

October 26, 2020

Mr. Will Seuffert
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101

Re: Response to Minnesota Public utilities Commission Request for Request for Comments in Docket No. 20-747

Dear Mr. Will Seuffert:

Enclosed please find the Initial Comments for Upsala Cooperative Telephone Association d/b/a Sytek Communications as a High Cost ETC in Minnesota in Docket No. P999/CI-20-747.

Please call me at 651-621-8306 with any questions.

Sincerely,

/s/ Mary T. Buley

Mary T. Buley
Telecommunications Consultant

Enclosure

cc: Tony Gebhard, Sytek Communications
Jean Schulte, Sytek Communications

Initial Comments for Upsala Cooperative Telephone Association as an ETC in Minnesota
in Minnesota PUC Docket No. 20-747

1. Current number of Upsala Lifeline Customers as of 8/31/20
 - a. Study Area Code: (361494) 18 lifeline customers

2. How are Lifeline Services Advertised:

Upsala advertises Lifeline on its website at: on two different webpages:

<https://www.sytekcom.com/telephone-forms.php#gsc.tab=0>

<https://www.sytekcom.com/telephone.php#gsc.tab=0>

In addition, Upsala advertises lifeline services yearly as a bill message in customers invoices.

3. Provide Samples of Lifeline Advertising: Attached is copy of the Lifeline message that was included the customer's bill sent 9-1-20. Attached are screen shots of the two web pages that reference Lifeline phone discount information.
4. No Comments.

Bill Message Listing

Sorted by Code

10/22/2020 4:13:06 PM

All Rpt Areas
CO # : 416
OCN # : 1494

UPSALA COOP TELEPHONE ASSN

416JSCHULTE

Bill Message Code	Description	Print Location	End Bill Date	Bill Cycle	Priority	Number of Linked Criteria	Number of Lines	
LIFE	LIFELINE NOTIFICATION	First Detail Page	09/01/2020	01 SYTEK BILL CYCLE	2	0	5	
Line Number: Title ANNUAL LIFELINE NOTIFICATION Center								
Line Number: 1	YOU MAY BE ELIGIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL						Center	As Entered
Line Number: 2	IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS						Center	As Entered
Line Number: 3	OR MEET CERTAIN INCOME LIMITS. FOR MORE INFORMATION OR AN APPLICATION FORM,						Center	As Entered
Line Number: 4	PLEASE CONTACT OUR BUSINESS OFFICE AT 573-1390.						Center	As Entered

MEMDAY MEMORIAL DAY CLOSING

First Detail Page

End Bill Date

Bill Cycle

Priority

Number of Linked Criteria

Number of Lines

Sytek Telephone and Internet Forms

- [Telephone & Internet Application Packet](#)
- [Internet Only Application Packet](#)
- [Cooperative Membership Application Form](#)
- [Sytek Long Distance Carriers](#)
- [Long Distance Call Plan Signature Sheet](#)

\$ INTERNET Pricing Center

Downloadable / Printable PDF Pricing Sheets

- [High Speed Fiber Internet WITH Telephone \(Coop Member Pricing\)](#)
- [High Speed Fiber Internet ONLY](#)
- [Grey Eagle High Speed Internet](#)

[Overview](#)

[Local Telephone](#)

[Long Distance](#)

[800 Numbers](#)

[Calling Features](#)

[Dropped Calls](#)

[Lifeline Phone
Discount](#)

[Forms](#)



320.573.1390

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Monday, 26 October 2020 08:46 am

Telephone Service

Our Commitment is to Our Customers

For More Than 100 Years...

Sytek has been providing telephone service to central and greater Minnesota (see map under local telephone tab). We are dedicated to providing you with superior local and long distance service, and outstanding customer sales and support. The unique telephone packages we offer allow you to select the features you will use to fit your needs!

With over 100 years of experience within the telephone industry you can be sure we can satisfy all your phone service needs.

Overview

Local Telephone

Long Distance

800 Numbers

Calling Features

Dropped Calls

Lifeline Phone Discount