



Legislation Details

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| File #: | Details 2017-200 | Version: | 1 | Name: | |
| Type: | M - Miscellaneous | Status: | | Agenda Ready | |
| File created: | 9/26/2017 | In control: | | PUC Agenda Meeting | |
| On agenda: | 10/12/2017 | Final action: | | | |
| Title: | <p>** E002/M-17-553 Northern States Power Company, dba Xcel Energy In the Matter of Northern States Power Company for Approval of Tariff Modifications and a Variance from Commission Rules to Implement Customer Driven Operational Changes and Other Tariff Changes.</p> <p>1. Should the Commission approve the requested Call Center non-emergency schedule change contingent upon two years' annual compliance review in the Company's service quality reports, and approve the associated customer bill form and tariff changes?</p> <p>2. Should the Commission approve the petition for 4-year variance to Minn. R. 7826.0800 to allow communication with customers of planned outages by phone and email for those customers choosing those forms of communication?</p> <p>3. Should the Commission approve the request to add text messages/SMS to the Company's eBill and eBill payment Terms and Use contingent upon notifying customers that text rates from their phone company may apply?</p> <p>4. Should the Commission approve the requested changes to the RDF Rider description contained on customer bills and incorporated in the Company's Natural Gas and Electric Rate Books? (PUC: Fournier)</p> | | | | |
| Indexes: | | | | | |
| Code sections: | | | | | |
| Attachments: | 1. Xcel Initial Filing 7-14-17, 2. DOC Comments 8-11-17, 3. OAG Comments 8-14-17, 4. Xcel Reply Comments 8-24-17, 5. Briefing Papers | | | | |

| Date | Ver. | Action By | Action | Result |
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| 10/12/2017 | 1 | PUC Agenda Meeting | | |