

From: [Joanne Chabot \(Chabotjo\)](#)
To: [Staff, CAO \(PUC\); MN_PUC_PublicAdvisor](#)
Subject: Fwd: My net metering
Date: Wednesday, October 14, 2020 2:03:59 PM

This message may be from an external email source.

Do not select links or open attachments unless verified. Report all suspicious emails to Minnesota IT Services Security Operations Center.

Wasn't sure which of these addresses I should use, but a recent newspaper article about the financial impact due to Xcel solar implementation delays made me think it would be worthwhile to share my experience.

The delays did affect me, to the point where I finally wrote directly to Xcel (see below), telling them that the delay was financially painful to me. I'm not asking for anything here. I just thought you should know that real people absolutely were affected by the delays.

Thanks for all you do,

Joanne Chabot

Monsters are real, and ghosts are real, too. They live inside us, and sometimes they win. Stephen King

Begin forwarded message:

From: "Joanne Chabot (Chabotjo)" <chabotjo@gmail.com>
Date: October 9, 2019 at 6:09:56 PM CDT
To: SolarProgramMN@xcelenergy.com
Subject: Fwd: My net metering

Begin forwarded message:

From: "Joanne Chabot (Chabotjo)" <chabotjo@gmail.com>
Date: October 9, 2019 at 6:00:45 PM CDT
To: callie.K.Walsh@xcelenergy.com,
alexander.r.nordlund@xcelenergy.com
Subject: My net metering

Hi to you both,

I've been waiting for my solar panels to get turned on and I understand that you/Xcel need to get my net metering set up. It's kind of a big deal for me because I took out a loan to pay for the project. It's like having a car loan and making payments for a while, only you don't have the car. That's probably a bad analogy, but my whole financial assumption taking out a loan to go solar going was that Xcel electricity costs would stop, or drop to near zero.

Every month that goes by without the system getting turned on is a financial bummer for me, so I thought I should check in to see if there is anything I can do to help expedite this. I would also like to make sure the panels all work before the snow flies.

Is there something I should be doing to help expedite this? It's entirely possible that I didn't do something, but I'm hoping you can tell me if I missed doing something and what I need to do to in that case.

Thanks for your help,

Joanne Chabot
814 County Road D West
Roseville, MN 55126

651 483-1314

Monsters are real, and ghosts are real, too. They live inside us, and sometimes they win. Stephen King