other, from any of the obligations undertaken by this Agreement. Further, this Agreement shall expire on December 1, of the year in which it was signed by the Company, or on the following date, whichever is later, if construction of the extension has not begun. If the Agreement expires, Company will refund any deposit made by Customer and, thereafter, all parties shall be relieved from any and all further liability in connection with this Agreement.					
	reduce the original customer's contribution a firm customer through the process des	the Company shall (1) determine the pa n requirement by the pro rata cost attrib cribed in Section V. ¶ 4 of the General To llected will be subject to the applicable ro GREAT P	customers (firm or interruptible) are connec or rata cost share applicable to the other cus ude to the new customer and (3) calculate a erms and Conditions tariff or collect the full a fund provisions for the remainder of the refu LAINS NATURAL GAS CO. to of Montana-Dakota Utilities Co.	stomer (2) an MAI for imount for		
	Customer	Date Company	Date			
Date Filed:	September 27, 2019		Effective Date:	Service rendered on and after January 1, 2021		
Issued By:	Tamie A. Aberle Director - Regulatory	Affairs	Docket No.:	G004/GR-19-511		

Tariffs Reflecting Proposed Changes



A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

			Section No. 1 <u>evisedOriginal</u> Sheet No. 1-1
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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 2 2nd <u>RevisedOriginal</u> Sheet No. 2-1 Canceling 1st Revised Sheet No. 2-1

CONTACT LIST

A. The following people may be contacted for information regarding the items listed.

General Management, Customer Relations, Engineering, Operations and Repairs:

Justin JahnerDuane Mahlum, District Manager 705 West Fir Avenue Fergus Falls, MN 56537 Ph: (218) 739-6607 Fax: (218) 739-6636

B. Emergencies after business hours.

<u>Justin Jahner</u>Duane Mahlum, District Manager

Pat Dufault, Operations Supervisor

Jamie Haas, Operations Supervisor (218) 998-2659 home (218) 770-5248-(701) 527-9889 cell

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Reserved for Future Use

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 3 ^{1st Revised Sheet No. 3-1 Canceling Original Sheet No. 3-1}

COMMUNITIES SERVED

North District **Breckenridge** Crookston Fergus Falls Pelican Rapids Vergas South District **Belview** Boyd **Clarkfield** Danube Dawson Echo Granite Falls Marshall **Montevideo** Redwood Falls Renville Sacred Heart Wood Lake

Belview Boyd **Breckenridge** Clarkfield Crookston Danube Dawson Echo **Fergus Falls Granite Falls** Marshall Montevideo **Pelican Rapids Redwood Falls** Renville Sacred Heart Vergas Wood Lake

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 4 Original Sheet No. 4-1

TECHNICAL TERMS AND ABBREVIATIONS

The Company does not employ any technical or special terms that are unique to the application of any of its rate schedules, rules or regulations. All terms used by the Company are common terms in the industry. For clarification purposes such terms are defined in Section 6 General Terms and Conditions.

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 23

Section No. 5 12th-Revised-Original Sheet No. 5-4025 Canceling 11th-Revised Sheet No. 5-40

RESIDENTIAL GAS SERVICE Rate N60 North District

Availability:

Service under this rate schedule is available to any residential customer located in Great Plains' Minnesota North District Service Area (Breckenridge, Crookston, Fergus Falls, Pelican Rapids and Vergas) for the domestic use of natural gas service. See General Terms and Conditions, Paragraph 3, for definition on class of service.

Rate:

Basic Service Charge:	\$7.50 per month
Distribution Charge:	\$ 1.6545<u>3.0171</u> per dk
Base Cost of Gas:	\$ 3.8532<u>3.6905</u> per dk
Interim Rate Increase:	-34.293% of amount billed under Basic Service Charge and Distribution Charge

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism, (Sheet No. 5-125).

Gas Affordability Program:

Bills are subject to the currently effective Gas Affordability Program charge as provided in the Gas Affordability Program Tariff_{τ} (Sheet No. 5-120).

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 6th-Revised <u>Original</u> Sheet No. 5-<u>26</u>41 Canceling 5th Revised Sheet No. 5-41

RESIDENTIAL GAS SERVICE Rate N60 North District

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff₇ (Sheet No. 5-130).

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to reflect decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid 22 days from the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

Effective Date:

Docket No.:



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 23

Section No. 5 12th-Revised Original Sheet No. 5-4227 Canceling 11th-Revised Sheet No. 5-42

FIRM GENERAL SERVICE Rate N70 North District

Availability:

Service under this rate schedule is available to any firm general service customer located in Great Plains' Minnesota North District Service Area (Breckenridge, Crookston, Fergus Falls, Pelican Rapids and Vergas) whose maximum requirements are not more than 2,000 cubic feet per hour. See General Terms and Conditions, Paragraph 3, for definition on class of service.

Rate:

Basic	Service Charge: For customers with meters rated Under 500 cubic feet per hour	\$23.00 per month
	For customers with meters rated Over 500 cubic feet per hour	\$28.50 per month
Distrib	ution Charge:	\$ 1.3193<u>2.4685</u> per dk
Base (Cost of Gas:	\$ 3.8532_<u>3.6905</u>per dk
Interim	n Rate Increase:	-34.293% of amount billed under Basic -Service Charge and Distribution Charge

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism, (Sheet No. 5-125).

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th-Revised-<u>Original</u> Sheet No. 5-<u>28</u>43 Canceling 3rd Revised Sheet No. 5-43

FIRM GENERAL SERVICE Rate N70 North District

Gas Affordability Program:

Bills are subject to the currently effective Gas Affordability Program charge as provided in the Gas Affordability Program Tariff₇(Sheet No. 5-120).

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff₇(Sheet No. 5-130).

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

Date Filed:	December 21, 2016	
Date i neu.		

Effective Date:

Docket No.:



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 23

Section No. 5 11th Revised Original Sheet No. 5-4429 Canceling 10th Revised Sheet No. 5-44

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate N71 North District

Availability:

Service under this rate schedule is available to any interruptible general gas service customer, <u>except those served under Interruptible Grain Drying Gas Sales</u> <u>Service Rate 73located in Great Plains' Minnesota North District Service Area</u> (Breckenridge, Crookston, Fergus Falls, Pelican Rapids and Vergas), whose normal annual interruptible requirements are in excess of 1,000 dk but do not exceed 20,000 dk. Customer must satisfy Company of their ability and willingness to discontinue the use of said gas during period of curtailment or interruption, by the use of standby facilities, or suffering plant shutdown. The rates herein are applicable only to customer's interruptible load. Customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. The firm service volumes are subject to available capacity. Customer's firm load shall be billed at Firm General Service Rate 70. For interruptible purposes, the maximum daily firm requirement shall be set forth in the firm service agreement.

Rate:

\$145.00 per month
\$ <u>1.14441.9219</u> per dk
\$ 2.9807-<u>2.6287</u>per dk
34.293% of amount billed under Basic Service Charge and Distribution Charge

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th-Revised <u>Original</u> Sheet No. 5-<u>30</u>45 Canceling 3rd Revised Sheet No. 5-45

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate N71 North District

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism, (Sheet No. 5-125).

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff, (Sheet No. 5-130).

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to reflect decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

Conditions of Service:

- PRIORITY OF SERVICE Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers served on the <u>Company's</u> firm gas service rates. Customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or interrupt such service, in Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the provisions of General Terms and Conditions, Section 6, Paragraph V.17.
- 2. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the <u>charges applicable under</u> Firm General Gas Service Rate N70 (distribution delivery charge and cost of <u>gasexcluding the Basic Service Charge</u>), plus either an amount equal to any charges the Company is required to pay to interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 ^{3rd} Revised Original Sheet No. 5-<u>31</u>46 Canceling 2nd Revised Sheet No. 5-46

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate N71 North District

> Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.

- 3. AGREEMENT Customer will be required to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under this rate or another appropriate rate schedule for the customer's operations.
- 4. OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS – Customer will be required as specified in the service agreement to notify Company of an anticipated change in daily operations. Failure to comply with requirements specified in the service agreement may result in the assessment of penalties to the customer equal to the penalty amount the Company must pay to the interconnecting pipeline caused by customer's action.
- 5. METERING REQUIREMENTS Remote data acquisition equipment (telemetering equipment) if required for daily measurement will be purchased and installed by the Company prior to the initiation of service hereunder. The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. The Company may remove such equipment when service hereunder is terminated.

The customer may be required to provide and maintain, at no cost to Company: A 120 volt, 15 ampere, AC power supply, and an acceptable telephone service available at customer's meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the customer at no cost to the Company. Enhancements and/or modifications to these services may be required to ensure equipment

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 1st-Revised Sheet No. 5-47 Canceling Original Sheet No. 5-<u>32</u>47

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate N71 North District

functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer's responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

Consultation between the customer and the Company regarding telemetering requirements shall occur prior to execution of the required service agreement. The telemetering requirement will be determined at the sole discretion of the Company based on customer requirements and location.

The Company reserves the right to charge for each service call to investigate, repair, reprogram or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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Director- Regulatory Affairs



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-33

INTERRUPTIBLE GRAIN DRYING GAS SALES SERVICE RATE 73

Availability:

Service under this rate schedule is applicable to all grain drying customers. Customer must satisfy the Company of their ability and willingness to discontinue the use of said gas during period of curtailment or interruption, by the use of standby facilities, or suffering plant shutdown. The rates herein are applicable only to customer's interruptible grain drying load. Customer's firm natural gas requirements must be separately metered.

Rate:

Basic Service Charge:

Distribution Charge:

Base Cost of Gas:

<u>\$2.6287 per dk</u>

\$1.6611 per dk

\$230.00 per month

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism (Sheet No. 5-125).

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff (Sheet No. 5-130).

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A Division Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-34

INTERRUPTIBLE GRAIN DRYING GAS SALES SERVICE RATE 73

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to reflect dekatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

Conditions of Service:

- PRIORITY OF SERVICE Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers served on the Company's firm gas service rates. Customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or interrupt such service, in Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the provisions of General Terms and Conditions, Section 6, Paragraph V.17.
- 2. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the charges applicable under Firm General Gas Service Rate 70 (excluding the Basic Service Charge), plus either an amount equal to any charges the Company is required to pay to interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-35

INTERRUPTIBLE GRAIN DRYING GAS SALES SERVICE RATE 73

- 3. AGREEMENT Customer will be required to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under this rate or another appropriate rate schedule for the customer's operations.
- 4. OBLIGATION TO NOTIFY COMPANY OF OPERATION STARTUP Customer will be required to notify Company of the anticipated startup of grain drying operations no later than 10:00 A.M. CST the day before customer starts operating their grain drying facilities. Customer must provide to the Company the location of the grain drying facility, the expected hours of operation, and the total Dk needed for operation of the grain drying facility. Failure to comply may result in the assessment of penalties to the customer equal to the penalty amount the Company must pay to the interconnecting pipeline caused by customer's action.
- 5. OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS - Customer will be required as specified in the service agreement to notify Company of an anticipated change in daily operations. Anticipated changes may include change in intra-day or day ahead facility operations, including those changes due to weather. Failure to comply with requirements specified in the service agreement may result in the assessment of penalties to the customer equal to the penalty amount the Company must pay to the interconnecting pipeline caused by customer's action.
- 6. METERING REQUIREMENTS Remote data acquisition equipment (telemetering equipment) if required for daily measurement will be purchased and installed by the Company prior to the initiation of service hereunder. The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. The Company may remove such equipment when service hereunder is terminated.

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-36

INTERRUPTIBLE GRAIN DRYING GAS SALES SERVICE RATE 73

The customer may be required to provide and maintain, at no cost to Company: A 120 volt, 15 ampere, AC power supply, and an acceptable telephone service available at customer's meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the customer at no cost to the Company. Enhancements and/or modifications to these services may be required to ensure equipment functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer's responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

Consultation between the customer and the Company regarding telemetering requirements shall occur prior to execution of the required service agreement. The telemetering requirement will be determined at the sole discretion of the Company based on customer requirements and location.

The Company reserves the right to charge for each service call to investigate, repair, reprogram or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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Effective Date:



A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

> Section No. 5 5th-Revised Original Sheet No. 5-<u>40</u> Canceling 4th Revised Sheet No. 5-50

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

Availability:

Service under this rate schedule is available on an interruptible basis to any interruptible general gas service customer, except those served under the Interruptible Grain Drying Gas Sales Service Rate 73 located in Great Plains' Minnesota North District Service Area (Breckenridge, Crookston, Fergus Falls, Pelican Rapids and Vergas). This service is applicable for transportation of natural gas to customer's premise (metered at a single delivery point) through the Company's distribution facilities. In order to obtain transportation service, a customer must qualify under an applicable gas transportation service rate; meet the general terms and conditions of service provided hereunder; and enter into a gas transportation agreement upon request of the Company.

The transportation services are as follows:

Small Interruptible General Gas Transportation Service Rate N81:

Transportation service is available for all general gas service customers, except those served under the Interruptible Grain Drying Gas Sales Service Rate 73, whose interruptible natural gas load will exceed an input rate of 2,500,000 Btu per hour, metered at a single delivery point, whose average use of natural gas will not exceed 20,000 dk, and who, absent the request for transportation service are eligible for natural gas service, on an interruptible basis, pursuant to Company's effective Small Interruptible Gas Sales Service Rate N71. Customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. Customer's firm load shall be treated and billed in accordance with the provisions of Firm General Gas Service Rate N70. The firm service volumes are subject to available capacity.

Large Interruptible General Gas Transportation Service Rate N82:

Transportation service is available for all general gas service customers, except those served under the Interruptible Grain Drying Gas Sales Service Rate 73, whose interruptible natural gas load will exceed 20,000 dk annual as metered at a single delivery point. Customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. Customer's firm load shall be treated and billed in accordance with the provisions of Firm General Gas Service Rate N70. The firm service volumes are subject to available capacity.

Rate:

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 5th-Revised-<u>Original</u> Sheet No. 5-<u>40</u>50 Canceling 4th Revised Sheet No. 5-50

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

Basic Service Charge:

Rate N81	\$200.00 per month
Rate N82	\$260.00 per month

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 10th-Revised-Original Sheet No. 5-<u>41</u>51 Canceling 9th-Revised Sheet No. 5-51

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

Distribution Charge:

Rate N81	\$ <u>1.14441.9219</u> per dk
Rate N82	\$ 0.5763<u>0.9007</u> per dk

Interim Rate Increase: 36.029% of amount billed under Basic Service Charge and Distribution Charge, excluding flex rate customers

Revenue Decoupling Mechanism:

All customers billed under this rate schedule, with the exception of customers deemed to be CIP exempted, and customers served under a flexible distribution rate agreement are subject to the Revenue Decoupling Mechanism, Sheet No. 5-125.

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff, Sheet No. 5-130. Customers served under a flexible distribution rate agreement are excluded from this provision

Margin Sharing & CIP Exempt Customer:

The distribution charge applicable to the CIP exempt customerRate 82authorized as a margin sharing customer in G004/GR-19-511 shall be
\$0.6010 per dk

Flexible Distribution Charge per dk:

Rate N82 Company and customer will agree to a price between \$0.03200.0530 and \$1.12061.7484 per dk. Unless otherwise agreed, a five-day notice of price change shall be provided.

The flexible rate is available only to those customers whose normal daily requirements are in excess of 199 dk. The Company shall not offer or impose a flexible rate to customers with energy supplies consisting of indigenous biomass from a supplier not regulated by the Commission.

Customers are automatically served on the fixed rate, but will be placed on the flexible rate if a qualifying customer requests flexible rate service and (1) for pricing reasons, the customer uses a non-gas alternate energy supply/service from

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 10th-Revised Original Sheet No. 5-4151 Canceling 9th-Revised Sheet No. 5-51

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

a supplier not regulated by the Commission or (2) the customer uses gas from a supplier not regulated by the Commission.

If Company and customer cannot agree to a flexible rate and customer continues to use gas, customer shall be charged the maximum allowable flexible rate, plus all other applicable charges.

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customers billed under this rate schedule, with the exception of customers served under a flexible distribution rate agreement are subject to the Revenue Decoupling Mechanism (Sheet No. 5-125).

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff (Sheet No. 5-130). Customers served under a flexible distribution rate agreement are excluded from this provision.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th-Revised<u>Original</u> Sheet No. 5-<u>42</u>52 Canceling 3rd Revised Sheet No. 5-52

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

Conditions of Service:

- CRITERIA FOR SERVICE In order to receive the service, customer must qualify under one of the Company's applicable natural gas transportation service rates and comply with the general terms and conditions of service provided herein. The customer is responsible for making all arrangements for transporting the gas from its source to the Company's interconnection with the delivering pipeline(s).
- 2. REQUEST FOR GAS TRANSPORTATION SERVICE:
 - (a) To qualify for gas transportation service, a customer must request the service pursuant to the provisions set forth herein. The service shall be provided only to the extent that the Company's existing operating capacity permits in accordance with the provisions of the General Terms and Conditions.
 - (b) Customer must be able to satisfy Company of customer's ability and willingness to discontinue the use of said gas during periods of curtailment or interruption by the use of standby facilities or suffering plant shutdown. Service under this rate schedule is subject to curtailment or interruption before curtailment or interruption of service under any other rate schedule serving this class of customer in accordance with the provisions of the General Terms and Conditions, Section 6, Paragraph V.17.
 - (c) The gas supplied under this schedule will be separately metered and not used interchangeably with gas supplied under any other rate schedules.
- PRIORITY OF SERVICE Company shall have the right to curtail or interrupt deliveries without being required to give previous notice of intention to curtail or interrupt, whenever, in its judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with General Terms and Conditions, §V. Paragraph 17.
- PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by Company, any gas taken above that received on customer's behalf, shall be billed at the <u>charges applicable under</u> Firm General Service Rate N70, (distribution

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th Revised<u>Original</u> Sheet No. 5-<u>42</u>52 Canceling 3rd Revised Sheet No. 5-52

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

delivery charge and cost of gasexcluding the Basic Service Charge), plus either an amount equal to any penalty payments or overrun charges the

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th-Revised<u>Original</u> Sheet No. 5-<u>43</u>53 Canceling 3rd Revised Sheet No. 5-53

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

Company is required to make to its interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.

- DAILY IMBALANCE To the extent practicable, customer and Company agree to the daily balancing of volumes of gas received and delivered on a thermal basis. Such balancing is subject to the customer's request and the Company's discretion to vary scheduled receipts and deliveries within existing Company operating limitations.
 - (a) In the event that the deviation between scheduled daily volumes and actual daily volumes of gas used by customer causes the Company to incur any additional costs from interconnecting pipeline(s), customer shall be solely responsible for all such penalties, fines, fees or costs incurred. If more than one customer has caused the Company to incur these additional costs, all costs will be prorated to each customer based on the customer's over- or under-take as a percentage of the total.
- 6. MONTHLY IMBALANCE The customer's monthly imbalance is the difference between the amount of gas received by Company on customer's behalf and the customer's actual metered use, plus the lost and unaccounted for factor. Monthly imbalances will not be carried forward to the next calendar month.
 - (a) Undertake Purchase Payment If the monthly imbalance is due to more gas delivered on customer's behalf than the actual volumes used, Company shall pay customer an Undertake Purchase Payment in accordance with the following schedule:

	% Monthly Imbalance	Undertake Purchase Rate	
	0 - 5% > 5 - 10% > 10 - 15% > 15 - 20%	100% Cash-out Mechan 85% Cash-out Mechan 70% Cash-out Mechan 60% Cash-out Mechan	nism nism
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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th-Revised <u>Original</u> Sheet No. 5-<u>44</u>54 Canceling 3rd Revised Sheet No. 5-54

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

> 20% 50% Cash-out Mechanism

Where the Cash-out Mechanism is equal to the lesser of the Company's WACOG or the Index Price, as defined in Paragraph 65(c).

(b) Overtake Charge – If the monthly imbalance is due to more gas actually used by the customer than volumes delivered on their behalf, Customer shall pay Company an Overtake Charge in accordance with the following schedule:

0 – 5% 100% Cash-in Mechanism > 5 – 10% 115% Cash-in Mechanism	% Monthly Imbalance	Overtake Charge Rate
 > 10 - 15% > 15 - 20% > 20% 130% Cash-in Mechanism > 20% 140% Cash-in Mechanism 	> 5 - 10% > 10 - 15% > 15 - 20%	115% Cash-in Mechanism 130% Cash-in Mechanism 140% Cash-in Mechanism

Where the Cash-in Mechanism is equal to the greater of the Company's WACOG or the Index Price, as defined in Paragraph 66(c).

(c) The Index Price shall be the arithmetic average of the "Weekly Weighted Average Prices" published by Gas Daily for Emerson, <u>Viking GL; Northern</u>, <u>Ventura; and Northern, demark</u> <u>Manitoba</u> during the given month. The Company's WACOG (Weighted Average Cost of Gas) includes the commodity cost of gas and applicable transportation charges including the fuel cost of transportation.

7. METERING REQUIREMENTS:

(a) Remote data acquisition equipment if required by Company for daily measurement will be purchased and installed by the Company prior to the initiation of service hereunder. The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, shall be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. Company may remove such equipment when service hereunder is terminated.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th-Revised <u>Original</u> Sheet No. 5-<u>45</u> Canceling 3rd Revised Sheet No. 5-55

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

- (b) The customer may be required to provide and maintain, at no cost to Company, a 120 volt, 15 ampere, AC power supply or other power source acceptable to the Company and acceptable telephone service at customer's meter location(s). Customer agrees to provide and maintain, at no cost to the Company, any necessary telephone enhancements to assure Company of a quality telephone signal necessary to properly transmit data. The customer shall pay all charges for continuous electric and telephone service associated with the Company's connection of the remote data acquisition equipment, and any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.
- (c) The Company reserves the right to charge for each service call to investigate, repair, reprogram or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.

8. DAILY NOMINATION REQUIREMENTS:

- (a) Customer or customer's shipper or agent shall advise Company's gas nominations center, by 9:00 a.m. Central Clock Time, of the dk requirements customer has requested to be delivered at each delivery point the following day. Customer's daily nomination shall be its best estimate of the expected utilization for the gas day. Unless other arrangements are made, customer will be required to nominate for the nonbusiness days involved prior to weekends and holidays.
- (b) All nominations should include shipper and/or agent defined begin and end dates. Shippers and/or agents may nominate for periods longer than 1 day, provided the nomination begin and end dates are within the term of the service agreement.
- (c) The Company has the sole right to refuse receipt of any volumes which exceed the maximum daily contract quantity and at no time shall the Company be required to accept quantities of gas for a customer in excess of the quantities of gas to be delivered to customer. If total nominated

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 3rd-Revised Original Sheet No. 5-4656 Canceling 2rd Revised Sheet No. 5-56

INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates N81 and N82 North District

receipts exceed total deliveries at receipt points where more than one customer is receiving service, nominations will be allocated on a pro rata basis.

