



## Legislation Details (With Text)

**File #:** 13-114      **Version:** 4      **Name:**

**Type:** M - Miscellaneous      **Status:** Agenda Ready

**File created:** 6/20/2013      **In control:** PUC Agenda Meeting

**On agenda:** 1/21/2021      **Final action:**

**Title:** \*\* E,G002/CI-02-2034; Northern States Power Company, dba Xcel Energy  
E,G002/M-12-383

In the Matter of the Petition of Northern States Power Company d/b/a Xcel Energy for Approval of Amendments to its Natural Gas and Electric Service Quality Tariffs Originally Established in Docket No. E,G-02/CI-02-2034 and Investigation and Audit of Service Quality Reporting-Fraudwise Report.

- Should the Commission find that 129 complaints submitted to the Commission's Consumer Affairs Office be counted in the customer complaints metric in Xcel Energy's Quality of Service Plan tariff?
- Should the issue of complaints about Xcel's compliance with the MN DIP be filed and addressed in another docket? (PUC: McShane, Rosier)

**Indexes:**

**Code sections:**

**Attachments:** 1. Xcel - Report - 5-1-2020, 2. PUC - Notice - 5-6-2020, 3. AES - Comments - 7-1-2020, 4. 1 MnSEIA - Comments - 7-1-2020, 5. 2 MnSEIA - Comments - 7-1-2020, 6. NES - Comments - 7-1-2020, 7. IREC et al. - Comments - 7-1-2020, 8. DOC - Comments - 7-2-2020, 9. Cty Mnpls - Comments - 7-2-2020, 10. PUC - Notice - 7-15-2020, 11. CUB - Letter - 8-7-2020, 12. Sundial - Letter - 8-7-2020, 13. Cty Mnpls - Reply Comments - 8-10-2020, 14. AES - Reply Comments - 8-10-2020, 15. Xcel - Reply Comments - 8-10-2020, 16. IREC et al. - Reply Comments - 8-10-2020, 17. DOC - Reply Comments - 8-10-2020, 18. MnSEIA - Reply Comments - 8-10-2020, 19. Christina Clarke - Public Comment - 8-10-2020, 20. MinnSolar Inc - Public Comment - 9-25-2020, 21. Joanne Chabot - Public Comment - 10-14-2020, 22. Damon Sonnek - Public - Comment - 11-18-2020, 23. Howard White - Public Comment - 11-14-2020, 24. Dale Lindquist - Public Comment - 12-1-2020, 25. Briefing Papers, 26. Decision Option Amendments (Tuma), 27. Revised Decision Options (Schuerger)

Date	Ver.	Action By	Action	Result
1/21/2021	4	PUC Agenda Meeting		
2/19/2016	3	PUC Agenda Meeting		
6/12/2015	2	PUC Agenda Meeting		

**\*\* E,G002/CI-02-2034; Northern States Power Company, dba Xcel Energy  
E,G002/M-12-383**

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