



Legislation Details (With Text)

File #:	Details 2018-133	Version:	1	Name:	
Type:	M - Miscellaneous	Status:		Agenda Ready	
File created:	7/5/2018	In control:		PUC Agenda Meeting	
On agenda:	7/26/2018	Final action:			
Title:	<p>** P421/CI-17-796 CenturyLink QC In the Matter of Commission Inquiry into CenturyLink's Compliance with TAP Statutes and Rules.</p> <p>Whether CenturyLink is meeting the requirements of Minnesota Statutes Sections 237.69 - 237.711 and Minnesota Rules Chapter 7817 in administering the Telephone Assistance Plan (TAP) to its customers. What action, if any, should the Commission take to clarify the definition of a customer "complaint"? (PUC: McCarthy)</p>				
Indexes:					
Code sections:					
Attachments:	1. Notice of Commission Inquiry on TAP Complaints 12-13-17, 2. DOC Comments 3-13-18 PUBLIC, 3. CenturyLink Reply Comments 3-29-18, 4. DOC Revised Response Comments 4-25-18, 5. Notice of Supplemental Comment Period 6-12-18, 6. CenturyLink Reply Comments 6-19-18, 7. DOC Reply Supplemental Comments 6-26-18, 8. Briefing Papers				

Date	Ver.	Action By	Action	Result
7/26/2018	1	PUC Agenda Meeting		

**** P421/CI-17-796 CenturyLink QC**
In the Matter of Commission Inquiry into CenturyLink's Compliance with TAP Statutes and Rules.

Whether CenturyLink is meeting the requirements of Minnesota Statutes Sections 237.69 - 237.711 and Minnesota Rules Chapter 7817 in administering the Telephone Assistance Plan (TAP) to its customers.
What action, if any, should the Commission take to clarify the definition of a customer "complaint"?
(PUC: **McCarthy**)