

October 21, 2020

Mr. William Seufert
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101

Re: Response to Minnesota Public Utilities Commission Request for Information in Docket No. 20-747

Dear Mr. Seuffert:

Enclosed please find the Initial Comments for Starbuck Telephone Company as a High Cost ETC in Docket No. P999/CI-20-747.

Please call me at 651-621-8306 with any questions.

Sincerely,

/s/ Mary T. Buley

Mary T. Buley
Telecommunications Consultant

Enclosure

cc: Mark Aaberg, Hanson Communications

Initial Comments for Starbuck Telephone Company a High Cost ETC in Minnesota PUC
Docket No. 20-747

1. Current number of Lifeline Customers as of 9/30/20
 - a. Study Area Code: (361487) 40 lifeline customers

2. How are Lifeline Services Advertised:

Starbuck Telephone Company ("Starbuck") advertises Lifeline on its website at:
<https://starbuck.hcinet.net/residential/residential-pricing/>

In addition, Starbuck advertises lifeline in the local newspaper and provides annually a bill message concerning Lifeline services.

3. Provide Samples of Lifeline Advertising: Attached is Exhibit 1 which is a scan of the Starbuck's webpage on lifeline services. Exhibit 2 includes copies of the newspaper ad that ran on lifeline and the bill message provided to customers.
4. No Comments.



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- About Hanson
- ▼ Contact Us
- Check Email
- Bill Pay
- Sign Up Today!

Residential Pricing

Interested in service with Starbuck Telephone Co.?
Submit an online application or print a PDF application and mail us!

Local Residential Phone Service	\$22.50/mo
<ul style="list-style-type: none">Basic Telephone Landline, Local Number, 911 ServiceLocal Calling to Starbuck, Cyrus, Lowry and Glenwood	
7 Cent Plan	\$4.95/mo
<ul style="list-style-type: none">7 cents a minute to call anywhere in the US, Alaska, Hawaii, Guam, Puerto Rico, US Virgin Islands, American Samoa.Requires Local Residential Phone Service (not included).Basic long distance is also available, please call for pricing.	

Having trouble paying for phone or internet service?
You may qualify for the Telephone Assistance Plan (TAP) and federal Lifeline Program. Program eligibility is based on income. TAP is limited to landline home service. Lifeline credits may be used for internet services, in addition to landline services. Contact us at 320-239-2211 or visit the below websites for information or an application.

Telephone Discounts
Lifeline Program Application Form
Lifeline Program Household Worksheet

- ### Our Services
- Residential
 - Residential Pricing
 - Calling Features
 - Business

Quick Contacts

Phone: (320) 239-2211
FAX: (320) 239-3120
INTERNET SUPPORT: (800) 528-7667

Welcome to the Gigahood!

High Speed Fiber Optic Internet

Click here to learn more about this exciting opportunity, and how you can get ready for our amazing high speed internet!

Service Application

Phone or Internet Discounts for Low-Income Users

As a Starbuck Telephone customer, you may qualify for one of three programs that provide assistance to you in paying your monthly bill. This federally funded program will provide a credit each month on your monthly bill. Some limitations apply.



**Please contact our
Starbuck Telephone Company office at 320.239.2211**

