



414 Nicollet Mall
Minneapolis, Minnesota 55401-1993

July 7, 2020

Will Seuffert
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, Minnesota 55101

—VIA ELECTRONIC FILING—

RE: ERRATA
2018 AND 2019 ANNUAL SERVICE QUALITY REPORTS
DOCKETS NO. G002/M-19-305 and G002/M-20-460

Dear Mr. Seuffert:

Northern States power Company, doing business as Xcel Energy, submits to the Minnesota Public Utilities Commission this Errata regarding the Company's 2018 and 2019 Annual Gas Service Quality Report filed on May 1, 2019 and May 1, 2020 in the above-noted dockets.

On June 15, 2020, the Department of Commerce (DOC) submitted an Information Request (IR) requesting an explanation regarding Natural Gas Interruptions information provided as Attachment L to our annual reports. In the process of responding to the DOC's IR, which also referenced the data report for 2018, we discovered the data for both year Attachment L, was stated incorrectly. Attached to this letter, please find restated Attachment L information for both 2018 and 2019.

We have electronically filed this document with the Commission, and copies have been served on the parties on the attached service list. Please contact Pamela Gibbs at pamela.k.gibbs@xcelenergy.com or (612) 330-2889, or myself at gail.baranko@xcelenergy.com or 612-330-6935 if you have any questions regarding this filing.

Sincerely,

/ s/

GAIL A. BARANKO
REGULATORY MANAGER
Enclosure: Service List

	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Total 2019
Outages Due to Employees/Contractors - (Revised values in red font)													
Number of Homes	70	0	2	0	32	78	11	3	1	55	0	1	253
Number of Incidents	1	0	2	0	4	1	2	3	1	4	0	1	19
Average Outage Time (Hr: Min)	3:08	0:00	0:50	0:00	1:30	4:50	:59	1:48	1:04	:55	0:00	:40	1:29

	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Total 2019
Outages Due to All Other Causes - (Revised values in red font)													
Number of Homes	257	1130	5	3	353	242	98	519	577	23	3	2	3,212
Number of Incidents	16	14	5	3	15	15	10	13	10	20	3	2	126
Average Outage Time (Hr: Min)	3:04	2:57	:51	1:56	2:03	2:07	1:44	1:15	1:29	1:14	2:13	2:12	1:58

	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Total 2018
Outages Due to Employees/Contractors - (Revised values in red font)													
Number of Homes	1	0	0	0	5	20	3	12	3	4	0	0	48
Number of Incidents	1	0	0	0	4	5	3	10	3	4	0	0	30
Average Outage Time (Hr: Min)	1:53	0:00	0:00	0:00	1:58	2:26	1:23	1:28	0:53	0:59	0:00	0:00	1:35

Outages Due to All Other Causes - (Revised values in red font)													
Number of Homes	21	6	12	3	28	54	57	244	217	93	153	6	894
Number of Incidents	6	5	5	3	22	21	23	30	27	16	15	6	179
Average Outage Time (Hr: Min)	1:05	2:15	2:22	2:12	1:27	2:00	1:53	1:47	3:13	1:46	1:32	1:27	1:58

CERTIFICATE OF SERVICE

I, Lynnette Sweet, hereby certify that I have this day served copies of the foregoing document on the attached list of persons.

xx by depositing a true and correct copy thereof, properly enveloped with postage paid in the United States mail at Minneapolis, Minnesota

xx electronic filing

DOCKET NOS. G002/M-20-460
G002/M-19-305

Dated this 7th day of July 2020

/s/

Lynnette Sweet

CERTIFICATE OF SERVICE

I, Lynnette Sweet, hereby certify that I have this day served copies of the foregoing document on the attached list of persons.

xx by depositing a true and correct copy thereof, properly enveloped with postage paid in the United States mail at Minneapolis, Minnesota

