

Minnesota Public Utilities Commission

121 7th Place East Suite 350 Saint Paul, MN 55101-2147

Legislation Details

File #: Details 2018- Version: 1 Name:

133

Type: M - Miscellaneous Status: Agenda Ready

File created: 7/5/2018 In control: PUC Agenda Meeting

On agenda: 7/26/2018 Final action:

Title: ** P421/CI-17-796 CenturyLink QC

In the Matter of Commission Inquiry into CenturyLink's Compliance with TAP Statutes and Rules.

Whether CenturyLink is meeting the requirements of Minnesota Statutes Sections 237.69 - 237.711 and Minnesota Rules Chapter 7817 in administering the Telephone Assistance Plan (TAP) to its

customers

What action, if any, should the Commission take to clarify the definition of a customer "complaint"?

(PUC: McCarthy)

Indexes:

Code sections:

Attachments: 1. Notice of Commission Inquiry on TAP Complaints 12-13-17, 2. DOC Comments 3-13-18 PUBLIC,

3. CenturyLink Reply Comments 3-29-18, 4. DOC Revised Response Comments 4-25-18, 5. Notice of Supplemental Comment Period 6-12-18, 6. CenturyLink Reply Comments 6-19-18, 7. DOC Reply

Supplemental Comments 6-26-18, 8. Briefing Papers

 Date
 Ver.
 Action By
 Action
 Result

 7/26/2018
 1
 PUC Agenda Meeting

Minnesota Public Utilities Commission