



Legislation Details

File #: Details 2018-133 **Version:** 1 **Name:**
Type: M - Miscellaneous **Status:** Agenda Ready
File created: 7/5/2018 **In control:** PUC Agenda Meeting
On agenda: 7/26/2018 **Final action:**
Title: ** P421/CI-17-796 CenturyLink QC
 In the Matter of Commission Inquiry into CenturyLink's Compliance with TAP Statutes and Rules.

Whether CenturyLink is meeting the requirements of Minnesota Statutes Sections 237.69 - 237.711 and Minnesota Rules Chapter 7817 in administering the Telephone Assistance Plan (TAP) to its customers.

What action, if any, should the Commission take to clarify the definition of a customer "complaint"? (PUC: McCarthy)

Indexes:

Code sections:

Attachments: 1. Notice of Commission Inquiry on TAP Complaints 12-13-17, 2. DOC Comments 3-13-18 PUBLIC, 3. CenturyLink Reply Comments 3-29-18, 4. DOC Revised Response Comments 4-25-18, 5. Notice of Supplemental Comment Period 6-12-18, 6. CenturyLink Reply Comments 6-19-18, 7. DOC Reply Supplemental Comments 6-26-18, 8. Briefing Papers

Date	Ver.	Action By	Action	Result
7/26/2018	1	PUC Agenda Meeting		