- (d) At no time shall Company have the responsibility to deliver gas in excess of customer's nomination.
- (e) In the event that more than one customer is receiving gas from the same shipper and/or agent at the same receipt point, any reduction in nominated volumes will be allocated on a pro rata basis, unless Company and shipper(s) and/or agent(s) have agreed to a predetermined allocation procedure.
- 9. CONSERVATION IMPROVEMENT PROGRAM Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).
- <u>9</u>10. WARRANTY The customer, customer's agent, or customer's shipper warrants that it will have title to all gas it tenders or causes to be tendered to the Company, and such gas shall be free and clear of all liens and adverse claims and the customer, customer's agent, or customer's shipper shall indemnify the Company against all damages, costs and expense of any nature whatsoever arising from every claim against said gas.
- <u>1011</u>. LATE PAYMENT CHARGE If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be made if the unpaid balance is \$10.00 or less.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 23

Section No. 5 11th <u>Revised Original</u> Sheet No. 5-58<u>48</u> <u>Canceling 10th Revised Sheet No. 5-58</u>

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate N85 North District

Availability:

Service under this rate schedule is available to any interruptible general gas service customer, <u>except those served under the Interruptible Grain Drying Gas</u> <u>Sales Service Rate 73, located in Great Plains' Minnesota North District Service</u> <u>Area (Breckenridge, Crookston, Fergus Falls, Pelican Rapids and Vergas)</u>, whose interruptible natural gas load will exceed 20,000 dk annually as metered at a single delivery point. The rates herein are applicable only to customer's interruptible load. Customer's firm natural requirements must be separately metered or specified in a firm service agreement. The firm service volumes are subject to available capacity. Customer's firm load shall be billed at Firm General Gas Service Rate 70. For interruption purposes, the maximum daily firm requirement shall be set forth in the firm service agreement. Customer must satisfy Company of their ability and willingness to discontinue the use of said gas during period of curtailment or interruption, by the use of standby facilities, or suffering plant shutdown.

Rate:

Basic Service Charge:	\$230.00 per month
Distribution Charge:	\$ 0.5763<u>0.9007</u> per dk
Base Cost of Gas:	\$ 2.9807<u>2.6287</u> per dk
Interim Rate Increase:	34.293% of amount billed under Basic Service Charge and Distribution Charge

Flexible Distribution Charge per dk:

Company and customer will agree to a price between \$0.05600.0810 and \$1.09661.7204 per dk. Unless otherwise agreed, a five-day notice of price change shall be provided.

The flexible rate is available only to those customers whose normal daily requirements are in excess of 199 dk. The Company shall not offer or impose a flexible rate to customers with energy supplies consisting of indigenous biomass from a supplier not regulated by the Commission.

Customers are normally served on the fixed rate, but will be placed on the flexible rate if a qualifying customer requests flexible rate service and (1) for pricing reasons, the customer uses a non-gas alternate energy supply/service from a supplier not regulated by the Commission or (2) the customer uses gas from a supplier not regulated by the Commission.

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 5th-Revised-Original Sheet No. 5-<u>49</u> Canceling 4th Revised Sheet No. 5-59

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate N85 North District

> If Company and customer cannot agree to a flexible rate and customer continues to use gas, customer shall be charged the maximum allowable flexible rate, plus all other applicable charges.

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customers billed under this rate schedule, with the exception of customers deemed to be CIP exempted or served under a flexible distribution rate agreement, are subject to the Revenue Decoupling Mechanism, (Sheet No. 5-125).

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff₇ (Sheet No. 5-130). Customers served under a flexible distribution rate agreement are excluded from this provision.

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be made if the unpaid balance is \$10.00 or less.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th-Revised<u>Original</u> Sheet No. 5-<u>50</u>60 Canceling 3rd Revised Sheet No. 5-60

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate N85 North District

Conditions of Service:

- PRIORITY OF SERVICE Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers served on the Company's firm gas service rates. Customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or to interrupt whenever, in Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the provisions of the General Terms and Conditions, Section 6, Paragraph V.17.
- 2. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the charges applicable under Firm General Gas Service Rate N70 (distribution delivery charge and cost of gasexcluding the Basic Service Charge), plus either an amount equal to any penalty payment(s) or overrun charges the Company is required to pay to interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.
- 3. AGREEMENT Customer will be required to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under this rate or another appropriate rate schedule for the customer's operations.
- 4. OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS – Customer will be required as specified in the service agreement to notify Company of an anticipated change in daily operations. Failure to comply with requirements specified in the service agreement may result in the assessment

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th <u>RevisedOriginal</u> Sheet No. 5-<u>50</u>60 <u>Canceling 3rd Revised Sheet No. 5-60</u>

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate N85 North District

of penalties to the customer equal to any charges Company must pay to the interconnecting pipeline caused by customer's action.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 ^{3rd-Revised<u>Original</u> Sheet No. 5-<u>51</u>64 Canceling 2rd Revised Sheet No. 5-61}

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate N85 North District

> 5. METERING REQUIREMENTS – Remote data acquisition equipment (telemetering equipment) if required for daily measurement will be installed by the Company, prior to the initiation of service hereunder.

The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. Company may remove such equipment when service hereunder is terminated.

The customer shall be required to provide and maintain, at no cost to the Company the following: A 120 volt, 15 ampere, AC power supply; and an acceptable telephone service available at customer's meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the Customer at no cost to the Company.

Enhancements and/or modifications to these services maybe require to ensure equipment functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer's responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

Consultation between the customer and the Company regarding telemetering requirements shall occur prior to execution of the required service agreement. The telemetering requirement will be determined at the sole discretion of the Company based on customer requirements and location.

The Company reserves the right to charge for each service call to investigate, repair, reprogram, or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 4th-<u>Revised-Original</u> Sheet No. 5-62 Canceling 3rd-Revised Sheet No. 5-62

PURCHASE GAS ADJUSTMENT CLAUSE (PGA)

- 1. The Purchased Gas Adjustment Clause (PGA) is applicable to all Gas Sales Service rate schedules applicable in Great Plains' Minnesota Service Area. The PGA is the difference between the delivered cost of gas supply and the base cost of gas as set in the last general rate case. The PGA will be calculated each month and any change from the previous month that exceeds \$.030 per decatherm (dk) will be applied to bills during that month.
- 2. Cost of Gas Supply
 - a. Firm Demand The average cost of demand for Firm Gas Sales shall be computed on the basis of current pipeline rates and contract demand divided by the annual normalized sales volumes. The annual normalized sales volumes are the dk sales for the most recent 12-month period normalized for weather and adjusted by an average percentage change in sales over the preceding threeyear period.
 - b. Gas Commodity The average weighted commodity cost from all suppliers for the month the PGA will be in effect.

The current cost of gas supply is applicable to the following classes: <u>Residential and</u> Firm <u>General Service</u> = Firm Demand + Gas Commodity <u>Small and Large</u> Interruptible <u>Service</u> = Gas Commodity + Demand assigned based on a 100% load factor allocation of firm demand.

- 3. Gas Cost Reconciliation (GCR)
 - a. For each twelve-month period ending June 30, a Gas Cost Reconciliation (GCR) will be calculated for each class set forth above. The GCR will be added to each customer class' cost of gas supply for the twelve-month period effective September 1 of each year. This adjustment shall include:
 - 1. The balance in the (over) under recovered gas cost account as of June 30.
 - 2. The difference between actual and recovered gas costs for each customer class for the twelve months ending June 30. The amount may be an under recovery or (over) recovery.
 - 3. The cost of gas, such as propane, butane, LNG, coal, gas, or other manufactured gas used by the Company to supplement the supplies of natural gas to service its customers. The costs shall be apportioned to the customer classes on the same basis as the demand charges. The additional cost of supplemental gas is to be determined on an estimated annual firm gas sales requirement as of June 30 each year.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 2nd Revised<u>Original</u> Sheet No. 5-63 Canceling 1st Revised Sheet No. 5-63

PURCHASE GAS ADJUSTMENT CLAUSE (PGA)

- 4. Any difference between the estimate included in 3a(3) in the previous GCR and actual expense for the twelve months ending June 30.
- 5. Any refunds from suppliers of gas or pipeline services where the average refund per customer is less than \$5.00.
- b. The resulting balance is divided by the projected dk sales for the next twelve months. The GCR adjustment shall be applied to the customers' monthly billings commencing on September 1 and remain in effect for a twelve (12) month period.
- 4. Refunds

Refunds and interest on the refunds, that are received from the suppliers or transporters of purchased gas and attributable to the cost of gas previously sold, shall be annually refunded by credits to bills, except that cumulative refund amounts equal to or greater than \$5 per customer shall be refunded within 90 days from the date the refund is received from a supplier or transporter. Refunds shall be allocated to customer classes in proportion to previously charged costs of purchased gas. Within classes, the refund amount per unit shall be applied to bills on the basis of individual 12-month usage. Great Plains shall add interest to the unrefunded balance at the prime interest rate.

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 12th Revised Sheet No. 5-70 Canceling 11th Revised Sheet No. 5-70

RESIDENTIAL GAS SERVICE Rate S60 South District

Availability:

Service under this rate schedule is available to any residential customer located in Great Plains' Minnesota South District Service Area (Belview, Boyd, Clarkfield, Danube, Dawson, Echo, Granite Falls, Marshall, Montevideo, Redwood Falls, Renville, Sacred Heart, and Wood Lake) for domestic use of natural gas service. See General Terms and Conditions, Paragraph 3, for definition on class of service.

Rate:

Basic Service Charge: \$7.50 per month

Distribution Charge: \$1.6545 per dk

Base Cost of Gas: \$3.8532 per dk

Interim Rate Increase: 34.293% of amount billed under Basic Service Charge and Distribution Charge

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism, Sheet No. 5-125.

Gas Affordability Program:

Bills are subject to the currently effective Gas Affordability Program charge as provided in the Gas Affordability Program Tariff, Sheet No. 5-120.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 6th Revised Sheet No. 5-71 Canceling 5th Revised Sheet No. 5-71

RESIDENTIAL GAS SERVICE Rate S60 South District

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff, Sheet No. 5-130.

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid22 days from the current billing date. The next billing date must not be less than 25 days from the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

Effective Date:



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 12th Revised Sheet No. 5-72 Canceling 11th Revised Sheet No. 5-72

FIRM GENERAL SERVICE Rate S70 South District

Availability:

Service under this rate schedule is available to any firm general service customer located in Great Plains' Minnesota South District Service Area (Belview, Boyd, Clarkfield, Danube, Dawson, Echo, Granite Falls, Marshall, Montevido, Redwood Falls, Renville, Sacred Heart and Wood Lake) whose maximum requirements are not more than 2,000 cubic feet per hour. See General Terms and Conditions, Paragraph 3, for definition on class of service.

Rate:

Basic Service Charge:	
For customers with meters rated	
Under 500 cubic feet per hour	\$23.00 per month
For customers with meters rated	
Over 500 cubic feet per hour	\$28.50 per month
	+ p
Distribution Charge:	\$1.3193 per dk
Base Cost of Gas:	3.8532 per dk
Interim Rate Increase:	34.293% of amount billed under Basic
	Service Charge and Distribution Charge

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism, Sheet No. 5-125.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 5th Revised Sheet No. 5-73 Canceling 4th Revised Sheet No. 5-73

FIRM GENERAL SERVICE Rate S70 South District

Gas Affordability Program:

Bills are subject to the currently effective Gas Affordability Program charge as provided in the Gas Affordability Program Tariff, Sheet No. 5-120.

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff, Sheet No. 5-130.

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

Date riled: December 21, 2010	ate Filed: Decer	mber 21, 2016
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Effective Date:



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

		Canceling	-11 th Revised Sheet No. 5-74 -10 th Revised Sheet No. 5-74
SMALL	INTERRUPTIBLE GAS S	ALES SERVICE Rate S71	
South D			
Availabi	lity.		
	· · · · · · · · · · · · · · · · · · ·	edule is available to any interr	untible general gas
		n Great Plains' Minnesota Sou	
		Danube, Dawson, Echo, Grar	
		s, Renville, Sacred Heart and	
n	ormal annual interruptible	requirements exceed 1,000 d	k but do not exceed
2	0,000 dk. Customer must	t satisfy Company of their abili	ty and willingness to
		gas during period of curtailme	
	-	suffering plant shutdown. The	
		r's interruptible load. Custome	
		arately metered or specified in	
		re subject to available capacit eral Service Rate 70. For inter	
		ment shall be set forth in the f	
Rate:			ann service agreement.
	Basic Service Charge:	\$145.00 per month	
Ð	Distribution Charge:	\$1.1444 per dk	
	Ŭ		
B	ase Cost of Gas:	\$2.9807 per dk	
łr	nterim Rate Increase:		Inder Basic Service
		Charge and Distribution Ch	arge
Minimun	n Dilli		
	Basic Service Charge.		
Ð	asic service charge.		
Cost of (Gas:		
Ŧ	he billed cost of gas repr	esents the Base Cost of Gas	identified above adjusted
b .		st Adjustment provided for in	the Purchased Gas Cos
		No. 5.62)	
	djustment Clause (Sheet	NU. 0-02).	
A			
A Conserv	vation Improvement Prog	gram:	norovement Program
A Conserv B	vation Improvement Prog bills are subject to the curr	g ram: ently effective Conservation In	
A Conserv B A	vation Improvement Prog bills are subject to the curr	gram:	
A Conserv B A	ration Improvement Prog tills are subject to the curr djustment as provided for	g ram: ently effective Conservation In	
A Conserv B A	ration Improvement Prog tills are subject to the curr djustment as provided for	g ram: ently effective Conservation In	
A Conserv B A C	vation Improvement Prog Sills are subject to the curre Edjustment as provided for Clause (Sheet No. 5-110).	g ram: ently effective Conservation In	nent Program Adjustment
A Conserv B A	vation Improvement Prog Sills are subject to the curre Edjustment as provided for Clause (Sheet No. 5-110).	gram: ently effective Conservation In in the Conservation Improver	nent Program Adjustment
A Conserv B A C	vation Improvement Prog values are subject to the curre djustment as provided for Clause (Sheet No. 5-110). I: December 2, 2019	gram: ently effective Conservation In in the Conservation Improver Effective Date: Docket No.:	nent Program Adjustment



A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate S71 South District

Revenue Decoupling Mechanism:

All customer bills under this rate are subject to the Revenue Decoupling Mechanism, Sheet No. 5-125.

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff, Sheet No. 5–130.

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late payment charge will be assessed if the unpaid balance is \$10.00 or less.

Conditions of Service:

- PRIORITY OF SERVICE Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers served on firm gas service rates. Customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or interrupt such service, in Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the General Terms and Conditions of Service, Section 6, Paragraph V.17.
- 2. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the Firm General Gas Service Rate S70(distribution delivery charge and cost of gas), plus either an amount equal to any charges the Company is required to pay to interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate S71 South District

event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.

- 3. AGREEMENT Customer will be required to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under this rate or another appropriate rate schedule for the customer's operations.
- 4. OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS — Customer will be required as specified in the service agreement to notify Company of an anticipated change in daily operations. Failure to comply with requirements specified in the service agreement may result in the assessment of penalties to the customer equal to the penalty amount the Company must pay to the interconnecting pipeline caused by customer's action.
- 5. METERING REQUIREMENTS Remote data acquisition equipment (telemetering equipment) if required for daily measurement will be purchased and installed by the Company, prior to the initiation of service hereunder. The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. The Company may remove such equipment when service hereunder is terminated.

The customer may be required to provide and maintain, at no cost to Company: A 120 volt, 15 ampere, AC power supply, and an acceptable telephone service available at customer's meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the customer at no cost to the Company. Enhancements and/or modifications to these services may be required to ensure equipment functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer's

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State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 1st Revised Sheet No. 5-77 Canceling Original Sheet No. 5-77

SMALL INTERRUPTIBLE GAS SALES SERVICE Rate S71 South District

responsibility. Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

Consultation between the customer and the Company regarding telemetering requirements shall occur prior to execution of the required service agreement. The telemetering requirement will be determined at the sole discretion of the Company based on customer requirements and location.

The Company reserves the right to charge for each service call to investigate, repair, reprogram, or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above r or damage to Company's equipment.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 4th-Revised Sheet No. 5-80 Canceling 3rd-Revised Sheet No. 5-80 INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates S81 and S82 South District

Availability:

Service under this rate schedule is available on an interruptible basis to any interruptible general gas service customer located in Great Plains' Minnesota South District Service Area (Belview, Boyd, Clarkfield, Danube, Dawson, Echo, Granite Falls, Marshall, Montevideo, Redwood Falls, Renville, Sacred Heart and Wood Lake). This service is applicable for transportation of natural gas to customer's premise (metered at a single delivery point) through the Company's distribution facilities. In order to obtain transportation service, a customer must qualify under an applicable gas transportation service rate; meet the general terms and conditions of service provided hereunder; and enter into a gas transportation agreement upon request of the Company.

The transportation services are as follows:

Small Interruptible General Gas Transportation Service Rate S81:

Transportation service is available for all general gas service customers whose interruptible natural gas load will exceed an input rate of 2,500,000 Btu per hour, metered at a single delivery point, whose average use of natural gas will do not exceed 20,000 dk and who, absent the request for transportation service are eligible for natural gas service, on an interruptible basis, pursuant to Company's effective Small Interruptible Sales Gas Service Rate S71. Customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. Customer's firm load shall be treated and billed in accordance with the provisions of Firm General Gas Service Rate S70. The firm service volumes are subject to available capacity.

Large Interruptible General Gas Transportation Service Rate S82:

Transportation service is available for all general gas service customers whose interruptible natural gas load will exceed 20,000 dk annual as metered at a single delivery point. Customer's firm natural gas requirements must be separately metered or specified in a firm service agreement. Customer's firm load shall be treated and billed in accordance with the provisions of Firm General Gas Service Rate S70. The firm service volumes are subject to available capacity.

Rate:

Basic Service Charge: Rate S81

\$200.00 per month

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eptember 22, 2016

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 9th Revised Sheet No. 5-81 Canceling 8th Revised Sheet No. 5-81 **INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates S81 and S82** South District

Rate S82	\$260.00 per month
Distribution Charge:	
Rate S81 Rate S82	\$1.1444 per dk \$0.5763 per dk
Interim Rate Increase:	34.293% of amount billed under Basic Service Charge and Distribution Charge, excluding flex rate customers

Revenue Decoupling Mechanism:

All customers billed under this rate schedule, with the exception of customers deemed to be CIP exempted, and customers served under a flexible distribution rate agreement are subject to the Revenue Decoupling Mechanism, Sheet No. 5-125.

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff, Sheet No. 5-130. Customers served under a flexible distribution rate agreement are excluded from this provision.

Flexible Distribution Charge per dk:

Rate S82 Company and customer will agree to a price between \$0.0320 and \$1.1206 per dk. Unless otherwise agreed, a five-day notice of price change shall be provided.

The flexible rate is available only to those customers whose normal daily requirements are in excess of 199 dk. The Company shall not offer or impose a flexible rate to customers with energy supplies consisting of indigenous biomass from a supplier not regulated by the Commission.

Customers are normally served on the fixed rate, but will be placed on the flexible rate if a qualifying customer requests flexible rate service and (1) for pricing reasons, the customer uses a non-gas alternate energy supply/service from a supplier not regulated by the Commission or (2) the customer uses gas from a supplier not regulated by the Commission.

If Company and customer cannot agree to a flexible rate and customer continues to use gas, customer shall be charged the maximum allowable flexible rate, plus all other applicable charges.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

-------Section No. 5 -------4th-Revised Sheet No. 5-82 ------Canceling 3rd-Revised Sheet No. 5-82 INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates S81 and S82 South District

Conditions of Service:

 CRITERIA FOR SERVICE – In order to receive the service, customer must qualify under one of the Company's applicable natural gas transportation service rates and comply with the general terms and conditions of service provided herein. The customer is responsible for making all arrangements for transporting the gas from its source to the Company's interconnection with the delivering pipeline(s).

2. REQUEST FOR GAS TRANSPORTATION SERVICE:

- (a) To qualify for gas transportation service, a customer must request the service pursuant to the provisions set forth herein. The service shall be provided only to the extent that the Company's existing operating capacity permits in accordance with the provisions of General Terms and Conditions.
- (b) Customer must be able to satisfy Company of customer's ability and willingness to discontinue the use of said gas during periods of curtailment or interruption by the use of standby facilities or suffering plant shutdown. Service under this rate schedule is subject to curtailment or interruption before curtailment or interruption of service under any other rate schedule serving this class of customer in accordance with the provisions of General Terms and Conditions, Section 6, Paragraph V.17.
- (c) The gas supplied under this schedule will be separately metered and not used interchangeably with gas supplied under any other rate schedules.
- PRIORITY OF SERVICE Company shall have the right to curtail or interrupt deliveries without being required to give previous notice of intention to curtail or interrupt, whenever, in its judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with General Terms and Conditions, §V. Paragraph 17.
- PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by Company, any gas taken above that received on customer's behalf, shall be billed at the Firm General Service Rate S70, (distribution delivery charge and cost of gas), plus either an amount equal to any penalty payments or overrun charges the

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Company is required to make to its the interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.

- DAILY IMBALANCE To the extent practicable, customer and Company agree to the daily balancing of volumes of gas received and delivered on a thermal basis. Such balancing is subject to the customer's request and the Company's discretion to vary scheduled receipts and deliveries within existing Company operating limitations.
- (a) In the event that the deviation between scheduled daily volumes and actual daily volumes of gas used by customer causes the Company to incur any additional costs from interconnecting pipeline(s), customer shall be solely responsible for all such penalties, fines, fees or costs incurred. If more than one customer has caused the Company to incur these additional costs, all costs will be prorated to each customer based on the customer's over- or under take as a percentage of the total.
- 6. MONTHLY IMBALANCE The customer's monthly imbalance is the difference between the amount of gas received by Company on customer's behalf and the customer's actual metered use, plus the lost and unaccounted for factor. Monthly imbalances will not be carried forward to the next calendar month.
 - (a) Undertake Purchase Payment If the monthly imbalance is due to more gas delivered on customer's behalf than the actual volumes used, Company shall pay customer an Undertake Purchase Payment in accordance with the following schedule:

	<mark>% Monthly</mark> Imbalance 0% − 3%	 98% Cash-out Mechanism 90% Cash-out Mechanism 80% Cash-out Mechanism 	
	 > 3% and <= 5% > 5% and <= 10% > 10% and <= 15% > 15% and <= 20% 		
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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

5 th Revised Sheet No. 5-84
Canceling 4 th Revised Sheet No. 5-84
INTERRUPTIBLE GAS TRANSPORTATION SERVICE Rates S81 and S82
South District

>20% -60% Cash-out Mechanism

Where the Cash-out Mechanism is equal to the lesser of the Company's WACOG or the Index Price, as defined in Paragraph 5(c).

(b) Overtake Charge – If the monthly imbalance is due to more gas actually
 used by the customer than volumes delivered on their behalf, Customer
 shall pay Company an Overtake Charge in accordance with the following
 schedule:

% Monthly	Overtake Charge Rate
Imbalance	
0% 3%	100% Cash-in Mechanism
> 3% and <= 5%	102% Cash-in Mechanism
> 5% and <= 10%	110% Cash-in Mechanism
> 10% and <= 15%	120% Cash-in Mechanism
> 15% and <= 20%	130% Cash-in Mechanism
<u>>20%</u>	140% Cash-in Mechanism

Where the Cash-in Mechanism is equal to the greater of the Company's WACOG or the Index Price, as defined in Paragraph 5(c).

(c) The Index price shall be the arithmetic average of the five average weekly prices at Northern Damarcation and Northern Ventura as published in the Gas Daily "Daily Price Surveys" during the given month. The Company's WACOG (Weighted Average Cost of Gas) includes the commodity cost of gas and applicable transportation charges including the fuel cost of transportation.

