Sieben Decision Option Docket 14-916 April 15, 2021

Require Enbridge to send a letter to all landowners who have not yet elected whether to proceed with deactivation-in-place or removal, reminding them of the availability of the Independent Third-Party Engineer at Enbridge's expense, and the availability of independent paid mediation to resolve disputes between landowners and Enbridge regarding operation of the program. The letter shall be drafted by Enbridge, in consultation with DOC-EERA. The draft letter shall be filed with the Commission within 14 days. The Commission delegates to the Executive Secretary authority to approve the form of the letter. Upon approval by the Executive Secretary, Enbridge shall mail the letter to all landowners who have yet to make a formal election under the program. The letter, at a minimum, should provide: (1) contact information and reiterate the role of DOC-EERA as the program liaison; (2) detailed information on what services the Third-Party Engineer can provide to landowners to assist with their decision-making; (3) detailed instructions on how landowners can access the services of the Third-Party Engineer; and (4) information regarding the availability of mediation paid by Enbridge to resolve disputes.