



## Legislation Details (With Text)

<b>File #:</b>	Details 2017-200	<b>Version:</b>	1	<b>Name:</b>	
<b>Type:</b>	M - Miscellaneous	<b>Status:</b>		Agenda Ready	
<b>File created:</b>	9/26/2017	<b>In control:</b>		PUC Agenda Meeting	
<b>On agenda:</b>	10/12/2017	<b>Final action:</b>			
<b>Title:</b>	<p>** E002/M-17-553 Northern States Power Company, dba Xcel Energy In the Matter of Northern States Power Company for Approval of Tariff Modifications and a Variance from Commission Rules to Implement Customer Driven Operational Changes and Other Tariff Changes.</p> <ol style="list-style-type: none"><li>1. Should the Commission approve the requested Call Center non-emergency schedule change contingent upon two years' annual compliance review in the Company's service quality reports, and approve the associated customer bill form and tariff changes?</li><li>2. Should the Commission approve the petition for 4-year variance to Minn. R. 7826.0800 to allow communication with customers of planned outages by phone and email for those customers choosing those forms of communication?</li><li>3. Should the Commission approve the request to add text messages/SMS to the Company's eBill and eBill payment Terms and Use contingent upon notifying customers that text rates from their phone company may apply?</li><li>4. Should the Commission approve the requested changes to the RDF Rider description contained on customer bills and incorporated in the Company's Natural Gas and Electric Rate Books? (PUC: Fournier)</li></ol>				

### Indexes:

### Code sections:

**Attachments:** 1. Xcel Initial Filing 7-14-17, 2. DOC Comments 8-11-17, 3. OAG Comments 8-14-17, 4. Xcel Reply Comments 8-24-17, 5. Briefing Papers

Date	Ver.	Action By	Action	Result
10/12/2017	1	PUC Agenda Meeting		

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