7. METERING REQUIREMENTS:

(a) Remote data acquisition equipment if required by Company for daily measurement will be purchased and installed by the Company prior to the initiation of service hereunder. The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, shall be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. Company may remove such equipment when service hereunder is terminated.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

- (b) The customer may be required to provide and maintain, at no cost to Company, a 120 volt, 15 ampere, AC power supply or other power source acceptable to the Company and acceptable telephone service at customer's meter location(s). Customer agrees to provide and maintain, at no cost to the Company, any necessary telephone enhancements to assure Company of a quality telephone signal necessary too properly transmit data. The customer shall pay all charges for continuous electric and telephone service associated with the Company's connection of the remote data acquisition equipment, and any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.
- (c) The Company reserves the right to charge for each service call to investigate, repair, reprogram, or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.
- 8. DAILY NOMINATION REQUIREMENTS:
 - (a) Customer or customer's shipper or agent shall advise Company's gas nominations center, by 9:00 a.m. Central Clock Time, of the dk requirements customer has requested to be delivered at each delivery point the following day. Customer's daily nomination shall be its best estimate of the expected utilization for the gas day. Unless other arrangements are made, customer will be required to nominate for the nonbusiness days involved prior to weekends and holidays.
 - (b) All nominations should include shipper and/or agent defined begin and end dates. Shippers and/or agents may nominate for periods longer than 1 day, provided the nomination begin and end dates are within the term of the service agreement.
 - (c) The Company has the sole right to refuse receipt of any volumes which exceed the maximum daily contract quantity and at no time shall the

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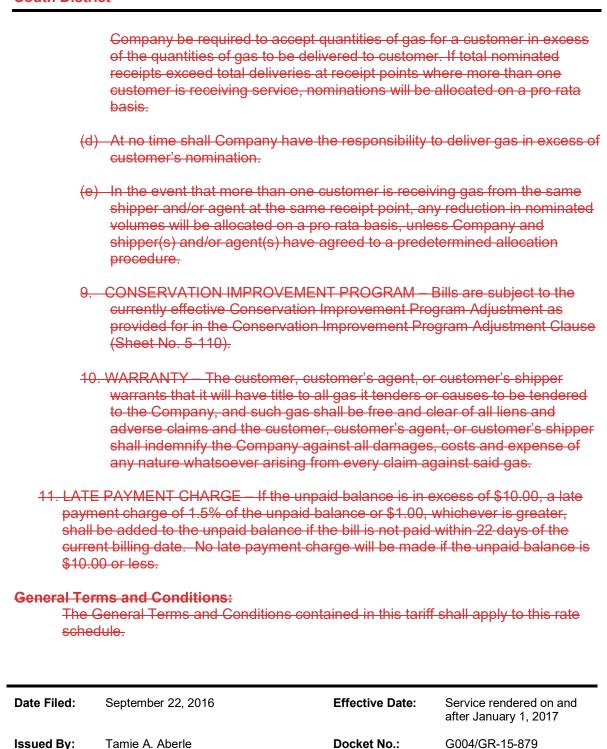
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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2



Director – Regulatory Affairs



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate S85 South District

Availability:

Service under this rate schedule is available to any interruptible general gas service customer located in Great Plains' Minnesota South District Service Area (Belview, Boyd, Clarkfield, Danube, Dawson, Echo, Granite Falls, Marshall, Montevideo, Redwood Falls, Renville, Sacred Heart, and Wood Lake), whose interruptible natural gas load will exceed 20,000 dk annually as metered at a single delivery point. The rates herein are applicable only to customer's interruptible load. Customer's firm natural requirements must be separately metered or specified in a firm service agreement. The firm service volumes are subject to available capacity. Customer's firm load shall be billed at Firm General Gas Service Rate 70. For interruption purposes, the maximum daily firm requirement shall be set forth in the firm service agreement. Customer must satisfy Company, of their ability and willingness to discontinue the use of said gas during period of curtailment or interruption, by the use of standby facilities, or suffering plant shutdown.

Rate:

Basic	Service Charge:	\$230.00 per month			
——————————————————————————————————————	bution Charge:	arge: \$0.5763 per dk			
Base	Cost of Gas:	\$2.9807 per	per dk		
Interi	m Rate Increase:		mount billed und Distribution Char	ler Basic Service ge	
Flexil	Flexible Distribution Charge per dk: Company and customer will agree to a price between \$0.0560 and \$1.0966 per dk. Unless otherwise agreed, a five-day notice of price change shall be provided.				
	The flexible rate is available only to those customers whose normal daily requirements are in excess of 199 dk. The Company shall not offer or impose a flexible rate to customers with energy supplies consisting of indigenous biomass from a supplier not regulated by the Commission.				
	Customers are normally served on the fixed rate, but will be placed on the flexible rate if a qualifying customer requests flexible rate service and (1) for pricing reasons, the customer uses a non-gas alternate energy				
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Director - Regulatory Affairs



A Division of MDU Resources Group, Inc.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 6th Revised Sheet No. 5-89 Canceling 5th Revised Sheet No. 5-89

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate S85 South District

supply/service from a supplier not regulated by the Commission or (2) the customer uses gas from a supplier not regulated by the Commission.

If Company and customer cannot agree to a flexible rate and customer continues to use gas, customer shall be charged the maximum allowable flexible rate, plus all other applicable charges.

Minimum Bill:

Basic Service Charge.

Cost of Gas:

The billed cost of gas represents the Base Cost of Gas identified above adjusted by the Purchased Gas Cost Adjustment provided for in the Purchased Gas Cost Adjustment Clause (Sheet No. 5-62).

Conservation Improvement Program:

Bills are subject to the currently effective Conservation Improvement Program Adjustment as provided for in the Conservation Improvement Program Adjustment Clause (Sheet No. 5-110).

Revenue Decoupling Mechanism:

All customers billed under this rate schedule, with the exception of customers deemed to be CIP exempted or served under a flexible distribution rate agreement, are subject to the Revenue Decoupling Mechanism, Sheet No. 5-125.

Gas Utility Infrastructure Cost Adjustment:

Bills are subject to the currently effective Gas Utility Infrastructure Cost Adjustment charge as provided in the Gas Utility Infrastructure Cost Adjustment Tariff, Sheet No. 5-130. Customers served under a flexible distribution rate agreement are excluded from this provision.

Measurement Unit for Billing Purposes:

Customer's metered consumption will be adjusted to decatherms in accordance with the General Terms and Conditions, Section 6, Paragraph V.12.

Late Payment Charge:

If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, shall be added to the unpaid balance if the bill is not paid within 22 days of the current billing date. No late

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State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 4th Revised Sheet No. 5-90 Canceling 3rd Revised Sheet No. 5-90

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate S85 South District

payment charge will be made if the unpaid balance is \$10.00 or less.

Conditions of Service:

- 1. PRIORITY OF SERVICE Deliveries of gas under this schedule shall be subject at all times to the prior demands of customers served on the Company's firm gas service rates. Customers taking service hereunder agree that the Company, without prior notice, shall have the right to curtail or to interrupt whenever, in Company's sole judgment, it may be necessary to do so to protect the interest of its customers whose capacity requirements are otherwise and hereby given preference. The priority of service and allocation of capacity shall be accomplished in accordance with the provisions of General Terms and Conditions, Section 6, Paragraph V.17.
- 2. PENALTY FOR FAILURE TO CURTAIL OR INTERRUPT If customer fails to curtail or interrupt their use of gas hereunder when requested to do so by the Company, any gas taken shall be billed at the Firm General Gas Service Rate S70 (distribution delivery charge and cost of gas), plus either an amount equal to any penalty payment(s) or overrun charges the Company is required to pay to interconnecting pipeline(s) under the terms of its contract(s) as a result of such failure to curtail or interrupt, or \$50.00 per dk of gas used in excess of the volume of gas to which customer was requested to curtail or interrupt, whichever amount is greater. The Company, in its discretion, may shut off customer's supply of gas in the event of customer's failure to curtail or interrupt use of gas when requested to do so by the Company.
- 3. AGREEMENT Customer will be required to enter into an agreement for service hereunder for a minimum term of 12 months. Written notice of termination by either Company or customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any subsequent term. Upon expiration of service, the customer may apply for and receive, at the sole discretion of the Company, gas service under this rate or another appropriate rate schedule for the customer's operations.
- 4. OBLIGATION TO NOTIFY COMPANY OF CHANGE IN DAILY OPERATIONS Customer will be required as specified in the service agreement to notify Company of an anticipated change in daily operations. Failure to comply with requirements specified in the service agreement may result in the assessment of penalties to the

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A Division of MDU Resources Group, Inc.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

Section No. 5 4th-Revised Sheet No. 5-91 Canceling 3rd-Revised Sheet No. 5-91 SALES SERVICE Rate S85

LARGE INTERRUPTIBLE GAS SALES SERVICE Rate S85 South District

customer equal to any charges Company must pay to the interconnecting pipeline caused by customer's action.

 METERING REQUIREMENTS – Remote data acquisition equipment (telemetering equipment) if required for daily measurement will be installed by the Company, prior to the initiation of service hereunder.

The cost of the equipment and its installation shall be paid for by the customer. Such contribution in aid, as adjusted for federal and state income taxes, must be paid prior to the installation of such equipment unless otherwise agreed to by the Company. Such equipment will be maintained by the Company and will remain the sole property of the Company. Company may remove such equipment when service hereunder is terminated.

The customer shall be required to provide and maintain, at no cost to Company the following; A 120 volt, 15 ampere, AC power supply; and an acceptable telephone service available at customer's meter location(s). The services listed above shall be continuous, accessible to the Company, and be provided by the Customer at no cost to the Company. Enhancements and/or modifications to these services maybe require to ensure equipment functionality. Such enhancements or modifications shall be completed at the direction of the Company with all associated costs the customer's responsibility.

Any interruption in such services must be promptly remedied or service under this tariff will be suspended until satisfactory corrections have been made.

Consultation between the customer and the Company regarding telemetering requirements shall occur prior to execution of the required service agreement. The telemetering requirement will be determined at the sole discretion of the Company based on customer requirements and location.

The Company reserves the right to charge for each service call to investigate, repair, reprogram, or reinstall the Company's telemetering equipment when the service call is the result of a failure or change in communication or power source services described above or damage to Company's equipment.

General Terms and Conditions:

The General Terms and Conditions contained in this tariff shall apply to this rate schedule.

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GREAT PLAINS NATURAL GAS CO. A Division of <u>MDU Resources Group</u>, Inc. Montana-Dakota Utilities Co.



State of Minnesota Gas Rate Schedule – MNPUC Volume 32

Section No. 5 13th RevisedOriginal Sheet No. 5-110 Canceling 12th Revised Sheet No. 5-110

CONSERVATION IMPROVEMENT PROGRAM ADJUSTMENT CLAUSE

Applicability:

This Conservation Improvement Program Adjustment is applicable to the Company's Minnesota retail gas sales and transportation rate schedules. Exemptions are as follows:

"Large Energy Facility", as defined in Minn. Stat. 216B.2421 customers shall receive a monthly exemption from conservation improvement program charges pursuant to Minn. Stat. 216B.16, subd. 6b Energy Conservation Improvement. Upon exemption from conservation program charges, the "Large Energy Facility" customers can no longer participate in any utility's Energy Conservation Improvement Program.

"Large Customer Facility" customers that have been exempted from the Company's Conservation Improvement Program charges pursuant to Minn. Stat. 216B.241, Subd. 1a (b) shall receive a monthly exemption from conservation improvement program charges pursuant to Minn. Stat. 216B.16, subd. 6b Energy Conservation Improvement. Such monthly exemption will be effective beginning January 1 of the year following the grant of exemption. Upon exemption from conservation program charges, the "Large Customer Facility" customers can no longer participate in the Company's Energy Conservation Improvement Program.

"Commercial Gas Customers" that have been exempted from the Company's Conservation Improvement Program charges pursuant to Minn. Stat. 216B.241, Subd.1a (c) shall receive a monthly exemption from conservation improvement program charges pursuant to Minn. Stat 216B.16, subd. 6b Energy Conservation Improvement. Such monthly exemption will be effective beginning January 1 of the year following the grant of exemption. Upon exemption from conservation program charges, the "Commercial Gas Customers" can no longer participate in the Company's Energy Conservation Improvement Program. The Company has fewer than 600,000 natural gas customers in Minnesota, thus making the Company subject to this Minnesota Statute.

Adjustment:

There shall be included on each non-exempt customer's monthly bill, as part of the Resource Adjustment, a Conservation Cost Recovery Adjustment (CCRA) Factor which shall be the applicable CCRA Factor multiplied by the customer's monthly billing dk for gas service before any applicable adjustments, city surcharge or sales tax. In addition to the CCRA Factor, a Base Charge of \$0.05560.0818 per

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 13th Revised<u>Original</u> Sheet No. 5-110 Canceling 12th Revised Sheet No. 5-110

CONSERVATION IMPROVEMENT PROGRAM ADJUSTMENT CLAUSE

dk, also known as the Conservation Cost Recovery Charge (CCRC), is billed as part

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 6th Revised<u>Original</u> Sheet No. 5-111 Canceling 5th Revised Sheet No. 5-111

CONSERVATION IMPROVEMENT PROGRAM ADJUSTMENT CLAUSE

of the distribution delivery charge authorized in Docket No. G004/GR-15-87919-511. The CCRC is approved and applied on a per dk basis by dividing the testyear CIP expenses by the test-year sales volumes (net of CIP-exempt volumes).

Determination of Conservation Cost Recovery Adjustment:

The CCRA Factor shall be calculated for each customer class by dividing the allocated recoverable Conservation Improvement Program costs, not recovered through the Base Charge by the projected sales volumes, excluding CIP-exempt customer volumes, for a designated recovery period. The factor may be adjusted annually with approval of the Minnesota Public Utilities Commission.

The applicable rate that will be assessed to all non-CIP exempt customers in each rate class is:

 Base Charge
 Adjustment

 CCRC
 CCRA Factor

 \$0.05560.0818
 (\$0.03370.0597)

Exemption:

Any customer account determined by the Commissioner to qualify for a CIP exemption as a Large Customer Facility or a Commercial Gas Customer pursuant to Minnesota Statutes 216B.241 and 216B.2421, shall be exempt from the CCRC and the CCRA. Customer accounts granted exemption by a decision of the Commissioner after the beginning of the calendar year shall be credited for any CIP collections billed after January 1st of the year following the Commissioner's decision.

Any customer account determined by the MPUC to qualify for a CIP exemption as a Large Energy Facility pursuant to Minnesota Statutes 216B.16, subd. 6b(b) and 216B.2421, subd. 2(1), shall be exempt from the CCRC and the CCRA Factor.

For Large Customer Facilities, Commercial Gas Customers or Large Energy Facilities, determined to be CIP exempt, the Flexible Distribution Charge will be reduced by the CCRC for exempt customers served under a specific flexed contract. Exempt customers not served under a flexed contract will be billed a credit CCRC. Upon exemption from the conservation program charges, no exempted customer may participate in the Company's gas conservation improvement program unless the owner of the facility submits a filing with the Commissioner or the MPUC to withdraw its exemption.

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A Division of MDU Resources Group, IncMontana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

------Section No. 5 8th Revised<u>Original</u> Sheet No. 5-112 Canceling 7th Revised Sheet No. 5-112

CONSERVATION IMPROVEMENT PROGRAM ADJUSTMENT CLAUSE

Reserved for Future Use

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

Section No. 5 Original Sheet No. 5-115

FRANCHISE FEE RIDER

Applicability:

This Franchise Fee Rider is applicable to the Company's Minnesota gas rate schedules. 100% of the franchise fees collected shall be submitted to the government entity assessing such fee.

The Company will notify the Minnesota Public Utilities Commission of any new, expired, or changed fee, authorized by Minnesota Statute § 216B.36 to raise revenue, 60 days prior to its implementation. Notification to the Minnesota Public Utilities Commission will include a copy of the relevant franchise fee ordinance, or other operative document authorizing imposition of the fee.

The Company will include the following language on the first bill to a customer on which a new or modified fee is listed:

The community of (name of community) initiated/renewed a [franchise fee % amount] % franchise fee on Great Plains Natural Gas Co. (Great Plains) natural gas accounts effective [month, day, year]. The line item appears on your bill as "City Franchise Fee." Great Plains remits 100% of this fee to the community imposing the fee.

Adjustment:

There shall be added to the customer's bill, an amount equal to any franchise, gross earnings, excise, or other charges or taxes now or hereafter imposed upon Great Plains, whether imposed by ordinance, franchise or otherwise applicable to gas service supplied by Great Plains to customer.

Applicable Franchise Fees within the corporate limits of each city are as follows:

City	Fee
Crookston	5% of natural gas bill
Granite Falls	5% of natural gas bill
Marshall	5% of natural gas bill
Redwood Falls	5% of natural gas bill
Granite Falls Marshall	5% of natural gas bill 5% of natural gas bill

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GREAT PLAINS NATURAL GAS CO. A Division of <u>MDU Resources Group</u>, Inc. Montana-Dakota Utilities Co.



State of Minnesota Gas Rate Schedule – MNPUC Volume 23

Section No. 5 Original Sheet No. 5-120

GAS AFFORDABILITY PROGRAM

Availability:

Available to residential customers who have been qualified and receive assistance from the Low Income Home Energy Assistance Program ("LIHEAP") during the federal fiscal year ("Program Year"). Further, such customers must agree to be placed on a levelized payment plan and must also agree to a payment schedule as described below to be considered a "Qualified Customer".

Description and Rate Impact for Qualifying Customers:

The Gas Affordability Program (GAP) shall meet the conditions of Minnesota Statutes, Chapter 216B.16, Subd.15 on low income programs. The GAP has two components: 1) Affordability, and 2) Arrearage Forgiveness. Great Plains, or an agent of Great Plains, will review current billing and consumption information, approved LIHEAP benefits and household income information as submitted to Great Plains to determine a Qualified Customer's payment schedule amount. A Qualified Customer's payment schedule shall include both payment of the customer's current month's bill (which reflects one-twelfth the levelized payment plan), after inclusion of the affordability bill credit, and payment of a portion of the Qualified Customer's pre-program arrears.

Affordability Component:

The Affordability component consists of a bill credit determined as one-twelfth of the difference between Great Plains' estimate of the Qualified Customer's annual gas bill and 4% of the Qualified Customer's household income as provided by the Qualified Customer to Great Plains. This bill credit is a GAP cost that will be included in the Tracker. Any energy assistance sums not applied to arrears will be applied to a Qualified Customer's current bill.

The Affordability Component shall be calculated as follows:

- 1. Calculate four percent of the participant's income and add any available LIHEAP funds not applied to arrears to determine the affordability payment.
- 2. Sum the participant's annual usage and determine participant's average annual bill.
- 3. Subtract the participant's affordability payment from the average monthly bill to determine the affordability credit amount.

Arrearage Forgiveness Component:

The Arrearage Forgiveness component consists of a monthly credit that will be applied each month after receipt of the Qualified Customer's payment. The credit will be designed to retire pre-program arrears over a period of up to 24 months,

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A Division of MDU Resources Group, Inc.<u>Montana-Dakota Utilities Co.</u>

State of Minnesota Gas Rate Schedule – MNPUC Volume 23

Section No. 5 1st-<u>Revised-Original</u> Sheet No. 5-121 <u>Canceling Original Sheet No. 5-121</u>

GAS AFFORDABILITY PROGRAM

with the Company matching the Qualifying Customer's contribution to retiring pre-program arrears. The credit is determined by taking the pre-program arrears divided by the number of months to retire the arrears divided by two and then subtracting any energy assistance sums received by the Company on behalf of the customer divided by the number of months remaining to retire the arrears divided by two. This arrearage forgiveness credit is a GAP cost that will be included in the Tracker.

Conditions of Service:

Enrollment participation is limited to a first come first served basis until the estimated GAP dollar cap is reached.

Before the start of an enrollment period, Great Plains will mail information on the GAP and an application to participate in the GAP to targeted current LIHEAP customers in arrears. The application for participation must be completed in full and returned to Great Plains before the close of the enrollment period.

Regardless of arrears balances, Great Plains agrees to maintain service and suspend collection activities to Qualified Customers if they maintain their payment schedule.

Qualified Customers must maintain an active Great Plains account in said customer's name at their permanent primary residence only to be eligible for the GAP.

Qualified Customers agree to notify Great Plains of any changes in address, income level, or household size. Such changes may result in removal from the GAP. Additionally, Qualified Customers who do not continue to qualify under the provisions of Section 1 above can be removed from the GAP.

If a Qualified Customer fails to pay two consecutive monthly payments in full under the GAP, they will be terminated from the GAP and will be subject to Great Plains' regular collection practices including the possibility of disconnection.

Funding:

Total GAP costs, which include start-up costs, Affordability component, Arrearage Forgiveness component and incremental administration costs incurred by Great Plains shall not exceed \$70,000 per year. Great Plains shall limit

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 23

Section No. 5 4th RevisedOriginal Sheet No. 5-122 Cancelling 3rd Revised Sheet No. 5-122

GAS AFFORDABILITY PROGRAM

administrative costs included in the tracker (except start-up related costs) included in the tracker to 5% of total GAP costs. Administrative costs will include, but are not limited to, the costs to inform customers of the GAP and costs to process and implement enrollments.

Great Plains shall recover the GAP costs in a separate Delivery Charge applicable to all customers receiving firm service under Residential Gas Service and Firm General Service Rate Schedules at a rate of \$0.02295 per dk.

A tracking mechanism ("Tracker") will be established to provide for recovery of all actual GAP costs as compared to the recovery of GAP costs through rates. Great Plains will track and defer GAP costs with regulatory approval. Carrying charges at a rate equal to the authorized rate of return of 7.0327.119% established in Docket No. G004/GR-15-87919-511 shall be applied to the balance and recovered. The prudency of the GAP costs are subject to a regulatory review. Great Plains may petition the Commission to adjust this rate in order to true up the GAP balance in the Tracker in its next general rate case.

Evaluation:

The GAP shall be evaluated for the years 2019 through 2021 with an evaluation filed with the Commission by May 31, 2022.

Annual reports to be submitted by March 31 of each year will include the effect of the GAP on customer payment frequency, payment amount, arrearage level and number of customers in arrears, service disconnections, retention rates, customer complaints and utility customer collection activity. The annual reports may also include information about customer satisfaction with the GAP.

The financial evaluation will include a GAP cost-effectiveness analysis from a ratepayer perspective comparing the 1) total GAP costs, which includes the Affordability component, Arrearage Forgiveness component and total company incurred administration costs, to 2) the total net savings including cost reductions on utility functions such as the impact of the GAP on write-offs, service disconnections and reconnections and collections activities.

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State of Minnesota Gas Rate Schedule – MNPUC Volume 23

Section No. 5 3rd Revised Sheet No. 5-123 Cancelling 2nd Revised Sheet No. 5-123

GAS AFFORDABILITY PROGRAM

GAP Revocation:

GAP, upon approval by the Commission, is effective unless the Commission, after notice and hearing, rescinds or amends its order approving GAP.

Applicability:

Unless otherwise specified in this tariff, Qualified Customers in the GAP shall receive service in accordance with all terms and conditions of the standard gas service tariffs applicable to residential customers.

