

November 10th, 2020

Mr. Will Seuffert
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101

Re: **Revised Response to Minnesota Public Utilities Commission Request for Information in Docket No. 20-747**

Dear Mr. Seuffert:

Enclosed please find revised Comments for Roseau Electric Cooperative as an ETC in Docket No. P999/CI-20-747.

Please call me at 651-621-8306 with any questions.

Sincerely,

/s/ Mary T. Buley

Mary T. Buley
Telecommunications Consultant

Enclosure

cc: Tracey Stoll, Roseau Electric Cooperative
Ryan Severson, Roseau Electric Cooperative

**Revised Comments for Roseau Electric Cooperative as a ETC
In Minnesota PUC Docket No. 20-747**

1. Current number of Lifeline Customers as of 9/30/20
 - a. Study Area Code: (369045) no lifeline customers

Roseau Electric Cooperative began offering voice services earlier this spring and so far, has only 2 voice customers.

2. How are Lifeline Services advertised:

The web link to Roseau's information on lifeline:

<https://www.northstreamfiber.com/lifeline-telephone-assistance-plan>

3. Attached is copy of the lifeline information available from Roseau Electric's website.
4. Provide any additional Comments or observations on lifeline that is relevant to the Commission's Inquiry.
No Comments.

Lifeline & Telephone Assistance Plan

Lifeline & Telephone Assistance Plan

You may be eligible for assistance on your telephone or internet bill if you receive benefits from certain low-income assistance programs.

There are two programs:

- **Minnesota's Telephone Assistance Plan (TAP)** offers a monthly credit of \$7.00 on your landline telephone service plan. You may receive the TAP credit on one landline per household.
- **The Federal Lifeline Program** offers a monthly discount of \$7.25 on some landline and wireless telephone service plans. Lifeline also offers discounts of \$9.25 on some broadband internet service plans. You may receive the Lifeline discount on one service per household. The definition of a "household" is anyone living at an address including children, relatives, people not related to you, etc. who share income(s) and household expenses.

If applying for the TAP discount, mail the following to the address below:

TAP application

Associated documents

If applying for the Lifeline discount, mail the following to the address below:

Lifeline application

Lifeline Household Worksheet

Associated documents

Roseau Electric Cooperative, Inc.

PO Box 100

Roseau, MN 56751-0100

Additional page referencing Lifeline:

Residential Service Packages

If you need assistance paying for your broadband or telephone bill, please [click here](#).



Fiber-to-the-Home Internet

Includes 803 Or 812 Calix Router.

25 Mbps - **\$45/mo.**

50 Mbps - **\$65/mo.**

75 Mbps - **\$90/mo.**

100 Mbps - **\$104/mo.**

150 Mbps - **\$140/mo.**

Up to 1 gigabit available. Call for pricing.



Internet Equipment

Rental 844e Managed Router/Wi-Fi

\$7.50/mo.

Rental Managed Router/Wi-Fi 6 Blast

\$11/mo.

Wi-Fi Mesh Repeaters **\$3.50**

Free installation to the router. Any additional wiring/faceplates needed, **\$65/hr.**



Telephone Service

One-time connect fee **\$35**

Residential starting at **\$20/mo.**

Telephone service with 10 Mbps **\$55/mo**

Expanded area local 30 minutes FREE
long distance. After 30 minutes, 10¢/min
no additional fees. No service contract
needed. Many free features – free
voicemail, keep your existing phone
number.