

## NOTICE OF COMMENT PERIOD

Issued: March 3, 2021

### **In the Matter of a Commission Investigation into the Appropriate Notice and Outreach Requirements for Eligible Telecommunications Carriers under 47 USC § 214(e)**

**PUC Docket Number: P-999/CI-17-509**

**Comment Period:** Initial comment period closes April 2, 2021 at 4:30pm

Reply comment period closes April 16, 2021 at 4:30pm

*Comments received after the close of the comment period may or may not be considered by the Commission.*

**Issue:** Should the Commission amend Ordering Paragraph 1 of its November 20, 2020 Order to allow Mobile Wireless Lifeline-Only ETCs subject to the Order to distribute the required notice within a month of a new customer enrolling, rather than within seven (7) days?

#### **Background:**

On November 20, 2020, the Commission issued an Order requiring certain customer disclosures for Mobile Wireless Lifeline-Only ETCs. Ordering Paragraph 1 of that Order required a notice to be distributed to new customers within seven (7) days of enrollment in Lifeline.

On February 5, 2021, Commission staff hosted a meeting to discuss the content and distribution of the customer notice. Mobile Wireless Lifeline-Only ETCs raised this issue that it would be more efficient to require the notice to be distributed within a month of Lifeline enrollment, rather than within 7 days. The informal discussion at the workshop indicated there did not seem to be major opposition to this change.

***Comments and reply comments filed in response to this notice should indicate whether the commenter agrees with this modification.***

**Filing Requirements:** Utilities, telecommunications carriers, official parties, and state agencies are **required** to file documents using the Commission's electronic filing system (eFiling). All parties, participants and interested persons are encouraged to use eFiling: [mn.gov/puc](https://mn.gov/puc), select *eFiling*, and follow the prompts.

**Submit Public Comments:**

**Online:** Visit [mn.gov/puc](http://mn.gov/puc), select Comment and follow the prompts

**Email:** [consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)

**U.S. Mail:** Consumer Affairs Office  
Minnesota Public Utilities Commission  
121 7th Place East, Suite 350  
St. Paul MN 55101

**Full Case Record:** See all documents filed in this docket via the Commission's website at [mn.gov/puc](http://mn.gov/puc), select *Search eDockets*, enter the year (2017) and the docket number (509), select *Search*.

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**Questions about this docket or Commission process and procedure?** Contact Commission staff, Sally Anne McShane, at [sally.anne.mcshane@state.mn.us](mailto:sally.anne.mcshane@state.mn.us) or 651-201-2224.

**Change your mailing preferences:** Email [docketing.puc@state.mn.us](mailto:docketing.puc@state.mn.us) or call Leesa Norton at 651-201-2246.

To request this document in another format such as large print or audio, call 651-296-0406 (voice). Consumers with a hearing or speech impairment may call using their preferred Telecommunications Relay Service or email [consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us) for assistance.

## **CERTIFICATE OF SERVICE**

I, Leesa Norton, hereby certify that I have this day, served a true and correct copy of the following document to all persons at the addresses indicated below or on the attached list by electronic filing, electronic mail, courier, interoffice mail or by depositing the same enveloped with postage paid in the United States mail at St. Paul, Minnesota.

### **Minnesota Public Utilities Commission NOTICE OF COMMENT PERIOD**

Docket Number **P-999/CI-17-509**

Dated this 3rd day of March, 2021

/s/ Leesa Norton

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Kristine	Anderson	kanderson@jagcom.net	Jaguar Communications, Inc.	213 S Oak Ave Ste 2000  Owatonna, MN 55060	Electronic Service	No	OFF_SL_17-509_Official
Jeffrey	Ansted	JAnsted@ambt.net	American Broadband and Telecommunications Company	One Seagate  Toledo, OH 43604	Electronic Service	No	OFF_SL_17-509_Official
Issa	Asad	reg@qlinkwireless.com	Q Link Wireless LLC	499 E Sheridan St Ste 400  Dania Beach, FL 33004	Electronic Service	No	OFF_SL_17-509_Official
Issa	Asad	issa@quadrantholdings.com	Q LINK	N/A	Electronic Service	No	OFF_SL_17-509_Official
Sam	Bailey	Sam.Bailey@iwirelesshome.com	i-Wireless	1 Levee Way Ste 3116  Newport, KY 41071	Electronic Service	No	OFF_SL_17-509_Official
Jorge	Bellas	jbellas@northamericanlocal.com	North American Local	13430 Gulf Beach Hwy #79  Pensacola, FL 32507	Electronic Service	No	OFF_SL_17-509_Official
Susan	Berlin	sberlin@fh2.com		Three Ravinia Drive, Suite 1700  Atlanta, GA 30346	Electronic Service	No	OFF_SL_17-509_Official
Andrew	Carlson	acarlson@taftlaw.com	Taft Stettinius & Hollister LLP	Suite 2200 IDS Center 80 South 8th Street Minneapolis, MN 55402	Electronic Service	No	OFF_SL_17-509_Official
Jim	Carpenter	jim.carpenter@telrite.com	Telrite Corporation	1110 Alcovy Rd  Covington, GA 30014	Electronic Service	No	OFF_SL_17-509_Official
Linda	Chavez	linda.chavez@state.mn.us	Department of Commerce	85 7th Place E Ste 280  Saint Paul, MN 55101-2198	Electronic Service	No	OFF_SL_17-509_Official