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GREAT PLAINS NATURAL GAS CO. A Division of <u>MDU Resources Group</u>, Inc. Montana-Dakota Utilities Co.



State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 ^{2nd} Revised Original Sheet No. 5-125 Canceling 1st Revised Sheet No. 5-125

REVENUE DECOUPLING MECHANISM

Applicability:

This rate schedule represents a Revenue Decoupling Mechanism (RDM) that serves to reduce the Company's financial disincentive to the promotion of energy efficiency and conservation by separating the link between the Company's revenues from changes in the volume of gas sales. This mechanism complies with the legislative intent and language of Minnesota Statute, Section 216B.2412 Decoupling of Energy Sales from Revenue.

The RDM is applicable to all rate classes with the exception of customers served under a flexible distribution rate agreement.

Revenue Decoupling Mechanism:

The Revenue Decoupling Mechanism includes two components: a RDM Adjustment and a Margin Sharing Credit.

- 1. RDM Adjustment: the RDM Adjustment calculations will be performed annually for each rate class with the exception of the Large Interruptible Rate Schedules 82 and 85. Customers taking service under Rate 82 and 85 are not subject to this component of the RDM rate starting after the 2020 evaluation period.
 a. The RDM will compare the level of non-gas revenues authorized in the
 - a. The RDM will compare the level of non-gas revenues authorized in the last general rate case (excluding those revenues associated with the CCRC), adjusted for customer growth, to the level of non-gas revenues collected by rate class to determine either a revenue shortfall or surplus <u>foref</u> each calendar year. An adjustment per Dk per rate class will be calculated if either a revenue shortfall or surplus exists.
 - b. An RDM adjustment per Dk will be calculated annually for each class of customers to which the RDM applies. The adjustment shall be calculated in the following manner per rate class:
 - c. Authorized Margin per Customer: the non-gas revenues divided by the number of customers per rate class as authorized in the Company's last general rate case.
 - d. Designed Revenues: authorized margin per customer multiplied by the greater of the (1) authorized customers <u>unlessor (2)</u> actual customers per rate class of each for the calendar year <u>under review are greater than the</u>

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 ^{2nd} Revised Original Sheet No. 5-125 Canceling 1st Revised Sheet No. 5-125

REVENUE DECOUPLING MECHANISM

authorized level of customers. If actual customers exceed authorized customers, actual customers shall be used.

e. RDM Adjustment per Dk = (Designed Revenues less actual non-gas revenues) divided by forecasted volumes for each rate class of customers. The RDM is symmetrical in form and can result in either a bill surcharge or credit for each rate class of customers. Bill surcharges applicable to the RDM shall be capped at ten percent of non-gas margin revenues (excluding revenues for the Conservation Cost Recovery chargeCCRC) by rate class.

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 3rd<u>Revised Original</u> Sheet No. 5-126 Canceling 2nd Revised Sheet No. 5-126

REVENUE DECOUPLING MECHANISM

2. Margin Sharing Credit: at the time of each RDM adjustment, the Company will compute a Margin Sharing Credit (MSC) based on the margin revenues collected from the identified customer authorized in Docket No. G004/GR-19-511, including any prior period over or under collected balances. The MSC will be allocated to the various rate classes based on the Margin Sharing Allocation authorized in Docket No. G004/GR-19-511.

The per unit credit shall be determined by dividing each rate class' MSC allocation by the forecasted volumes for each rate class of customers, excluding flexible rate contract customers. The MSC rate per Dk will be a component of the RDM rate billed customers.

Pilot Program:

The RDM established under this tariff is new to the Company's rate design and was not included in any prior rate structure of the Company. The RDM was initially authorized to be effective for a pilot period of 36 months beginning January 1, 2017. The RDM has been extended one year through 2020. The Company may request approval from the Commission to extend the RDM beyond 2020.

Annual RDM Adjustment:

- a. No later than March 1st of the calendar year following the Commission's approval of the RDM tariff, and each March 1st thereafter, the Company shall file with the Commission a report that specifies the RDM adjustments to be effective for each rate class. The initial report shall reflect a 12-month period beginning January 1, 2017, the first day of the month following the final order of the Commission in Docket G004/GR-15-879.
- b. The applicable rate adjustment under the RDM shall be effective with service rendered on or after April 1 of the year in which the evaluation report was filed. Any over or under collection will be added to or subtracted from the Annual RDM Adjustment for the next RDM filing.
- c. In the event any portions of the proposed rate adjustments are modified by the Commission, the proposed rate adjustments shall be adjusted in accordance with the Commission's order.

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 3rd-Revised Original Sheet No. 5-126 Canceling 2nd Revised Sheet No. 5-126

REVENUE DECOUPLING MECHANISM

d. The Company shall record its best estimate of the amounts to be recognized under the RDM so as to reflect in its books and records a fair representation of the impact of this rider in actual earnings. Such estimate shall be adjusted, if necessary, upon filing the RDM calculations with the Commission, and again upon final Commission approval.

Revenue Decoupling Mechanism:	Rate per Dk	
Residential		
North District Rate N60	(\$0.2038)	
South District Rate S60	(\$0.2047)	
Firm General		
North District Rate N70	(\$0.1244)	
South District Rate S70	\$0.0090 [°]	

Revenue Decoupling Mechanism (RDM Rate per Dk):

	Revenue Decoupling Adjustment 1/	<u>Margin</u> <u>Sharing</u> <u>Credit</u>	<u>RDM</u> <u>Rate/Dk</u>
Residential Rate 60			
Former Rate N60 2/	<u>(\$0.2038)</u>	<u>(\$0.3494)</u>	<u>(\$0.5532)</u>
Former Rate S60 3/	<u>(\$0.2047)</u>	<u>(\$0.3494)</u>	<u>(\$0.5541)</u>
Firm General Rate 70			
Former Rate N70 2/	<u>(\$0.1244)</u>	<u>(\$0.2516)</u>	<u>(\$0.3760)</u>
Former Rate S70 3/	<u>\$0.0090</u>	<u>(\$0.2516)</u>	<u>(\$0.2426)</u>
Small Interruptible Sales & Transportation			
Former Rates N71 and N81 2/	<u>\$0.0795</u>	<u>(\$0.1880)</u>	<u>(\$0.1085)</u>
Former Rates S71 and S81 3/	<u>(\$0.1182)</u>	<u>(\$0.1880)</u>	<u>(\$0.3062)</u>
Large Interruptible Sales & Transportation			
Former Rates N82 and N85 2/	<u>\$0.0360</u>	<u>(\$0.0723)</u>	<u>(\$0.0363)</u>
Former Rates S82 and S85 3/	<u>\$0.0788</u>	<u>(\$0.0723)</u>	<u>\$0.0065</u>
MSC Customer (former Rate N82)	<u>\$0.0360</u>		<u>\$0.0360</u>
Interruptible Grain Drying Rate 73			
Former Rate N71 2/	<u>\$0.0795</u>	<u>(\$0.1521)</u>	<u>(\$0.0726)</u>
Former Rate S71 3/	<u>(\$0.1182)</u>	<u>(\$0.1521)</u>	<u>(\$0.2703)</u>
Former Rate N85 2/	<u>\$0.0360</u>	<u>(\$0.1521)</u>	<u>(\$0.1161)</u>

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 3rd-Revised Original Sheet No. 5-126 Canceling 2nd Revised Sheet No. 5-126

REVENUE DECOUPLING MECHANISM

- <u>1/ Revenue Decoupling Adjustment rates effective April 1, 2020, Docket No. G004/M-20-335.</u>
- 2/ Applicable to the Company's former North rate area and customers served in the communities of Breckenridge, Crookston, Fergus Falls, Pelican Rapids, and Vergas.
- 3/ Applicable to the Company's former South rate area and customers served in the communities of Belview, Boyd, Clarkfield, Danube, Dawson, Echo, Granite Falls, Marshall, Montevideo, Redwood Falls, Renville, Sacred Heart, and Wood Lake.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

	Section No. 5
1st Revised Original	Sheet No. 5-127
Canceling Original	Sheet No. 5-127

REVENUE DECOUPLING MECHANISM

Small Interruptible Sales & Transportation	
North District Rates N71 and N81	\$0.0795
South District Rates S71 and S81	(\$0.1182)
Large Interruptible Sales & Transportation	
North District Rates N82 and N85	\$0.0360
South District Rates S82 and S85	\$0.0788

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 1st Revised Sheet No. 5-130 Canceling Original Sheet No. 5-130

GAS UTILITY INFRASTRUCTURE COST ADJUSTMENT

Applicability:

This rate schedule constitutes provision to recover the costs of investment and associated expenses for the replacement of natural gas distribution facilities required to comply with state and federal pipeline safety programs. It specifies the procedure to be utilized to adjust the rates for natural gas sold or transported under Great Plains' rate schedules in order to reflect: (a) the projected revenue requirement for the period the adjustment will be in effect and (b) a true-up of the prior year adjustment.

Effective Date

The effective dates of the Gas Utility Infrastructure Cost Adjustment (GUIC) shall be service rendered on and after October 1 each year with a filing date of April 15, which is at least 150 days before the proposed effective date.

Adjustment:

- 1. The Projected Revenue Requirement shall include:
 - a. The return on investment on the rate base reflecting the eligible projects shall be based on the twelve month average of the projected investment and the authorized rate of return authorized in the most recent general rate case, unless otherwise determined by the Commission.
 - b. The operation and maintenance, depreciation expense and ad valorem tax expense associated with the eligible projects.
 - c. The revenue requirement shall be apportioned to each rate class based on the authorized non-gas costs (margin) apportionment.
 - d. The revenue requirement for each rate class shall be divided by projected annual dk sales and transportation volumes, excluding flexible rate contracts, to derive a cost per dk for each rate class.
- 2. The true-up
 - a. For each annual period ending December 31 a true-up will be calculated for each rate class and will be applied effective with the change in the GUIC. This adjustment shall include:
 - 1. The balance in the (over) under recovered account as of December 31.
 - 2. The difference between the revenue requirement based on actual project costs and recovered costs for each customer class for the

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A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 5 3rd-Revised Original Sheet No. 5-131 Canceling 2nd Revised Sheet No. 5-131

GAS UTILITY INFRASTRUCTURE COST ADJUSTMENT

twelve months ending December 31. The amount may be an under recovery or (over) recovery.

- b. The resulting balance is divided by the projected annual dk sales and transportation volumes.
- 3. When the Company files its next general rate case, all project costs shall be removed from the GUIC tracker and included in base rates. Only the true-up component (remaining GUIC tracker balance) shall remain in the GUIC Rider to be either collected or refunded to customers over a subsequent period.
- 4. The current GUIC adjustment for each rate class is (excluding flexible rate contracts):

	Adjustment Per Dk
<u>Sales</u>	
Residential	\$0.3041
Firm General	\$0.1803
Small Interruptible 1/	\$0.1788
Large Interruptible 2/	\$0.0975
Transportation	
Small Interruptible	\$0.0350
Large Interruptible	\$0.0865

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section N	o. 6
2 nd RevisedOriginal Sheet No.	6-1
Canceling 1 st Revised Sheet No.	-6-1

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 Original Sheet No. 6-3

GENERAL Terms and Conditions

I. PURPOSE:

These rules are intended to define good practice, which can normally be expected, but are not intended to exclude other accepted standards and practices not covered herein. They are intended to ensure adequate service to the public and protect the Company from unreasonable demands.

The Company undertakes to furnish service subject to the rules and regulations of the Minnesota Public Utilities Commission and as supplemented by these general provisions, as now in effect or as may hereafter be lawfully established, and in accepting service from the Company, each customer agrees to comply with and be bound by said rules and regulations and the applicable rate schedules.

II. DEFINITIONS:

The following terms used in this tariff shall have the following meanings, unless otherwise indicated:

AGENT – The party authorized by the transportation service customer to act on that customer's behalf.

APPLICANT – A customer requesting Company to provide service.

BTU - British Thermal Unit(s) - A quantity of heat required to raise the temperature of one pound of water one degree Fahrenheit.

CCF - Hundred cubic feet - The basic measurement of the amount of gas used.

COMMISSION – Public Utilities Commission of the State of Minnesota.

COMPANY – Great Plains Natural Gas Co.

COMPANY'S OPERATING CONVENIENCE – The utilization, under certain circumstances, of facilities or practices not ordinarily employed which contribute to the overall efficiency of Company's operations. This does not refer to the customer's convenience or to the use of facilities or adoption of practices required to comply with applicable laws, ordinances, rules or regulations, or similar requirements of public authorities.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

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Section No. 6 2nd Revised Original Sheet No. 6-4 Canceling 1st Revised Sheet No. 6-4

GENERAL Terms and Conditions

CURTAILMENT – A reduction of transportation or retail natural gas service deemed necessary by the Company. Also includes any reduction of transportation natural gas service deemed necessary by the pipeline.

CUSTOMER – Any individual, partnership, corporation, firm, other organization or government agency supplied with service by Company at one location and at one point of delivery unless otherwise expressly stated in these rules or in a rate schedule.

DECATHERM (DK)- 10 therms.

DELIVERY POINT – The point at which customer assumes custody of the gas being transported. This point will normally be at the outlet of Company's meter(s) located on customer's premises.

EXCESS FLOW VALVE – Safety device designed to automatically stop or restrict the flow of gas if an underground pipe is broken or severed.

FLEXIBLE RATE CUSTOMER - An interruptible service customer qualifying for a flexible rate provision as prescribed in the interruptible service rate schedules.

GAS DAY – Means a period of twenty-four consecutive hours, beginning and ending at 9:00 a.m. Central Clock Time.

INTERRUPTION – A cessation of transportation or retail natural gas service deemed necessary by Company.

INTERRUPTIBLE CUSTOMER - A customer qualifying for service as prescribed in the interruptible service rate schedules.

NOMINATION – The daily dk quantity of natural gas requested by customer for transportation and delivery to customer at the delivery point during a gas day.

NON-RESIDENTIAL CUSTOMER - Service provided to a business enterprise in space occupied and operated for non-residential purposes. Typical service includes stores, offices, shops, restaurants, boarding houses, hotels, service garages, wholesale houses, filling stations, barber shops, beauty <u>parlorssalons</u>, common areas of shopping malls, schools, etc.

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 ^{1st} Revised Sheet No. 6-5 Canceling Original Sheet No. 6-5

GENERAL Terms and Conditions

PIPELINE – The transmission company(s) delivering natural gas into company's system.

RESIDENTIAL CUSTOMER - A customer using natural gas for residential use (space heating, cooling, water heating, clothes drying, etc.) through an individual meter in a single family dwelling or building, or for residential use in an individual apartment, mobile home, or for residential use in not over four households served by a single meter in a multiple family dwelling. Residential premises used regularly for professional or business purposes (doctor's office, small store, etc.) are considered residential where the residential natural gas usage is half or more of the total gas usage.

RATE – Shall mean and include every compensation, charge, fare, toll, rental and classification, or any of them, demanded, observed, charged or collected by the Company for any service, product, or commodity, offered by the Company to the public, and any rules, regulations, practices or contracts affecting any such compensation, charge, fare, toll, rental or classification.

RECEIPT POINT – The intertie between Company and the interconnecting pipeline(s) at which point Company assumes custody of the gas being transported.

SHIPPER – The party with whom the Pipeline has entered into a service agreement for transportation services

THERM - A unit of heat equal to 100,000 Btu's.

TRANSPORTATION CUSTOMER - A customer who qualifies for transportation service as prescribed in the transportation service rate schedules and that has entered into a gas transportation agreement with the Company to have gas other than Company system supply delivered to the Company's border station on the customer's behalf.

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 Original Sheet No. 6-6

GENERAL Terms and Conditions

III. CUSTOMER OBLIGATION:

APPLICATION FOR SERVICE – A customer desiring gas service must make application to the Company before commencing the use of the Company's service. The Company reserves the right to require a signed application or written contract for service to be furnished. All applications and contracts for service must be made in the legal name of the customer desiring the service. The Company may refuse a customer or terminate service to a customer who fails or refuses to furnish reasonable information requested by the Company for the establishment of a service account. Any customer who uses gas service in the absence of application or contract shall be subject to the Company's rates, rules, and regulations and shall be responsible for payment of all service used.

Subject to rates, rules, and regulations, the Company will continue to supply gas service until notified by customer to discontinue the service. The customer will be responsible for payment of all service furnished through the date of discontinuance.

INPUT RATING – All new customers whose consumption of gas for any purpose will exceed an input of 2,500,000 Btu per hour, metered at a single delivery point, shall consult with the Company and furnish details of estimated hourly input rates for all gas utilization equipment. Where system design capacity permits, such customers may be served on a firm basis. Where system design capacity is limited, and at Company's sole discretion, Company will serve all such new customers on an interruptible basis only. Architects, contractors, heating engineers and installers, and all others should consult with the Company before proceeding to design, erect or redesign such installations for the use of natural gas. This will ensure that such equipment will conform to the Company's ability to adequately serve such installations with gas.

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 ^{1st Revised Sheet No. 6-7 Canceling Original Sheet No. 6-7}

GENERAL Terms and Conditions

- ACCESS TO CUSTOMER'S PREMISES Company representatives, when properly identified, shall have access to customer's premises at all reasonable times (8 a.m. to 5 p.m. Monday – Friday unless an emergency situation requires access outside these hours) for the purpose of reading meters, making repairs, making inspections, removing the Company's property, or for any other purpose incidental to the service.
- COMPANY PROPERTY The customers shall exercise reasonable diligence in protecting the Company's property on their premises, and shall be liable to the Company in case of loss or damage caused by their negligence or that of their employees.
- INTERFERENCE WITH COMPANY PROPERTY The customer shall not disconnect, change connections, make connections or otherwise interfere with Company's meters or other property or permit same to be done by other than the Company's authorized employees.
- RELOCATED LINES Where Company facilities are located on a public or private utility easement and there is a building encroachment(s), over gas facilities, the customer shall be charged for line relocation on the basis of actual costs incurred by the Company including any required easements or permits.
- NOTIFICATION OF LEAKS The customer shall immediately notify the Company at its office of any escape of gas in or about the customer's premises.
- TERMINATION OF SERVICE All customers are required to notify the Company, to prevent their liability for service used by succeeding tenants, when vacating their premises. Upon receipt of such notice, the Company will read the meter and further liability for service used on the part of the vacating customer will cease.
- REPORTING REQUIREMENTS Customer shall furnish Company all information as may be required or appropriate to comply with reporting requirements of duly constituted authorities having jurisdiction over the matter herein.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 ^{1st Revised Sheet No. 6-8 <u>Canceling</u> Original Sheet No. 6-8}

GENERAL Terms and Conditions

QUALITY OF GAS – The gas tendered to the Company shall conform to the applicable quality specifications of the transporting Pipeline's tariff.

IV. LIABILITY

CONTINUITY OF SERVICE – The Company will use all reasonable care to provide continuous service but does not assume responsibility for a regular and uninterrupted supply of gas service and will not be liable for any loss, injury, death, or damage resulting from the use of service, or arising from or caused by the interruption or curtailment of the same, except when such loss, injury or damage results from the negligence of the Company.

CUSTOMER'S EQUIPMENT – Neither by inspection or non-rejection, nor in any other way does the Company give any warranty, express or implied, as to the adequacy, safety or other characteristics of any structures, equipment, lines, appliances or devices owned, installed or maintained by the customer or leased by the customer from third parties. The customer is responsible for the proper installation and maintenance of all structures, equipment, lines, appliances, or devices on the customer's side of the point of delivery, and for the natural gas after it passes the point of delivery. The customer must assume the duties of inspecting all structures including the house piping, chimneys, flues and appliances on the customer's side of the point of delivery to ensure all are in working order. It is the Company's obligation to supply satisfactory service and any use of equipment by the customer that prevents the Company from carrying out this obligation must be corrected by the customer.

COMPANY EQUIPMENT AND USE OF SERVICE – The Company will not be liable for any loss, injury, death or damage resulting in any way from the supply or use of gas or from the presence or operation of the Company's structures, equipment, lines, or devices on the customer's premises, except loss, injuries, death, or damages resulting from the negligence of the Company.

INDEMNIFICATION – Customer agrees to indemnify and hold Company harmless from any and all injury, death, loss or damage resulting from customer's negligent or wrongful acts under and during the term of service. Company agrees to indemnify and hold customer harmless from any and all

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 ^{1st Revised Sheet No. 6-9 <u>Canceling</u> Original Sheet No. 6-9}

GENERAL Terms and Conditions

injury, death, loss or damage resulting from Company's negligent or wrongful acts under and during the term of service.

FORCE MAJEURE – In the event of either party being rendered wholly or in part by force majeure unable to carry out its obligations, then the obligations of the parties hereto, so far as they are affected by such force majeure, shall be suspended during the continuance of any inability so caused. Such causes or contingencies affecting the performance by either party, however, shall not relieve it of liability in the event of its concurring negligence or in the event of its failure to use due diligence to remedy the situation and remove the cause in an adequate manner and with all reasonable dispatch, nor shall such causes or contingencies affecting the performance relieve either party from its obligations to make payments of amounts then due hereunder, nor shall such causes or contingencies relieve either party of liability unless such party shall give notice and full particulars of the same in writing or by telephone to the other party as soon as possible after the occurrence relied on. If volumes of customer's gas are destroyed while in Company's possession by an event of force majeure, the obligations of the parties shall terminate with respect to the volumes lost.

The term "force majeure" as employed herein shall include, but shall not be limited to, acts of God, strikes, lockouts or other industrial disturbances, failure to perform by any third party, which performance is necessary to the performance by either customer or Company, acts of the public enemy or terrorists, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrest and restraint of rulers and peoples, civil disturbances, explosions, breakage or accident to machinery or lines of pipe, line freeze-ups, sudden partial or sudden entire failure of gas supply, failure to obtain materials and supplies due to governmental regulations, and causes of like or similar kind, whether herein enumerated or not, and not within the control of the party claiming suspension, and which by the exercise of due diligence such party is unable to overcome; provided that the exercise of due diligence shall not require settlement of labor disputes against the better judgment of the party having the dispute.

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Section No. 6 1st Revised Sheet No. 6-10 Canceling Original Sheet No. 6-10

GENERAL Terms and Conditions

The term "force majeure" as employed herein shall also include, but shall not be limited to, inability to obtain or acquire, at reasonable cost, grants, servitudes, rights-of-way, permits, licenses, or any other authorization from third parties or agencies (private or governmental) or inability to obtain or acquire at reasonable cost necessary materials or supplies to construct, maintain, and operate any facilities required for the performance of any obligations under this agreement, when any such inability directly or indirectly contributes to or results in either party's inability to perform its obligations.

V. TERMS AND CONDITIONS:

- 1. AGREEMENT Upon request of the Company, customer may be required to enter into an agreement for any service.
- 2. RATE OPTIONS Where more than one rate schedule is available for the same class of service, the Company will assist the customer in selecting the applicable rate schedule(s). The Company is not required to change a customer from one rate schedule to another more often than once in twelve months unless there is a material change in the customer's load which alters the availability and/or applicability of such rate(s), or unless a change becomes necessary as a result of an order issued by the Commission or a court having jurisdiction. The Company will not be required to make any change in a fixed term contract except as provided therein.