xx electronic filing

DOCKET NOS. G002/M-20-460
G002/M-19-305

Dated this 6th day of July 2020

/s/

Lynnette Sweet

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Christopher	Anderson	canderson@allete.com	Minnesota Power	30 W Superior St Duluth, MN 558022191	Electronic Service	No	OFF_SL_20-460_M-20-460
John	Coffman	john@johncoffman.net	AARP	871 Tuxedo Blvd. St. Louis, MO 63119-2044	Electronic Service	No	OFF_SL_20-460_M-20-460
Generic Notice	Commerce Attorneys	commerce.attorneys@ag.state.mn.us	Office of the Attorney General-DOC	445 Minnesota Street Suite 1400 St. Paul, MN 55101	Electronic Service	Yes	OFF_SL_20-460_M-20-460
George	Crocker	gwillc@nawo.org	North American Water Office	PO Box 174 Lake Elmo, MN 55042	Electronic Service	No	OFF_SL_20-460_M-20-460
Sharon	Ferguson	sharon.ferguson@state.mn.us	Department of Commerce	85 7th Place E Ste 280 Saint Paul, MN 551012198	Electronic Service	No	OFF_SL_20-460_M-20-460
Edward	Garvey	edward.garvey@AESLconsulting.com	AESL Consulting	32 Lawton St Saint Paul, MN 55102-2617	Electronic Service	No	OFF_SL_20-460_M-20-460
Todd J.	Guerrero	todd.guerrero@kutakrock.com	Kutak Rock LLP	Suite 1750 220 South Sixth Street Minneapolis, MN 554021425	Electronic Service	No	OFF_SL_20-460_M-20-460
Annete	Henkel	mui@mutilityinvestors.org	Minnesota Utility Investors	413 Wacouta Street #230 St.Paul, MN 55101	Electronic Service	No	OFF_SL_20-460_M-20-460
Michael	Hoppe	il23@mtn.org	Local Union 23, I.B.E.W.	932 Payne Avenue St. Paul, MN 55130	Electronic Service	No	OFF_SL_20-460_M-20-460
Richard	Johnson	Rick.Johnson@lawmoss.com	Moss & Barnett	150 S. 5th Street Suite 1200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_20-460_M-20-460

First Name	Last Name	Email	Company Name	Address	Delivery Method	View Trade Secret	Service List Name
Sarah	Johnson Phillips	sarah.phillips@stoel.com	Stoel Rives LLP	33 South Sixth Street Suite 4200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_20-460_M-20-460
Michael	Krikava	mkrikava@taftlaw.com	Taft Stettinius & Hollister LLP	2200 IDS Center 80 S 8th St Minneapolis, MN 55402	Electronic Service	No	OFF_SL_20-460_M-20-460
Peder	Larson	plarson@larkinhoffman.com	Larkin Hoffman Daly & Lindgren, Ltd.	8300 Norman Center Drive Suite 1000 Bloomington, MN 55437	Electronic Service	No	OFF_SL_20-460_M-20-460
Eric	Lipman	eric.lipman@state.mn.us	Office of Administrative Hearings	PO Box 64620 St. Paul, MN 551640620	Electronic Service	No	OFF_SL_20-460_M-20-460
Pam	Marshall	pam@energycents.org	Energy CENTS Coalition	823 7th St E St. Paul, MN 55106	Electronic Service	No	OFF_SL_20-460_M-20-460
David	Moeller	dmoeller@allete.com	Minnesota Power	30 W Superior St Duluth, MN 558022093	Electronic Service	No	OFF_SL_20-460_M-20-460
Andrew	Moratzka	andrew.moratzka@stoel.com	Stoel Rives LLP	33 South Sixth St Ste 4200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_20-460_M-20-460
David	Niles	david.niles@avantenergy.com	Minnesota Municipal Power Agency	220 South Sixth Street Suite 1300 Minneapolis, Minnesota 55402	Electronic Service	No	OFF_SL_20-460_M-20-460
Generic Notice	Residential Utilities Division	residential.utilities@ag.state.mn.us	Office of the Attorney General-RUD	1400 BRM Tower 445 Minnesota St St. Paul, MN 551012131	Electronic Service	Yes	OFF_SL_20-460_M-20-460
Richard	Savelkoul	rsavelkoul@martinsquires.com	Martin & Squires, P.A.	332 Minnesota Street Ste W2750 St. Paul, MN 55101	Electronic Service	No	OFF_SL_20-460_M-20-460

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Will	Seuffert	Will.Seuffert@state.mn.us	Public Utilities Commission	121 7th Pl E Ste 350 Saint Paul, MN 55101	Electronic Service	Yes	OFF_SL_20-460_M-20-460
James M	Strommen	jstrommen@kennedy-graven.com	Kennedy & Graven, Chartered	200 S 6th St Ste 470 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_20-460_M-20-460
Lynnette	Sweet	Regulatory.records@xcelenergy.com	Xcel Energy	414 Nicollet Mall FL 7 Minneapolis, MN 554011993	Electronic Service	Yes	OFF_SL_20-460_M-20-460

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Andrew	Moratzka	andrew.moratzka@stoel.com	Stoel Rives LLP	33 South Sixth St Ste 4200 Minneapolis, MN 55402	Electronic Service	No	OFF_SL_19-305_M-19-305
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Lynnette	Sweet	Regulatory.records@xcelenergy.com	Xcel Energy	414 Nicollet Mall FL 7 Minneapolis, MN 554011993	Electronic Service	No	OFF_SL_19-305_M-19-305