



Legislation Text

File #: 13-114, **Version:** 4

**** E,G002/CI-02-2034; Northern States Power Company, dba Xcel Energy
E,G002/M-12-383**

In the Matter of the Petition of Northern States Power Company d/b/a Xcel Energy for Approval of Amendments to its Natural Gas and Electric Service Quality Tariffs Originally Established in Docket No. E,G-02/CI-02-2034 and Investigation and Audit of Service Quality Reporting-Fraudwise Report.

1. Should the Commission find that 129 complaints submitted to the Commission's Consumer Affairs Office be counted in the customer complaints metric in Xcel Energy's Quality of Service Plan tariff?
2. Should the issue of complaints about Xcel's compliance with the MN DIP be filed and addressed in another docket? (PUC: **McShane, Rosier**)