3. RULES FOR APPLICATION OF GAS SERVICE:

- (a) Residential gas service is available to any residential customer for domestic purposes only.
- (b) Non-residential service is defined as service provided to a business enterprise in space occupied and operated for non-residential purposes.
- (c) If separate metering is not practical for a single unit (one premise) that is using gas for both domestic purposes and for conducting business (or for Non-residential purposes as defined herein), the customer will be billed under the predominate use policy. Under this policy, the customer's combined service is billed under the rate (Residential or Non-residential) applicable to the type of service which constitutes 50% or more of the customer's total connected load.

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 1st Revised Sheet No. 6-11 Canceling Original Sheet No. 6-11

GENERAL Terms and Conditions

- (d) Other classes of service furnished by the Company shall be defined in applicable rate schedules or in rules and regulations pertaining thereto. Service to customers for whom no specific rate schedule is applicable shall be billed on the Non-residential rates.
- FIRM GAS SERVICE MAIN AND SERVICE LINE EXTENSIONS: The Company will install gas main extensions using the following guidelines applicable to firm gas main extensions:
 - a) The term "main" refers to the facilities that are typically constructed from a border station or regulator station with no particular terminus at a building or structure. Mains are normally installed in streets, alleys, dedicated public ways or dedicated utility easements.
 - b) Customer refers to customer ultimately taking natural gas service or a developer request to provide natural gas service to residential customers.
 - c) Cost Participation. Cost participation for firm gas extensions shall be determined as follows:
 - i) <u>Extensions 100 Feet or Less</u> The Company will extend a gas main up to, but not to exceed, 100 feet per home projected to be connected within twelve (12) months from the start of construction where natural gas is the primary fuel used for space heating.
 - ii) Extensions over 100 Feet or where natural gas in not the primary fuel used for space heating – The Company may require cost participation if the estimated capital expenditure is not cost justified. The extension will be considered cost justified if the calculated Maximum Allowable Investment equals or exceeds the estimated capital expenditures using the following formula:

Maximum Allowable Investment (MAI) =

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 2nd-Revised Sheet No. 6-12 Canceling 1st-RevisedOriginal Sheet No. 6-12

GENERAL Terms and Conditions

Annual Basic Service Charge + (<u>3rd Year Estimated Dk x Distribution Delivery Charge +</u> <u>GUIC+MSC)/</u>LARR

Where: LARR = <u>14.7613.917</u>%

The LARR, defined as the Levelized Annual Revenue Requirement Factor, is the annual rate required to recover the present value of a project over the life of a project.

- d) Cost of the extension shall include the gas main extension(s), valves, service line(s), cathodic protection equipment, any required payments made by the Company to the transmission pipeline company to accommodate the extension(s), and other costs excluding the distribution meter and regulator.
- e) Where cost participation is required, such extension is subject to execution of the Company's standard agreement for extensions by the customer.
- f) Contributions. In the event the extension is not cost justified, the customer(s) shall pay the Company the portion of the capital expenditures not cost justified. The extension will proceed if the customer:
 - i) Pays in advance to the Company the excess amount not cost justified in cash, or
 - ii) Agrees to pay a special monthly charge. If the customer discontinues service prior to the excess being paid in full, the balance will be due and payable upon discontinuance of service, or
 - iii) Agrees to pay annually a specified minimum charge. If the customer discontinues service prior to the excess being paid in full, the balance will be due and payable upon discontinuance of service, or

iv)	Agrees	to a	combination	of above	methods, or
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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 3rd-RevisedOriginal Sheet No. 6-13 Canceling 2rd Revised Sheet No. 6-13

GENERAL Terms and Conditions

- v) Customer may post a bond or an irrevocable letter of credit in the amount of the required contribution prior to construction and acceptable by the Company. Such bond, issued by a bonding company authorized to do business in the state or letter of credit shall be effective for the original five-year term and is subject to approval and acceptance by the Company. If at the end of the original five-year term, a contribution requirement exists in the subject project based on a recalculated maximum expenditure, the surety or guarantor shall reimburse the Company for such recalculated contribution requirement.
- vi) Upon completion of the project, the contribution amount will be adjusted to reflect actual costs, and an additional charge may be levied or a refund may be made.
- vii) If within the five year period from the extension(s) in service date, the number of active customers and related volumes exceeds the projections used to determine MAI, the Company shall re-compute the contribution requirement by recalculating the MAI.
- viii) The recalculated contribution requirement shall be collected from the new applicant(s).
- g) Refunds. Contributions for gas main extensions are refundable, without interest, for a period up to five (5) years from the date of completion of the main extension as additional customers are connected to the particular main extension for which the advance was made.
 - The Company will refund to the original contributor(s) the amount required to reduce their contribution to the recalculated contribution requirement. Customers who have posted a bond or letter of credit will be notified of any reduction in surety or guarantee requirements.
 - ii) No refunds will be made until the new applicants begin taking service from the Company.

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Section No. 6 2nd-Revised-<u>Original</u> Sheet No. 6-14 Canceling 1st Revised Sheet No. 6-14

GENERAL Terms and Conditions

- iii) If the addition of new customers will increase the contribution required from existing customer(s), the extension will be considered a new extension and treated separately.
- iv) No refund shall be made by Company after the five-year refund period and in no event shall the refund exceed the amount of the contribution.
- h) The Company reserves the right to charge customer the cost associated with providing service to customer if service is not initiated within twelve (12) months of such installation.
- i) Firm Gas Service Line Extensions: The Company shall install gas service lines using the following general rules and regulations applicable to all firm gas service line extensions:
 - i. The term "service line" refers to facilities that are constructed from a main to the final terminus at a building or structure.
 - ii. The Company shall furnish, own, and maintain all material and equipment to the outlet side of the meter on the customer's premise(s).
 - iii. The Company will extend a service line to serve customer(s) where natural gas is the primary fuel used for space heating without charge up to, but not to exceed, 75 feet. The length of the service line shall be determined by measurement from the customer's property line to the stop valve on the service riser.
 - iv. If the additional service line required is beyond 75 feet or natural gas is not the primary fuel used for space heating, the Company may require cost participation if the estimated capital expenditure is not cost justified. The extension will be considered cost justified if the calculated MAI equals or exceeds the estimated capital expenditures using the MAI formula provided in ¶ 4.c.ii.

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GENERAL Terms and Conditions	-

- v. Where cost participation is required, such extension is subject to execution of the Company's standard agreement for extensions by the customer.
- vi. Relocation of Existing Meters and Service Lines: When a customer requests relocation of a meter and/or service line, charges will be made at standard labor and materials rates.

A minimum connection charge, per meter, covering the cost of the installation of the meter and regulator, the service connection, general inspection, and gas turn-on is payable at the time the application for service is submitted. The minimum connection charge is \$25.00 per meter for customers with gas input loads up to 400,000 BTU/hour; and \$50.00 per meter for customers with gas input loads above 400,000 BTU/hour.

- INTERRUPTIBLE GAS MAIN AND SERVICE LINE EXTENSIONS: The Company will install gas main and service line extensions using the following guidelines:
 - a) Contribution. Prior to construction, the customer shall contribute an amount equal to the total cost of construction including all gas main extensions, valves, service line(s), cathodic protection equipment, regulators, meters (excluding remote data acquisition equipment), any required payments made by the Company to the transmission pipeline to accommodate the extensions, and other costs as adjusted for applicable federal and state income taxes.
 - i. The extension will proceed if the customer:
 - (1) Pays in advance to the Company the total cost of construction, or

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 3rd Revised Original Sheet No. 6-16 Canceling 2nd Revised Sheet No. 6-16

GENERAL Terms and Conditions

- (2) Customer may post a bond or irrevocable letter of credit in the amount of the required contribution prior to construction and acceptable by the Company. Such bond, issued by a bonding company authorized to do business in the state or letter of credit shall be effective for the original five-year term and is subject to approval and acceptance by the Company. If at the end of the original five-year term, a contribution requirement exists in the subject project based on a recalculated maximum expenditure, the surety or guarantor shall reimburse the Company for such recalculated contribution requirement.
- ii. Upon completion of the construction, the contribution amount will be adjusted to reflect actual costs, and an additional charge may be levied or a refund may be made.
- iii. Remote data acquisition equipment costs shall be subject to the terms and conditions specified in the Company's Interruptible Gas Transportation Rates.
- b) Refund. Contributions for gas main and service line extensions are refundable, without interest, for a period up to five (5) years from the date of completion of the main extension.
 - i. If within the five-year period from the extension(s) in service date, the total of the customer's contribution and actual margin paid to the Company equals or exceeds the total present value of the revenue requirement associated with the extension, the Company shall refund the amount exceeding the revenue requirement on the following basis:
 - (1) Annually, beginning at the second (2nd) anniversary of the extension(s) in service date, the Company will refund to the customer, the amount exceeding the total present value of the revenue requirement at a rate of 50% of the current year margin associated with the customer's actual throughput.

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- (2) Customers who have posted a bond or letter of credit will be notified of any reduction in surety or guarantee requirements based on the above calculation.
- (3) No refund shall be made by Company after the five-year refund period and in no event shall the refund exceed the amount of the contribution.
- ii. If within the five-year period from the extension(s) in service date, additional customers (firm or interruptible) are connected to an interruptible customer's main extension, the Company shall (1) determine the pro rata cost share applicable to the other customer (2) reduce the original customer's contribution requirement by the pro rata cost attributed to the new customer and (3) calculate an MAI for a firm customer through the process described in Section V.¶ 4 of the General Terms and Conditions or collect the full amount for an interruptible customer. The amount collected will be subject to the applicable refund provisions for the remainder of the refund period.
- c) Relocation of Existing Meters and Service Lines: When a customer requests relocation of a meter and/or service line, charges will be made at standard labor and material rates.
- d) A minimum connection charge, per meter, covering the cost of the installation of the meter and regulator, the service connection, general inspection, and gas turn-on is payable at the time the application for service is submitted. The minimum connection charge is \$100.00 for interruptible customers.
- 6. TEMPORARY SERVICE At the discretion of the Company, temporary service may be rendered to a customer's premise. The Company may require the customer to bear the cost of installing and removing the service in excess of any salvage realized. Advance installation payment may be required prior to installing the service. The customer shall pay the regular rates applicable to the class of service rendered.

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Section No. 6 4th-<u>RevisedOriginal</u> Sheet No. 6-18 <u>Canceling 3rd Revised Sheet No. 6-18</u>

GENERAL Terms and Conditions

- 7. DISPATCHING Transportation customers will adhere to gas dispatching policies and procedures established by Company to facilitate transportation service. Company will inform customer of any changes in dispatching policies that may affect transportation services as they occur.
- 8. RULES COVERING GAS SERVICE TO MANUFACTURED HOMES The rules and regulation for providing gas service to manufactured homes are in accordance with the Code of Federal Regulations (24CFR Part 3280 Manufactured Homes Construction and Safety Standards) Subpart G and H which pertain to gas piping and appliance installation. In addition to the above rules, the Company also follows the regulations set forth in the NFPA 501A, Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities.
- 9. CONSUMER DEPOSITS A deposit or guarantee shall not be required from any customer or applicant for service who has established good credit. A deposit of up to an estimated two average months' bills or guarantee may be required if the customer or applicant:
 - (a) Has a poor credit history with the Company or any other utility having recently served the applicant.
 - (b) Has been disconnected or liable for disconnection for nonpayment of a service bill or any permissible reason which is not in dispute.

All deposits shall be in addition to payment of an outstanding bill.

Interest shall be paid on deposits in excess of \$20.00 at the rate of six percent per year compounded annually. Interest shall be payable from the date of deposit to the date of refund.

The deposit shall be refunded to the customer after twelve consecutive months of continuous prompt payment, upon discontinuation of service, or to satisfy a delinquent service bill. The deposit along with accrued interest shall be credited on the service bill. Direct payment of any balance due the customer shall be made within forty-five (45) days after termination of service.

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Section No. 6 3rd-<u>RevisedOriginal</u> Sheet No. 6-19 Canceling 2rd-Revised Sheet No. 6-19

GENERAL Terms and Conditions

The Company's procedures on deposit and guarantee requirements shall be in compliance with Minnesota Rules 7820.4200 – 7820.4700, Deposit and Guarantee Requirement.

10. DELIVERY PRESSURE - Delivery of natural gas by Company shall be at such varying pressures as may exist under operating conditions in the pipeline of Company at the point of delivery, and, unless otherwise mutually agreed to, shall not be less than 7" W.C. per square inch gauge pressure. The Customer shall install, operate and maintain, at its own expense, such pressure regulating devices as may be necessary to regulate the pressure of gas after delivery to the Customer.

11. METERING AND MEASUREMENT:

- (a) Company will meter the volume of natural gas delivered to customer at the delivery point. Such meter measurement will be conclusive upon both parties unless such meter is found to be inaccurate, in which case the quantity supplied to customer shall be determined by as correct an estimate as it is possible to make, taking into consideration the time of year, the schedule of customer's operations and other pertinent facts. Company will test meters in accordance with applicable state utility rules and regulations.
- (b) Transportation customers agree to provide the cost of the installation of electronic data acquisition equipment to Company before transportation service is implemented.
- 12. MEASUREMENT UNIT FOR BILLING PURPOSES The measurement unit for billing purposes shall be one (1) decatherm (dk), unless otherwise specified. Billing will be calculated to the nearest one-tenth (1/10) dk. One dk equals 10 therms or 1,000,000 Btu's. Dk's shall be calculated by the application of a thermal factor to the volumes metered. This thermal factor consists of:

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- (a) An altitude adjustment factor used to convert metered volumes at local sales base pressure to a standard pressure base of 14.73 psia, and
- (b) A Heating Value adjustment factor used to reflect the heating value of the gas delivered.
- 13. UNIT OF VOLUME FOR MEASUREMENT The unit of volume for purpose of measurement shall be one (1) cubic foot of gas at either local sales base pressure or 14.73 psia, as appropriate, and at a temperature base of sixty degrees Fahrenheit (60°F). All measurement of natural gas by orifice meter shall be reduced to this standard by computation methods, in accordance with procedures contained in ANSI-API Standard 2530, First Edition, as amended. Where natural gas is measured with positive displacement or turbine meters, correction to local sales base pressure shall be made for actual pressure and temperature with factors calculated from Boyle's and Charles' Laws. Where gas is delivered at 20 psig or more, the deviation of the natural gas from Boyle's Law shall be determined by application of Supercompressibility Factors for Natural Gas published by the American Gas Association, Inc., copyright 1955, as amended or superseded. Where gas is measured with electronic correcting instruments at pressures greater than local sales base, supercompressibility will be calculated in the corrector using AGA-3/NX-19, as amended, supercompressibility calculation. For hand billed accounts, application of supercompressibility factors will be waived on monthly-billed volumes of 250 dk or less.
- 14. METER READING PROCEDURES Meters shall be read once a month as nearly as practicable to thirty (30) day intervals. In remote areas, customers may supply meter readings on forms provided by the Company. A Company representative must, however, read the customer's meter at least once every twelve months, at the customer's request, or when there is a change in customer. Meter reading procedures shall be done in accordance with Minnesota Rules 7820.3300.

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Section No. 6 4th-Revised-<u>Original</u> Sheet No. 6-21 Canceling 3rd Revised Sheet No. 6-21

GENERAL Terms and Conditions

When access to a meter cannot be gained, the customer fails to supply a meter reading form in time for the billing operation, or in case of emergency, an estimated bill may be rendered. Estimated bills shall be based on the customer's normal consumption for a previous corresponding period. Estimated Billing procedures shall be done in accordance with Minnesota Rules 7820.3400.

- 15. BILLING ADJUSTMENTS -
 - (a) In the event a customer service bill is in error due to an incorrect meter reading, incorrect rate calculation, or other similar reason, the error shall be corrected in accordance with Minnesota Rule 7820.4000. If the error date can be fixed with reasonable certainty, the remedy shall be calculated on the basis of payments for service rendered after that date, but in no event for a period longer than one year before the discovery of an undercharge and three years before the discovery of an overcharge.
 - i. If an overcharge has occurred, the Company shall calculate the difference, plus interest, for the period beginning three years before the date of discovery. Interest will be calculated as prescribed by Minnesota Statutes § 325E.02(b). If the recalculated bills indicate that more than one dollar (\$1.00) is due an existing customer or two dollars (\$2.00) is due a person no longer a customer of the Company, the full amount shall be refunded to the Customer. The refund to an existing Customer may be in cash or as a credit on the bill. If a refund is due a person no longer a Customer of the Company, the Company shall mail to the customer's last known address either a refund, or a notice that the customer has three months in which to request a refund from the Company.
 - ii. If an undercharge has occurred, the Company shall calculate the difference for the period beginning one year before the date of discovery. If the recalculated bills indicate that the amount due the Company exceeds ten dollars (\$10.00), the Company may bill the customer for the amount due. The Company will not bill for any undercharge incurred after the date of a customer inquiry or complaint if the Company failed to begin investigating the matter within a reasonable time and the inquiry or complaint ultimately resulted in the discovery of the undercharge.

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Section No. 6 4th-Revised-<u>Original</u> Sheet No. 6-22 Canceling 3rd Revised Sheet No. 6-22

GENERAL Terms and Conditions

The Company shall offer a payment agreement to customers who have been undercharged if no culpable conduct by the customer or resident of the customer's household caused the undercharge. The agreement shall cover a period equal to the time over which the undercharge occurred or a different time period that is mutually agreeable to the customer and the Company, except that the duration of a payment agreement offered by the Company to a customer whose household income is at or below 50 percent of the state median household income must consider the financial circumstances of the customer's household. No interest or delinquency fee shall be charged as part of an undercharge agreement.

(b) <u>Fast Meters</u> - Whenever any meter is found upon test to have an average error of more than two percent (2%) fast, the Company shall refund to the Customer the overcharge. If the error is due to a cause the date of which can be determined with reasonable certainty, then the refund will be computed from that date, but in no event for a period longer than one (1) year. If the period of the inaccuracy cannot be determined, then it shall be assumed that the full amount of the inaccuracy existed during the last half of the period since the meter was last tested but not to exceed six months.

If the recalculated bills indicate that more than one dollar (\$1.00) is due an existing customer or two dollars (\$2.00) is due a person no longer a customer of the Company, the full amount of the calculated difference, plus interest, between the amount paid and the recalculated amount shall be refunded to the Customer. The refund to an existing Customer may be in cash or as a credit on the bill. If a refund is due a person no longer a Customer of the Company, the Company shall mail to the customer's last known address either a refund, or a notice that the customer has three months in which to request a refund from the Company.

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(c) Slow Meters - Whenever any meter is found upon test to have an average error of more than two percent (2%) slow, the Company may charge for the gas consumed during the period of inaccuracy but not included in bills previously rendered. If the error is due to a cause the date of which can be determined with reasonable certainty, then the Company may bill the Customer for the amount that the test indicates has been undercharged for the period of the inaccuracy, but not for a period longer than one (1) year. If the period of inaccuracy cannot be determined, then the charge shall be based on a corrected meter reading for a period equal to one-half of the time elapsed since the previous test, but not to exceed six months. For the purpose of this billing adjustment, the meter error shall be one-half of the algebraic sum of the error at full-rated flow plus the error at check flow. No back-billing from the time of notification by the Customer will be sanctioned if the Customer has called to the Company's attention his/her doubts as to the meter's accuracy and the Company has failed, within a reasonable time, to check it.

If the recalculated bills indicate that the amount due the Company exceeds ten dollars (\$10.00), the Company may bill the Customer for the amount due. The first billing rendered shall be separated from the regular bill and the charges explained in detail.

Billing adjustments due to inaccurate meters shall be done in accordance with Minnesota Rules 7820.3900.

16. BILLING AND TERMS OF PAYMENT - A service bill shall be submitted by the Company to the customer once a month as nearly possible to thirty (30) day intervals. Scheduled billing intervals shall not be less than twenty-five (25) days.

Service bills will be due twenty two (22) days from the current billing date. If payment is not recorded to the customer's account prior to the next scheduled billing date, amounts in excess of \$10.00 are subject to a late payment charge as itemized on the effective rate schedule.

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Payments shall be credited to the oldest outstanding account balance before application of the above late payment charge. The late payment charge shall be calculated on the lesser of the outstanding account balance or the outstanding scheduled payments of those customers delinquent on either a budget billing or payment schedule plan.

The Company shall offer a payment agreement for the payment of arrears. Payment agreements shall consider a customer's financial circumstances and any extenuating circumstances of the household. No additional service deposit shall be charged to continue service to a customer who has entered and is reasonably on time under an accepted payment agreement.

- 17. PRIORITY OF SERVICE AND ALLOCATION OF CAPACITY Priority of Service from Highest to Lowest:
 - (a) Priority 1 Firm sales services.
 - (b) Priority 2 Small interruptible sales and small interruptible transportation services at the maximum rate on a pro rata basis.
 - (c) Priority 3 Large interruptible sales and large interruptible transportation services at the maximum rate on a pro rata basis.
 - (d) Priority 4 Large interruptible transportation services at less than the maximum rate from the highest rate to the lowest rate and on a pro rata basis where equal rates are applicable among customers.
 - (e) Priority 5 Interruptible grain drying sales services.

Company shall have the right, in its sole discretion, to deviate from the above schedule when necessary for system operational reasons and if following the above schedule would cause an interruption in service to a customer who is not contributing to an operational problem on Company system.

Company reserves the right to provide service to customers with lower priority while service to higher priority customers is being curtailed due to restrictions at a given delivery or receipt point. When such restrictions are eliminated, Company will reinstate sales and/or transportation of gas according to each customer's original priority.

18. RETURNED CHECK CHARGE – A charge of \$18.25 will be collected by the Company for each check charged back to the Company by a bank.

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- 19. TAX CLAUSE To the total monthly bill computed as provided under the Customer General Terms and Conditions, Company shall have the right to add all or any part of the amount by which the cost to Company of the natural gas delivered to the Customer is increased in any month by any new or additional excise tax levied. The term "excise tax" wherever used in these schedules shall mean any occupation, production, severance, transportation, pipeline, footage, sales, or other excise tax or tax of similar nature now or hereafter imposed by any lawful authority upon or in respect to the production severance, transportation, or sale of natural gas sold by Company to the Customer whether under direct imposition or pursuant to the terms of any present or future contract.
- 20. NOTICE TO DISCONTINUE GAS SERVICE Customers desiring to have their gas service disconnected shall notify the Company during regular business hours, one business day before service is to be disconnected. Such notice shall be by letter, or telephone call to the Company's Customer Service Center. Saturdays, Sundays and legal holidays are not considered business days.
- 21. DISCONNECTION OF SERVICE With notice the Company may disconnect service for any of the following reasons:
 - (1) For non-payment of a service bill, but only when the amount of the customer's outstanding bill equals or exceeds the amount of the customer's deposit.
 - (2) For failure to make proper application for service.
 - (3) For violations of any of the Company's rules on file with the Public Utilities Commission.
 - (4) For failure to meet a deposit or credit requirement.
 - (5) For failure to provide the Company reasonable access to its equipment and property.
 - (6) For breach of contract for service between the Company and the customer.
 - (7) For failure to furnish such service, equipment and/or rights of way necessary to serve the customer as have been specified by the Company as a condition of obtaining service.
 - (8) When determined by the Commission as prescribed by relevant state or other applicable standards or after individual hearing upon

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application of any person that customer is willfully wasting service through improper equipment.

