



Legislation Text

File #: Details 2018-133, **Version:** 1

**** P421/CI-17-796 CenturyLink QC**

In the Matter of Commission Inquiry into CenturyLink's Compliance with TAP Statutes and Rules.

Whether CenturyLink is meeting the requirements of Minnesota Statutes Sections 237.69 - 237.711 and Minnesota Rules Chapter 7817 in administering the Telephone Assistance Plan (TAP) to its customers.

What action, if any, should the Commission take to clarify the definition of a customer "complaint"?
(PUC: **McCarthy**)