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Brent	Christensen	brentc@mnta.org	Minnesota Telecom Alliance	1000 Westgate Drive, Ste 252  St. Paul, MN 55117	Electronic Service	No	OFF_SL_17-509_Official
Generic Notice	Commerce Attorneys	commerce.attorneys@ag.state.mn.us	Office of the Attorney General-DOC	445 Minnesota Street Suite 1400  St. Paul, MN 55101	Electronic Service	Yes	OFF_SL_17-509_Official
Regulatory	Contact	N/A	Assurance Wireless	PO Box 5040  Charleston, IL 61920-9907	Paper Service	No	OFF_SL_17-509_Official
Regulatory	Contact	N/A	SafeLink Wireless	P.O Box 220009  Milwaukie, OR 97269	Paper Service	No	OFF_SL_17-509_Official
Jason	Danowsky	jason@mfoosterlaw.com	FosterLaw	904 West Avenue Ste. 107 Austin, Texas 78701	Electronic Service	No	OFF_SL_17-509_Official
Dee	DiCicco	ddicicco@gcioa.com	Global Connection Inc. of America	5555 Oakbrook Pkwy Ste 620  Norcross, GA 30093	Electronic Service	No	OFF_SL_17-509_Official
Myloc	Dinh	RegulatoryAffairs@truconnect.com	Sage Telecom Communications, LLC	d/b/a TruConnect 1149 S. Hill St Ste 400 Los Angeles, CA 90015	Electronic Service	No	OFF_SL_17-509_Official
Melissa	Driskell	Melissa.driskell@telrite.com	Telrite dba Life Wireless	N/A	Electronic Service	No	OFF_SL_17-509_Official
Ron	Elwood	relwood@mnlisap.org	Mid-Minnesota Legal Aid	2324 University Ave Ste 101  Saint Paul, MN 55114	Electronic Service	No	OFF_SL_17-509_Official
April	Gilstrap	April.gilstrap@lingo.com	Tempo Telecom, LLC. - LIFELINE Contact	115 Gateway Dr  Macon, GA 31210	Electronic Service	No	OFF_SL_17-509_Official

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Bill	Haas	william.haas@t-mobile.com	T-Mobile US	P.O. Box 10076  Cedar Rapids, IA 52410	Electronic Service	No	OFF_SL_17-509_Official
Angela	Howard	angela.howard@lingo.com	Tempo Telecom (Lingo)	N/A	Electronic Service	No	OFF_SL_17-509_Official
Brandon	Howard	brandon.r.howard@t-mobile.com	Assurance Wireless	N/A	Electronic Service	No	OFF_SL_17-509_Official
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Nathan	Johnson	njohnson@truconnect.com	Sage Telecom Communications, LLC dba TruConnect	N/A	Electronic Service	No	OFF_SL_17-509_Official
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Bill	Morris	bill.morris@lingo.com	Lingo Communications North, LLC	N/A	Electronic Service	No	OFF_SL_17-509_Official
Melissa	Rake	mrake@tracfone.com	SafeLink Wireless	P.O Box 220009  Milwaukie, OR 97269	Electronic Service	No	OFF_SL_17-509_Official
Melissa	Rake	consumer.complaints@tracfone.com	SafeLink Wireless	P.O Box 220009  Milwaukie, OR 97269	Electronic Service	No	OFF_SL_17-509_Official
Scott	Randklev	srandklev@readywireless.com	enTouch Wireless (Boomerang)	N/A	Electronic Service	No	OFF_SL_17-509_Official
Julia	Redman Carter	email.in.another.account@gmail.com	enTouch Wireless	955 Kacena Rd Ste A  Hiawatha, IA 52233	Paper Service	No	OFF_SL_17-509_Official

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Julia	Redman Carter	jrcarter@readywireless.com	Boomerang Wireless LLC	955 Kacena Rd Ste A  Hiawatha, IA 52233	Electronic Service	No	OFF_SL_17-509_Official
Generic Notice	Residential Utilities Division	residential.utilities@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012131	Electronic Service	Yes	OFF_SL_17-509_Official
Javier	Rosado	jrosado@tracfone.com	SafeLink Wireless	P.O Box 220009  Milwaukie, OR 97269	Electronic Service	No	OFF_SL_17-509_Official
Lesli	Rowe	lesli.rowe@viaoneservices.com	Assist Wireless, LLC	3030 Lyndon B Johnson Fwy  Ste 1320 Dallas, TX 75234	Electronic Service	No	OFF_SL_17-509_Official
Heather	Russell	regulatory@terracominc.com	TerraCom, Inc.	710 Cedar Lake Blvd Ste 100  Oklahoma City, OK 73114	Electronic Service	No	OFF_SL_17-509_Official
Karen	Russell	karen.russell@lifewireless.com	Life Wireless	d/b/a Telrite Corporation 11100 Alcovy Road Covington, GA 30014	Electronic Service	No	OFF_SL_17-509_Official
Karen	Russell	karen.Russell@telrite.com	Telrite dba Life Wireless	N/A	Electronic Service	No	OFF_SL_17-509_Official
Eric	Schimpf	eschimpf@standupwireless.com	Global Connection Inc. of America	N/A	Electronic Service	No	OFF_SL_17-509_Official
Will	Seuffert	Will.Seuffert@state.mn.us	Public Utilities Commission	121 7th PI E Ste 350  Saint Paul, MN 55101	Electronic Service	Yes	OFF_SL_17-509_Official
Todd	Shores	tshores@readywireless.com	enTouch Wireless (Boomerang)	N/A	Electronic Service	No	OFF_SL_17-509_Official
Lance J.M.	Steinhart	info@telecomcounsel.com	Attorney at Law	1725 Windward Concourse Ste 150  Alpharetta, GA 30005	Electronic Service	No	OFF_SL_17-509_Official

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
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Christina	Williams	complaints@truconnect.com	Sage Telecom Communications, LLC dba TruConnect	N/A	Electronic Service	No	OFF_SL_17-509_Official
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