(9) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

The Company shall reconnect or continue service to a customer's residence where a medical emergency exists provided that the Company receives from a medical doctor written certification, or initial certification by telephone and written certification within five business days, that failure to reconnect or continue service will impair or threaten the health or safety of a resident of the customer's household. The customer must enter into a payment agreement.

Without notice the Company may disconnect service for any of the following reasons:

- (1) In the event of an unauthorized use of or tampering with the utility equipment.
- (2) In the event of a condition determined to be hazardous to the customer, to other customers of the utility, to the utility's equipment, or to the public.

Disconnection shall be in accordance with procedures contained in Minnesota Rules 7820.1000 – 7820.3000 on Disconnection of Service.

22. RECONNECTION OF SERVICE -

(a) In the event service has been disconnected because the Customer could not pay the bill or meet deposit or credit requirements, the Customer shall pay a reconnection fee of forty five (\$45.00) dollars in addition to making a settlement satisfactory to the Company of the outstanding bill, before service is restored. The Customer will not be required to pay a reconnection fee when the disconnection was because of a condition determined to be hazardous to the Customer, other Customers of the Company, to the Company's equipment, or to the public.

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Reconnection of service shall be done in accordance with Minnesota Rules 7820.2600.

(b) A customer who requests reconnection of service, during normal working hours, at a location where same customer discontinued the same service during the preceding 12-month period will be charged a reconnection fee as follows:

Residential – The Basic Service Charge applicable during the period while service was not being used or a minimum of \$45.00. The minimum will be based on standard overtime rates for reconnection of service after normal business hours.

Non- Residential – The Basic Service Charge applicable during the period while service was not being used. However, the reconnection charge applicable to seasonal business concerns such as irrigation, grain drying and asphalt processing shall be the Basic Service Charge applicable during the period while service was not being used less the Distribution Delivery Charge revenue collected during the period in-service. A minimum of \$45.00 will apply to reconnections occurring during normal business hours. The minimum will be based on standard overtime rates for reconnection of service occurring after normal business hours.

- (c) Transportation customers who cease service and then resume service within the succeeding 12 months shall be subject to a reconnection charge of \$160.00 whenever reinstallation of the required electronic measurement equipment is necessary.
- 23. UNAUTHORIZED USE OF SERVICE Unauthorized use of service is defined as any deliberate interference such as tampering with a Company meter, pressure regulator, registration, connections, equipment, seals, procedures or records that result in a loss of revenue to the Company.

Unauthorized service is also defined as reconnection of service that has been terminated, without the Company's consent.

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Section No. 6 3rd Revised Original Sheet No. 6-28 Canceling 2rd Revised Sheet No. 6-28

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- (a) Examples of unauthorized use of service include the following, but are not limited to:
 - (1) Bypass piping around meter.
 - (2) Bypass piping installed in place of meter.
 - (3) Meter reversed.
 - (4) Meter index disengaged or removed.
 - (5) Service or equipment tampered with or piping connected ahead of meter.
 - (6) Tampering with meter or pressure regulator that affects the accurate registration of gas usage.
 - (7) Gas being used after service has been discontinued by the Company
 - (8) Gas being used after service has been discontinued by the Company as a result of a new customer turning gas on without the proper connect request.
- (b) In the event that there has been unauthorized use of service, customer shall be charged for:
 - (1) Time, material and transportation costs used in investigation.
 - (2) Estimated charge for non-metered gas.
 - (3) On-premise time to correct situation.
 - (4) Any damage to Company property.
- (c) Reconnection of Service:

Customer service so disconnected shall be reconnected after a customer has furnished satisfactory evidence of compliance with Company's rules and conditions of service, and paid all charges as hereinafter set forth in this procedure.

- (1) All delinquent bills, if any.
- (2) The amount of any Company revenue loss attributable to said tampering.

Expenses incurred by the Company in replacing or repairing the meter or other appliance costs incurred in preparation of the bill, plus costs as outlined in paragraph 23(b) above.

(4) Reconnection fee applicable.

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Section No. 6 4th Revised <u>Original</u> Sheet No. 6-29 Canceling 3rd Revised Sheet No. 6-29

GENERAL Terms and Conditions

- (5) A cash deposit, the amount of which will not exceed the maximum amount determined in accordance with Commission Rules.
- 24. CUSTOMER COMPLAINTS The Company shall establish procedures whereby qualified personnel shall be available during regular business hours to receive and, if possible, resolve all customer inquiries, requests, and complaints.

If any complaint cannot be promptly resolved, the Company shall contact the customer within five (5) business days and at least once every fourteen (14) calendar days thereafter, and advise the customer regarding the status of its investigation until: the complaint is mutually resolved; or the Company advises the customer of the results of its investigation and final disposition of the matter; or the customer files a written complaint with the Public Utilities Commission or the courts.

When the Public Utilities Commission forwards a customer complaint to the Company, the Company shall notify the Commission within ten (10) business days regarding the status or disposition of the complaint.

Customer complaints shall be handled in compliance to procedures contained in Minnesota Rule 7820.0300.

25. CUSTOMER DISPUTES – Whenever the customer advises the Company's designated representative prior to the disconnection of service that any part of the billing as rendered or any part of the service is in dispute, the Company shall investigate the dispute promptly, advise the customer of investigation and its result, attempt to resolve dispute, and withhold disconnection of service until the investigation is completed and the customer is informed of the findings in writing.

Upon the findings of the Company, the customer must submit payment in full of any bill which is due. If the dispute is not resolved to the satisfaction of the customer, he or she must submit the entire payment and may designate the disputed portion to be place in escrow to the Company. Such payment shall be called an escrow payment.

Customer disputes shall be handled in compliance to procedures contained in Minnesota Rule 7820.2700.

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Section No. 6 4th-Revised-<u>Original</u> Sheet No. 6-30 Canceling 3rd Revised Sheet No. 6-30

GENERAL Terms and Conditions

- 26. BALANCED BILLING PROGRAM All residential and commercial customers receiving natural gas under the Residential or Firm Gas Service rate schedules are eligible to enter into a Balanced Billing Plan. This option allows customers to be billed monthly based on a twelve-month rolling average of gas consumed multiplied by the currently effective rate for the month. Monthly bills will change minimally as fluctuations in consumption levels and natural gas prices occur throughout the year.
- 27. COLD WEATHER RULE Applicable to residential customers
 - (a) DEFINITIONS:
 - (1) Cold weather period the period beginning October 15 and continuing through April 15 of the following year.
 - (2) Customer a residential customer of a utility.
 - (3) Disconnection the involuntary loss of utility heating service as a result of a physical act by the Company to discontinue service. Disconnection includes installation of a service or load limiter or any device that limits or interrupts utility service in any way.
 - (4) Household income the combined income, as defined in Minn. Stat. 290A.03, subd. 3, of all residents of the customer's household, computed on an annual basis. Household income does not include any amount received for energy assistance.
 - (5) Reasonably timely payment –payment posted within five working days of agreed-upon due dates.
 - (6) Reconnection the restoration of utility heating service after it has been disconnected.
 - (7) Summary of rights and responsibilities a notice approved by the Minnesota Public Utilities Commission (Commission) that contains, at a minimum, the following:
 - i. An explanation of the provisions of Minn. Stat. §216B.096, subd. 5 (cold weather rule);
 - ii. An explanation of no-cost and low-cost methods to reduce the consumption of energy;
 - iii. A third party notice;
 - iv. Ways to avoid disconnection;
 - v. Information regarding payment agreements;
 - vi. An explanation of the customer's right to appeal a determination of income by the Company and the right to

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appeal if the Company and the customer cannot arrive at a mutually acceptable payment agreement; and

- vii. A list of names and telephone numbers for county and local energy assistance and weatherization providers in each county served by the Company.
- (8) Third-party notice a Commission-approved notice containing, at a minimum the following information:
 - i. A statement that the Company will send a copy of any future notice of proposed disconnection of utility heating service to a third party designated by the residential customer;
 - ii. Instructions on how to request this service; and
 - iii. A statement that the residential customer should contact the person the customer intends to designate as the third-party contact before providing the Company with the party's name.
- (9) Utility Great Plains Natural Gas Co. (Company)
- (10) Utility heating service natural gas or electricity used as a primary heating source, including electricity service necessary to operate gas heating equipment, for the customer's primary residence.
- (11) Working days –Mondays through Fridays, excluding legal holidays. The day of receipt of a personally served notice and the day of mailing of a notice shall not be counted in calculating working days.
- (b) COMPANY OBLIGATIONS BEFORE COLD WEATHER PERIOD: Each year between September 1 and October 15, the Company must provide all customers, personally or by first class mail, a summary of rights and responsibilities. The summary must also be provided to all new residential customers when service is initiated.
- (c) NOTICE BEFORE DISCONNECTION DURING COLD WEATHER PERIOD: Before disconnecting utility heating service during the cold weather period, the Company must provide, personally or by first class mail, a Commission – approved notice to a customer, in easy-to-understand language, that contains, at a minimum, the date of the scheduled disconnection, the amount due, and a summary of rights and responsibilities.
- (d) COLD WEATHER RULE: During the cold weather period, the Company may not disconnect and must reconnect utility heating service of a customer whose household income is at

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A Division of MDU Resources Group, Inc.Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 2nd Revised<u>Original</u> Sheet No. 6-32 Canceling 1st Revised Sheet No. 6-32

GENERAL Terms and Conditions

or below 50 percent of the state median income if the customer enters into and makes reasonably timely payments under a mutually acceptable payment agreement with the Company that is based on the financial resources and circumstances of the household, provided that, the Company may not require a customer to pay more than 10 percent of the household income toward current and past utility bills for utility heating service.

The Company may accept more than ten percent of the household income as the payment arrangement amount if agreed to by the customer.

The customer or a designated third party may request a modification of the terms of a payment agreement previously entered into if the customer's financial circumstances have changed or the customer is unable to make reasonably timely payments.

The payment agreement terminates at the expiration of the cold weather period unless a longer period is mutually agreed to by the customer and the Company.

The Company shall use reasonable efforts to restore service within 24 hours of an accepted payment agreement, taking into consideration customer availability, employee availability, and construction-related activity.

(e) VERIFICATION OF INCOME:

In verifying a customer's household income, the Company may:

- (1) Accept the signed statement of a customer that the customer is income eligible;
- (2) Obtain income verification from a local energy assistance provider or a government agency;
- (3) Consider one or more of the following:
 - i. The most recent income tax return filed by members of the customer's household;
 - ii. For each employed member of the customer's household, paycheck stubs for the last two months or a written statement from

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Section No. 6 1st Revised Sheet No. 6-33 Canceling Original Sheet No. 6-33

GENERAL Terms and Conditions

the employer reporting wages earned during the preceding two months.

- iii. Documentation that the customer receives a pension from the Department of Human Services, the Social Security Administration, the Veteran's Administration, or other pension provider;
- iv. A letter showing the customer's dismissal from a job or other documentation of unemployment; or
- v. Other documentation that supports the customer's declaration of income eligibility.
- (4) A customer who receives energy assistance benefits under any federal, state, or county government programs in which eligibility is defined as household income at or below 50 percent of state median income is deemed to be automatically eligible for protection under the Cold Weather Rule and no other verification of income may be required.

(f) PROHIBITIONS AND REQUIREMENTS:

- (1) This section applies during the cold weather period.
- (2) The Company may not charge a deposit or delinquency charge to a customer who has entered into a payment agreement or a customer who has appealed to the Commission under ¶ 27(g) and Minn. Stat. 216B.096 subd. 8.
- (3) The Company may not disconnect service during the following periods:
 - i. During the pendency of any appeal under ¶ 27(g) and Minn. Stat. 216B.096, subd. 8;
 - ii. Earlier than ten working days after the Company has deposited in first class mail, or seven working days after the Company has personally served, the notice required under ¶ 27(c) and Minn. Stat. 216B.096, subd. 4 to a customer in an occupied dwelling.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 ^{1st-Revised Sheet No. 6-34 <u>Canceling</u>-Original Sheet No. 6-34}

GENERAL Terms and Conditions

- iii. Earlier than ten working days after the Company has deposited in first class mail the notice required under ¶ 27(c) and Minn. Stat. 216B.096, subd. 4 to the recorded billing address of the customer, if the Company has reasonably determined from an on-site inspection that the dwelling is unoccupied;
- iv. On a Friday, unless the Company makes personal contact with, and offers a payment agreement consistent with this section to the customer;
- v. On a Saturday, Sunday, holiday, or the day before a holiday;
- vi. When the Company offices are closed;
- vii. When no Company personnel are available to resolve disputes, enter into payment agreements, accept payments, and reconnect service; or
- viii. When the Commission offices are closed.
- (4) The Company may not discontinue service until the Company investigates whether the dwelling is actually occupied. At a minimum, the investigation must include one visit by the Company to the dwelling during normal working hours. If no contact is made and there is reason to believe that the dwelling is occupied, the Company must attempt a second contact during non-business hours. If the personal contact is made, the Company representative must provide notice required under ¶ 27(c) and Minn. Stat. 216B.096, subd. 4 and, if the Company representative is not authorized to enter into a payment agreement, the telephone number the customer can call to establish a payment agreement.

The Company must reconnect utility service if, following disconnection, the dwelling is found to be occupied and the customer agrees to enter into a payment agreement or appeals to the Commission because the customer and the Company are unable to agree on a payment agreement.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

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Section No. 6 1st Revised Sheet No. 6-35 Canceling Original Sheet No. 6-35

GENERAL Terms and Conditions

- (g) DISPUTES; CUSTOMER APPEALS:
 - (1) The Company must provide the customer and any designated third party with a Commission-approved written notice of the right to appeal:
 - i. A Company determination that the customer's household income is more than 50 percent of state median household income; or
 - ii. When the utility and customer are unable to agree on the establishment or modification of a payment agreement.
 - (2) A customer's appeal must be filed with the commission no later than seven working days after the customer's receipt of a personally served appeal notice or within ten working days after the Company has deposited a first class appeal notice.
 - (3) The Commission must determine all customer appeals on an informal basis, within 20 working days of receipt of a customer's written appeal. In making its determination, the Commission must consider one or more of the factors in ¶ 27(e) and Minn. Stat. 216B.096, subd. 6.
 - (4) Notwithstanding any other law, following an appeals decision adverse to the customer, the Company may not disconnect utility heating service for seven working days after the Company has personally served a disconnection notice, or for ten working days after the Company has deposited a first class mail notice. The notice must contain, in easy-tounderstand language, the date on or after which disconnection will occur, the reason for disconnection, and ways to avoid disconnection.
- (h) CUSTOMERS ABOVE 50 PERCENT OF STATE MEDIAN INCOME: During the cold weather period, a customer whose household income is above 50 percent of state median income:
 - i. Has the right to a payment agreement that takes into consideration the customer's financial circumstances and any other extenuating circumstances of the household; and
 - ii. May not be disconnected and must be reconnected if the customer makes timely payments under a payment agreement accepted by the Company.

¶ 27 (f) does not apply to customers whose household income is above

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State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 1st Revised Sheet No. 6-36 Canceling Original Sheet No. 6-36

GENERAL Terms and Conditions

50 percent of state median income.

- (i) REPORTING: Annually on November 1, the Company must electronically file with the Commission a report, in a format specified by the Commission, specifying the number of heating service customers whose service is disconnected or remains disconnected for nonpayment as of October 1 and October 15. If customers remain disconnected on October 15, the Company must file a report each week between November 1 and the end of the cold weather period specifying:
 - (1) The number of heating service customers that are or remain disconnected from service for nonpayment; and
 - (2) The number of heating service customers that are reconnected to service each week.

The Company may discontinue weekly reporting if the number of heating service customers that are or remain disconnected reaches zero before the end of the cold weather period.

The data reported under \P 27 (i) are presumed to be accurate upon submission and must be made available through the Commission's electronic filing system.

(j) NOTICE TO CITIES OF UTILITY DISCONNECTION: Notwithstanding Minn. Stat. §13.685 or any other law or administrative rule to the contrary, upon written request from a city, on October 15 and November 1 of each year, or the next business day if that date falls on a Saturday or Sunday, a report must be made available to the city of the address of properties currently disconnected and the date of the disconnection. Upon written request from a city, between October 15 and April 15, daily reports must be made available of the address and date of any newly disconnected properties. A city provided notice under this paragraph must provide the information on disconnection to the police and fire departments of the city within three business days of receipt of this notice.

For the purpose of this paragraph, "disconnection" means a cessation of services initiated by the Company that affects the primary heat source of a residence and service is not reconnected within 24 hours.

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GREAT PLAINS NATURAL GAS CO. A Division of <u>MDU Resources Group</u>, Inc. Montana-Dakota Utilities Co.



State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 6 Original Sheet No. 6-37

GENERAL Terms and Conditions

28. EXCESS FLOW VALVE – In accordance with Federal Pipeline Safety Regulations 49 CFR 192.383, the Company will install an excess flow valve on an existing service line at the customer's request at a mutually agreeable date. At the time of the customer's request Great Plains will provide the customer with a detailed explanation of the estimated installation costs identifying specific line items and the per hour rates that the customer would be charged. The actual cost of the installation excluding the cost of the excess flow valve and any other physical property necessary to install the excess flow valve, will be assessed to the customer.

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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7 1st Revised Sheet No. 7-1 Canceling Original Sheet No. 7-1

APPLICATION FOR SERVICE LINE/ ADDITIONAL METER FIRM NATURAL GAS SERVICE

Application For Service Line/Additional Meter Firm Natural Gas Service

Community:

_____ Date:

Account Number: ____

With this application, I hereby authorize connection of firm natural gas service to the premises with the address:

Billing Address:

(If different than the service address)

MINIMUM CONNECTION CHARGE:

The minimum connection charge covers the cost of the installation of the meter and regulator, the service connection, general inspection, and the gas turn-on.

The minimum connection charge also covers the cost of installing the natural gas service line up to 75 feet. Measu ement of the service line communices of the customer's property line. Great mains that rail Gas of a winnet be net responsible for dat age to sustaine owned, indeground piping

Any service line exceeding 75 feet or where natural gas is not the primary fuel used for space heating, cost participation may be charged to the customer if the estimated capital expenditure is not cost justified as determined in Section V.4.i.iv of the Company's General Terms and Conditions tariff.

The entire cost of the installed service line, less the initial minimum connection charge, will be charged to the customer who does not connect and use a gas burning heating, water heating, or commercial cooking unit to the service line within 12 months of the installation of the line.

Natural gas service provided under this application is subject to the General Rules and Conditions as set forth in the Gas Tariff. Rates and conditions of service are subject to the change upon approval of regulatory agencies.

Owner:______
By: ______
Received of: ______
The sum of: ______\$
For payment of minimum connection charge for natural gas service .
By: _____

or cable not located and marked prior to the installation of the natural gas service me

GP-2 (Rev . 1/04)

Date Filed: December 14, 2012

Effective Date:

December 10, 2012

GREAT PLAINS NATURAL GAS CO.

munity to Serve

Issued By:

Tamie A. Aberle Director - Regulatory Affairs Docket No.:

G-004/M-12-303



A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7 1st Revised Sheet No. 7-2 Canceling Original Sheet No. 7-2

APPLICATION FOR SERVICE LINE/ ADDITIONAL METER FIRM INTERRUPTIBLE NATURAL GAS SERVICE

	21417(12:81) //Sev. 11/29)		INTERRUPTIBLE C			
	THIS AGREEMENT, made botween GREAT PLAINS N Fergus Falls, Minnesota, her	ATURAL GAS CO., & DIVISIO	and	ip, Inc., a Delaware Corporation, 7	Contraction and the second sec	
	WHEREAS, Customer has r	equested that Company pro	he vide natural gas service to	reinafter called "Customer," wheth Customer at the following locatio	er one at more 11:	
	County of	, State of _		; and		
	WHEREAS, such service will r necessary facilities, NOW, TH agreed as follows	ecessitate the construction by EREFORE, in consideration	Company of a gas main an of the mutual covenants	d service line extension, and the inst and agreements herein contained	alizion of the it is hereby	
	1. Company agrees to const within the Company's Gen	eral Terms and Conditions b ustomer will pay to the Com	ariff, attached hereto and in	with the Interruptible Gas Service corporated herein, and Customer i cipation for the Project, in the sum	agrees that, prior	
	2 It is further agreed that at outlined below	ter facilities have been place	d in service, Company sha	Il recalculate the Customer's cost	participation as	
	Final Actu	al Cost of Project				
		for Federal and State Income	a Taxes S			
		ry Cost Participation				
	where applicable, regula	actet adama C a largen Stifu.up.ad u Zh of tu ma a shaqu Agreement shall include th ators, meters (excluding al	stome S ast be relicivitor tome insi e service mection he gas main extension(s), ectronic measurement of	allation of any factories. The m	its made by the	
	repair or replacement of t are assumed by the Cust	he Customer's service line o omer	r customer-owned piping a	lege to property, due to the operat nd equipment. All duties and liabilit ion of a gas main and installation o	tes in this respect	
	 b Estimate of Con- a. Map showing the d Economic Analys 8. This Agreement shall be assignment of this Agree obligations undertaken by the Company, or on Agreement suppres. Co and all further liability in 9 if within the five-year p an interruptible custon customer (2) reduce th (3) calculate an MAI fo tariff or collect the full 	Service Extension Policy, struction Costs route of the extension is of the extension e binding upon and mure to ement by either party shall roy this Agreement, Further, t the billowing date mpany will refund any depo is connector with this Agree erid from the extension; her's main extension the C e original customer through the	effective date, bits benefit of the partles, tot relieve such party, with this Agreement shall expre whichever is later, if comst sit made by Customer and ment. In service date, additional ompany shall (1) determini battion requirement by the e process described in St	part of the Agreement: her respective successors and as suction written consent of the other on December 1, of the yearin with uchan of the extension has not be thereafter all parties shall be rel custamers (firm or interruptile) he the pro rata cost attributed to the m pro rata cost attributed to the rais collected will be subject to the a	, from any of the on it was signed inved from any are connected to able to the other- ew customer and s and Conditions	
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Date Filed:	December 14, 20)12	E	ffective Date:	December 10, 2012	
Issued By:	Tamie A. Aberle		D	ocket No.:	G-004/M-12-303	

Director - Regulatory Affairs



A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7 ^{1st Revised Sheet No. 7-3 <u>Cancelling</u> Original Sheet No. 7-3}

CONSUMER BILL

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PO 80X 5600 MARSHALL MN 56256-1603	A Division of MDU Resources Group, inc. UTCI 48: 30 Has your mailing address: up bitms mumber changed ?		May 14, 2014 AMOUNT DUE	
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Docket No.:

GREAT PLAINS NATURAL GAS CO. A Division of <u>MDU Resources Group, Inc.Montana-Dakota Utilities Co.</u>



