



Legislation Details

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On agenda: 1/20/2022 **Final action:**

Title: ** E015/M-21-790 Minnesota Power
In the Matter of Minnesota Power's Petition for Approval of a Variance to the Customer Service Rules Governing Billing Errors.

1. Should the Commission grant a variance to Minnesota Rule 7820.3800 (Electric Utility Billing Errors) in order to approve a refund to a Minnesota Power customer for an overcharge beginning in October 2014?

2. Should the Commission approve the Department of Commerce's proposed "30-day negative check-off" process for billing error variance requests to allow for expedited refunds for some Minnesota Power customers in the future? (PUC: Dornfeld)

Indexes:

Code sections:

Attachments: 1. MP Petition 11-12-21.pdf, 2. DOC Comments 11-30-21.pdf, 3. MP Reply Comments 12-15-21.pdf, 4. Briefing Papers, 5. Proposed Decision Option-Commissioner Tuma

Date	Ver.	Action By	Action	Result
1/20/2022	1	PUC Agenda Meeting		