



Legislation Details (With Text)

File #: Details 2020-159 **Version:** 1 **Name:**

Type: M - Miscellaneous **Status:** Agenda Ready

File created: 10/1/2020 **In control:** PUC Agenda Meeting

On agenda: 11/5/2020 **Final action:**

Title: ** E002/M-20-406;Xcel Energy;
E017/M-20-401;Otter Tail Power Company;
E015/M-20-404 Minnesota Power
In the Matter of Xcel Energy's annual report on safety, reliability, and service quality for 2019; and petition for approval of electric reliability standards for 2020;
In the Matter of Otter Tail Power Company's 2019 Annual Safety, Reliability and Service Quality Report and Proposed SAIFI, SAIDI, and CAIDI Reliability Standards for 2020;
In the Matter of Minnesota Power's 2020 Safety, Reliability and Service Quality Standards Report.

1. Should the Commission accept the portions of the utilities' annual Safety, Reliability, and Service Quality reports for 2019 related to safety and reliability?
2. At what level should the Commission set Xcel Energy's, Otter Tail Power's, and Minnesota Power's reliability standards for 2020?
3. Should the Commission accept the portion of the utilities' annual Safety, Reliability, and Service Quality reports for 2019 related to customer service quality?
4. What action should the Commission take on utilities' proposed public facing summary of the annual reports?
5. Should the Commission take any other action on the annual reports?
6. What action should the Commission take on locational equity metrics for reliability and service quality for Xcel Energy? (PUC: Terwilliger, Dornfeld)

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Date	Ver.	Action By	Action	Result
11/5/2020	1	PUC Agenda Meeting		
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