State of Minnesota

Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7

2nd Revised Cancelling 1st Revised Sheet No. 7-<u>4</u>3.1

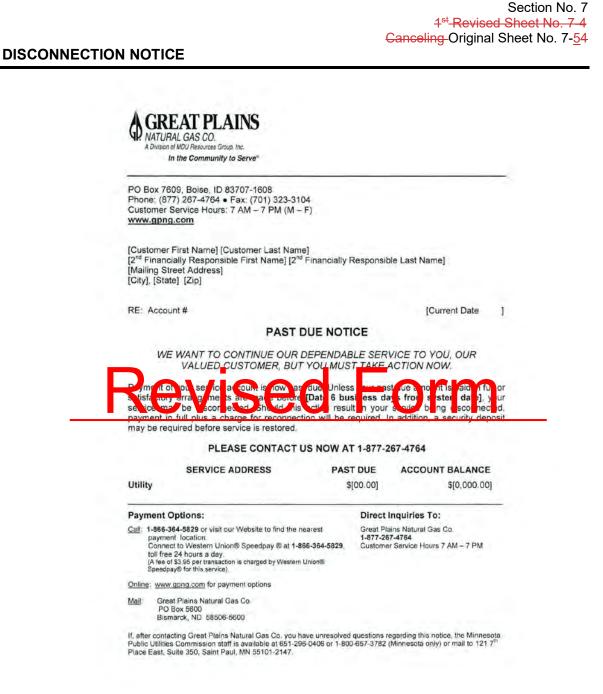
CONSUMER BILL

Page 2 GREAT PLAINS Customer Service: 1-877-267-4764 • 7 a.m.-7 p.m. Monday-Friday NATURAL GAS CO. Call volume generally is higher on Mondays; for faster service, please call Tuesday-Friday. In the Community to Serve' www.gpng.com Payment Locations: Pay by check or money order at one of our payment locations, there is no charge for this service. Call Customer Service or visit our website for the Ways to Pay Your Bill Online: Go to www.gpng.com for our free online payment service. Once you have nearest payment location. Payments made at a payment location are not credited to your account until they are received by Great Plains Natural Gas. registered, simply log in each month to make your payment using any active U.S. checking account. It's an easy and secure way to view and/or pay your bill online By Mail: Mail your payment along with your bill stub to Great Plains Natural Gas Co., P.O. Box 5600, Bismarck, ND 58506-5600. Be sure to allow time for mailing so 24/7. Pay by Bank: Automatically pay your bill each month by authorizing Great Plains that your payment is received by the due date. Natural Gas Co. to withdraw your payment from your financial institution on your bill's due date, which is shown on your bill stub. Enroll electronically by logging in to Balanced Billing: This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. your account online at www.gpng.com and completing the online form. By Phone: Our self-service automated telephone system allows you to pay your gas If interested, sign up through your account using Online Account Services at www.gpng.com or contact Customer Service at 1-877-267-4764. bill or deposit anytime it is convenient – 247. To make a debit, credit card or check-by-phone payment, simply call our customer service number and follow the prompts to be connected with our independent service provider. A convenience fee for each Payment Due Date: Your bill is past due if not paid by the due date shown on the front of this billing statement. If you are paying with a credit card or paying at one of our payment locations in response to a Disconnection of Service Notice, please transaction will apply. contact Great Plains Natural Gas at 1-877-267-4764 and let us know that payment has been made. CCRA: Conservation Cost Recovery Adjustment is the charge that provides funding for Conservation Programs. In addition to the CCRA, a base charge is billed as part of the **Billing Terms and Definitions** The rates reflected on your bill have been approved by the Public Service Commission distribution delivery charge. or Public Utilities Commission in the state where service is provided. Copies of the Distribution Charge: A volumetric charge to recover the costs of delivering energy to company's current tariffs are available at www.gpng.com. Basic Service Charge: A monthly or daily charge designed to recover a portion of the your meter. This amount varies with the amount of energy used. Dk - Dekatherms: The Dk billed is reflective of the total amount of natural gas used fixed costs incurred in providing utility service regardless of how much energy is used. The billing period. The ark line of strengthe of the total annual of hadra i gas used in the billing period. The annual of a fautural gas used as measured by the gas meter is a coverted to know applying a therm factor to the measured use in order to reflect the tring value of natural gas there do Charged by a city to Great Plains Natural Gas for I happ able, Great Plains Natural Gas will collect this coming as sequences to be shown of the second seco **City Franchise Fee: This** operating within the c imposed franchise fee converted to its by applying a them factor to the measured use in order to reflect the bitting value of natural gas there do Gs Affordation are not (CP): You me fic such ang paid y residential and firm general so vice customers to furn GAP that the ps quilified sustor ers manage their monthly gas them factor: The therm factor adjusts the amount of natural gas measured by the meter for the heat content and atmospheric pressure of the gas delivered to a customer's premise. This conversion ensures that all customers are billed based on the heat value of the area during the pselicited billion acceled billion acc hundred percent of the entity assessing such Constant: A fixed value used to r read s to service is delivered at an elevated pressure. Cost of Gas: This charge recovers the cost of gas itself as well as other related costs Great Plains Natural Gas incurs from its pipeline suppliers in providing natural gas the gas during the applicable billing period. service. The cost is strictly a pass-through to customers and does not provide Great Plains Natural Gas with a profit. Important Customer Information If you have questions regarding your bill or service, please call Great Plains Natural Gas Customers With Service in North Dakota: ND PSC: Write to 600 E. Boulevard Ave., Dept. 408, Bismarck, ND 58505-0480. FIRST at 1-87-267-4764. If you cannot pay your bill at this time, we are willing to make satisfactory payment arrangements. Register any inquiry or complaint at 1-877-267-4764 or write to PO Box 5603, Bismarck, ND 58506-5603. If your questions are not resolved Payments made by check or electronically that are dishonored by the bank will be assessed a returned payment fee. When you provide a check as payment, you authorize us to use information from your check after you have called Customer Service, you may contact the regulatory agency governing in the state service is provided. either to make a one-time electronic fund transfer from your account or to process the governing in the state service is provided. Customers With Service in Minnesota: Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Utilities Commission regulates this utility and is available for mediation Minnesota Public Visit P n written request. EFT and you will not receive a copy or an image of your check from your financial institution. MN PUC: Email consumer.puc@state.mn.us, write to 121 Seventh Place E., Suite Payments marked with a restrictive legend (Paid in Full for example) will not act as an accord 350, Saint Paul, MN 55101-2147, or call 1-800-657-3782. and satisfaction without our express prior written approval. Save a Stamp! Receive, view and pay your bill online at www.gpng.com. Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected. Has your mailing/email address Please provide details here and check the box on the front of this stub. or phone number changed? Account No.: Name: Mailing Address: State: ZIP: City: Home Phone: () Cell Phone: () Email: Date Filed: August 29, 2017 Effective Date: Service rendered on and after November 1, 2017 Issued By: Tamie A. Aberle Docket No.: G004/M-17-639 **Director - Regulatory Affairs**



A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2



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after January 1, 2017Issued By:Tamie Aberle
Director – Regulatory AffairsDocket No.:G004/GR-15-879

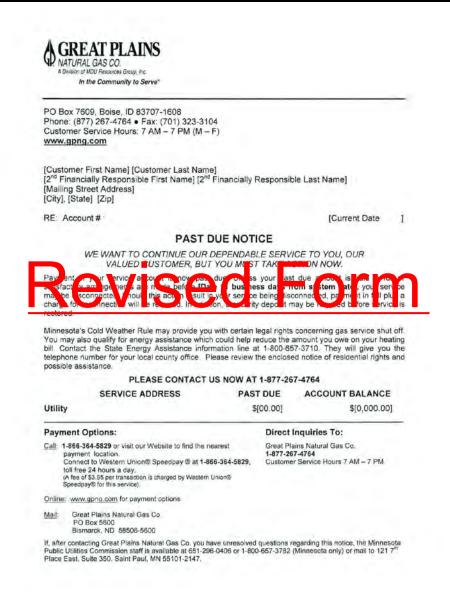


A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7 1st Revised Sheet No. 7-5 Original Sheet No. 7-65

DISCONNECTION NOTICE RESIDENTIAL HEAT CUSTOMERS (COLD WEATHER RULE)



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A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 2

			Section No. 7 Original Sheet No. 7-6
	FOR PTIBLE NATURAL GAS SER		Original Origet No. 7-0
HERROF	TIBLE NATORAL GAS SER		
	REQUEST FOR INTER	RUPTIBLE NATURAL GAS SERVI	CE
	THE UNDERSIGNED HEREBY REQUESTS Resources Group, Inc. ("Company") to prov below.		
	the installation of electronic meas SSuch cost shall be ad provide this amount to Company at 1 Company. Such electronic measurem	hedule subject to regulation and Customer w le regulatory authorities, s Transportation Service must use C e terminal unit for system operations. I surement equipment in conjunction w justed for federal and state income taxes the time this request is returned to Com ment equipment shall remain the property	Till be bound by any company's electronic the estimated cost of vith this Request is s. Customer agrees to pany for approval by
	INTERI Type & No. of Units Input (f	RUPTIBLE EQUIPMENT	Day Usage (dk)
	Revis	ed Fo	rm
_			
		BY:	
	ADDRESS:		STATE:
	ACCOUNT NO .:		
		APPROVED:	
		GREAT PLAINS NATUR	
		Ву:	
		K. Frank Moreho Region Manager	
		Date:	-
	DISTRIBUTION: 1 Copy to Accounting. 1 Copy to Gas Superintendent 1 Copy to Gas Supply 1 Copy to Customer		
Date Filed:	January 23, 2004	Effective Date:	Service Rendered on and After January 16, 2004
ssued By:	Donald R. Ball Assistant Vice President Regulatory Affairs	Docket No.:	G004/GR-02-1682



A Division of MDU Resources Group, Inc.<u>Montana-Dakota Utilities Co.</u>

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7 Original Sheet No. 7-7

INTERRUPTIBLE GAS SALES SERVICE AGREEMENT

INTERRUPTIBLE GAS SALES SERVICE AGREEMENT

THIS AGREEMENT, made this _____ day of ______, 20____, is by and between GREAT PLAINS NATURAL GAS CO., a Division of MDU Resources Group, Inc. ("Company") and ______ ("Customer").

Customer and Company enter into this Interruptible Gas Sales Service Agreement to have natural gas delivered by Company to Customer.

WITNESSETH: The parties hereto, each in consideration of the agreement of the other, agree as follows:

 TERM. Deliveries and charges hereunder shall commence as specified in Exhibit "A" attached hereto and incorporated herein. Customer agrees to enter into an agreement for service hereunder for a minimum term of 12 months.
 Written notice of termination by either Company or Customer must be given at least 60 days prior to the end of the initial term. Absent such termination notice, the agreement shall continue for additional terms of equal length until written notice is given, as provided herein, prior to the end of any ubsequent term.



Company to Customer shall be as specified in attached Exhibit "A".

3. <u>RATE</u>. The rates charged and services rendered Customer, under this Agreement, shall be as specified in applicable Company tariffs as approved by the Minnesota Public Utilities Commission.

Company shall have the right to modify the rates charged and the terms and conditions hereunder by making unilateral rate filings with the Minnesota Public Utilities Commission.

4. <u>INTERRUPTIBLE GAS SALES SERVICE</u>. Service under Interruptible Gas Sales Service is dependent upon the availability of capacity on Company's system and prior demands of customers served under Company's firm gas service rates. Customer agrees to accept service hereunder in accordance with Company's "Rate Schedule" as specified in Exhibit "A" of this Agreement.

5. CHANGE IN DAILY OPERATIONS. Customer agrees to notify Company of changes in Customer's natural gas requirements as specified in attached Exhibit "A". Company shall not be obligated to provide daily requirements in exc ss of the daily quantities set forth in Exhibit "A" unless s sole diraretio available, ind all duermines the rinceased un titles ereunder shall be pany, in qua tities are 1 se ice priorit prov ed in ect to interruption a s as ral Pro

6. <u>ASSIGNMENT</u>. Customer agrees that it will not assign this Agreement except upon written consent of Company.

 <u>INGRESS AND EGRESS</u>. Company is hereby granted rights of ingress and egress, at reasonable times, for operating, inspecting and maintaining any of Company's facilities on Customer's premises.

 <u>REGULATORY AUTHORITY</u>. This Agreement is subject to all valid laws, orders, rules and regulations of any and all duly constituted authorities having jurisdiction over the subject matter herein and is subject to the receipt of any necessary authorization for the interruptible service contemplated herein.

IN WITNESS WHEREOF, the parties have duly executed this Agreement as of the date and year above written.

CUSTOMER

By:

A Div	rision of MDU Resources Group Inc.
By:	
	K. Frank Morehouse
	Region Manager

GREAT PLAINS NATURAL GAS CO.,

Title: * Please type or print the names below the signature lines.

Date Filed: January 23, 2004

Effective Date:

COMPANY

Service Rendered on and After January 16, 2004

Issued By: Donald R. Ball Assistant Vice President Regulatory Affairs Docket No.:

G004/GR-02-1682

GREAT PLAINS NATURAL GAS CO. A Division of <u>MDU Resources Group</u>, Inc.<u>Montana-Dakota Utilities Co.</u>



State of Minnesota

Gas Rate Schedule – MNPUC Volume 32

Section No. 7 Original Sheet No. 7-8

EXHIBIT "A" INTERRUPTIBLE GAS SALES SERVICE AGREEMENT

Great Plains Natural Gas Co. ("C natural gas sales service. Delive 	Company") and eries and charges	s hereunder shall co	("Customer") covering interruptib mmence on and expire c
Delivery Point(s)	Rate <u>Schedule</u>	Distribution <u>Charge*</u>	Maximum Interruptible Delivery Point <u>Quantify Per Day (dk)</u>
Customer agrees to notify Comp	any <mark>-</mark> of changes ir	a share a set of the state of the state of the	nt Program Adjustment.
Accepted and agreed to this	day of	, 20	~
		, 20	7
CUSTOMER By:	_	, 20 , 20	-
CUSTOMERBy: Representing Accepted and agreed to this	day of		

 Date Filed:
 January 23, 2004
 Effective Date:
 Service Rendered on and
After January 16, 2004

 Issued By:
 Donald R. Ball
Assistant Vice President
Regulatory Affairs
 Docket No.:
 G004/GR-02-1682



A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7 Original Sheet No. 7-9

GAS TRANSPORTATION AGREEMENT

	GAS TRANSPORT	ATION AGREEMENT	
	THIS AGREEMENT is by and between GREAT PLAINS NATURAL and ("Customer") and is effect	GAS CO., a Division of MDU Resources Group, In tive 9:00 a.m. CCT on the day of	c. ("Company"), 20
	Customer has entered into agreements to purchase natural Shipper/Agent(s) as specified in attached Exhibit "A" as Shipper/ Shipper/Agent(s) and further agrees to execute a new Exhibit "A"	gas and have that gas delivered to a "receip Agent. Customer agrees to notify Company prior to prior to the change of event.	t point" using any change in
	Customer and Company enter into this Gas Transportation Agre point" to the "delivery point(s)".	ement to have said gas transported by Company fr	om the "receipt
	WITNESSETH: The parties hereto, each in consideration of the ag	reement of the other, agree as follows.	
	1. <u>IERM</u> . This Agreement will continue in effect for	computation made under or pursuant to any p this Agreement. 4. <u>RATE</u> . The rates charged and servic Customer under this Agreement shall be as applicable Company tariffs as approved by Public Utilities Commission. In the event specified in attached "Exhibit B" is not exec parties of this Agreement, Customer agrees to p the currently approved Rixed Distribution Charg Schedule specified in Socion 2 of this Agreement	es rendered specified in y Minnesota "Rate", as ted by both pay Company e of the Rate
	Receipt Point:	Company shall have the right to modify the n and the terms and conditions hereunder unilateral rate filings with the Minnesota Pu Commission.	by making
	Revised	 <u>ASSIGN</u> to be ustomer agrees that it will be Agreen int except upon written consent of <u>the INGRES AND EG ESS</u>. You pany a he has of greas an egrey, real on a prating, specting an edint hing by d around a conserver or press. 	
	3. <u>RECORD EXAMINATION</u> . Customer shall have the right at all reasonable times to examine the books, records and charts of Company, for a two year period subsequent to the issuance in writing of a dispute invoice, to the extent necessary to verify the accuracy of any statement, charge or	 RECULATORY AUTHORITY. This Agreement all valid laws, orders, rules and regulations o duly constituted authorities having jurisdict subject matter herein and is subject to the m necessary authorization for the transporta contemplated herein. 	fany and all on over the accipt of any
	IN WITNESS WHEREOF, the parties have duly executed this Agree	ment as of the date and year below written.	
	CUSTOMER	COMPANY	
		GREAT PLAINS NATURAL GAS CO., A Division of MDU Resources Group.	Inc.
	By:	By:	
		K. Frank Morehouse Region Manager	
	Title:		
	Dated:	Dated:	
	Mease lope or profite that when the signature on the signature of the second se second second seco		
			TA Master
te Filed:	January 23, 2004	Effective Date: Ser	

Docket No.:

G004/GR-02-1682

Issued By: Donald R. Ball Assistant Vice President Regulatory Affairs GREAT PLAINS NATURAL GAS CO. A Division of <u>MDU Resources Group</u>, Inc.<u>Montana-Dakota Utilities Co.</u>



State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7 Original Sheet No. 7-10

GTA Maso

EXHIBIT "A" GAS TRANSPORTATION AGREEMENT

	DRTATION AGREEMEN		
nis document is an attachment to the Gas REAT PLAINS NATURAL GAS CO. ("Company			between ("Customer").
tis Exhibit "A" is effective 9:00 a.m. CCT on th	e day of	20	2
ustomer's Maximum Interruptible Transportati	on Quantity:	_ dk per day.	
ne Shipper/Agent(s) name is			
ustomer hereby authorizes Company to lun olume and/or cost of natural gas furnished by main in effect until a written notice is received	Company for use by		
ccepted and agreed to this day of	, 20		
Revise	ed F	- or	m
Ue:			
ccepted and agreed to this day of			
OMPANY			
REAT PLAINS NATURAL GAS CO.,			
Division of MDU Resources Group, Inc.			
Division of MDU Resources Group, Inc. /: K. Frank Morehouse Region Manager			

 Date Filed:
 January 23, 2004
 Effective Date:
 Service Rendered on and After January 16, 2004

 Issued By:
 Donald R. Ball Assistant Vice President Regulatory Affairs
 Docket No.:
 G004/GR-02-1682



State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7 Original Sheet No. 7-11 **EXHIBIT "B" GAS TRANSPORTATION AGREEMENT** EXHIBIT "B" GAS TRANSPORTATION AGREEMENT This document is an attachment to the Gas Transportation Agreement dated between GREAT PLAINS NATURAL GAS CO. ("Company") and ("Customer"). Rate Term of Rate Accepted and agreed to this _____ day of 20 CUSTOMER By: Title: Form Accepted and agreed to this ____ , 20___ _day of COMPANY GREAT PLAINS NATURAL GAS CO., A Division of MDU Resources Group, Inc. By: K. Frank Morehouse **Region Manager**

(ALA Mester)

Date Filed:	January 23, 2004	Effective Date:	Service Rendered on and After January 16, 2004
Issued By:	Donald R. Ball Assistant Vice President Regulatory Affairs	Docket No.:	G004/GR-02-1682



A Division of MDU Resources Group, Inc. Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume <u>3</u>2

Section No. 7 Original Sheet No. 7-12

FIRM GAS SERVICE EXTENSION AGREEMENT

			AS SERVICE N AGREEMENT		
	THIS AGREEMENT, mac between GREAT PLAINS Fir Ave, Fergus Falls, Min		ny," and	by and	
	WHEREAS, Customer ha	is requested that Company provide		Customer, "whether one or more omer at the following location	
	County of	State of	; and		
	WHEREAS, such service necessary facilities.	will necessitate the construction	by Company of a gas main	n extension and the installation of the	
		pation may be required on gas mai		ein contained, it is hereby agreed as or where natural gas is not the primary.	
		100 feet or less, connected within		esponsible for cost participation where construction, and where natural gas is	
	within the Company's Customer will pay to C to be paid as follows: 2. It is further agreed th participation as outline	General Terms and Conditions company the required cost participa tat after facilities have been plan	tariff and Customer agrees tion for the Project, in the si	the Firm Gas Service Extension Policy s that prior to construction of same um of s shall recalculate the Customer's cost	1
	equipment, any requir extension(s), and othe 4 This Agreement applie not be liable for any d maintenance, repart or assumed by the Custo	red payments made by the Comp r costs excluding the distribution m is only to Company-owned facilities famages on account of injury to o r replacement of customer-owned mer, at terms and conditions shall apply	any to the transmission pl eter and regulator s and does not apply to Cus r death of persons, or dam piping and equipment. All r	es, service line(s), cathodic protection pelline company to accommodate the stomer-owned facilities. Company shall age to property, due to the operation futures and labilities in this respect are to f a gas main and installation of the	
	 a Estimate of coms b. Map showing the c. Economic analys d. Firm Gas Serment shall I the assignment of this any of the obligations which it was signed b construction of the exist and, thoreafter, all part a (f, within the five-year exceeds the project recalculating the may Company's General applicants begin take b (f after the aforement 	Froute of the extension sis of the extension be bittension Policy, effective date: the bittension Policy, effective date: the policy of the extension policy of the Agreement by effect and y shall ne undertaken by this Agreement. Fit y the Company, or on the follows ension has not begun. If the Agree lies shall be relieved from any and an period after the extension(s) in a reprod after the extension(s) in a rems and Conditions tariff. No ing service from the Company, thored Neveer period, the Custo	enefit of the parties, their to trefleve such party, withou rither this Agreement shall ig date, ment expires, Company will all further liability in connect service date, the number of service date, the number of sourdance with the Firm Gr refund shall be made by mer's participation amount in of the Company to make	espective successors and assigns; but the writer consent of the other, from expire on December 1, of the year in refund any depast made by Customer ion with this Agreement. active customers and related volumes must be participation requirement by ss Service Extension Policy within the Company to Customer until the new	
			GREAT PLAINS NAT A Division of MDU Re		
	Dustomer	Date	Company	Date	
Date Filed:	December 14, 20	012	Effecti	ve Date: Decemb	er 10, 2012

Issued By: Tamie A. Aberle Director - Regulatory Affairs Docket No.:

G-004/M-12-303



A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule – MNPUC Volume 3

21419(12-12) (Rev. 3/19)		IBLE GAS SERVICE	
THIS AGREEMENT, made and between GREAT PLAINS NATI	entered into this	day of	est Fir Ave, Fergus Falls, Minnesota,
hereinafter called "Company," a		called "Customer," whether one or m	ore.
WHEREAS, Customer has requ	uested that Company provide n	atural gas service to Customer at the	e following location:
County of	, State of	; and	
			line extension, and the installation of ments herein contained, it is hereby
within the Company's Gene	ral Terms and Conditions tarifi	f, attached hereto and incorporated	uptible Gas Service Extension Policy I herein, and Customer agrees that, ation for the Project, in the sum of
 It is further agreed that after outlined below. 	r facilities have been placed in	service, Company shall recalculate	the Customer's cost participation as
Final Ac	tual Cost of Project		-
Prelimin	ary Cost Participation		2000
Differen	ce to be: Paid to Company Refunded to Custo		-
		id prior to the installation of any facilit e connection, general inspection, ar	ies. The minimum connection charge
 "Project", as used in this A where applicable, regulators 	greement, shall include the ga , meters (excluding electronic n	s main extension(s), valves, service neasurement equipment), any requir	e stub(s), or service line(s) complete red payments made by the Company usted for applicable federal and state
not be liable for any damage	s on account of injury to or dea Customer's service line or cust	th of persons, or damage to property	ed gas service lines. Company shall y, due to the operation, maintenance, All duties and liabilities in this respect
 The following additional term facilities as follows: 	ns and conditions shall apply to	Company's construction of a gas π	ain and installation of the necessary
 a. Interruptible Gas Service b. Estimate of Construction c. Map showing the route of d. Economic Analysis of the 	Extension Policy, effective date Costs the extension extension		
assignment of this Agreeme obligations undertaken by th the Company, or on the follo	Int by either party shall not reliver is Agreement. Further, this Agree wing date pany will refund any deposit ma	eve such party, without the written of eement shall expire on December 1, , whichever is later, if construction	ve successors and assigns; but the consent of the other, from any of the of the year in which it was signed by on of the extension has not begun. If parties shall be relieved from any and
interruptible customer's main reduce the original customer a firm customer through the	extension, the Company shall s contribution requirement by th process described in Section V.	(1) determine the pro rata cost share re pro rata cost attributed to the new ¶ 4 of the General Terms and Conditi	
Customer	Date	Company	Date
omer	Date	Company	Date

Issued By: Tamie A. Aberle Director - Regulatory Affairs Docket No.:

G004/GR-19-511

Great Plains Natural Gas Co.

New natural gas distribution rates approved in 2020

Changes begin with the enclosed bill

In September 2019, Great Plains Natural Gas Co. (Great Plains) asked the Minnesota Public Utilities Commission (MPUC) to change its rates for utility distribution service. The filing, known as a rate case, sought to increase Great Plains annual revenues by \$2.9 million or about 12 percent.

MPUC approved new rates

The MPUC approved an annual revenue increase of approximately \$2.7 million, or 11.5 percent in October 2020 with new rates effective on January 1, 2021. Because of different Revenue Decoupling Mechanism (RDM) rates established under the former North District and South District rate areas, customers will have a different bill impact at the time the rates go into effect. This RDM rate differential will continue through 2021.

Rates vary by customer

Rate changes will affect individual monthly bills differently depending on natural gas use and customer class. The effect on an average residential customer's bill who uses approximately 81 dk per year will be an increase of approximately \$6.66 per month.

Bills will also vary because the wholesale cost of natural gas changes each month.

Customers' bills contain several parts: Basic Service Charge, Distribution Charge, Cost of Gas, various Rate Riders and applicable state, city, county and franchise taxes. The Basic Service Charge and Distribution Charge cover the cost of delivering natural gas service to our customers. The Cost of Gas covers wholesale gas costs and interstate pipeline costs. The Cost of Gas is passed through directly to customers without mark-up. This rate increase does not affect the Cost of Gas.

	Monthly Basic Service Charge		Distribution Delivery Charge per Dk	
Customer Class	Old	New	Old	New
Residential	\$7.50	\$7.50	\$1.6545	\$3.0171
Firm General (meter < 500 cubic ft./hr)	\$23.00	\$23.00	\$1.3193	\$2.4685
Firm General (meter > 500 cubic ft./hr)	\$28.50	\$28.50	\$1.3193	\$2.4685
Small Interruptible Sales Service	\$145.00	\$145.00	\$1.1444	\$1.9219
Large Interruptible Sales Service	\$230.00	\$230.00	\$0.5763	\$0.9007
Small Interruptible Transportation	\$200.00	\$200.00	\$1.1444	\$1.9219
Large Interruptible Transportation	\$260.00	\$260.00	\$0.5763	\$0.9007
Interruptible Grain Drying (currently served under Small Interruptible Sales Service)	\$145.00	\$230.00	\$1.1444	\$1.6611

served under Large Interruptible Sales			
Service) \$260.0	\$230.00	\$0.5763	\$1.6611

The Chart below shows a comparison of the current and new rates for each customer class:

Customer Class	Average Monthly Usage (in dk)	Average Monthly Bill: Old Rates	Average Monthly Bill: New Rates
Residential	7	\$45.54	\$52.45
Firm General (meter < 500 cubic ft./hr)	12	\$83.66	\$94.12
Firm General (meter > 500 cubic ft./hr)	83	\$448.06	\$520.40
Small Interruptible Sales Service	354	\$1,650.19	\$1,759.66
Large Interruptible Sales Service	4,281	\$14,377.855	\$15,345.78
Small Interruptible Transportation	1,182	\$1,648.19	\$2,314.24
Large Interruptible Transportation	7,957	\$5,552.20	\$7,351.28
Interruptible Grain Drying (currently served under Small Interruptible Sales Service)	553	\$2,355.73	\$2,627.97
Interruptible Grain Drying (currently served under Large Interruptible Sales Service)	1,932	\$6,614.87	\$8,366.62

Other rate changes:

- A new rate (Interruptible Grain Drying Gas Sales Service Rate 73) becomes effective applicable to all grain drying customers and their interruptible grain drying load.
- The Company's Revenue Decoupling Mechanism (RDM) rates per dk have also been updated effective January 1, 2021 to reflect the inclusion of a Margin Sharing Credit mechanism as a component of the RDM rates. This credit shares margin received from a large interruptible customer with all Minnesota customers from a level of base revenues established in the Company's rate case.
- The Company's Conservation Improvement Program base charge (included in each rate's Distribution Charge) and CCRA Factor rates (billed as a separate line) have also been updated effective January 1, 2021 to reflect projected program costs through September 2021.

Prorated Bill:

The first bill you receive may be prorated, depending on the date your meter was read. Bills are prorated to reflect rates in effect at the time service is actually rendered, rather than when your bill is processed. This means that any gas used prior to January 1, 2021 will be billed at the old rates and any gas used on and after January 1, 2021 will be billed at the new rates.

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, will be added to the unpaid balance.

How to learn more

Great Plains Natural Gas Co. Online: <u>http://www.gpng.com/rates-and-services/rate-cases;</u> Great Plains' Offices: Please call to schedule an appointment: 1-877-267-4764.

Great Plains Natural Gas Co.

New natural gas distribution rates approved in 2020

Changes begin with the enclosed bill

In September 2019, Great Plains Natural Gas Co. (Great Plains) asked the Minnesota Public Utilities Commission (MPUC) to change its rates for utility distribution service. The filing, known as a rate case, sought to increase Great Plains annual revenues by \$2.9 million or about 12 percent.

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The MPUC approved an annual revenue increase of approximately \$2.7 million, or 11.5 percent in October 2020 with new rates effective on January 1, 2021. Because of different Revenue Decoupling Mechanism (RDM) rates established under the former North District and South District rate areas, customers will have a different bill impact at the time the rates go into effect. This RDM rate differential will continue through 2021.

Rates vary by customer

Rate changes will affect individual monthly bills differently depending on natural gas use and customer class. The effect on an average residential customer's bill who uses approximately 81 dk per year will be an increase of approximately \$6.66 per month.

Bills will also vary because the wholesale cost of natural gas changes each month.

Customers' bills contain several parts: Basic Service Charge, Distribution Charge, Cost of Gas, various Rate Riders and applicable state, city, county and franchise taxes. The Basic Service Charge and Distribution Charge cover the cost of delivering natural gas service to our customers. The Cost of Gas covers wholesale gas costs and interstate pipeline costs. The Cost of Gas is passed through directly to customers without mark-up. This rate increase does not affect the Cost of Gas.

	Monthly Bas Char		Distribution Delivery Charge per Dk		
Customer Class	Old	New	Old	New	
Residential	\$7.50	\$7.50	\$1.6545	\$3.0171	
Firm General (meter < 500 cubic ft./hr)	\$23.00	\$23.00	\$1.3193	\$2.4685	
Firm General (meter > 500 cubic ft./hr)	\$28.50	\$28.50	\$1.3193	\$2.4685	
Small Interruptible Sales Service	\$145.00	\$145.00	\$1.1444	\$1.9219	
Large Interruptible Sales Service	\$230.00	\$230.00	\$0.5763	\$0.9007	
Small Interruptible Transportation	\$200.00	\$200.00	\$1.1444	\$1.9219	
Large Interruptible Transportation	\$260.00	\$260.00	\$0.5763	\$0.9007	
Interruptible Grain Drying (currently served under Small Interruptible Sales Service)	\$145.00	\$230.00	\$1.1444	\$1.6611	

served under Large Interruptible Sales			
Service) \$260.0	\$230.00	\$0.5763	\$1.6611

The Chart below shows a comparison of the current and new rates for each customer class:

Customer Class	Average Monthly Usage (in dk)	Average Monthly Bill: Old Rates	Average Monthly Bill: New Rates
Residential	7	\$45.54	\$52.45
Firm General (meter < 500 cubic ft./hr)	12	\$85.26	\$95.72
Firm General (meter > 500 cubic ft./hr)	83	\$459.13	\$531.48
Small Interruptible Sales Service	354	\$1,490.20	\$1,689.68
Large Interruptible Sales Service	4,281	\$14,561.08	\$15,529.01
Small Interruptible Transportation	1,182	\$1,414.51	\$2,080.56
Large Interruptible Transportation	7,957	\$5,892.76	\$7,691.84
Interruptible Grain Drying (currently served under Small Interruptible Sales Service)	553	\$2,246.40	\$2,518.65
Interruptible Grain Drying (currently served under Large Interruptible Sales Service)	1,932	\$6,697.56	\$8,590.92

Other rate changes:

- A new rate (Interruptible Grain Drying Gas Sales Service Rate 73) becomes effective applicable to all grain drying customers and their interruptible grain drying load.
- The Company's Revenue Decoupling Mechanism (RDM) rates per dk have also been updated effective January 1, 2021 to reflect the inclusion of a Margin Sharing Credit mechanism as a component of the RDM rates. This credit shares margin received from a large interruptible customer with all Minnesota customers from a level of base revenues established in the Company's rate case.
- The Company's Conservation Improvement Program base charge (included in each rate's Distribution Charge) and CCRA Factor rates (billed as a separate line) have also been updated effective January 1, 2021 to reflect projected program costs through September 2021.

Prorated Bill:

The first bill you receive may be prorated, depending on the date your meter was read. Bills are prorated to reflect rates in effect at the time service is actually rendered, rather than when your bill is processed. This means that any gas used prior to January 1, 2021 will be billed at the old rates and any gas used on and after January 1, 2021 will be billed at the new rates.

Payment:

Bills will be considered past due if not paid by the due date shown on the bill. If the unpaid balance is in excess of \$10.00, a late payment charge of 1.5% of the unpaid balance or \$1.00, whichever is greater, will be added to the unpaid balance.

How to learn more

Great Plains Natural Gas Co. Online: <u>http://www.gpng.com/rates-and-services/rate-cases;</u> Great Plains' Offices: Please call to schedule an appointment: 1-877-267-4764. **GREAT PLAINS NATURAL GAS CO.**

A Division of Montana-Dakota Utilities Co.

State of Minnesota Gas Rate Schedule - MNPUC Volume 3

Section No. 5 Original Sheet No. 5-66

PURCHASED GAS COST ADJUSTMENT

	Firm			Interruptible				
	Est. Wtd.			Est. Wtd.	Est. Wtd.			Est. Wtd.
	Demand	Average	GCR	Total	Demand	Average	GCR	Total
	Costs	Commodity	Adj.	Firm	Costs	Commodity	Adj.	Large Int.
Base Rate	\$1.4568	\$2.2337	\$0.0000	\$3.6905	\$0.3950	\$2.2337	\$0.0000	\$2.6287
Accum. Adj.	0.0000	0.0000	(0.0628)	(0.0628)	0.0000	0.0000	(0.1178)	(0.1178)
Current Adj.	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
Total Adj.	0.0000	0.0000	(0.0628)	(0.0628)	0.0000	0.0000	(0.1178)	(0.1178)
Total Rate	\$1.4568	\$2.2337	(\$0.0628)	\$3.6277	\$0.3950	\$2.2337	(\$0.1178)	\$2.5109

 Date Filed:
 November 10, 2020
 Effective Date:

 Issued By:
 Travis R. Jacobson Director - Regulatory Affairs
 Docket No.:
 G004/MR-19-512/GR-19-511

GREAT PLAINS NATURAL GAS CO. MINNESOTA PURCHASED GAS COST ADJUSTMENT REFLECTING PUC DELIBERATIONS

Billing Demand Amount Viking Firm Determinants Rate Months Amount Per I	
	50
FT-A - Zone 1-1 (Cat. 3) 8,000 \$3.8060 12 \$365,376 \$0.11	50
FT-A - Zone 1-1 (Cat. 3) 5,000 3.8060 12 228,360 0.07	19
FT-A Seasonal (Cat. 3) 2,000 3.8060 5 38,060 0.01	20
FT-A - Zone 1-1 (Cat. 3) 5,000 3.8060 12 228,360 0.07	19
FT-A - Capacity Release(2,200)4.75075(52,258)(0.01)	65)
Northern Natural Firm	
TFX - Winter/Seasonal 15,000 19.4710 5 1,460,325 \$0.45	98
TFX - Summer 13,000 7.3030 7 664,573 0.20	
TF12 Base - Summer 3,921 7.3030 7 200,445 0.06	
TF12 Base - Winter 3,921 13.1450 5 257,708 0.08	11
TF12 Variable - Summer 3,614 7.3030 7 184,751 0.05	82
TF12 Variable - Winter 3,614 17.8180 5 321,971 0.10	14
TF5 3,410 19.4710 5 331,981 0.10	45
TFX - Summer 2,000 7.3030 7 102,242 0.03	22
TFX - Winter7,20019.47105700,9560.22	
TFX Negotiated Contract - Winter 1,000 26.8918 5 134,459 0.04	
FDD-1 Reservation4,6402.862412159,3780.05	02
Interruptible Demand Credit 3/ (699,566) (0.22	03)
Total Demand Charges \$4,627,121 \$1.45	68
Estimated Weighted Average Commodity Cost 3,175,968 1/ 2.2337 7,094,160 2.23	
Total Current Firm Gas Cost \$11,721,281 \$3.69	
Interruptible	
Demand Charge 2/ \$0.39	50
Estimated Weighted Average Commodity Cost 2.23	
Total Current Interruptible Gas Cost \$2.62	
Rates Effective July 1, 2020 with Projected 2020 Commodity \$/Dk	
TF12 Base - Summer Structure Structu	
TF12 Base - Winter 13.1450 Per dk/Mo.	
TF12 Variable - Summer 7.3030 Per dk/Mo.	
TF12 Variable - Winter 17.8180 Per dk/Mo.	
TF5 19.4710 Per dk/Mo.	
TFX 19.4710 Per dk/Mo.	
TFX Negotiated Contract 26.8918 Per dk/Mo.	
FDD-1 Reservation 2.8624 Per dk/Mo.	
FDD-1 Demand Charge (Capacity Charge) 0.5957 Per dk/Mo.	
FT-A - Zone 1-1 (Category 3) 3.8060 Per dk/Mo.	
TFX 19.4710 Per dk/Mo.	
Estimated Weighted Average Commodity Cost 2.2337 Per dk	

GREAT PLAINS NATURAL GAS CO. MINNESOTA PURCHASED GAS COST ADJUSTMENT REFLECTING PUC DELIBERATIONS

1/ Projected 2020 annual demand volume.

 2/ Interruptible demand charge based on 100% load factor: Firm Capacity (Per DEQ filing: Docket No. G004/M-18-454) Dk @ 100% Load Factor (Firm capacity x 365 days) Total Demand Charges (Excl. Interruptible Demand Credit) Interruptible Demand Charge per dk @ 100% LF 	36,945 13,484,925 \$5,326,687 \$0.3950
3/ Interruptible Demand Credit: Interruptible Demand Charge per dk @ 100% LF Annual demand volume - Interruptible Customers only Total Interruptible Demand Credit	\$0.3950 <u>1,771,053</u> (\$699,566)
Annual demand volume - Firm Customers only Interruptible Demand Credit per dk - Firm	<u>3,175,968</u> (\$0.2203)

GREAT PLAINS NATURAL GAS CO. BASE COST OF GAS - PROJECTED 2020 - PUC ORDER TOTAL SYSTEM

	Total System		FDD-1	FDD-1		Viking
	Supply	Cost per Dk	Storage 1/	Capacity	SMS 2/	Transport
Estimated Cost Per Dk Commodity Cost of Gas 3/		\$2.1300				
Transportation - Northern Natural Transportation - Viking		0.0178			\$0.0208	\$0.0149
Withdrawal Fee						
Fuel Transportation - Northern Natural 4 Fuel Transportation - Viking 4/	./	0.0150				0.0000
SMS Demand 5/ LMS Demand 5/ FDD-1 Capacity 6/		0.0195 0.0061		\$0.0322		
Total Cost Per Dk		\$2.1884		\$0.0322	\$0.0208	\$0.0149
Total Estimated Dk Purchases 7/	4,947,021	4,947,021				3,045,386
Estimated Cost	\$11,050,214	\$10,826,061	\$17,112	\$159,294	\$2,371	\$45,376
Average Cost Per Dk	\$2.2337					

1/ Total costs related to storage.

2/ Monthly requirement of 9,500 Dk.

3/ Projected based upon 2020 index pricing.

4/ Transportation Fuel Percentage of	NNG	Viking
Field Area and Other	0.00%	0.00%
Market Area	0.70%	0.00%
Total	0.70%	0.00%

5/ Amount divided by the annual demand volume pursuant to Minnesota Rule 7825.2700 Subpart 5.

	Billing		Demand		Amount
	Determinants	Rate	Months	Amount	Per Dk
SMS Demand	2,500	\$3.2110	12	\$96,330	\$0.0195
LMS Demand	2,500	\$1.0000	12	\$30,000	\$0.0061

6/ Amount divided by the annual demand volume pursuant to Minnesota Rule 7825.2700 Subpart 5.

	Billing	Demand	Amount		
	Determinants	Rate	Months	Amount	Per Dk
FDD-1 Demand Charge (Capacity Charge)	53,509	\$0.5957	5	\$159,377	\$0.0322

7/ Projected 2020 firm and interruptible sales volumes.

GREAT PLAINS NATURAL GAS CO. BASE COST OF GAS - PROJECTED 2020 - PUC ORDER TOTAL SYSTEM

Transportation Fuel

Dk	NNG 4,947,021	Viking 3,045,386
Adjusted for Fuel Dk	4,981,894	3,045,386
Fuel Costs	\$74,279	\$0
Fuel Cost Per Dk	\$0.0150	\$0.0000
<u>Storage Fuel - NNG</u> Dk Adjusted for Fuel Dk	267,547 270,632	
Fuel Costs		\$6,571
<u>Injection/Withdrawal</u> Dk Injection Dk Withdrawal Total	267,547 267,547 535,094	
Charge per dk	\$0.0197	
Injection/Withdrawal cost		\$10,541
Total Costs Related to Stora	ge	\$17,112

Great Plains Natural Gas Co. Docket No. G004/GR-19-511 Rate Adjustments/Riders and Charges Proposed to be Effective January 1, 2021

		Rate effective		
Rider/Adjustment	Applicable to	January 1, 2021		
Purchased Gas	All sales customers – firm,	Per dk Changes each month		
Adjustment	small interruptible and large			
	interruptible			
Conservation	All color and transportation			
Improvement Program Adjustment Clause	All sales and transportation	Por dk		
CCRC	customers excluding exempt customers	<u>Per dk</u> \$0.0818		
CCRA		(\$0.0597)		
Franchise Fee Rider	All customers in applicable		by community –	
	communities	Original Sheet No. 5-115		
Gas Affordability	All residential and firm	\$0.02295 per dk		
Program	general sales customers			
			<u>Per dk</u>	
Gas Utility	All sales and transportation	Residential	\$0.3041 \$0.1803	
Infrastructure Cost	customers			
Adjustment		Small Interruptible Sales \$0.7 Large Interruptible Sales \$0.0		
		Small Interruptible Transp	\$0.0975 Sortation \$0.0350	
		Large Interruptible Trans		
Revenue Decoupling	All sales and transportation			
Mechanism	customers	Residential	Per dk	
		North	(\$0.5532)	
		South (\$0.554		
		Firm General		
		North	(\$0.3760)	
		South	(\$0.2426)	
		Small IT		
		North South	(\$0.1085)	
		Large IT	(\$0.3062)	
		North	(\$0.0363)	
		South	\$0.0065	
		MSC Customer \$0.0360		
		Grain Drying		
		Small – North	(\$0.0726)	
		Small - South	(\$0.1161)	
		Large – North	(\$0.2703)	
		Large – South		

GREAT PLAINS NATURAL GAS CO. CALCULATION OF CCRC DOCKET NO. G004/GR-19-511

	Authorized
2018 Expenditures 1/	\$566,621
2020 dk CIP Exempt dk Dk Excl. CIP-Exempt 2/	8,488,170 1,564,495 6,923,675
CCRC per dk	\$0.0818

1/ Docket No. G004/M-19-287.

2/ Excludes CIP exempt volumes.

GREAT PLAINS NATURAL GAS CO. PROJECTED CIP BALANCE ON JANUARY 1, 2021

<u>CIP True-Up</u>	Beginning Balance	Expenses	Carrying Charges	Billed Recovery	Net Activity	Ending Balance
2020 Activity January - September Actual October - December 2020 Projected	(\$716,193)	\$294,245 79,269	(\$7,851) (2,051)	\$92,272 48,239	\$194,122 28,979	
Projected Balance January 1, 2021 1/	(\$716,193)	\$373,514	(\$9,902)	\$140,511	\$223,101	(\$493,092)

1/ Final rates in Docket No. G004/GR-19-511 proposed implementation rate.

GREAT PLAINS NATURAL GAS CO. CIP PROGRAM CIP TRACKER BALANCE

	Beginning	Carrying	Current Month		Billed Recovery		Ending
Month	Balance	Charge 1/	Charges 2/	CCRC 3/	CCRA 3/	Total	Balance 4/
December 2019							(\$716,193)
January 2020	(716,193)	(\$961)	\$39,304	\$53,476	(\$32,416)	\$21,060	(698,910)
February	(698,910)	(938)	19,941	44,280	(26,837)	17,443	(697,350)
March	(697,350)	(935)	27,333	43,381	(26,294)	17,087	(688,039)
April	(688,039)	(923)	29,160	33,188	(20,120)	13,068	(672,870)
May	(672,870)	(903)	20,471	20,275	(12,288)	7,987	(661,289)
June	(661,289)	(887)	78,766	10,060	(6,085)	3,975	(587,385)
July	(587,385)	(788)	20,094	9,195	(5,564)	3,631	(571,710)
August	(571,710)	(767)	18,642	7,309	(4,421)	2,888	(556,723)
September	(556,723)	(749)	40,534	13,009	(7,876)	5,133	(522,071)
Total YTD		(\$7,851)	\$294,245	\$234,173	(\$141,901)	\$92,272	
PROJECTED:							
October 2020	(\$522,071)	(\$700)	\$26,423	\$32,866	(\$19,920)	\$12,946	(\$509,294)
November	(509,294)	(682)	26,423	40,743	(24,695)	16,048	(499,601)
December	(499,601)	(669)	26,423	48,859	(29,614)	19,245	(493,092)
Total Projected		(\$2,051)	\$79,269	\$122,468	(\$74,229)	\$48,239	
Total 2020		(\$9,902)	\$373,514	\$356,641	(\$216,130)	\$140,511	

1/ Reflects the cost of short-term debt of 1.610% authorized in Docket No. G004/GR-15-879.

2/ Projected expenses based upon average monthly charges for July through September.

3/ Current rates approved in G004/GR-15-879 and G004/M-19-287 as follows:

CCRC \$0.0556

CCRA (\$0.0337)

4/ December 2019 ending Balance approved in Docket No. G004/M-20-448.

Authorized Short-term Cost of Debt	1.610%
Monthly Rate	0.134%